

Want to solve problems better and faster? Would you value learning some great techniques to solve problems? Want to improve your creativity?

Approach

Designed to enable participants to identify, analyse, and solve the problems they are faced with when pursuing their highest priorities. This course in highly participative, with opportunities to address individual and the collective challenges, in a safe and productive environment.

Topics

- The Art of Problem Solving
- Thinking About Problem Solving
- The Problem-Solving Process

Training Objectives

At the end of this programme, you will be able to:

- 1. Understand and apply an effective problem-solving process.
- 2. Recognise and resolve business problems.
- 3. Collaborate with others to solve problems.
- 4. Use different techniques to solve challenging problems.
- 5. Generate options, and exercise choices wisely.

Duration

One Day





Programme Schedule

One Day

Introduction & Welcome

- Programme Objectives
- Personal Objectives

The Art of Problem Solving

Thinking About Problems

The Problem-Solving Process

- Defining the Problem
- Gathering Information
- Generating Options
- Evaluating Options
- Solving the problem
- Implement & Evaluate

Personal Action Planning Reflection, Discussion & Action

