

Want to solve problems better and faster?
Would you value learning some great techniques to solve problems?
Want to improve your creativity?

Approach

If you are involved in problem solving, project management, event management, creative work or a role that requires you to solve problems, then this programme has been designed for you. This programme will give your brain a real work out, enabling you to unleash your own hidden powers of resourcefulness, retention and recall.

Like all our trainings, Creative Thinking & Problem Solving is competency-based, reflecting current thinking on the essential skills and knowledge required today. The training is experiential, with ample opportunity for reflection, discussion and action planning.

Topics

- Multiple Intelligences
- Situational Analysis
- Problem Analysis
- Creative Thinking Techniques
- Problem Opportunity Analysis

Training Objectives

At the end of this training, you will be able to:

- 1. Apply multiple intelligences to the process of creative thinking and problem solving.
- 2. Analyse your situation and the problem effectively.
- 3. Use a range of creative thinking techniques.
- 4. Proactively deal with potential problems.
- 5. Learn from your experiences.

Duration

Two Days





Programme Schedule

One Day

Introduction & Welcome

- Personal Objectives
- Defining Creativity & Problem Solving
- Multiple Intelligences

Situational Analysis

- Situational Analysis Model
- Cause & Effect
- Process Mapping

Problem Analysis

- What's The Problem?
- Route Cause
- Defining the Real Problem

Personal Action Planning

Reflection, Discussion & Action

Day Two

Welcome Back...

Creative Thinking

- Mind Mapping
- Six Thinking Hats
- Fishbone Diagrams
- Force Field Analysis

Problem – Opportunity Analysis

- What Could Go Wrong?
- Proactively Deal With Potential Problems
- Contingency Planning

Personal Action Planning

Reflection, Discussion & Action

