QoL Index

El Paso

2024 Report

Contents

El Paso
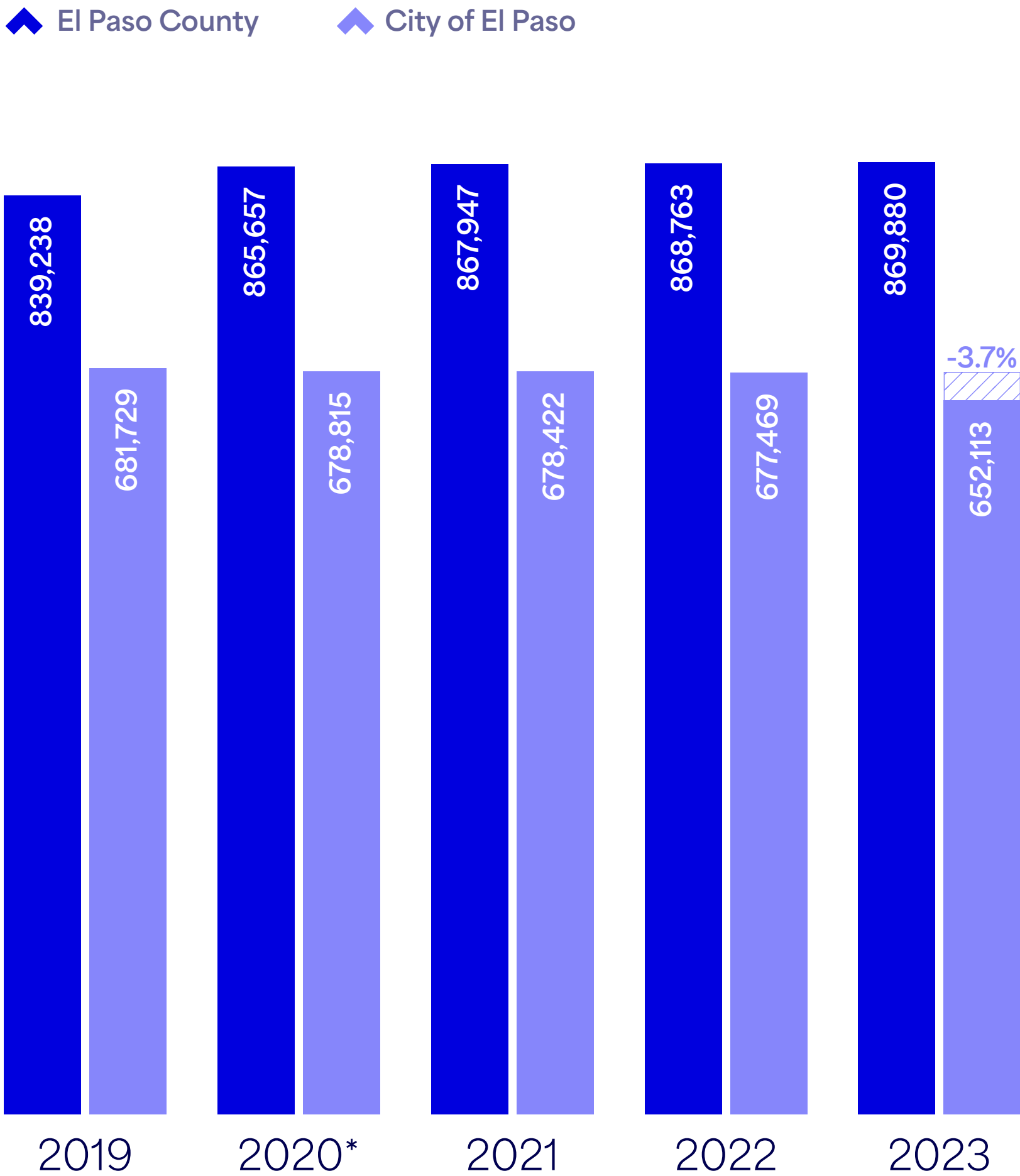
Demographics: Key Insights

In 2023, **the City of El Paso accounted for 75% of the county's population**, but has seen a demographic slowdown since 2017, with a **3.7% decrease between 2022 and 2023.**

The county's population pyramid shows a **majority of young people** (0-24 years old), indicating an **increased demand for services** targeting this group.

Ethnically, **77.2% identifies as being of Mexican descent**, 10.9% as White, 4.4% as Hispanic or Latino, and 3.1% as African American. Other minority groups make up 4.5% of the population.

77% of the population are U.S.-born, and **the most densely populated areas are in the East and Northeast growth zones of El Paso**, presenting opportunities and challenges for urban planning.
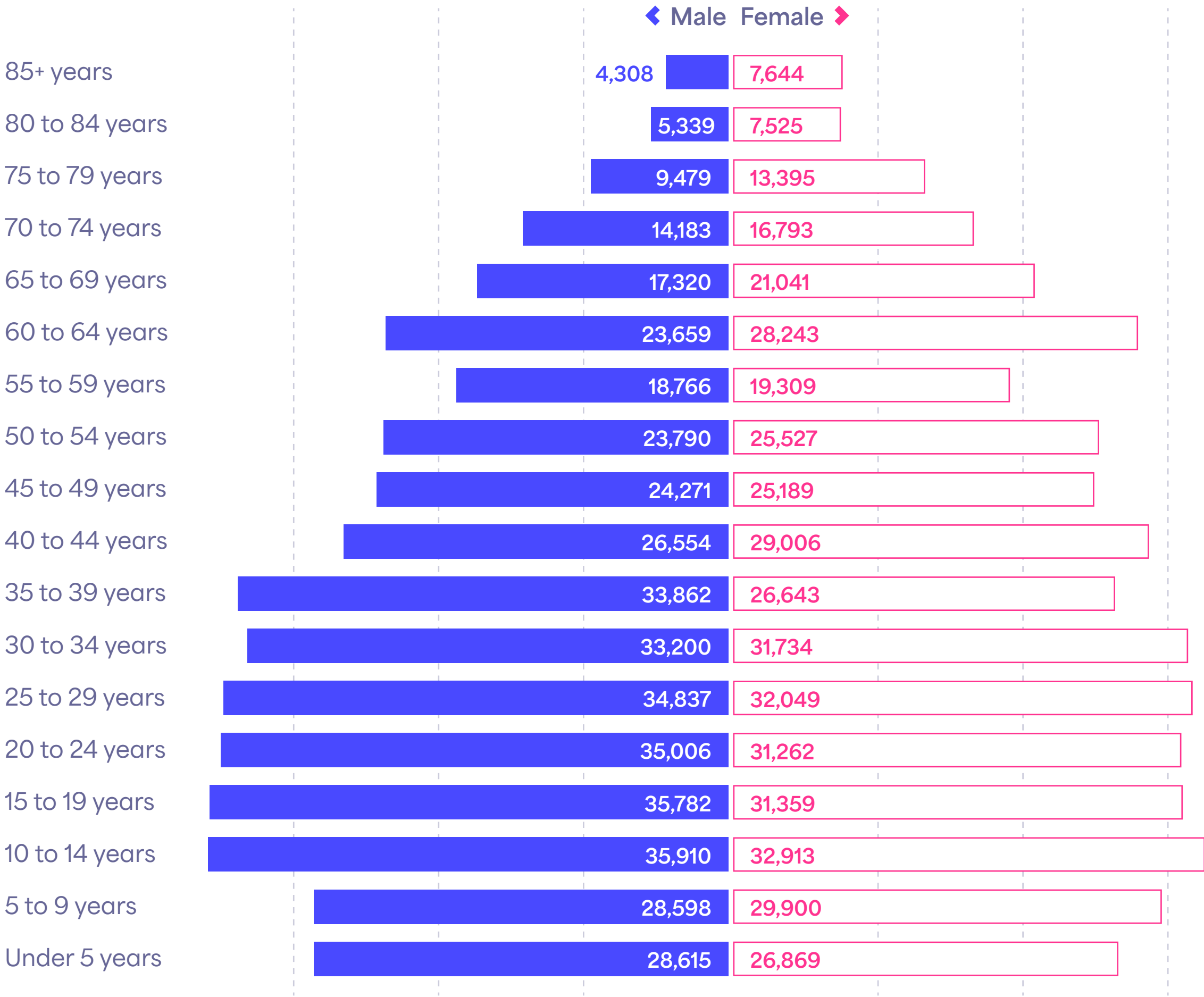
Total Population of El Paso

◆ El Paso County   ◆ City of El Paso

Year	El Paso County	City of El Paso
2019	839,238	681,729
2020*	865,657	678,815
2021	867,947	678,422
2022	868,763	677,469
2023	869,880	652,113 (-3.7%)

*Data as of Deccennial Census 2020
Source: QoL Index using data from the Decennial Census and American Community Survey 1-Year estimates (ACS)

El Paso

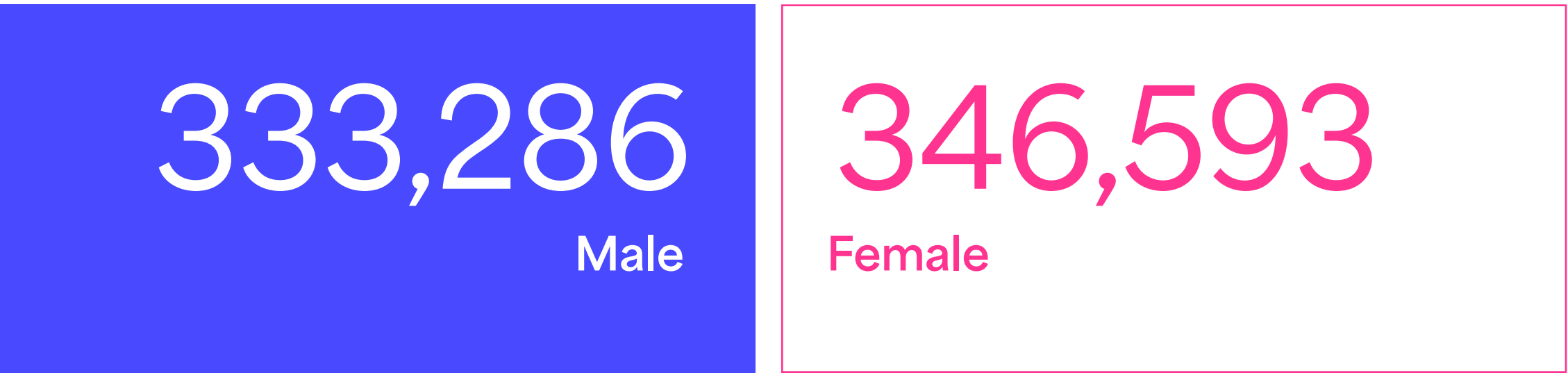# Population Pyramid
El Paso County

◀ Male   Female ▶

Age	Male	Female
85+ years	4,308	7,644
80 to 84 years	5,339	7,525
75 to 79 years	9,479	13,395
70 to 74 years	14,183	16,793
65 to 69 years	17,320	21,041
60 to 64 years	23,659	28,243
55 to 59 years	18,766	19,309
50 to 54 years	23,790	25,527
45 to 49 years	24,271	25,189
40 to 44 years	26,554	29,006
35 to 39 years	33,862	26,643
30 to 34 years	33,200	31,734
25 to 29 years	34,837	32,049
20 to 24 years	35,006	31,262
15 to 19 years	35,782	31,359
10 to 14 years	35,910	32,913
5 to 9 years	28,598	29,900
Under 5 years	28,615	26,869

Source: American Community Survey 1-Year estimates (ACS)

Population by Sex/Gender
El Paso County

333,286
Male

346,593
Female

Source: QoL Index using data from the American Community Survey 1-Year estimates (ACS)

U.S. Citizenship Status
El Paso County

77%
Native
U.S. Citizens

12%
Naturalized
U.S. Citizens

11%
Non
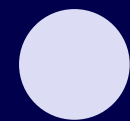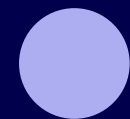U.S. Citizens

Source: QoL Index using data from the American Community Survey 1-Year estimates (ACS)

Population Density

El Paso County

Population per Sq. Km

- 0 - 532
- 532 - 1136
- 1,136 - 1,894
- 1,894 - 2,514
- 2,514 - 4,149

New Mexico

Mexico
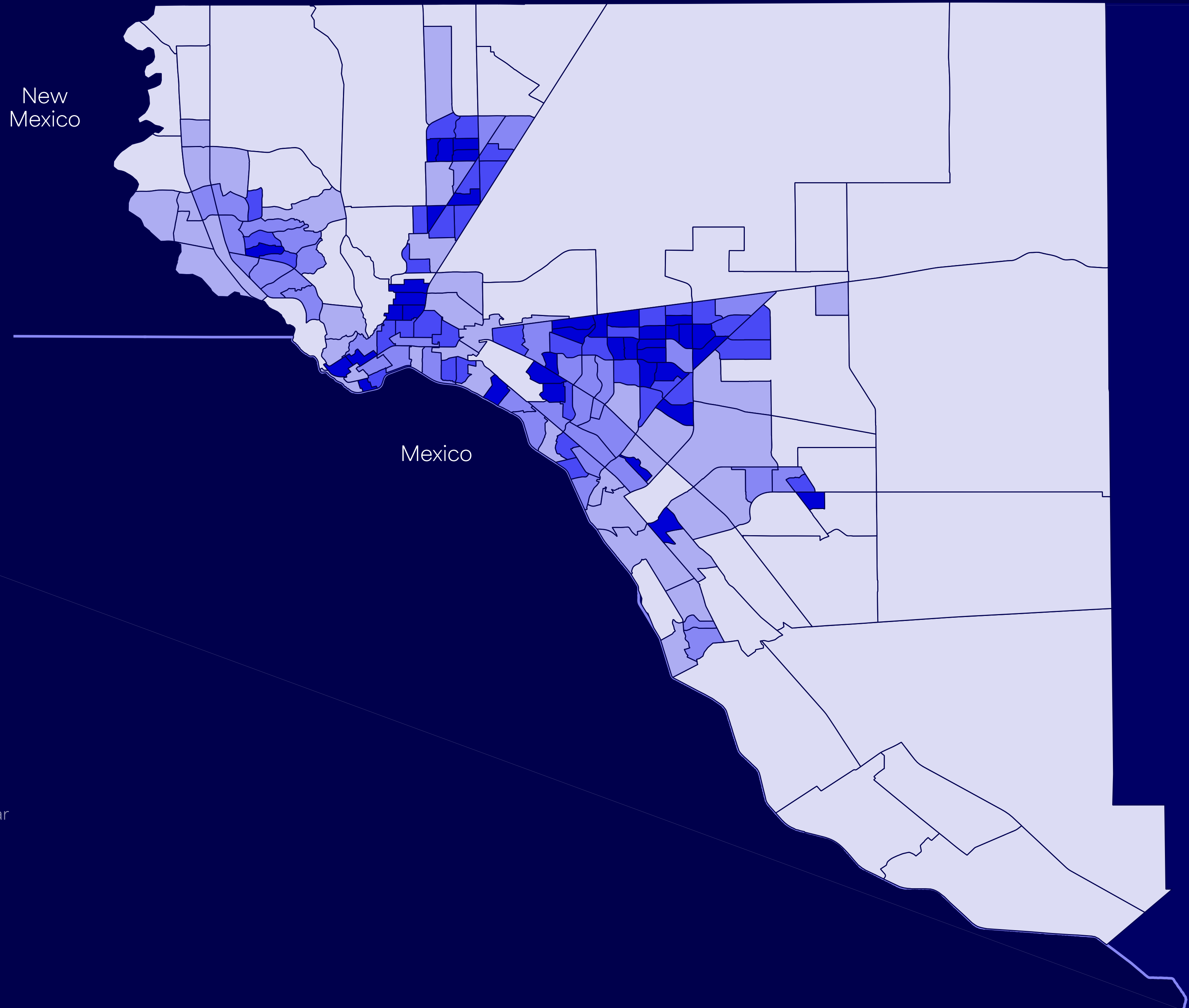
El Paso

Healthcare: Key Insights

One out of five residents of El Paso have no health insurance, while a quarter of the population rely solely on public health insurance to access healthcare.

When analyzed by age, the population under 18 has nearly 90% insurance coverage, while residents over 65 surpass 95%. **The most vulnerable age group is the 19-25 years range, with over 40% uninsured.**
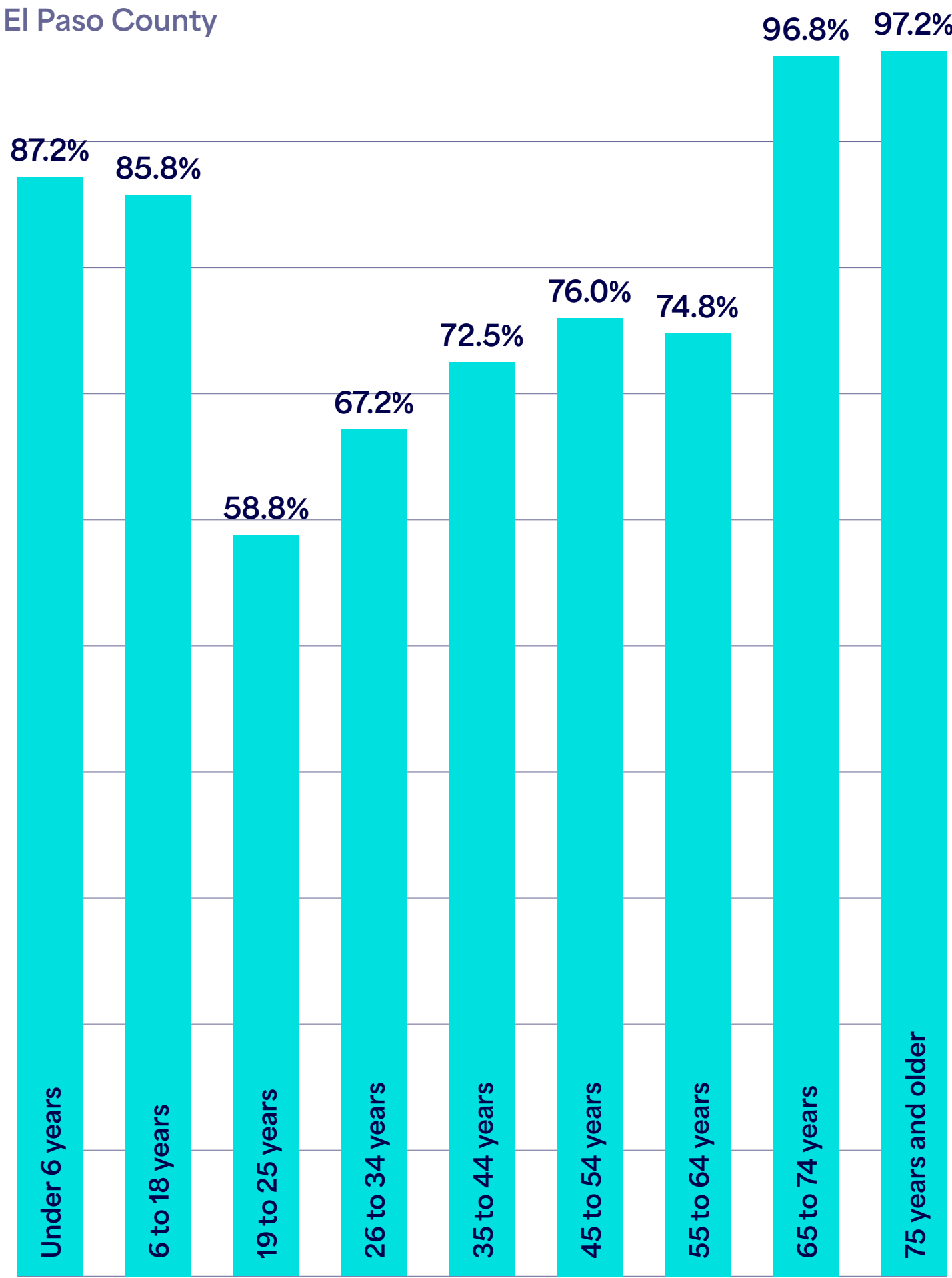
Overall, the population rates their experience with healthcare services with 8.6 out of 10. **Timeliness of care is the biggest area of opportunity,** with a notable lower rating over other aspects of the service.

Health insurance coverage by type

El Paso County

- Public health insurance
- Both
- No coverage — 22%
- 8%
- 26%
- 44%
- Private health insurance
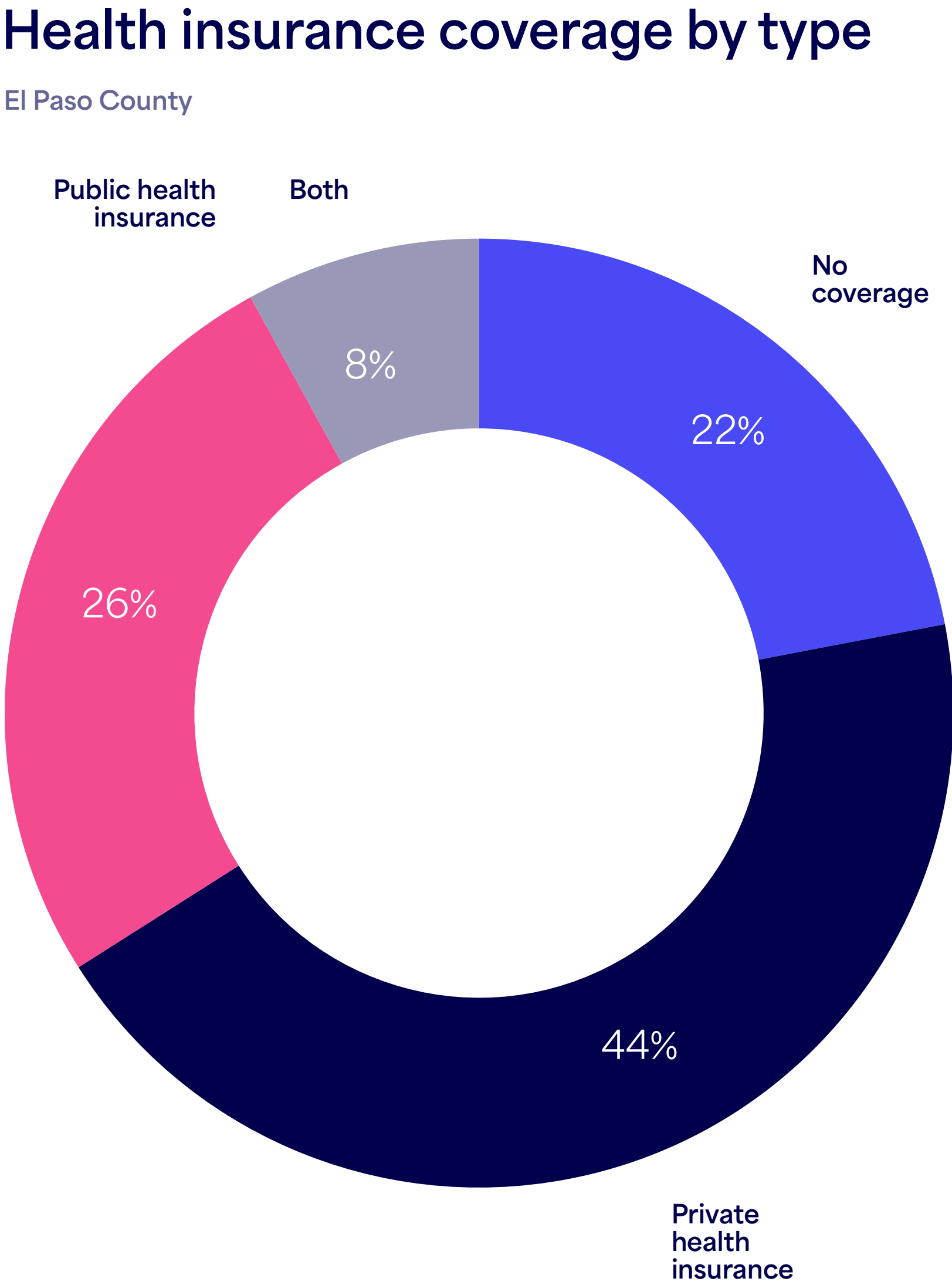
Source: American Community Survey 1-Year estimates (ACS) 2023

El Paso

Health insurance coverage by age

El Paso County

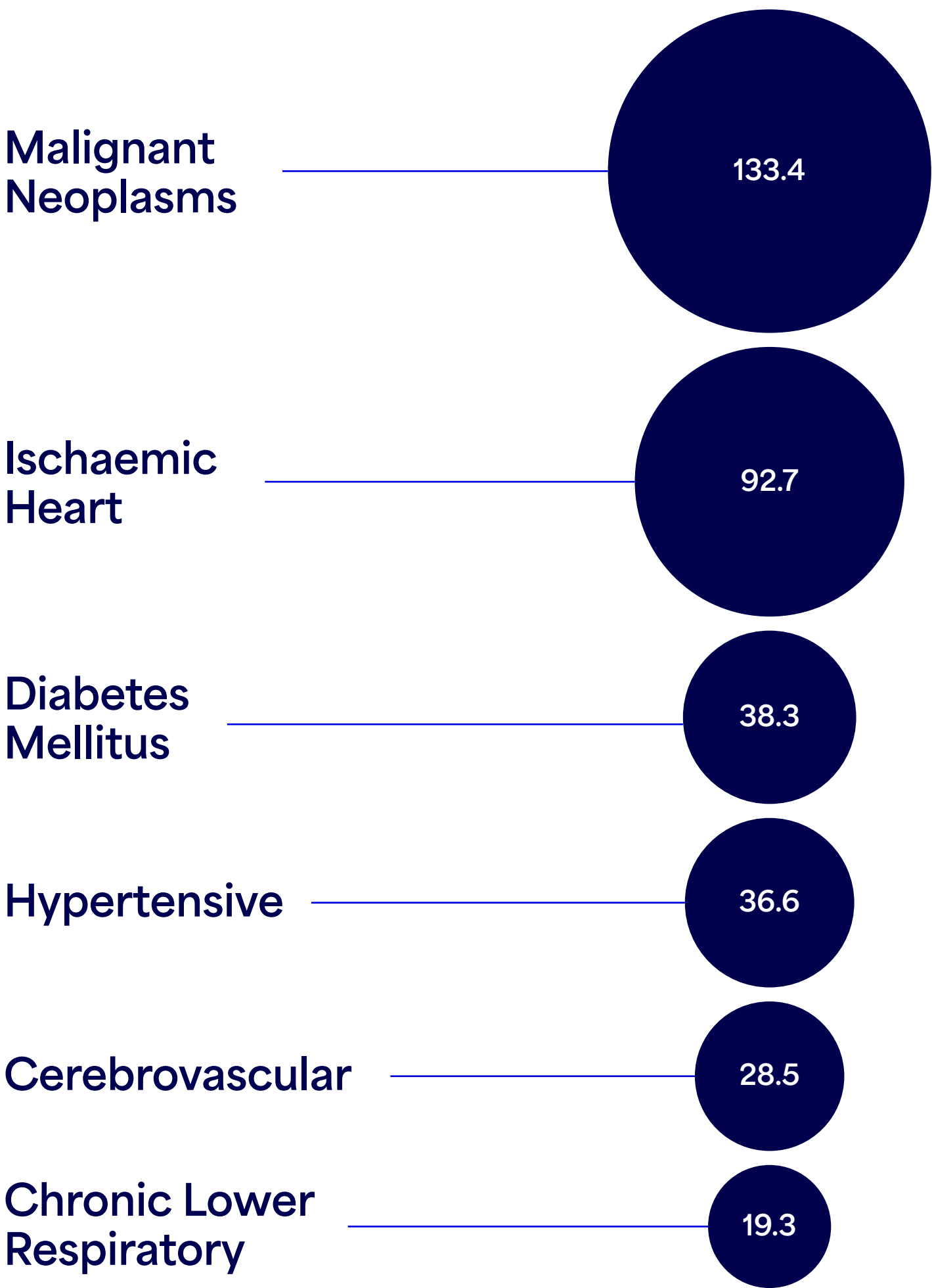| Age Group	Coverage
Under 6 years	87.2%
6 to 18 years	85.8%
19 to 25 years	58.8%
26 to 34 years	67.2%
35 to 44 years	72.5%
45 to 54 years	76.0%
55 to 64 years	74.8%
65 to 74 years	96.8%
75 years and older	97.2%

Source: American Community Survey 1-Year estimates (ACS) 2023

Main causes of death

El Paso County, Deaths per 100,000 (2022)

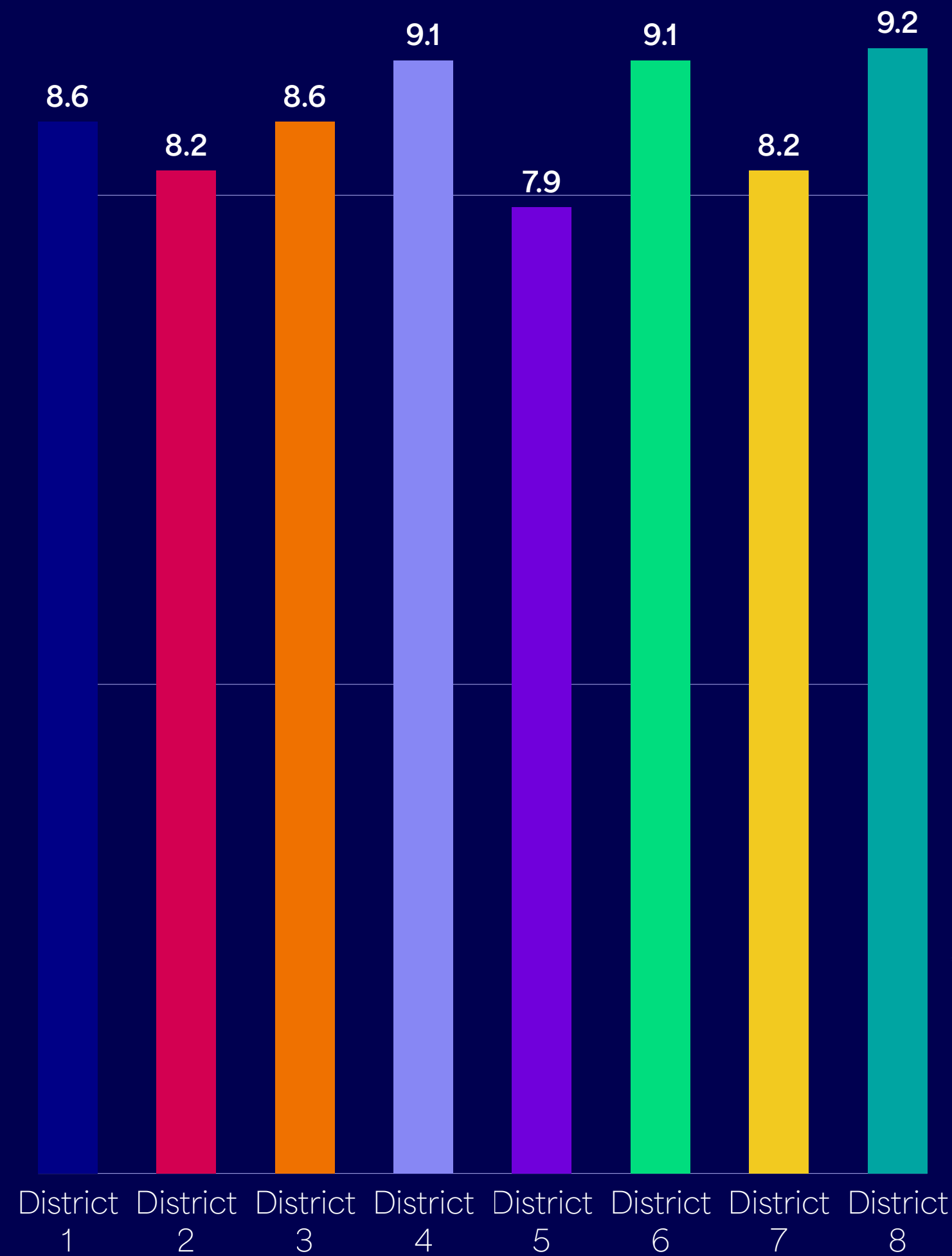| Cause	Deaths per 100,000
Malignant Neoplasms	133.4
Ischaemic Heart	92.7
Diabetes Mellitus	38.3
Hypertensive	36.6
Cerebrovascular	28.5
Chronic Lower Respiratory	19.3

Source: Centers for Disease Control and Prevention, National Center for Health Statistics

Average Satisfaction with Healthcare

1-10 Scale

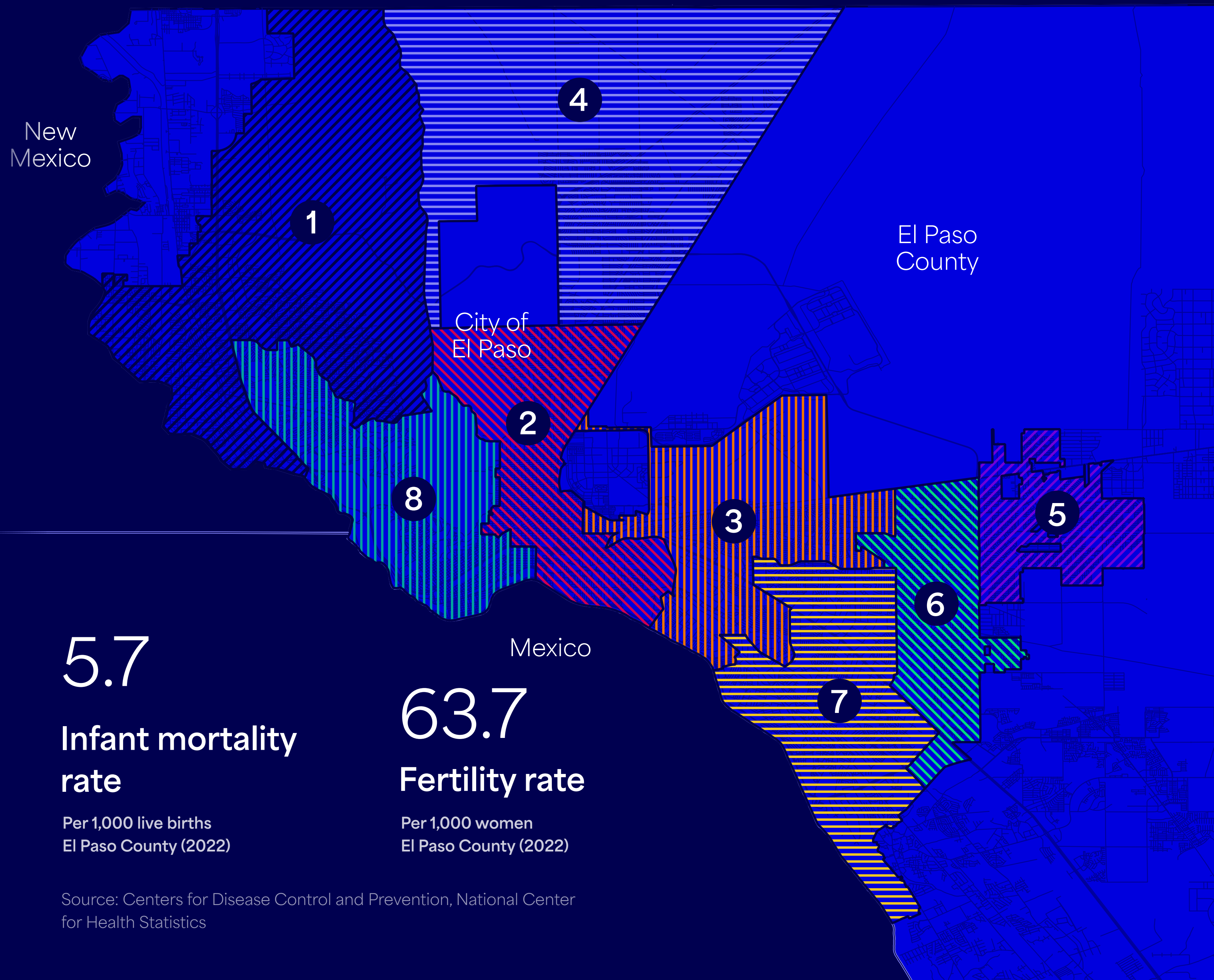| Category	Score
Global Satisfaction	8.6
Attentiveness of the staff	8.8
Facilities	8.8
Physician's attention	8.8
Quality of medical service	8.7
Drug Availability	8.6
Proximity to Healthcare Centers	8.4
Timeliness of care	7.6
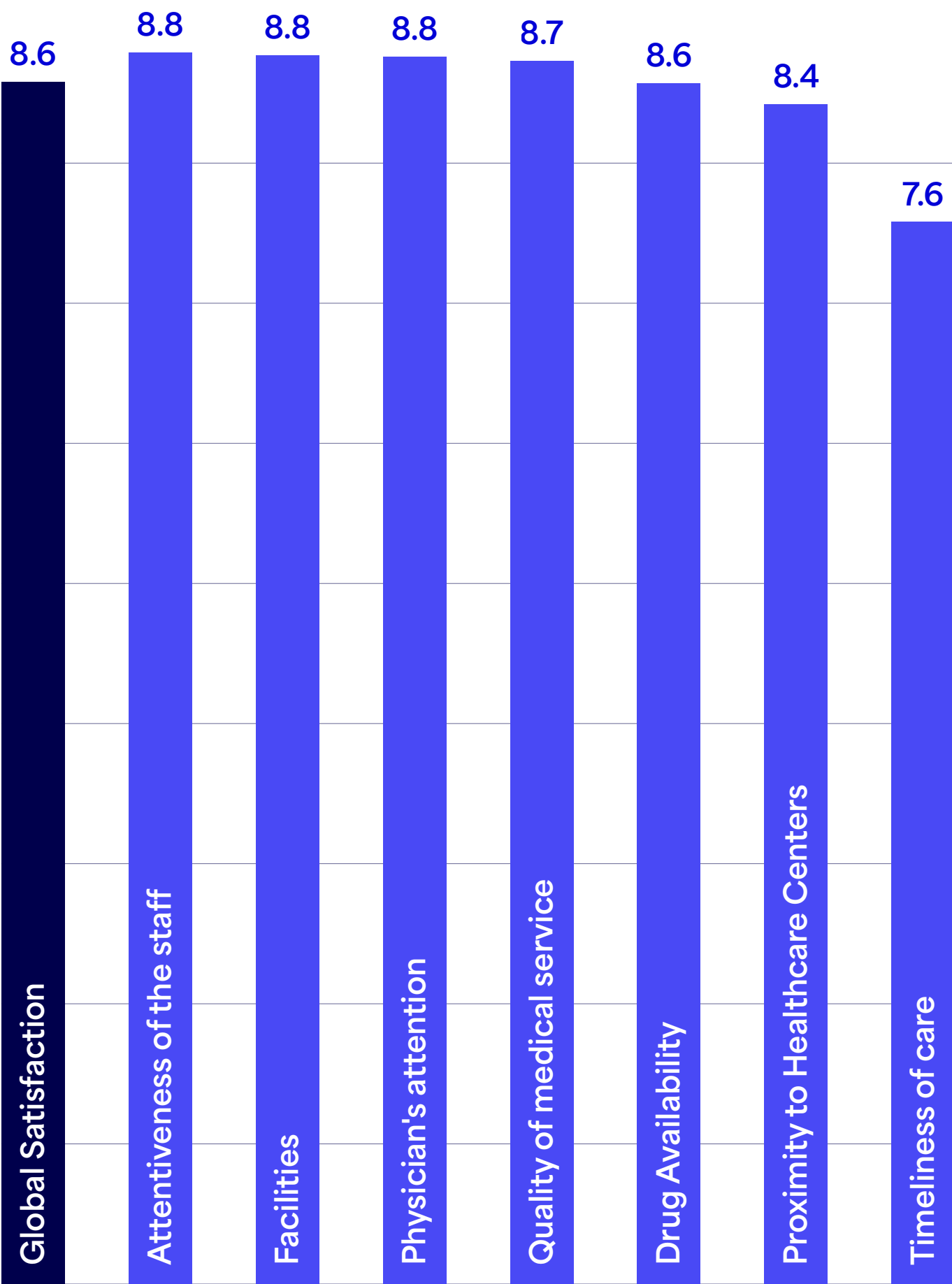
Source: 2024 QoL Index El Paso Survey

Average Global Satisfaction with Healthcare by Representative District

Average rating on a 1-10 scale

Source: 2024 QoL Index El Paso Survey.

Chart values by district:
- District 1: 8.6
- District 2: 8.2
- District 3: 8.6
- District 4: 9.1
- District 5: 7.9
- District 6: 9.1
- District 7: 8.2
- District 8: 9.2

New Mexico

El Paso County

City of El Paso

Mexico

5.7
Infant mortality rate
Per 1,000 live births
El Paso County (2022)

63.7
Fertility rate
Per 1,000 women
El Paso County (2022)

Source: Centers for Disease Control and Prevention, National Center for Health Statistics
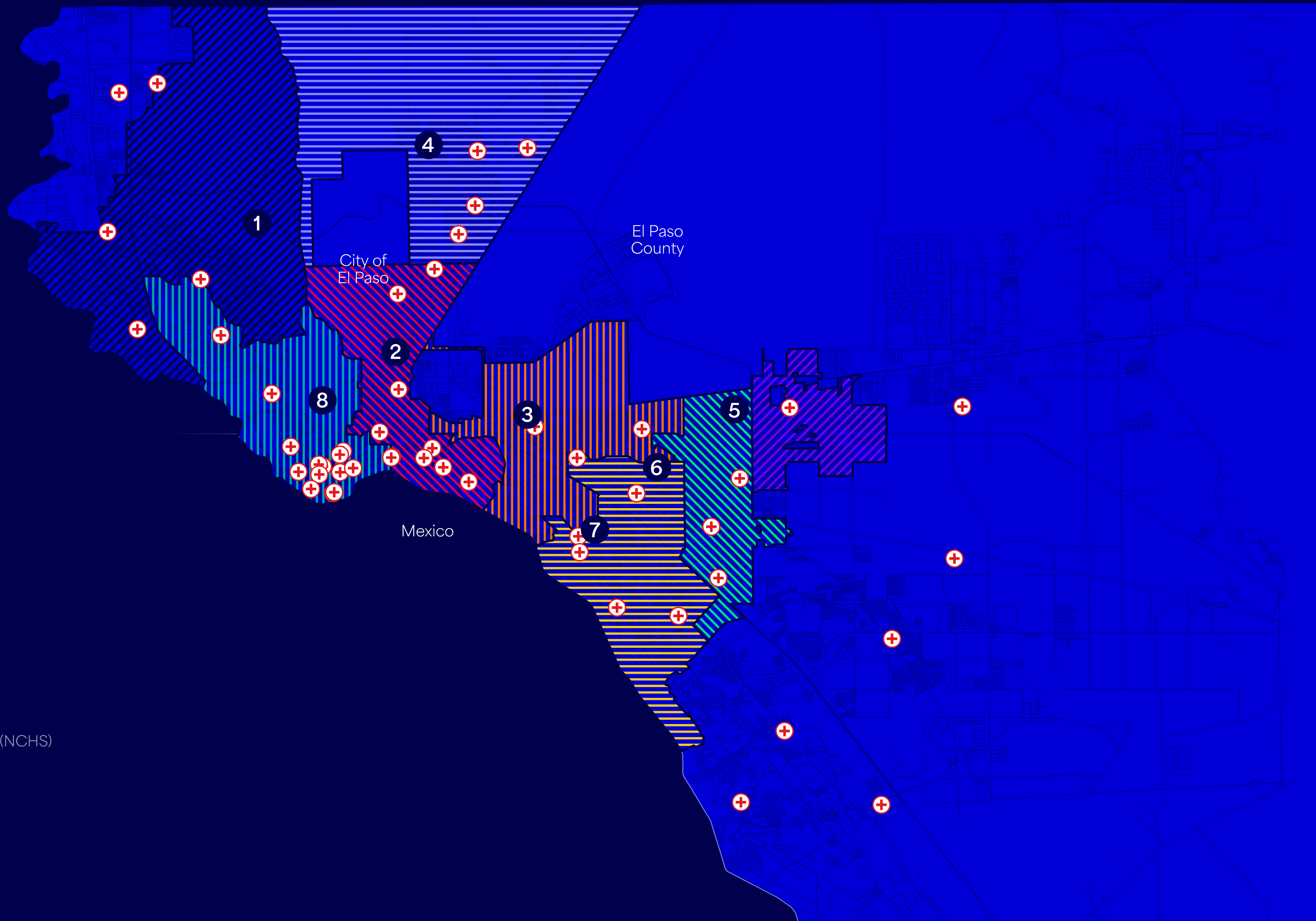
Health Institutions

Community clinics and First Aid Locations

Source: National Center for Health Statistics (NCHS)

New Mexico

City of El Paso

El Paso County

Mexico

Education: Key Insights

12% of citizens are not satisfied with the education they receive. On average, they gave a rating of 8.7 to the different educational levels, with the highest rating going to college (8.90) and the lowest to middle school (8.68).

Regarding enrollment, approximately 33% of students are in grades 1–5, 21% are in middle school (grades 6–8), 34% in high school (grades 9–12), and 12% in Early Education and kindergarten.

Out of all the students graduating from grades 9-12, 92% of students are of Hispanic origin, 4% are White, and the remaining 4% consist of African American, Asian, Native American, and other ethnic groups.

In the 2021–2022 cycle, Fabens and Tornillo school districts had the lowest student-teacher ratios (12.3 and 12.4 students per teacher) but also the lowest STAAR test results, while San Elizario and Socorro had the highest ratios (18.3 and 21.6). The best STAAR results were in the Canutillo and Ysleta districts, with 48% and 47% passing rates.

If there are students in your family, how satisfied are you with the quality of the education they receive?

1-10 Scale

Elementary	Middle School	High School	College	Post-Graduate
8.69	8.68	8.70	8.90	8.74
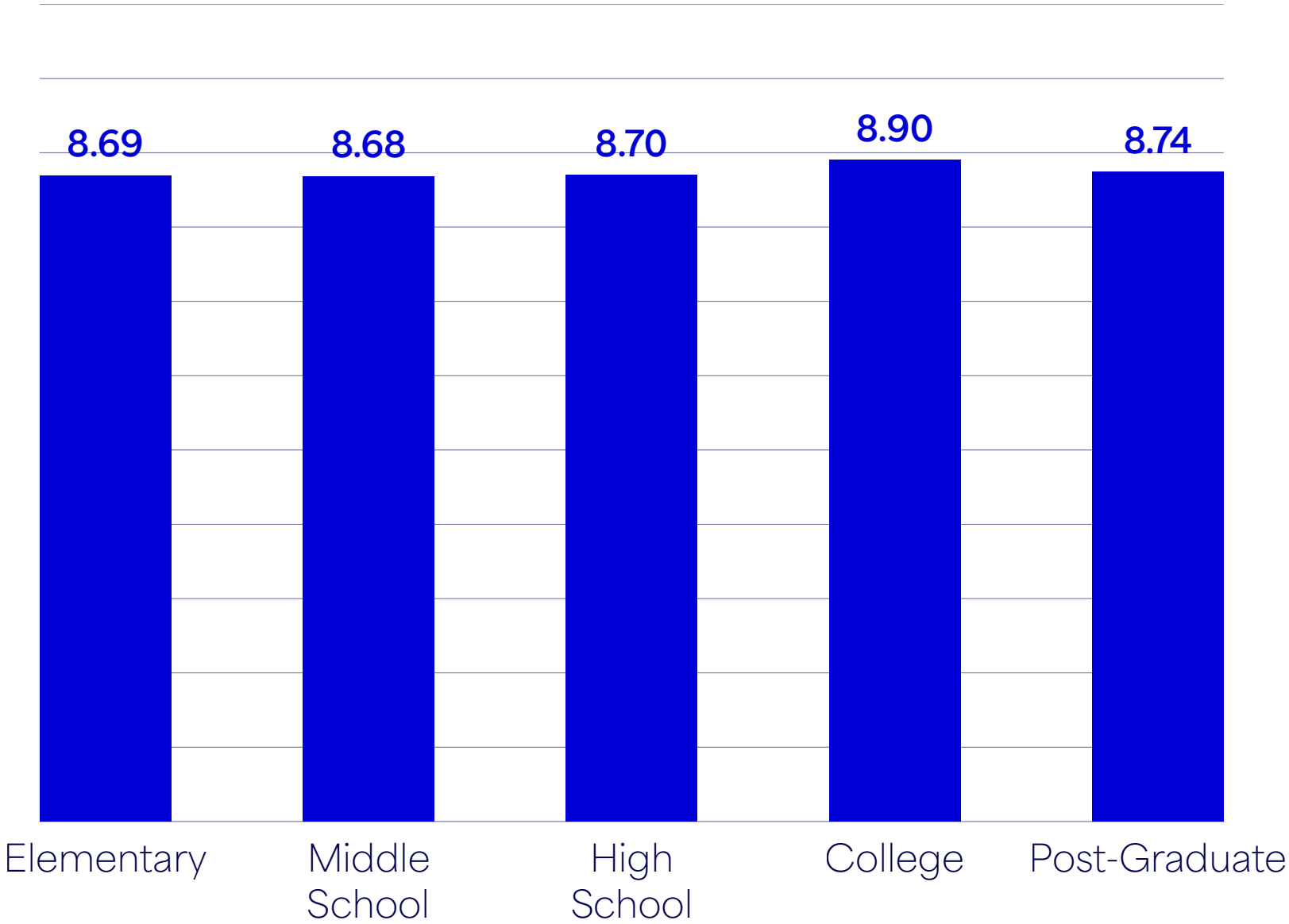
People who are not satisfied with the quality of the education they receive
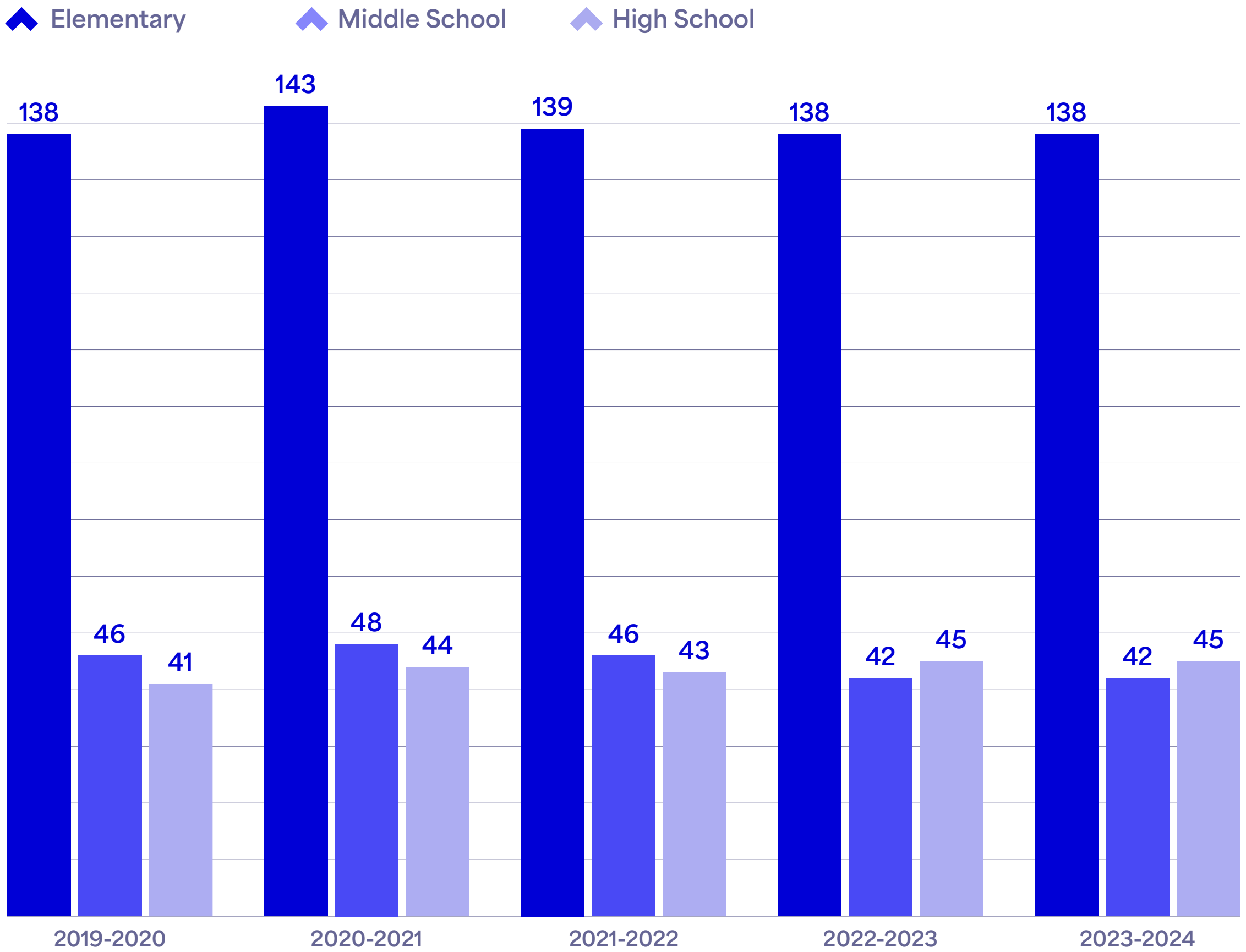
Rated 6 or below

12%

Note: 1.3% declined or was unable to answer.
Source: 2024 QoL Index El Paso Survey

El Paso

Public School Campuses

Traditional ISD/CSD, El Paso County

Note: Elementary includes campuses categorized as "Elementary/Secondary". Middle School considers "Elementary/Secondary" and "Junior High School"
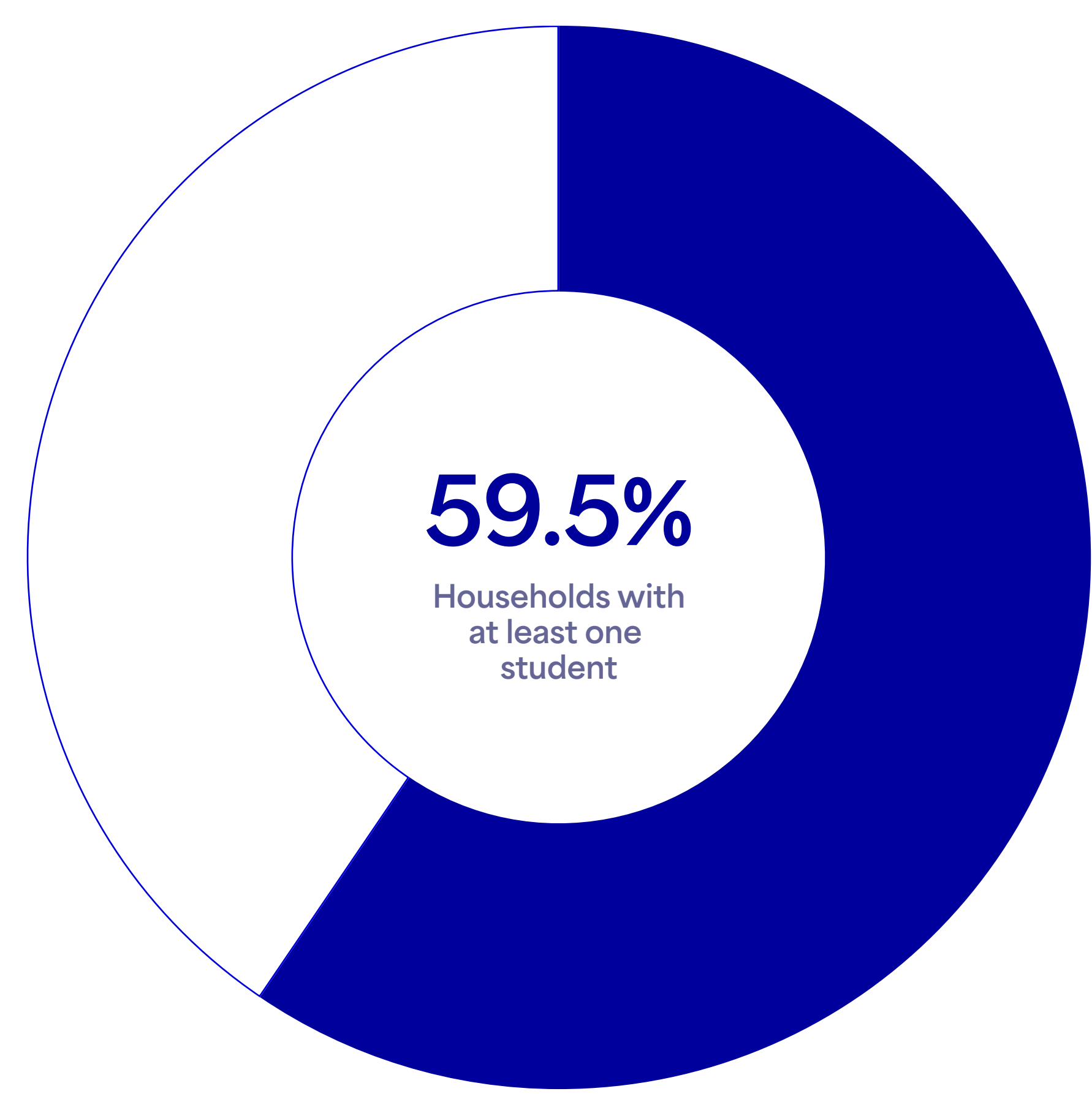
◆ Elementary   ▲ Middle School   ▲ High School

Year	Elementary	Middle School	High School
2019-2020	138	46	41
2020-2021	143	48	44
2021-2022	139	46	43
2022-2023	138	42	45
2023-2024	138	42	45

Source: Texas Education Agency.

Student Enrollment by Grade 2023-2024

El Paso, Numbers in thousands

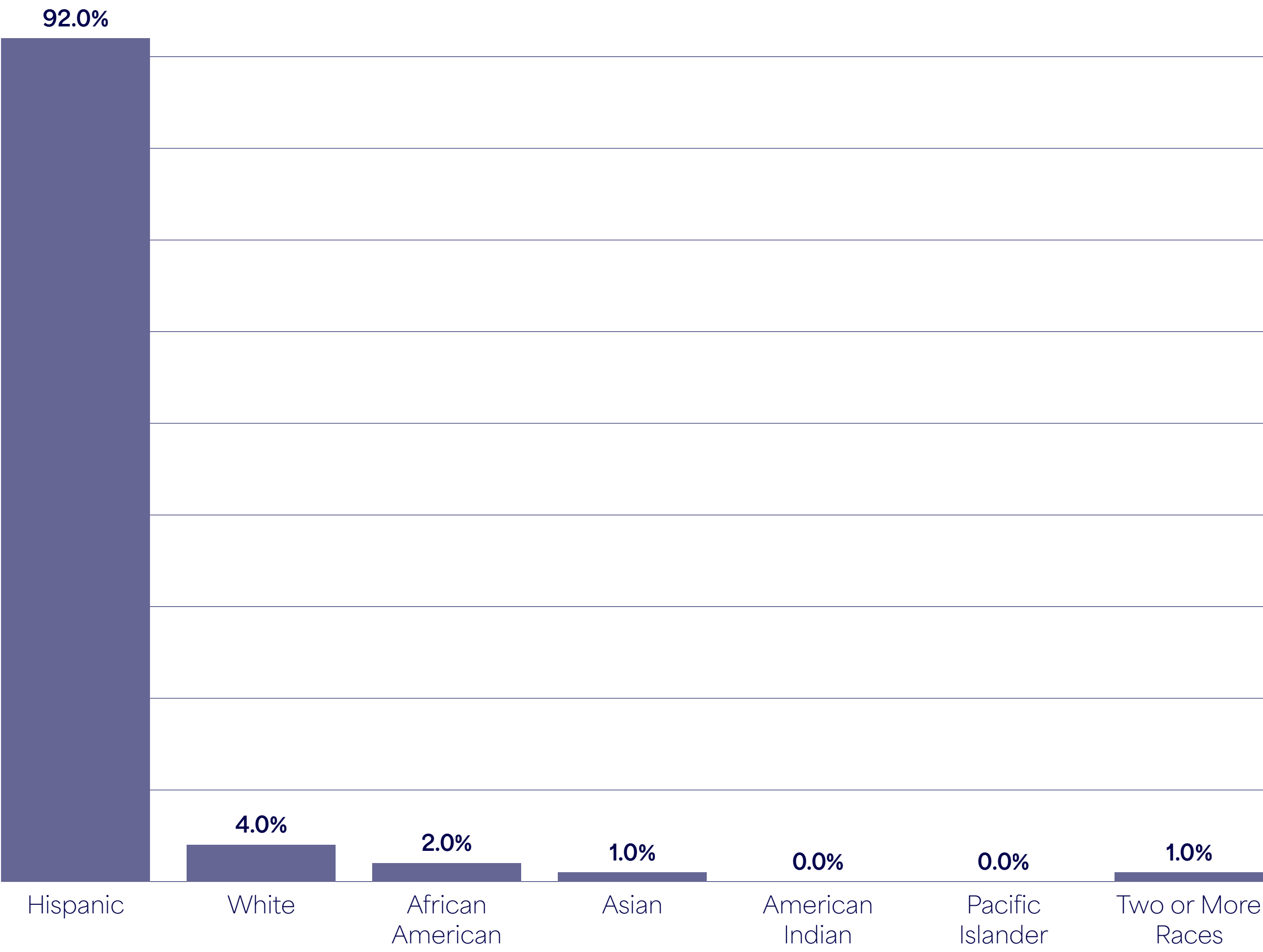| Grade	Number of Students	% Change 2023
Early Education	567	6.2
Pre-kindergarten	8,143	7.8
Kindergarten	9,006	-3.9
Grade 1	9,647	-5.8
Grade 2	10,193	-1.9
Grade 3	10,293	0.6
Grade 4	10,253	-2.6
Grade 5	10,564	-4
Grade 6	10,739	-0.2
Grade 7	10,884	-3.3
Grade 8	11,245	-5.2
Grade 9	14,565	-4.8
Grade 10	13,449	-4.1
Grade 11	12,687	2.8
Grade 12	11,670	-0.5
	153,905	-2.1

Source: Texas Education Agency.

El Paso

Households with at least one student

59.5%

Households with at least one student

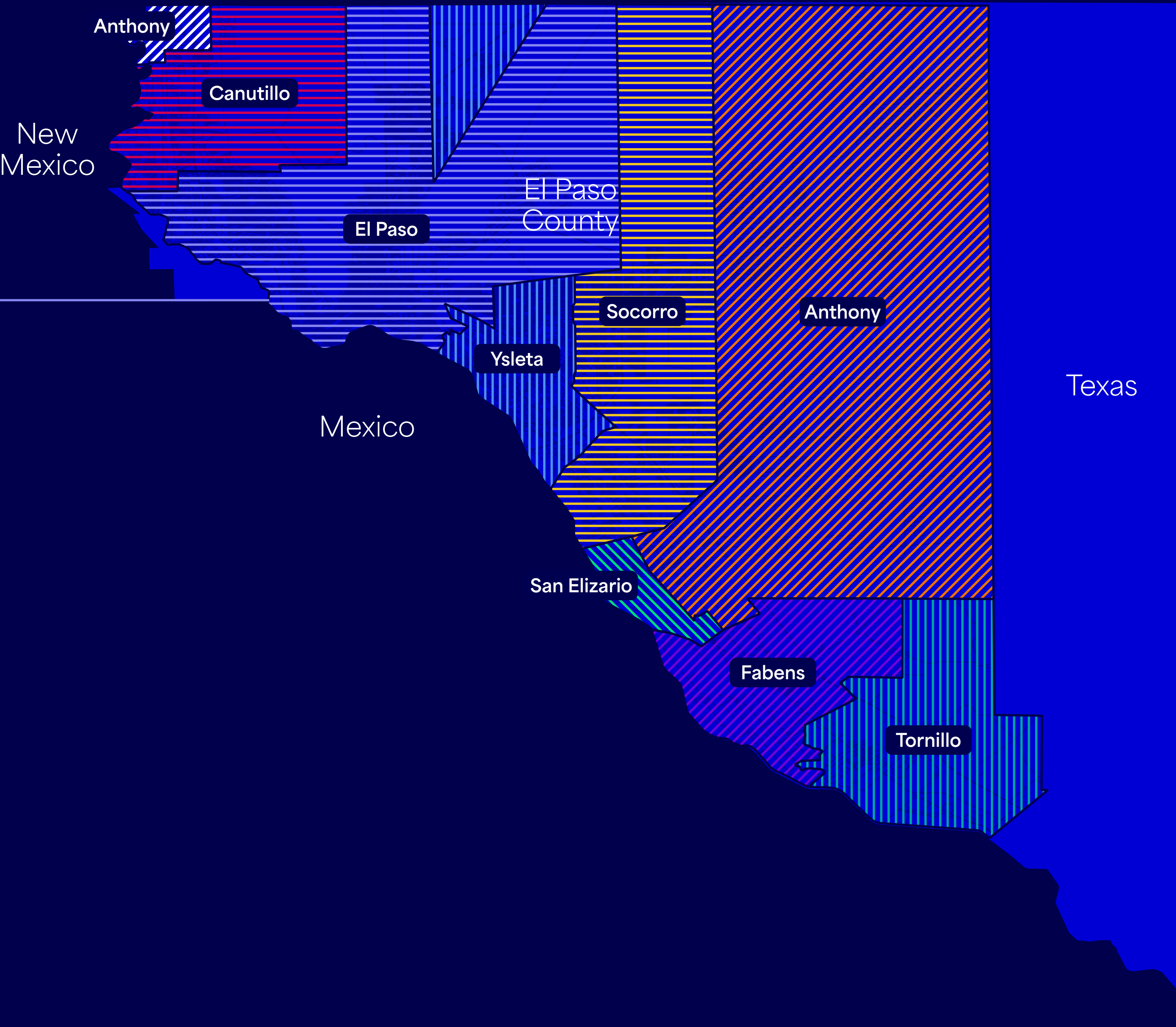# Completion of Grades 9-12 by Ethnicity

Traditional ISD/CSD, El Paso County

Hispanic	White	African American	Asian	American Indian	Pacific Islander	Two or More Races
92.0%	4.0%	2.0%	1.0%	0.0%	0.0%	1.0%

Students per Teacher

Traditional ISD/CSD, 2021-2022

Chart — Students per Teacher:
- Fabens: 12.3
- Tornillo: 12.4
- Anthony: 13.3
- Canutillo: 14.1
- Clint: 14.5
- Ysleta: 14.6
- El Paso: 14.6
- San Elizario: 18.3
- Socorro: 21.6

Map labels: New Mexico, Mexico, Texas, Anthony, Canutillo, El Paso, El Paso County, Socorro, Ysleta, San Elizario, Fabens, Tornillo
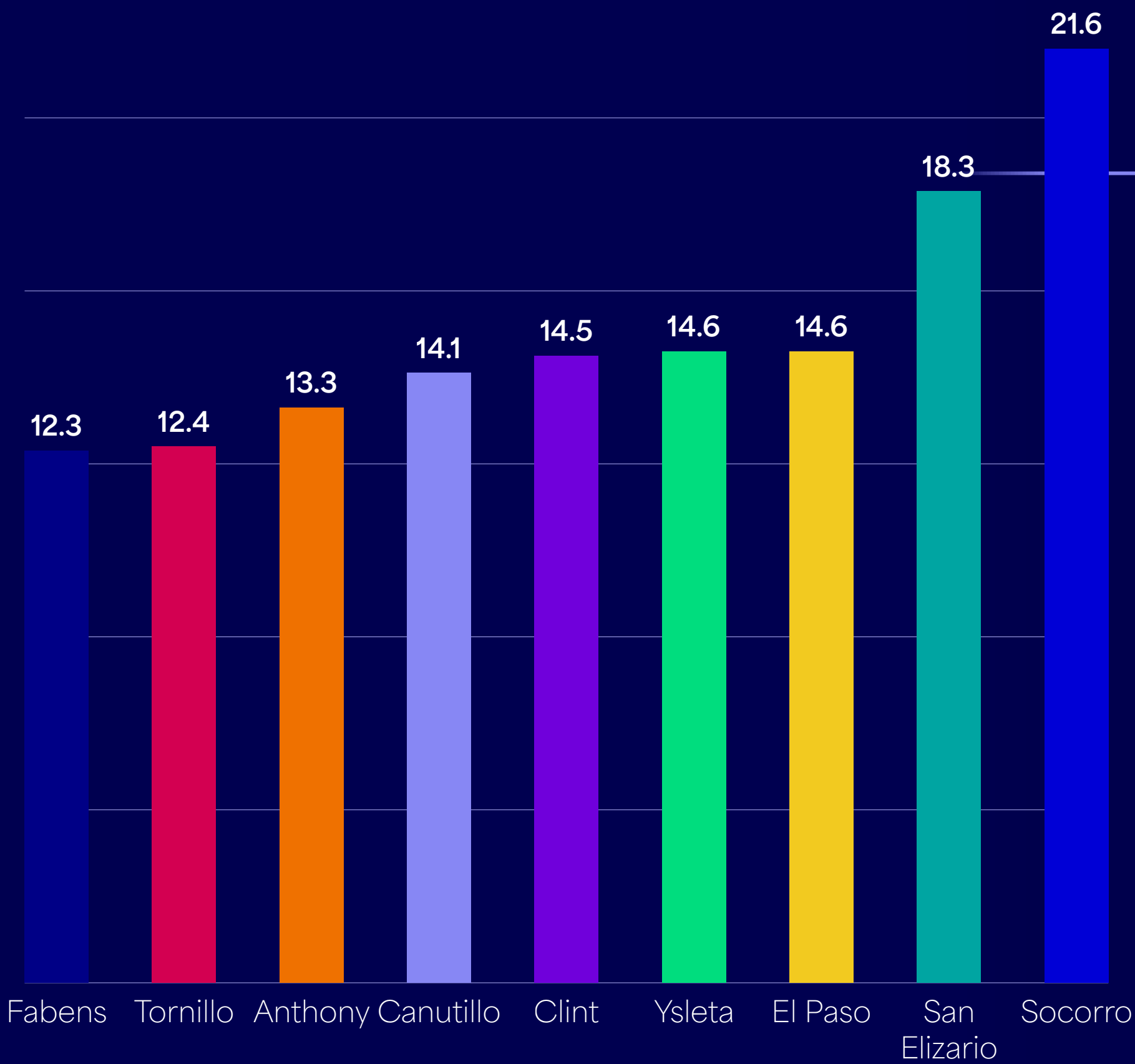
STAAR Percent at Meets Grade Level or Above

2021-2022

District	All subjects	Reading	Mathematics	Social Studies
Anthony	**41%**	47%	38%	33%
Canutillo	**48%**	52%	40%	52%
Clint	**35%**	38%	29%	40%
El Paso	**44%**	49%	38%	44%
Fabens	**31%**	32%	32%	33%
San Elizario	**33%**	38%	28%	32%
Socorro	**46%**	52%	39%	51%
Tornillo	**27%**	34%	22%	28%
Ysleta	**47%**	51%	44%	48%
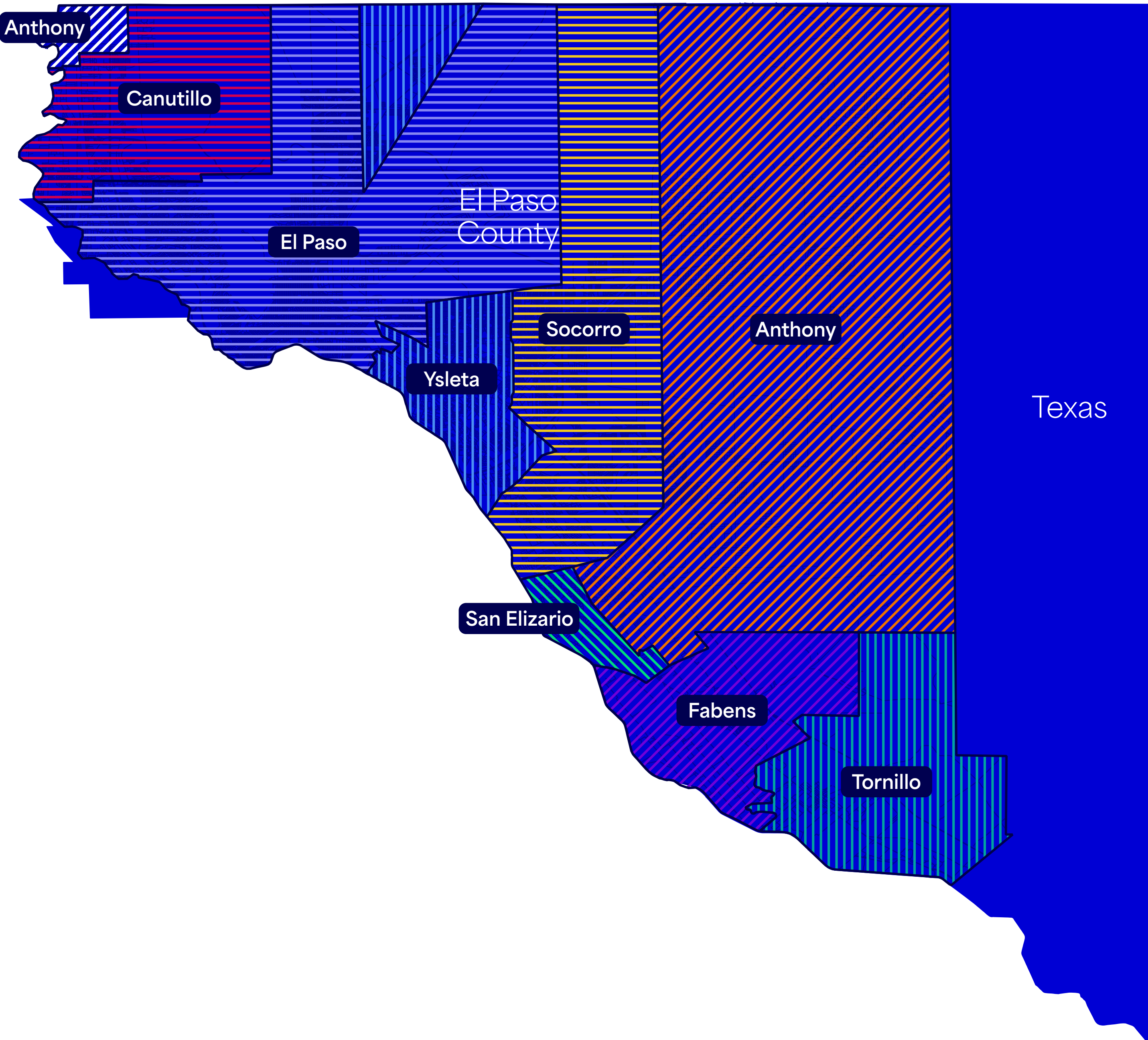
 El Paso

Cultural Identity and Immigration:
Key Insights

El Paso is a blend of ethnicities, cultural origins, and traditions. Over three-quarters of the population identify as Mexican, followed by the White population at 10.9%. In addition to English, eight out of 10 El Paso residents speak Spanish at home.
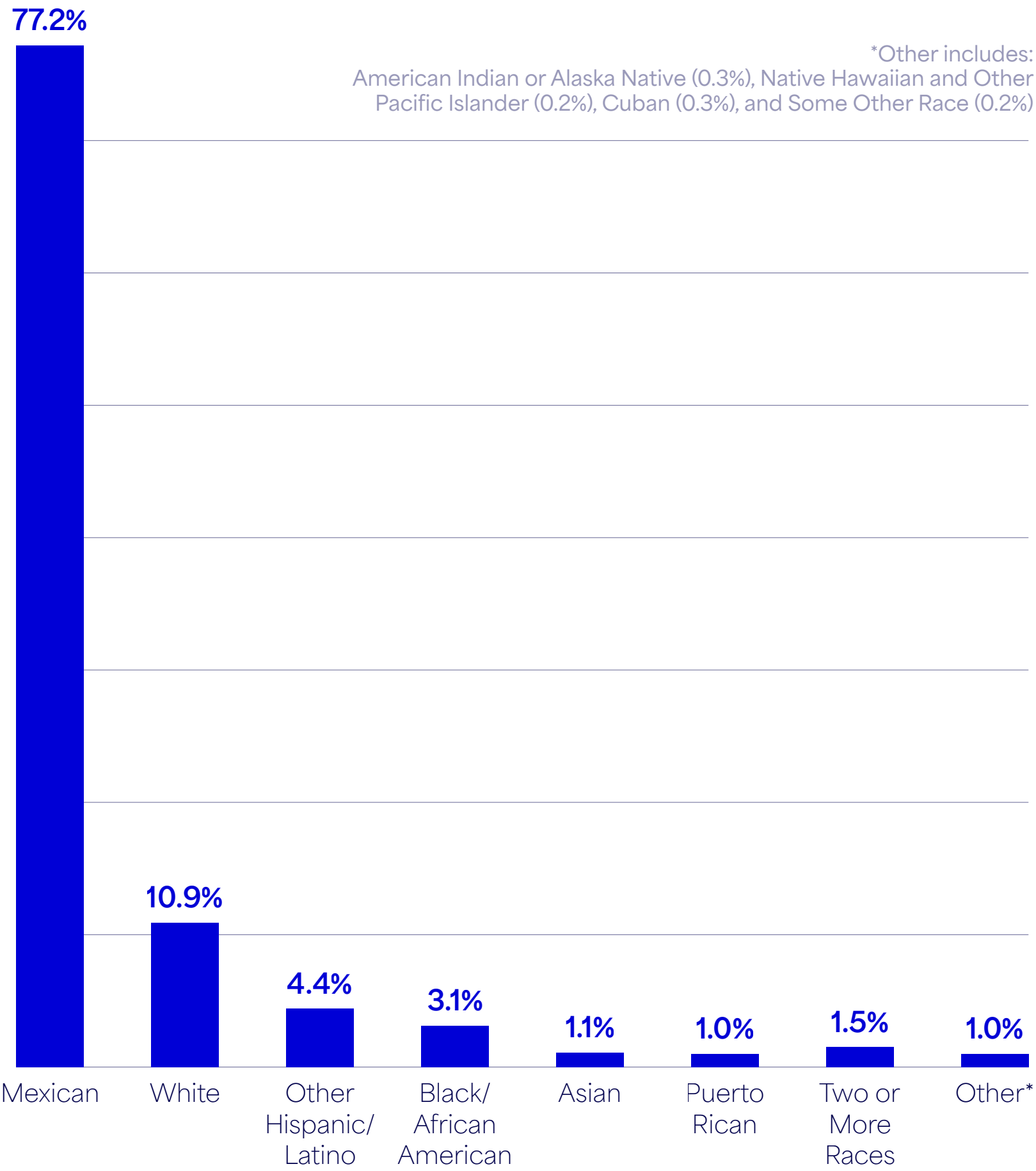
This cultural composition creates a cultural identity that makes 78% of the population proud to be El Pasoans or live in El Paso, while just 4.4% are not proud at all.

When rating the immigration policy enacted by the different levels of government, the population gives a failing grade – between 4.8 and 5.0 out of ten. The local government has a slight edge over the State and Federal administrations.

The latest data on CBP's actions at the border suggest that the countries of origin of those apprehended are Venezuela (16.8%), Guatemala (13.7%), and Mexico (11.6%). Most encounters involve adults alone, while 4.8% involve unaccompanied minors.

Population by Race/Ethnicity
El Paso County

*Other includes:
American Indian or Alaska Native (0.3%), Native Hawaiian and Other
Pacific Islander (0.2%), Cuban (0.3%), and Some Other Race (0.2%)

Mexican 77.2%
White 10.9%
Other Hispanic/Latino 4.4%
Black/African American 3.1%
Asian 1.1%
Puerto Rican 1.0%
Two or More Races 1.5%
Other* 1.0%

Source: American Community Survey 1-Year estimates (ACS)

El Paso

To what extent do you think that people in El Paso are proud to be in or live in El Paso?

- Very proud: 22.7%
- Proud: 55.3%
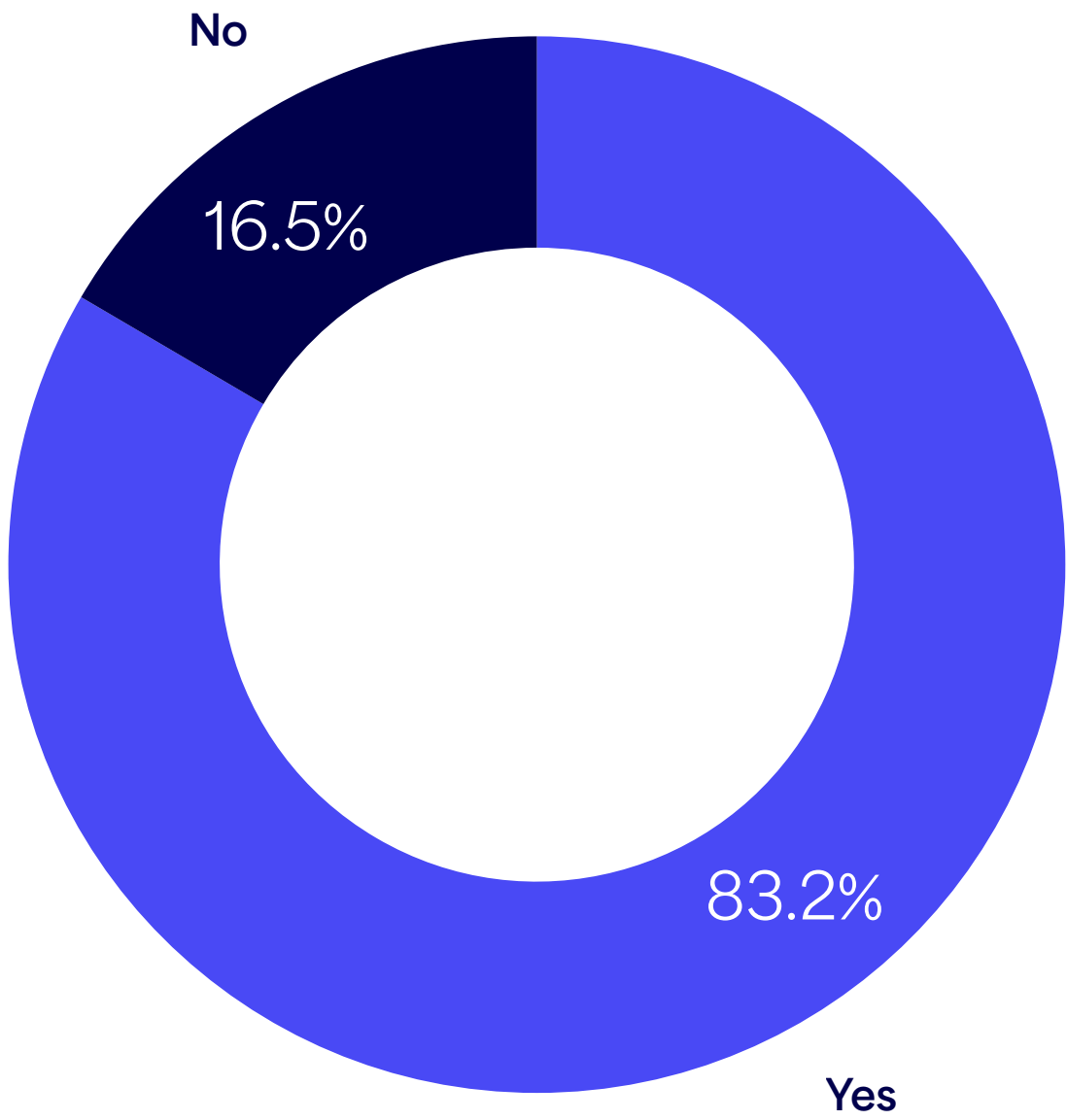- A little proud: 10.5%
- Not proud at all: 4.4%
- N/A: 7.1%
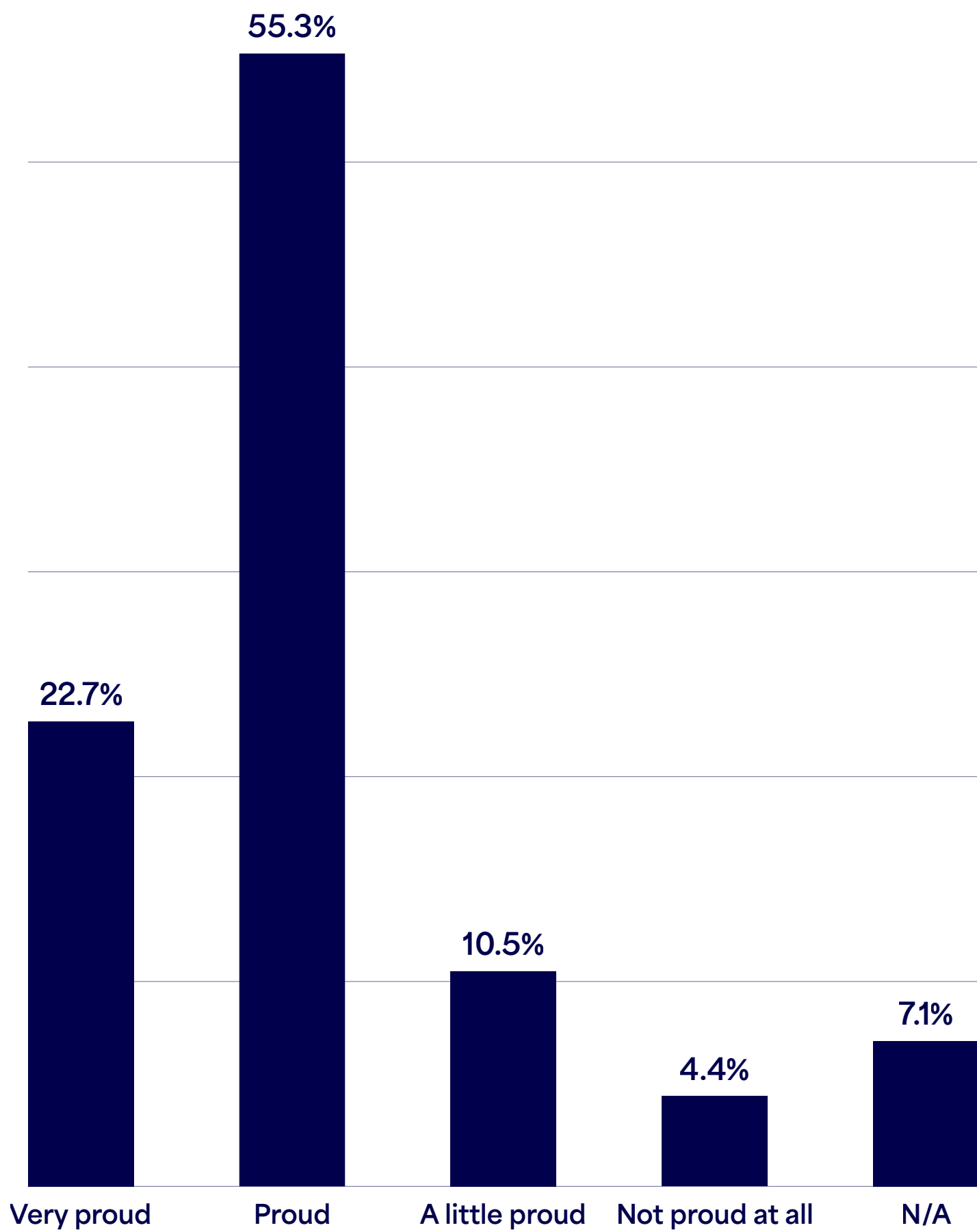
Source: 2024 QoL Index El Paso Survey

Besides English, do you speak any other language at home?

Top languages spoken other than English

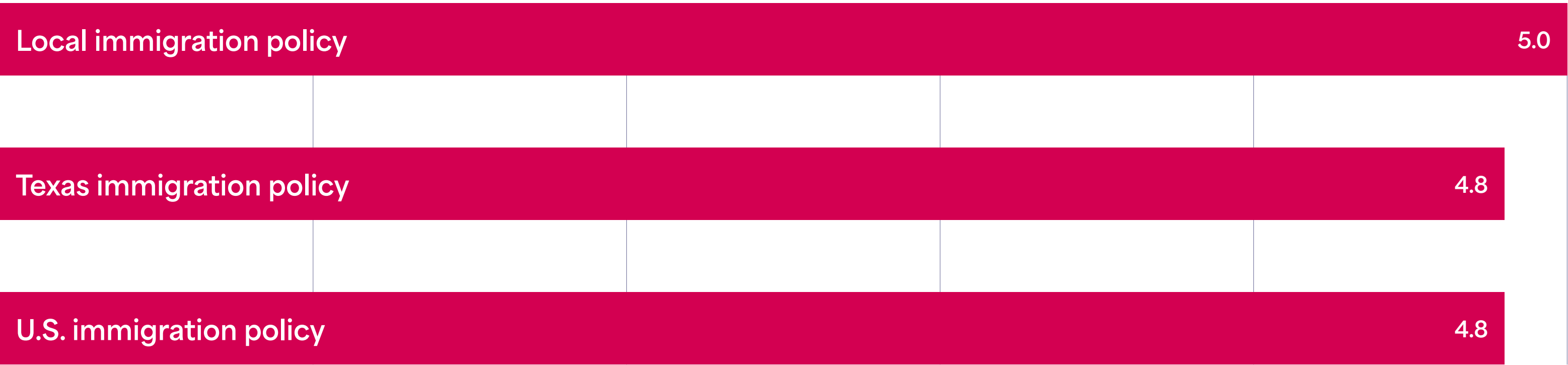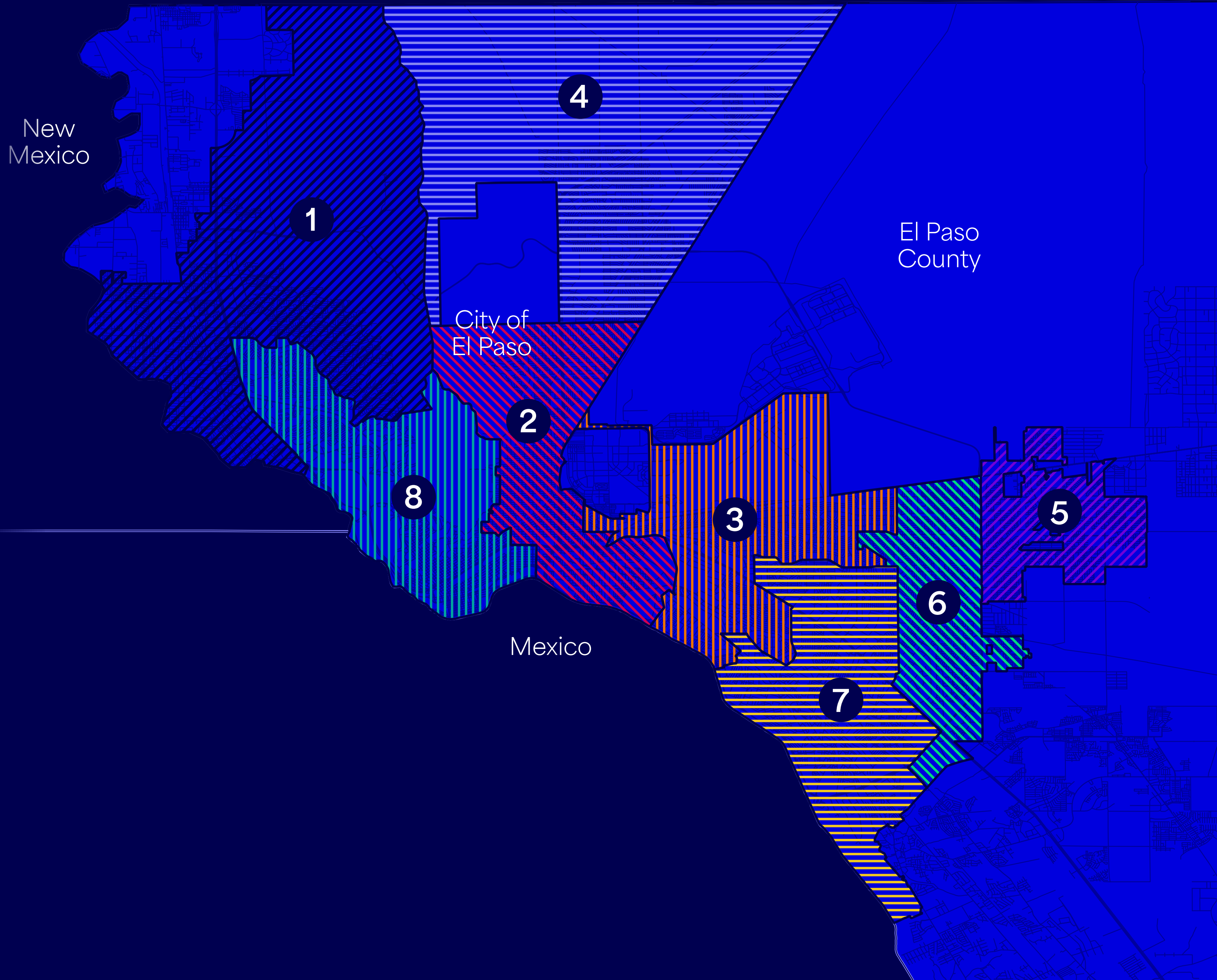| Language	Percentage
Spanish	93.4%
Korean	0.2%
French	0.2%
Mandarin	0.2%
Tagalog	0.1%
Sign Language	0.1%

Source: 2024 QoL Index El Paso Survey

- No: 16.5%
- Yes: 83.2%
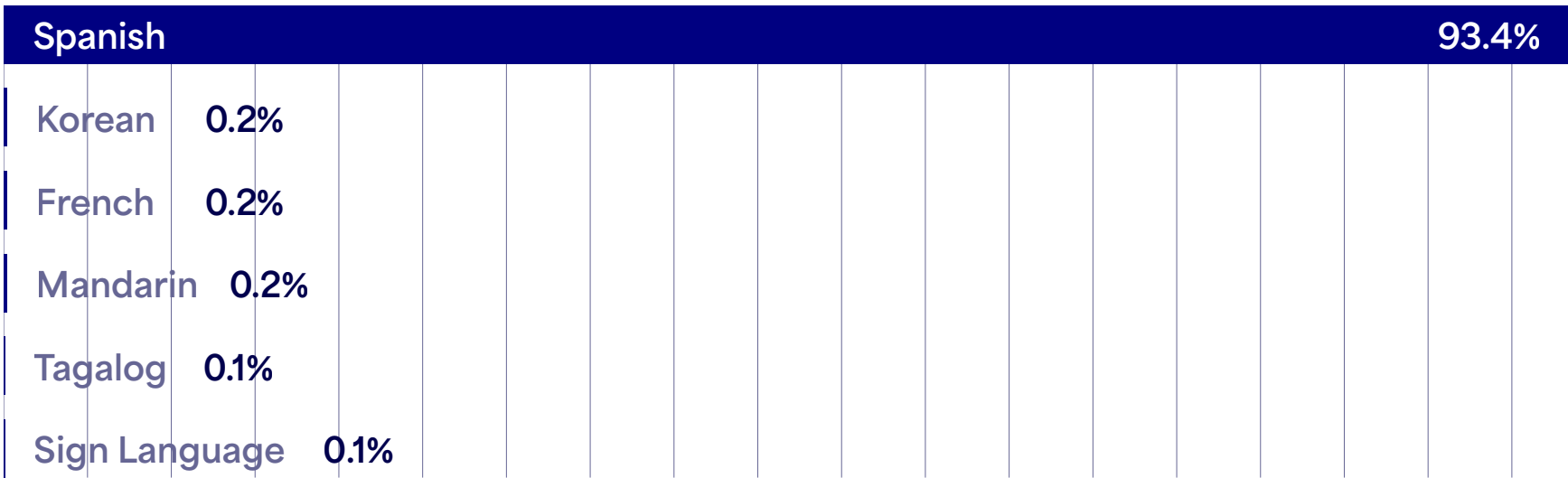
Satisfaction with immigration policy

1-10 Scale

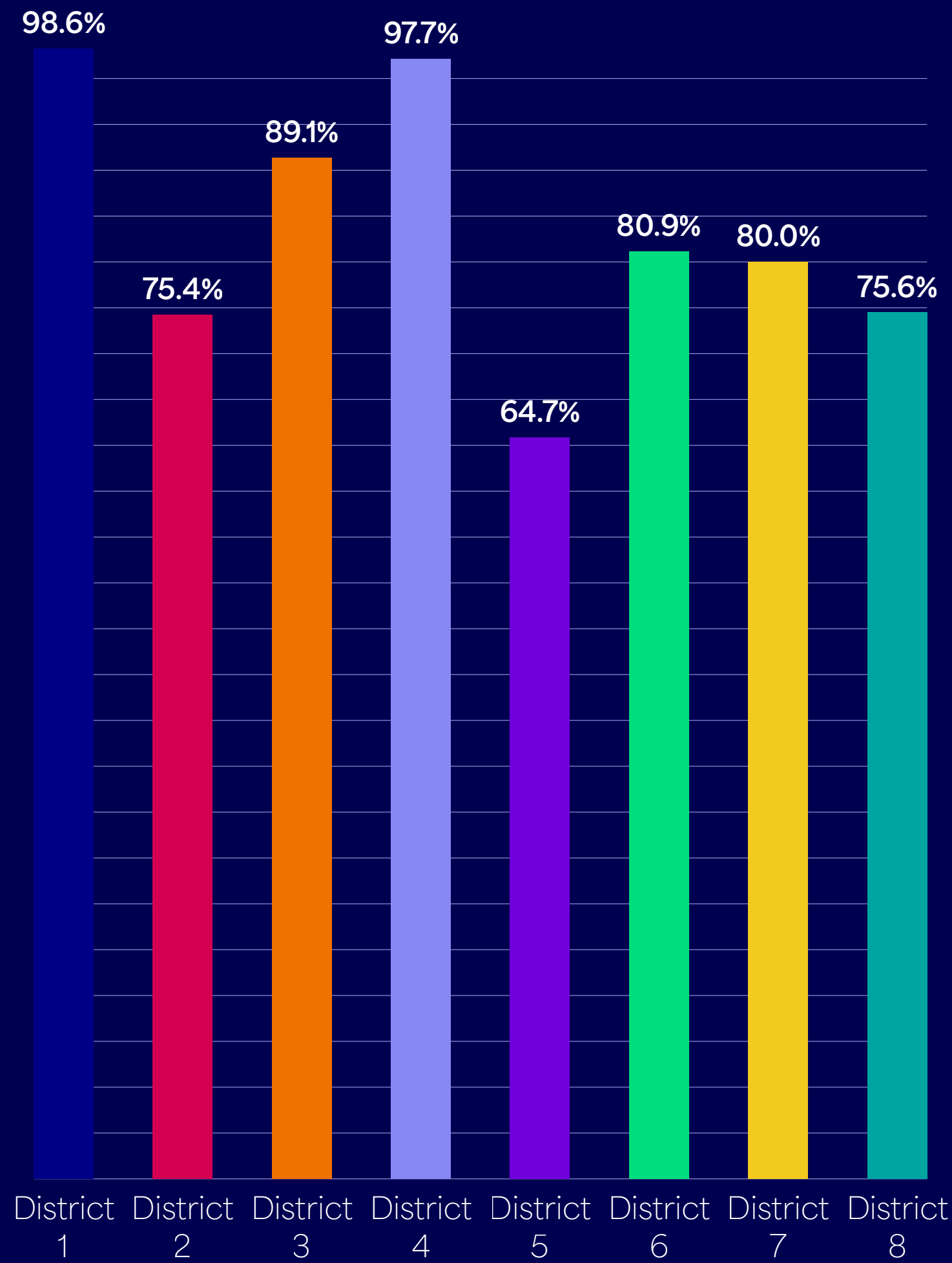| Policy	Score
Local immigration policy	5.0
Texas immigration policy	4.8
U.S. immigration policy	4.8

Source: 2024 QoL Index El Paso Survey

People who speak other language besides English at home by representative district

District 1: 98.6%
District 2: 75.4%
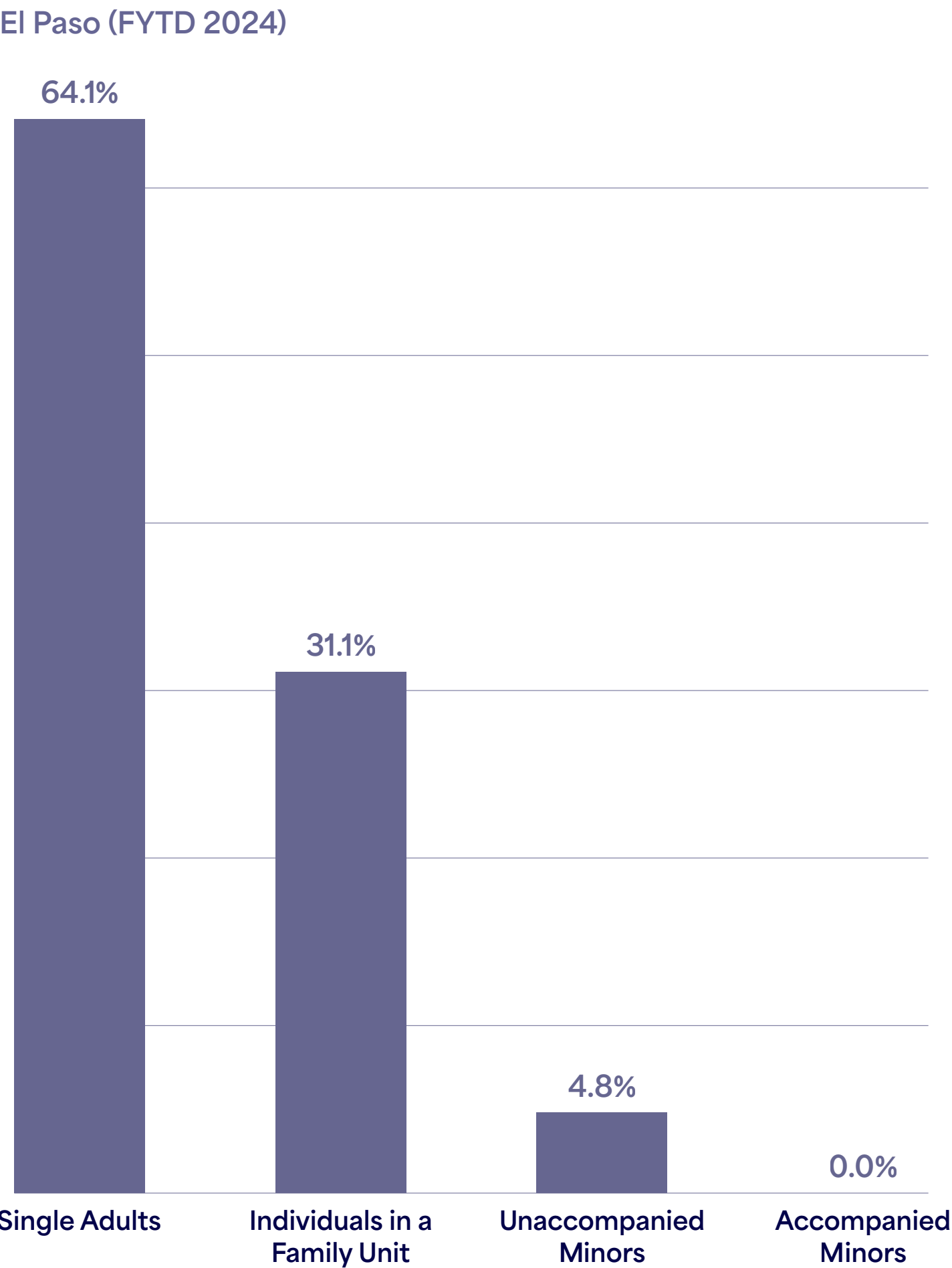District 3: 89.1%
District 4: 97.7%
District 5: 64.7%
District 6: 80.9%
District 7: 80.0%
District 8: 75.6%

Source: 2024 QoL Index El Paso Survey.

New Mexico

El Paso County

City of El Paso

Mexico

El Paso

Monthly CBP encounters with illegal immigrants

Fiscal Year

Month	2021	2022	2023	*2024
Oct	9,148	14,404	55,351	29,677
Nov	9,128	16,324	56,132	30,025
Dec	11,419	20,182	58,638	41,542
Jan	11,031	18,808	33,138	25,145
Feb	13,572	21,355	35,825	31,099
Mar	19,883	26,671	43,116	38,141
Apr	20,518	31,305	45,710	38,060
May	23,445	36,302	30,741	31,315
Jun	23,086	28,037	20,149	
Jul	22,082	27,012	24,353	
Aug	21,948	31,735	33,272	
Sep	18,323	50,648	45,663	
Total	205,604	324,805	484,111	265,004

Source: USBP and OFO official year end reporting for FY21-FY23, USBP and OFO month end reporting FY24 to date

CBP encounters by demographic group

El Paso (FYTD 2024)

- Single Adults: 64.1%
- Individuals in a Family Unit: 31.1%
- Unaccompanied Minors: 4.8%
- Accompanied Minors: 0.0%

Source: USBP and OFO month end reporting FY24 to date

CBP Aprehensions per country origin

El Paso

- Venezuela: 16.8%
- Guatemala: 13.7%
- Mexico: 11.6%
- Nicaragua: 11.3%
- Colombia: 10.2%
- Ecuador: 7.7%
- Cuba: 6.0%
- Turkey: 5.0%
- Brazil: 3.9%
- Honduras: 3.1%
- Haiti: 2.9%
- Peru: 2.0%
- El Salvador: 1.9%
- Russia: 0.4%
- Other: 3.5%

Source: USBP and OFO official year end reporting for FY21-FY23

El Paso
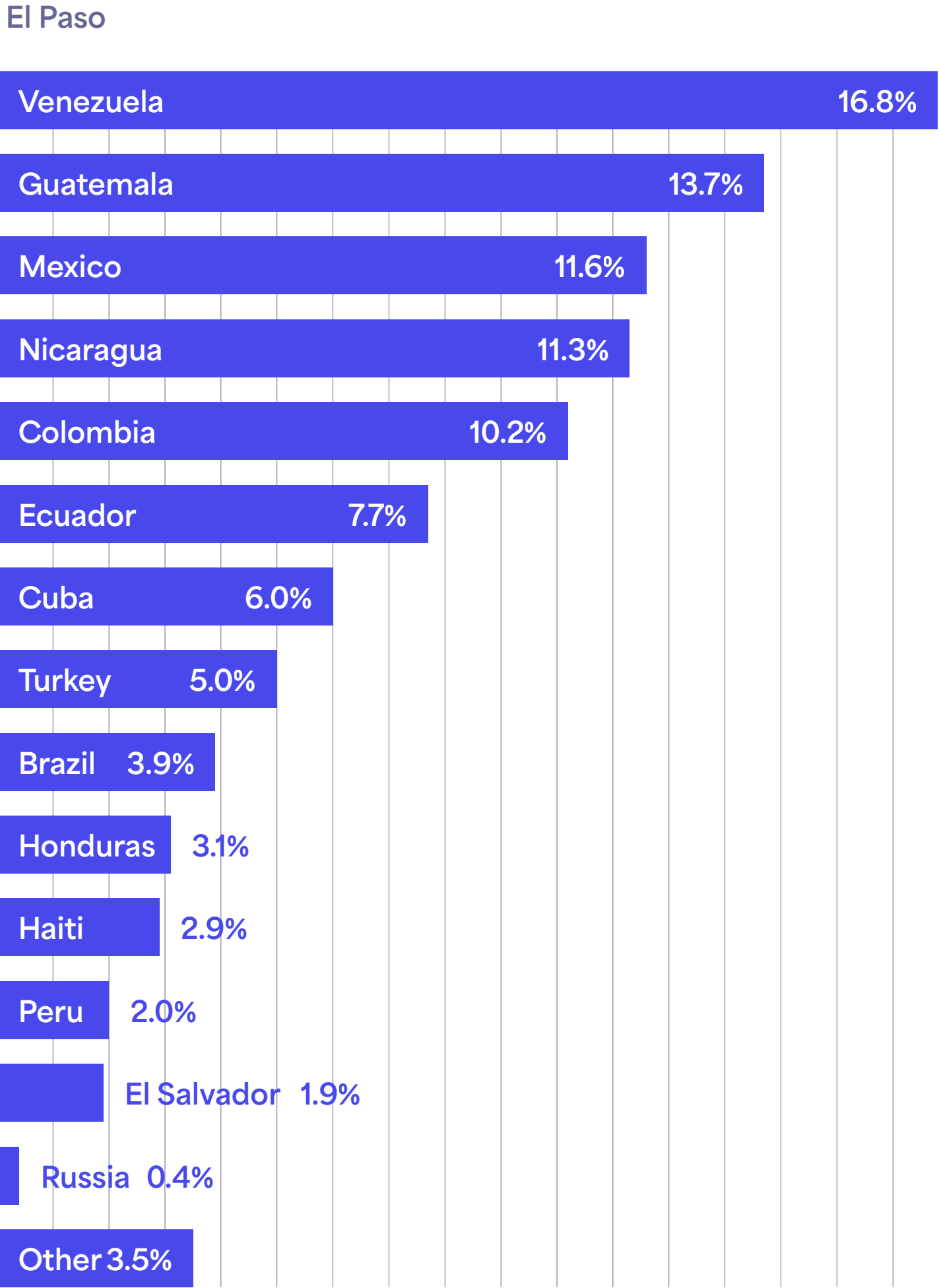
Inequality: Key Insights

The U.S. government uses the poverty threshold to determine if a household is in poverty, based on family composition. For 2023, a one-person household needs an annual income of at least $15,480 to be above the poverty level, with thresholds varying by family size and member ages but not by geography.

18.5% of the population (158,190 people) live below the poverty threshold, with 57.3% being women. The age groups most affected by poverty are 5–17 years and 35–64 years.

Educational attainment is directly related to poverty levels. From 2018 to 2023, the highest poverty rates were among those without a high school diploma, while those with a Bachelor's degree or higher had the lowest poverty rates.

In 2021, 20% of El Paso County's residents reported incomes below the poverty line. The southern border areas, particularly Central and Mission Valley, had the highest poverty rates (29.3% to 64.5%), while northern areas had the lowest.

Population below the poverty threshold
El Paso County

2018
20.6%

2019
18.8%

2020
19.5%

2021
20.1%

2022
21.3%

2023
18.5%

Source: American Community Survey 1-Year estimates (ACS) and American Community Survey 5-Year estimates.
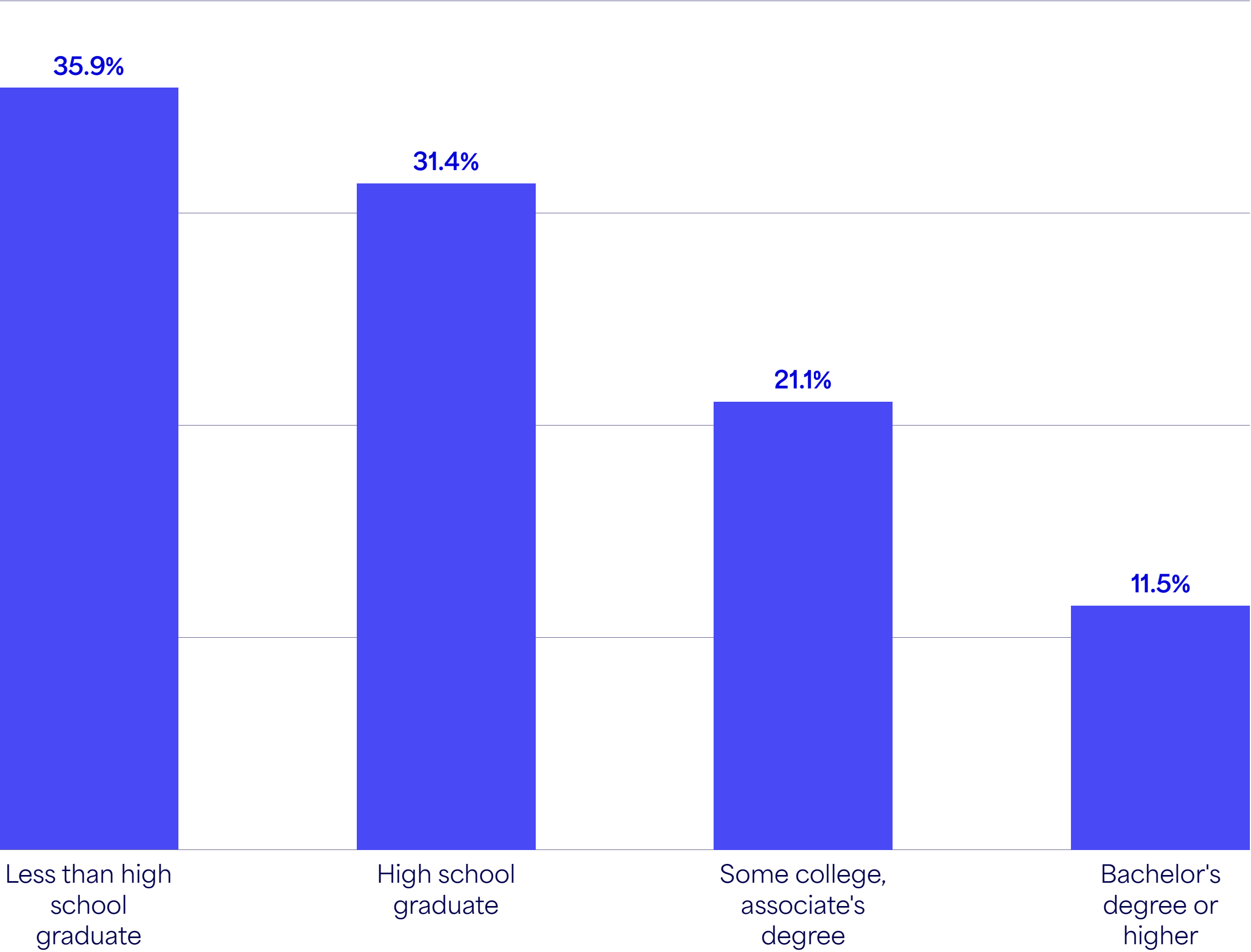
Population below the poverty threshold by age

El Paso County (2023)

Under 5
8.8%

5 to 17
25.1%

18 to 34
24.3%

35 to 64
27.3%

65 and older
14.4%
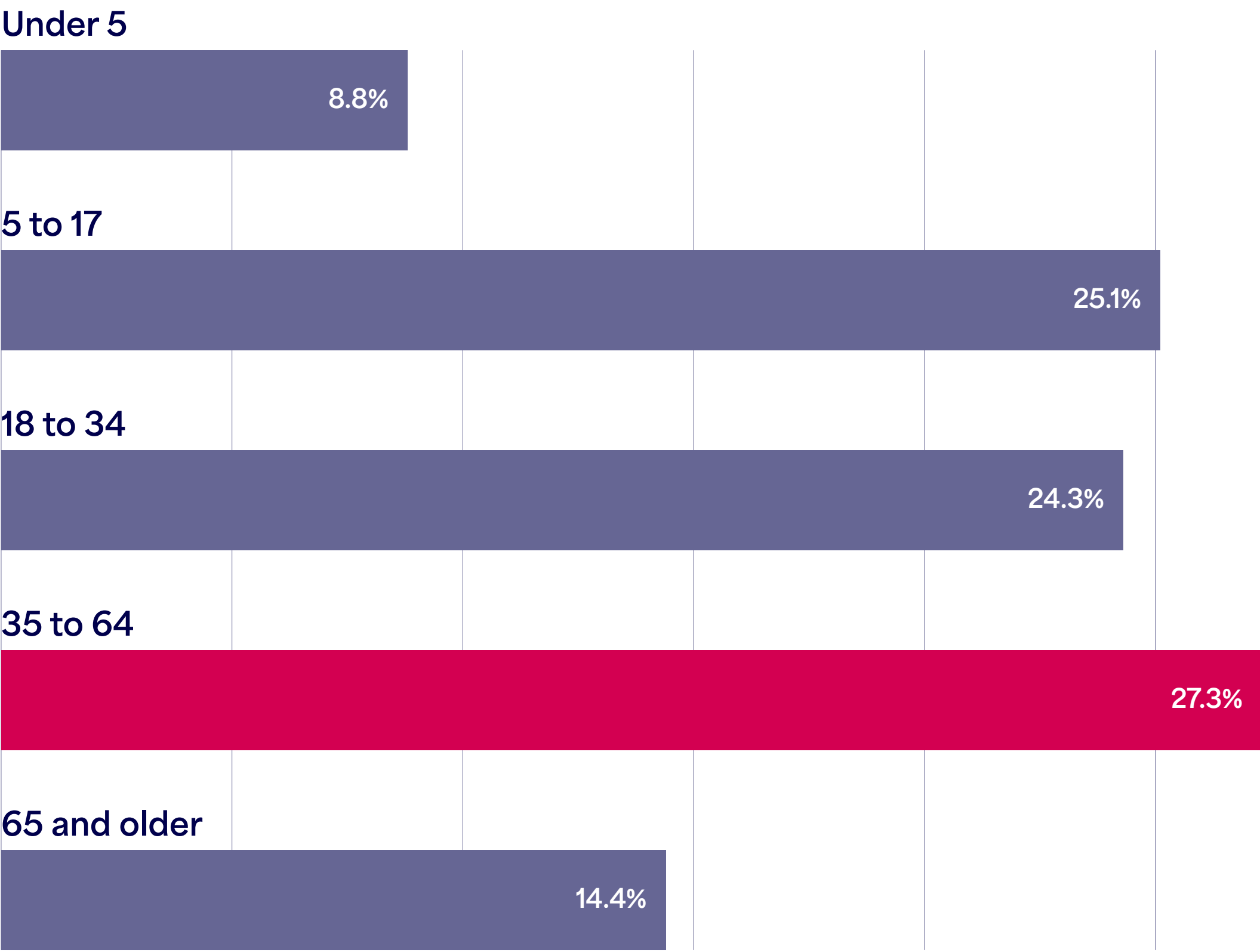
Source: American Community Survey 1-Year estimates (ACS)

Population below the poverty threshold by educational level

El Paso County (2023)

35.9%

31.4%

21.1%

11.5%

Less than high school graduate

High school graduate

Some college, associate's degree

Bachelor's degree or higher

Source: American Community Survey 1-Year estimates (ACS)

Population per Sq. Km

⬤ 0.0% - 8.6%

⬤ 8.7% - 15.1%

⬤ 15.2% - 21.6%

⬤ 21.7% - 31.2%

⬤ 31.3% - 64.6%
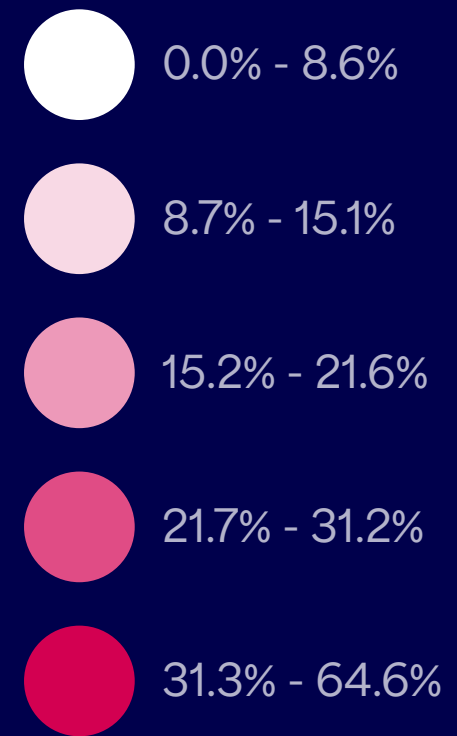
Percentage of the population below the poverty threshold

El Paso County

New Mexico

Mexico
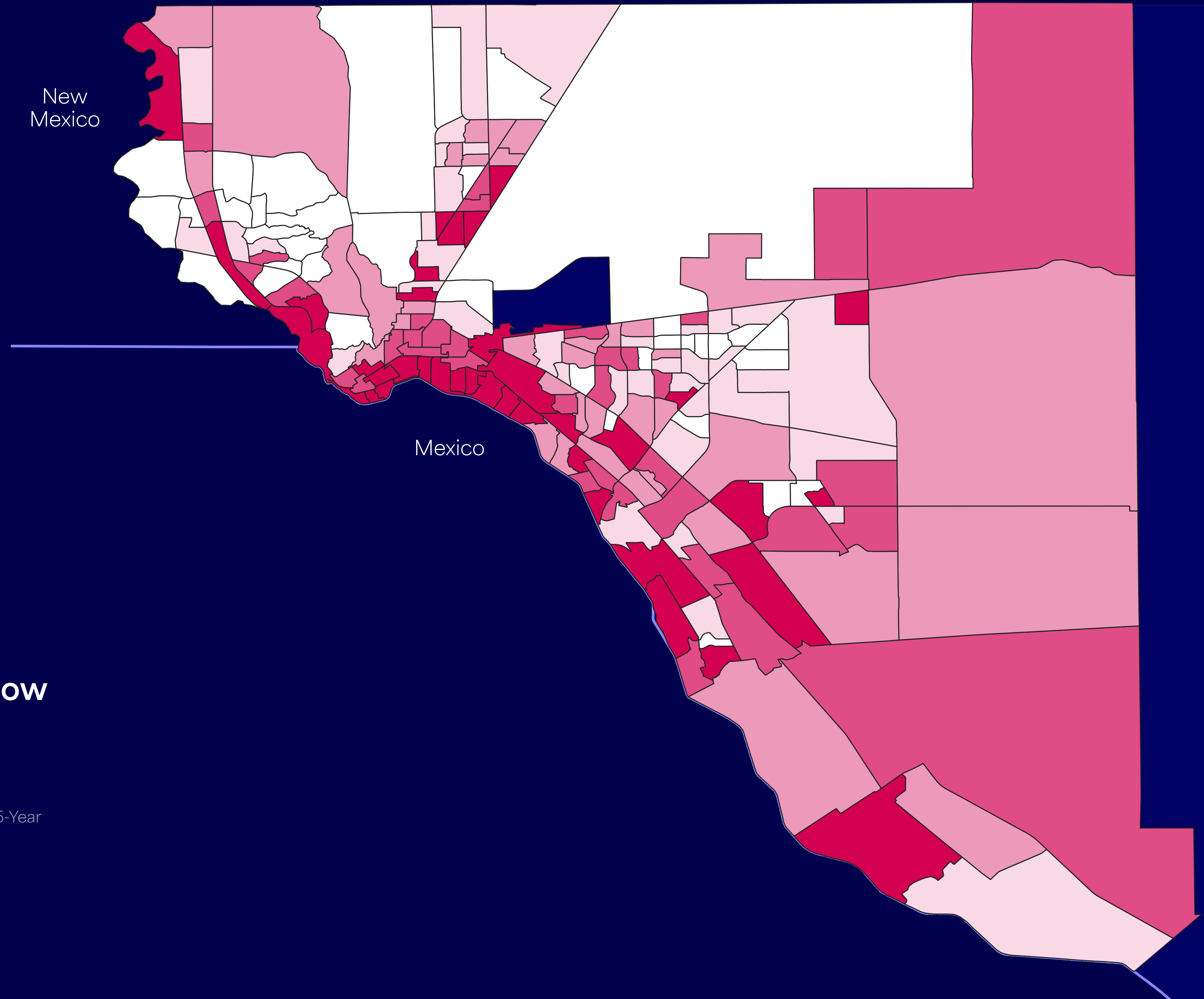
El Paso

Have you been discriminated against or mistreated?

El Paso County (2023)

83%
No

17%
Yes
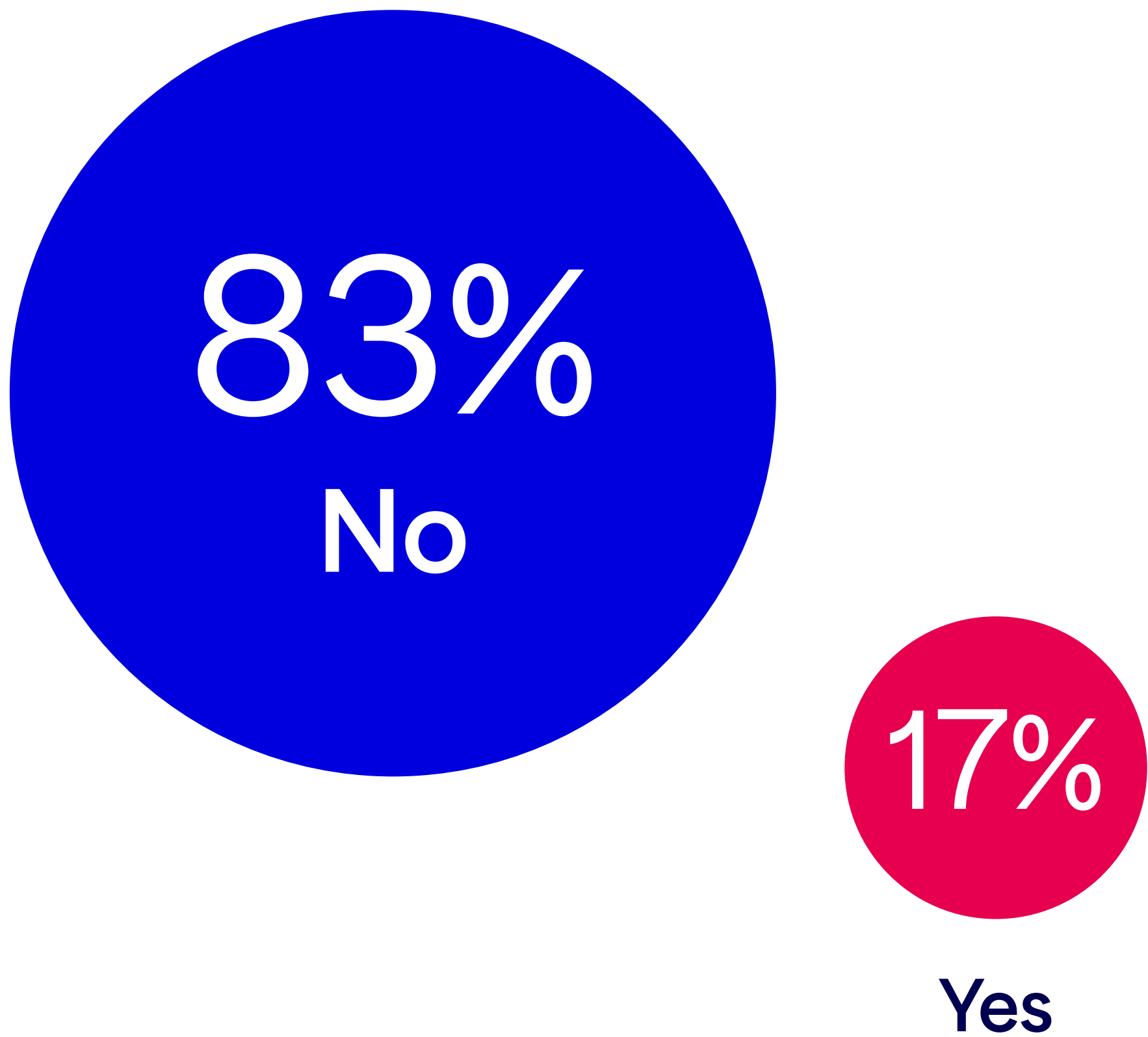
Reasons for discrimination

Among those who declared to have been discriminated against

Reason	Percentage
Appearance	24.1%
Skin color	13.8%
Place of origin (U.S. and abroad)	12.1%
Sexual orientation	11.5%
Socio-economic status	10.3%
Beliefs and values	10.3%
Age	9.8%
Disability	8.0%
Lifestyle	6.9%
Political preference and activism	5.7%
Educational level	5.7%
Religion	3.4%
Sex/gender	3.4%
Marital status	3.4%
Ethnicity	2.9%
For demanding Human Rights/justice	0.6%

Source: 2024 QoL Index El Paso Survey
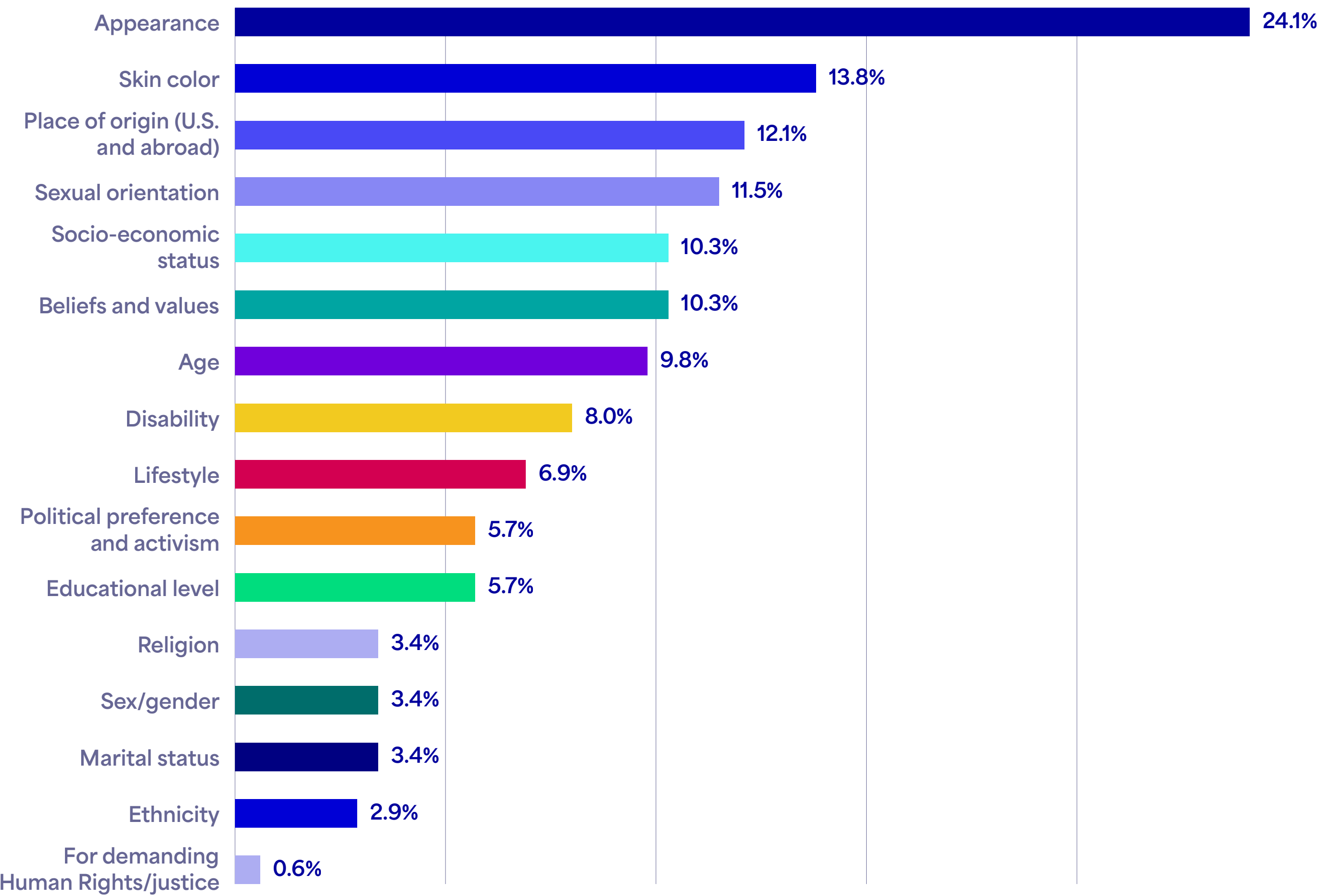
Source: 2024 QoL Index El Paso Survey

Public Safety: Key Insights

The FBI reports crime data nationwide, broken down by state, city, and metropolitan areas. El Paso County has eleven agencies reporting crimes, including schools, school districts, and police departments.

By the end of 2023, El Paso County recorded a total of 15,843 crimes, with 81% being property crimes and 19% violent crimes. The most common property crime was larceny (67%), followed by vehicle theft (21%), burglary (10%), and arson (less than 1%).

Among violent crimes, 65% were aggravated assaults, followed by rape (21%), robbery (12%), and homicide (less than 2%).

Crime rates in El Paso have increased over the past three years, with 2023 seeing the highest number of crimes in five years, while the clearance rate (crimes resulting in arrests or identified suspects) has declined over the last five years, reaching its lowest point in 2023, with only 15% of cases closed.

How safe do you consider the City of El Paso?

1-10 Scale (2023)
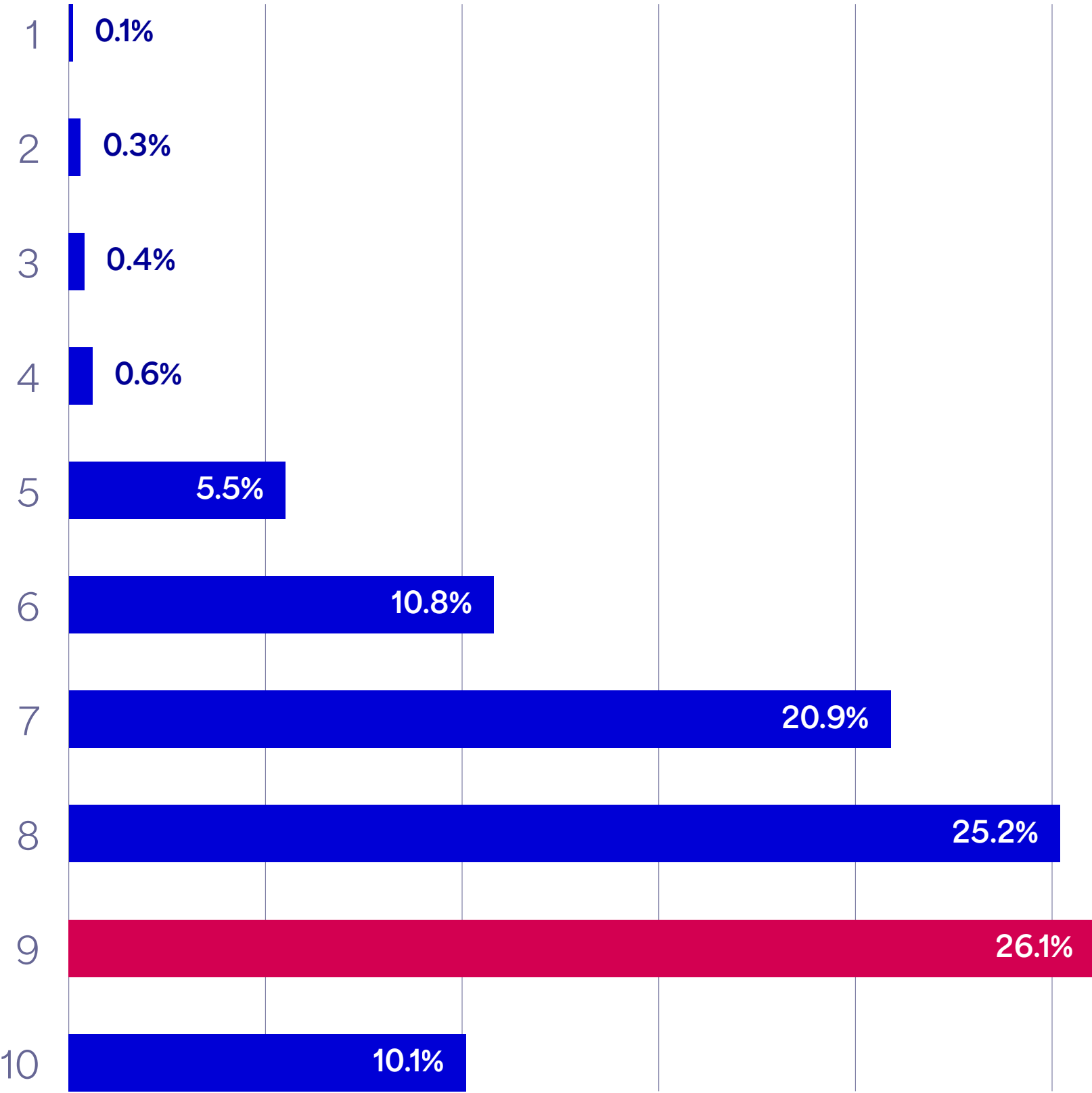
Scale	Percentage
1	0.1%
2	0.3%
3	0.4%
4	0.6%
5	5.5%
6	10.8%
7	20.9%
8	25.2%
9	26.1%
10	10.1%

Source: American Community Survey 1-Year estimates (ACS) and American Community Survey 5-Year estimates.
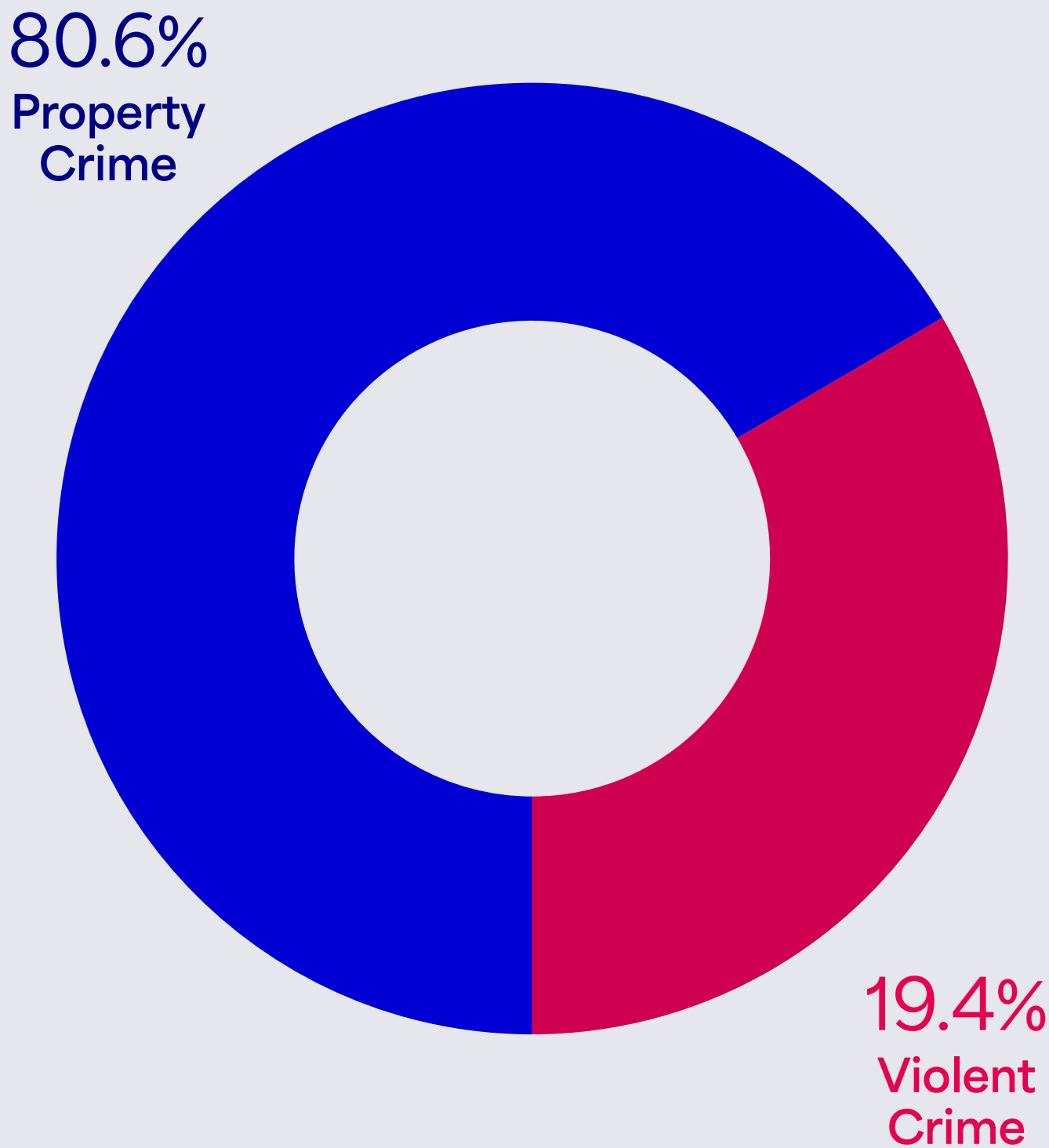
El Paso

Property Crime by type
El Paso County (2023)

Larceny — 67.7%

Motor-vehicle theft — 21.1%

Burglary — 10.3%

Arson — 0.8%

Crime by type
El Paso County (2023)

80.6%
Property Crime

19.4%
Violent Crime

Violent Crime by type
El Paso County (2023)

Aggravated assault — 65.4%

Rape — 21.4%

Robbery — 11.8%

Homicide — 1.5%

El Paso

Total crimes

Actual and cleared

◆ Actual   ◆ Cleared

Year	Actual	Cleared
2018	1,195	280
2019	15,072	3,055
2020	13,043	2,675
2021	12,840	2,210
2022	14,262	2,488
2023	15,893	2,480
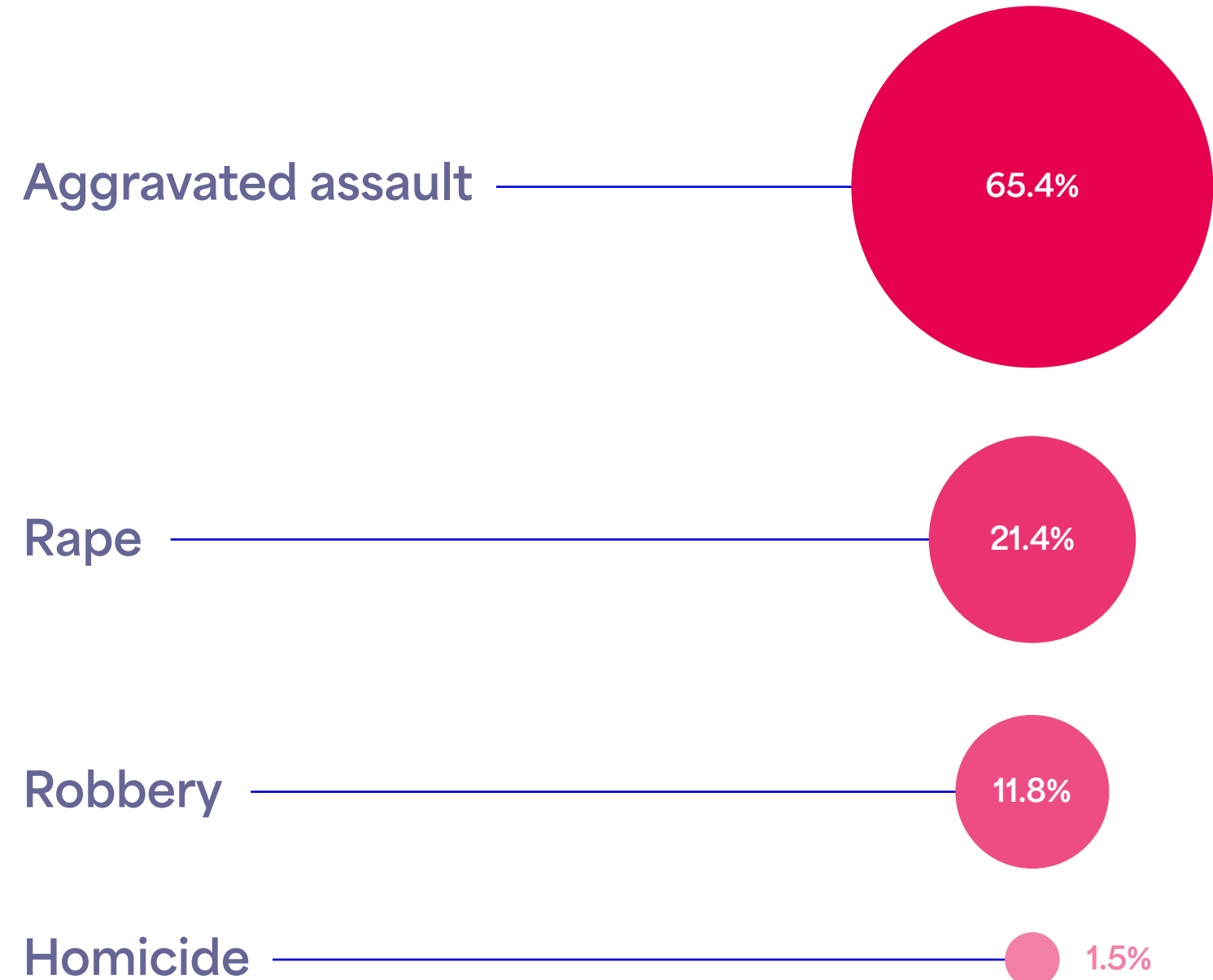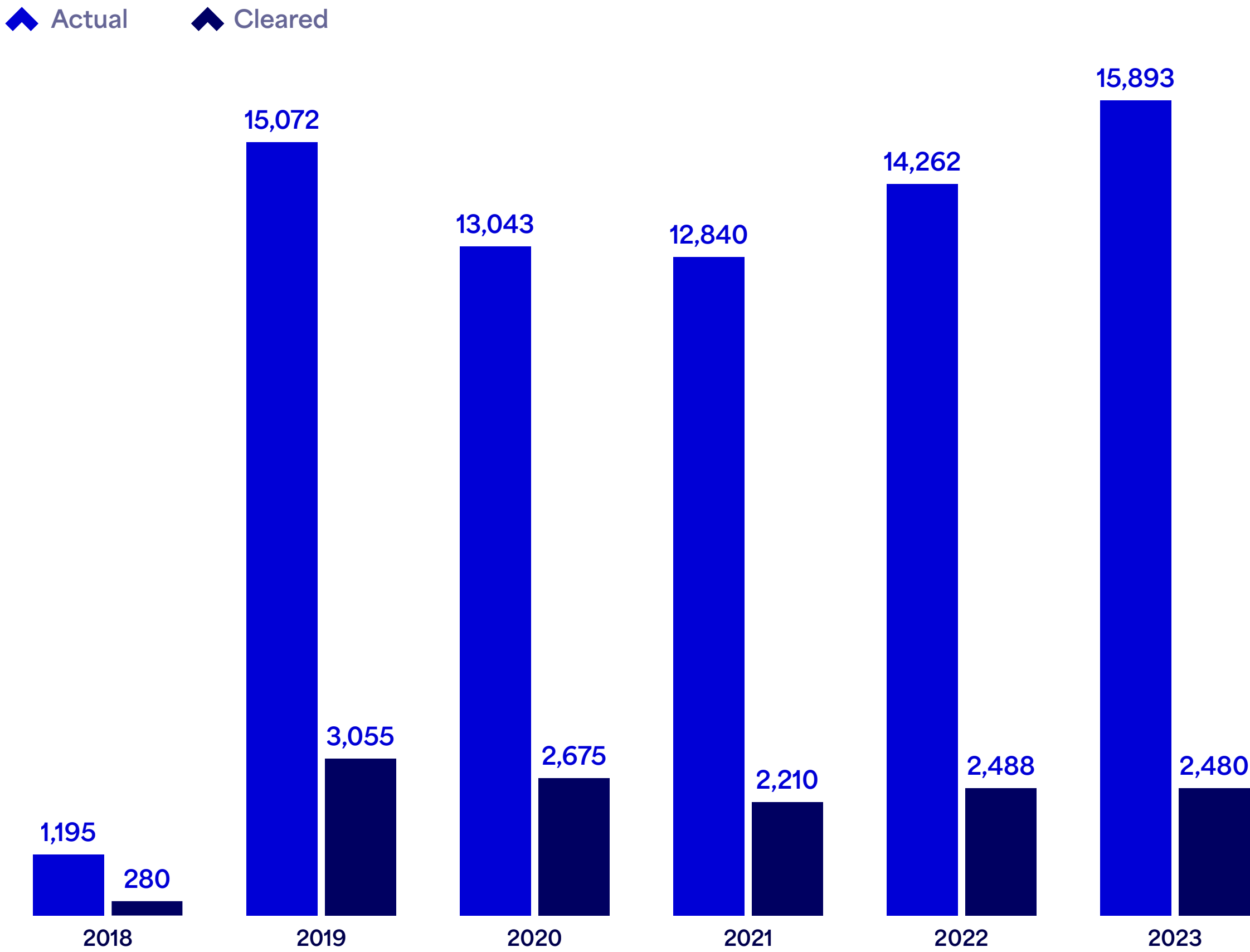
Source: Summarized agency data from the FBI Uniform Crime Reporting (UCR) Program.

Which agency or institution contributes the most to make you and your family feel safe in and out of your home?

Top-of-mind responses
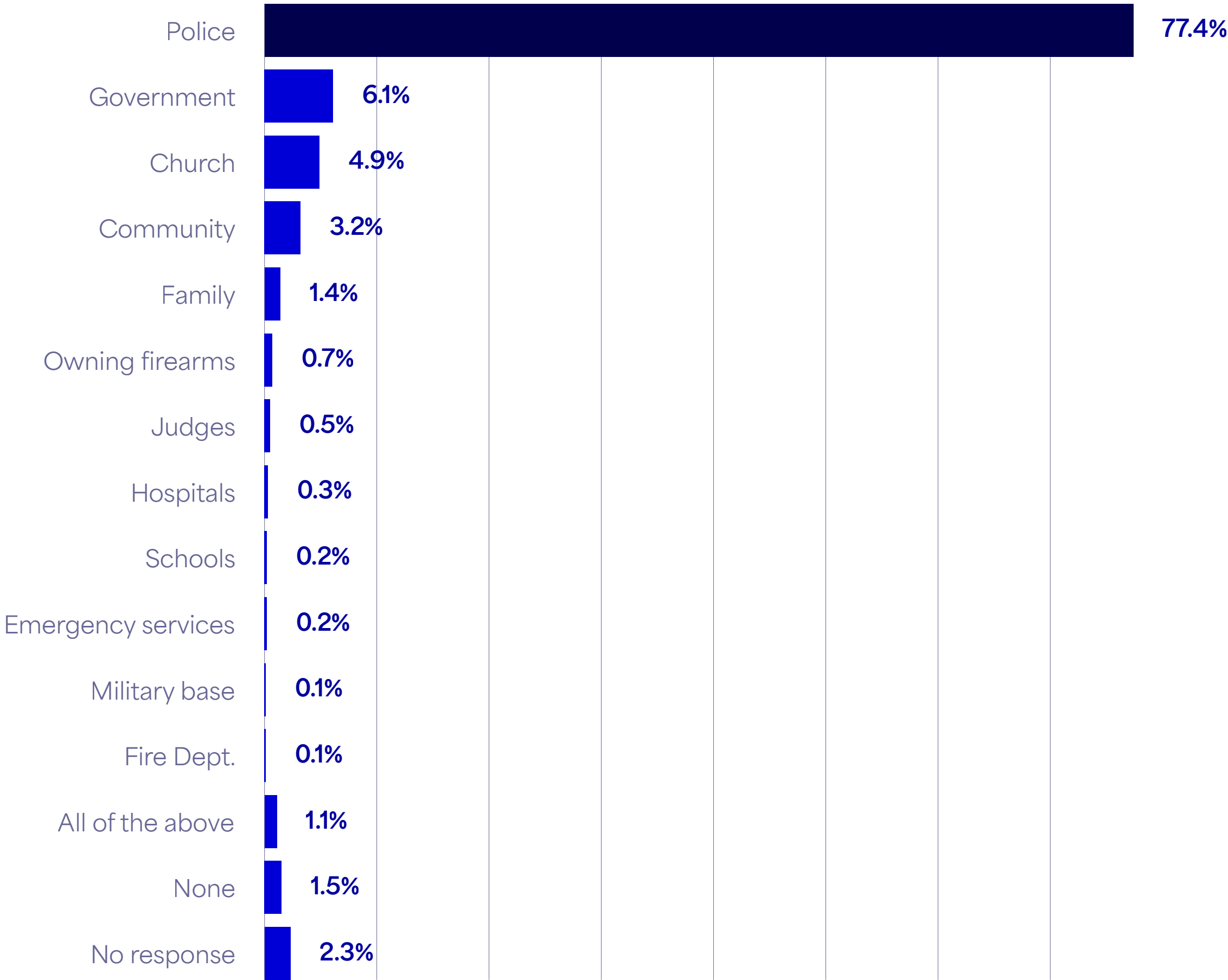
Police	77.4%
Government	6.1%
Church	4.9%
Community	3.2%
Family	1.4%
Owning firearms	0.7%
Judges	0.5%
Hospitals	0.3%
Schools	0.2%
Emergency services	0.2%
Military base	0.1%
Fire Dept.	0.1%
All of the above	1.1%
None	1.5%
No response	2.3%

Source: 2024 QoL Index El Paso Survey

2024 QoL Index El Paso Report

Public Safety

Police and Fire Stations

Police Stations

Fire Stations

New Mexico

El Paso County

City of El Paso

Mexico

Source: City of El Paso Open Data Hub (2024)
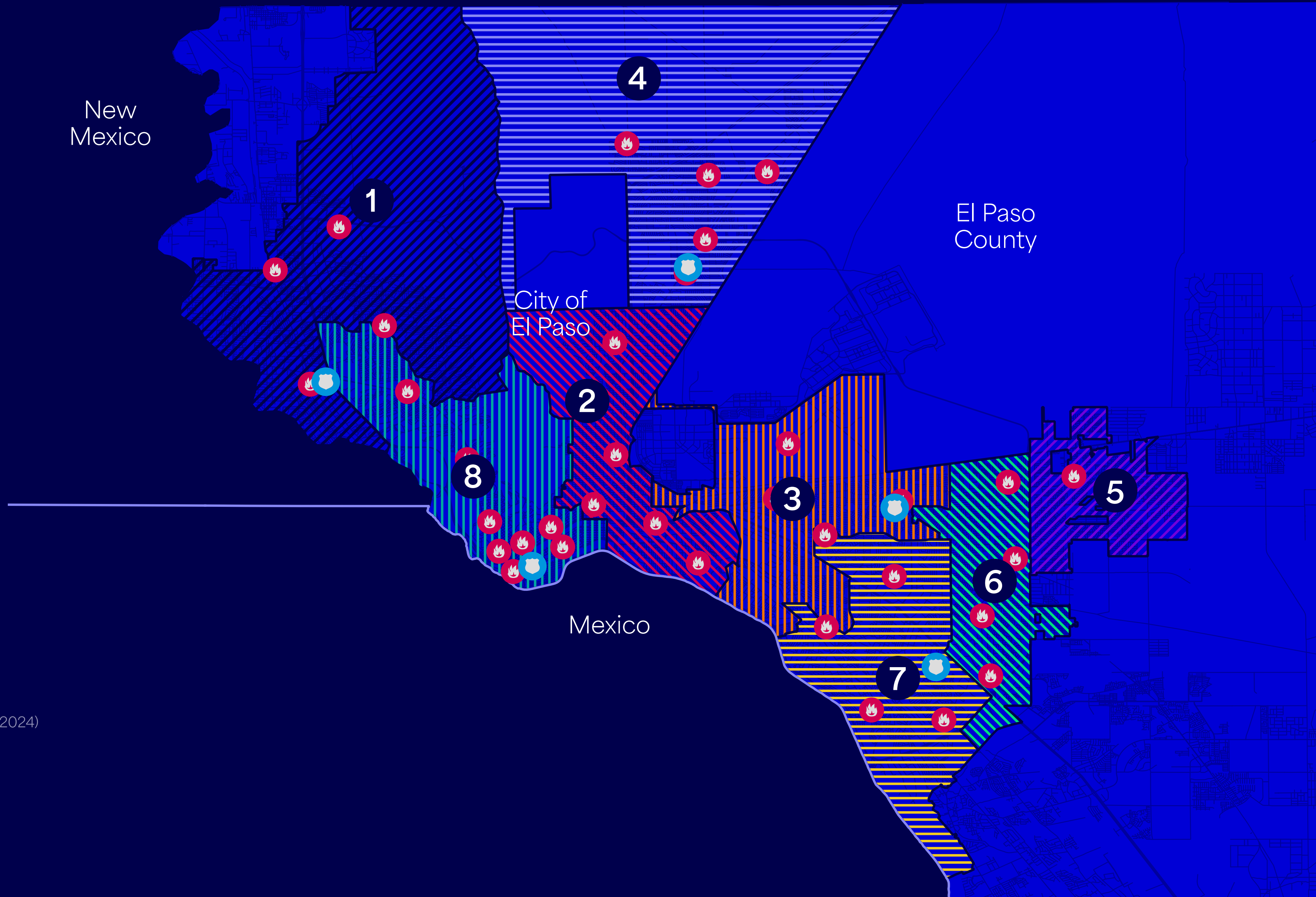
El Paso

Mobility and Transport: Key Insights

Between 2019 and 2023, about 90% of workers aged 16 and older in El Paso County used a car as their primary mode of transportation, with only 1% using public transport and the remainder walking, cycling, using taxis, motorcycles, or working from home.

A significant increase in remote work occurred in 2021, rising from 4.4% in 2020 to 10%, closely linked to changes in work patterns due to the COVID-19 pandemic.

The average commute time in El Paso County is about 24 minutes, with most workers employed within the county. In comparison, the state average for Texas in 2023 was 27.2 minutes, with 21% of workers commuting outside their residential area.

By 2023, 41% of workers aged 16 and older lived in households with three vehicles, while only 2% lived in households without a vehicle, a trend consistent since 2019.

How do you commute to work or anywhere else?

By transportation type

▲ Work   ▲ Anywhere else

	Car	Van	Sun Metro	By foot	Light rail	Taxi	Motorcycle	Bicycle	Other
Work	78.7%	14.1%	3.5%	1.0%	0.2%	0.0%	0.6%	0.0%	1.9%
Anywhere else	79.7%	13.1%	3.8%	1.0%	0.4%	0.2%	0.1%	0.1%	1.6%
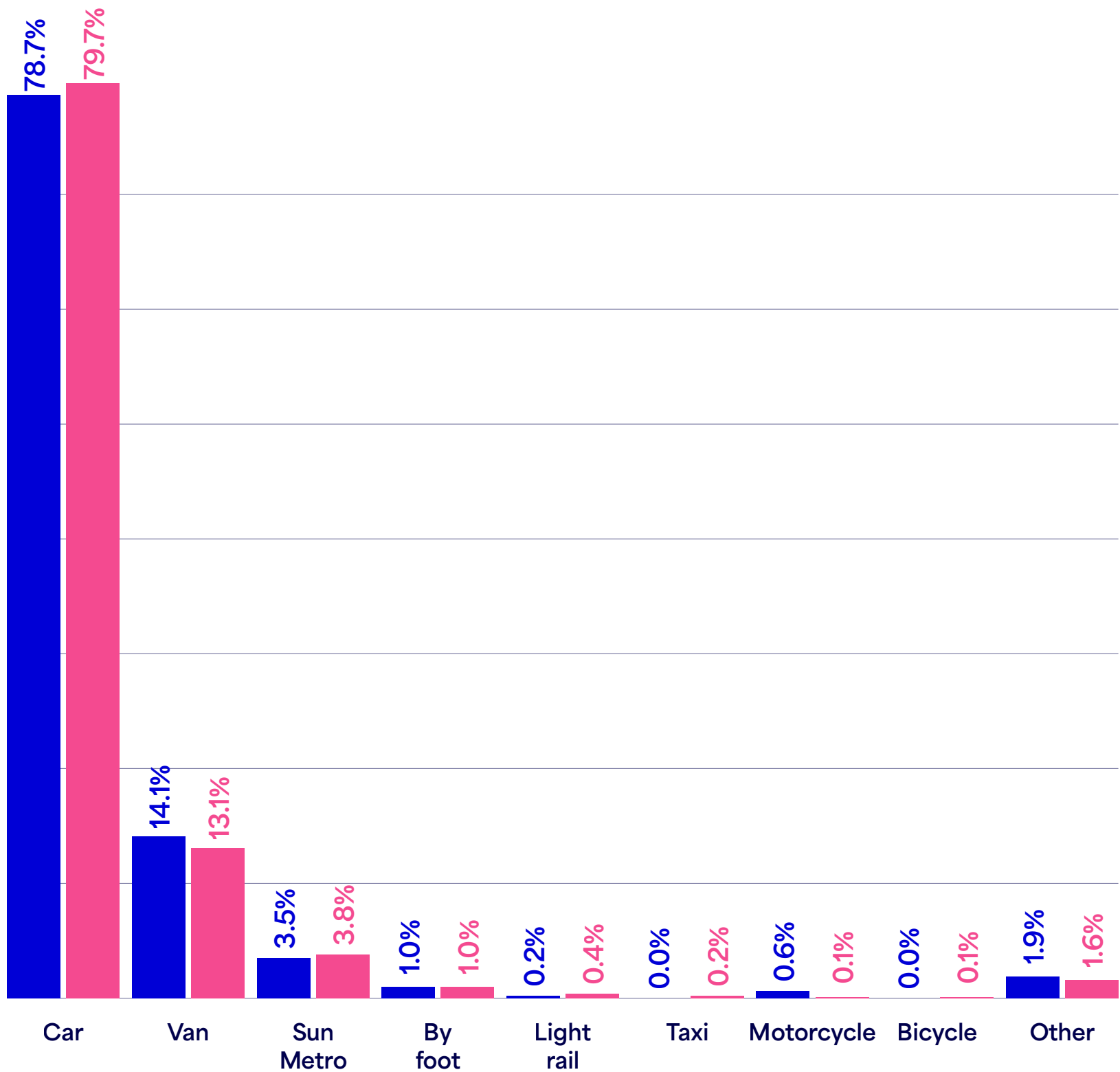
Source: 2024 QoL Index El Paso Survey

El Paso

Vehicles per household

3 or more vehicles — 41.0%

2 vehicles — 37.7%

1 vehicle — 19.3%

No vehicles — 2.0%
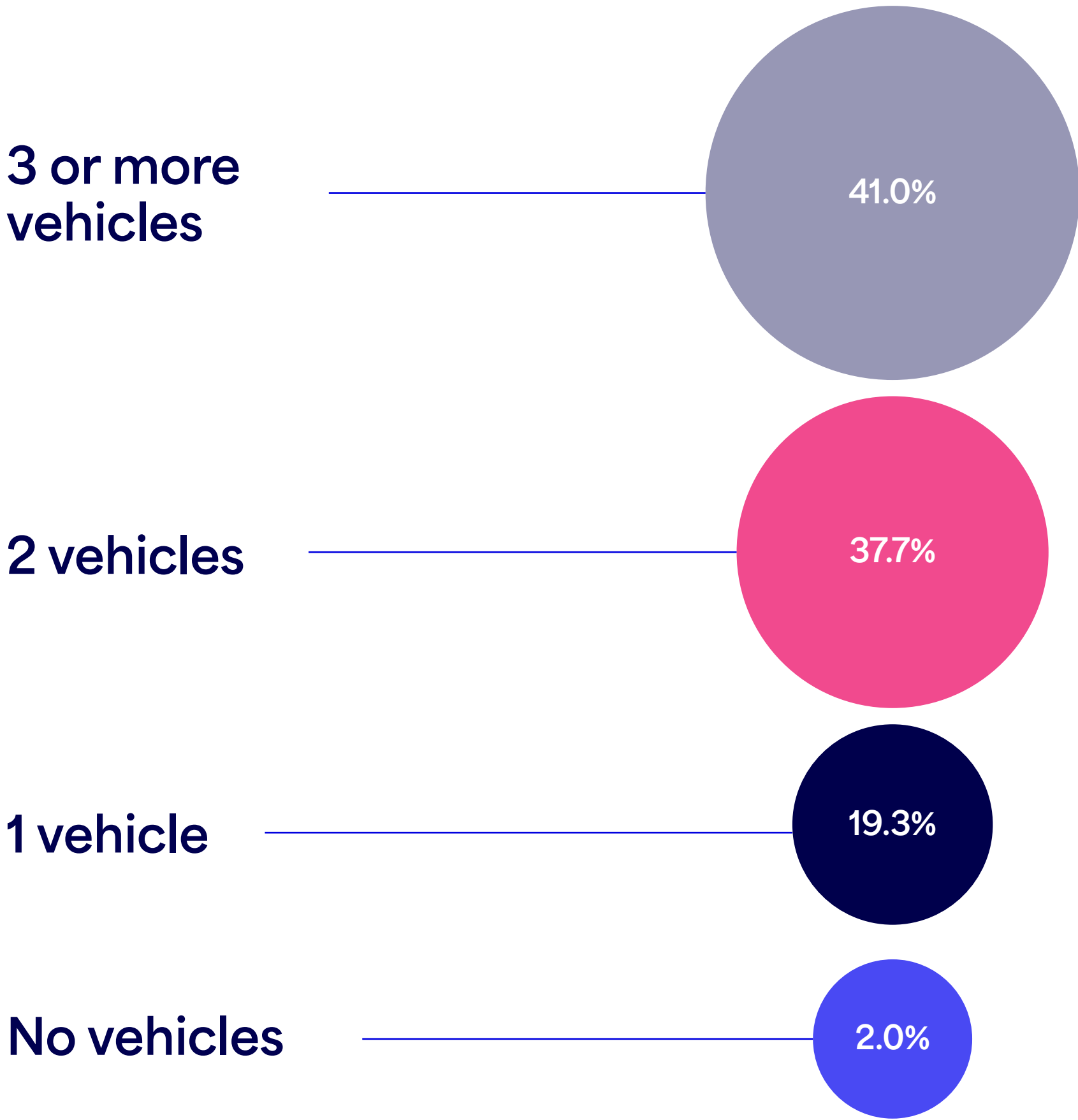
Satisfaction with public transportation among users
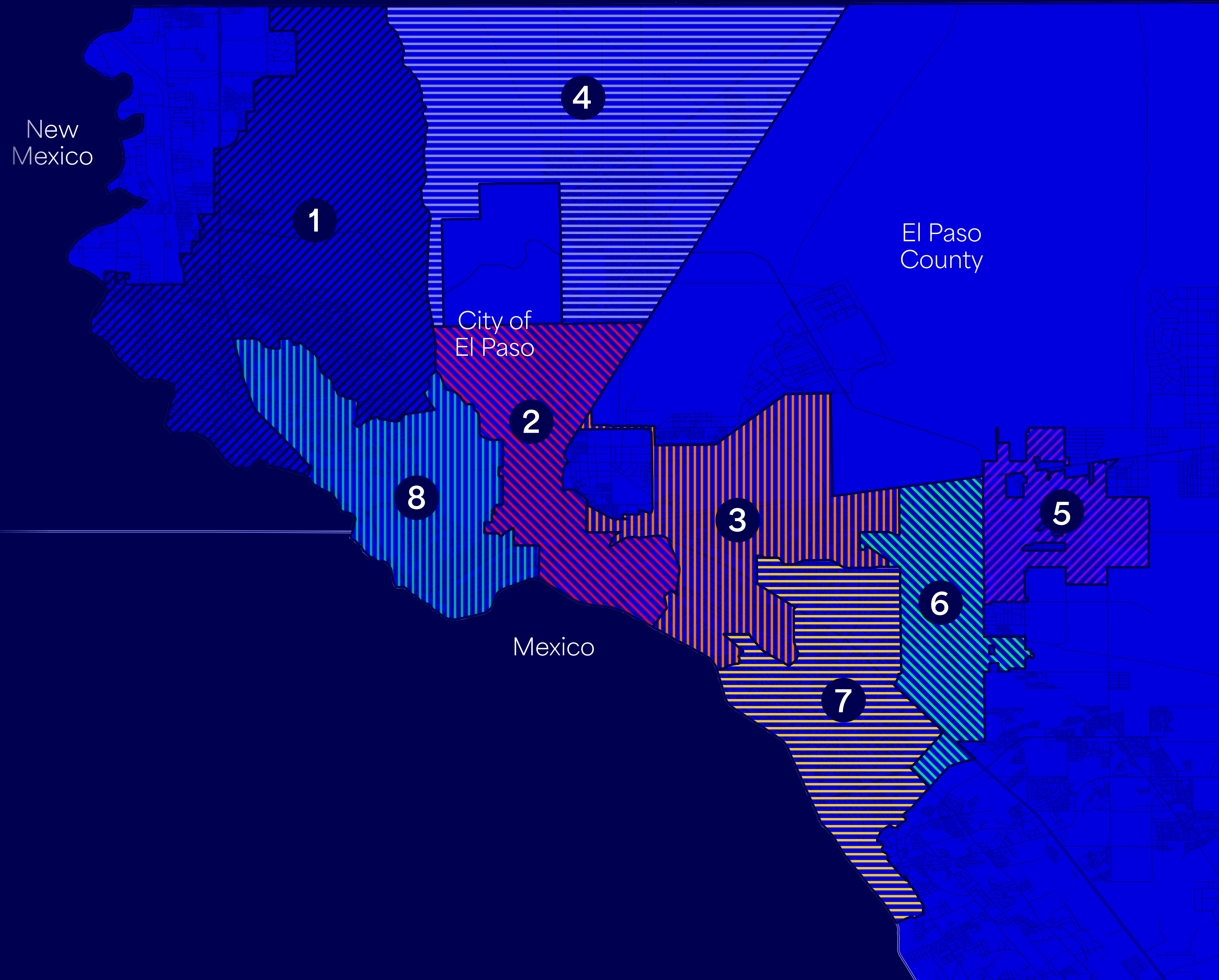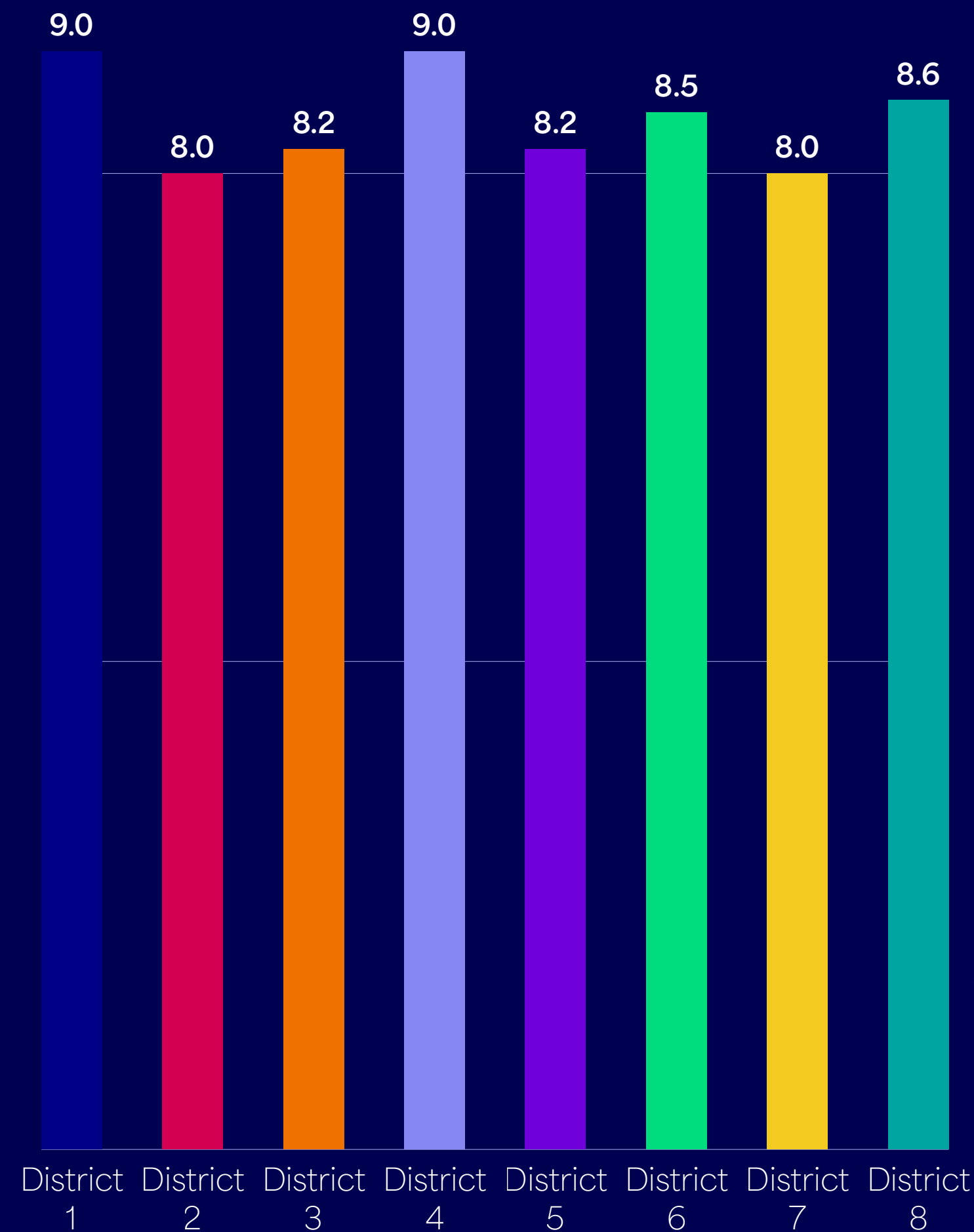
1-10 Scale

Brio	Lift	Streetcar
6.7	6.0	5.0
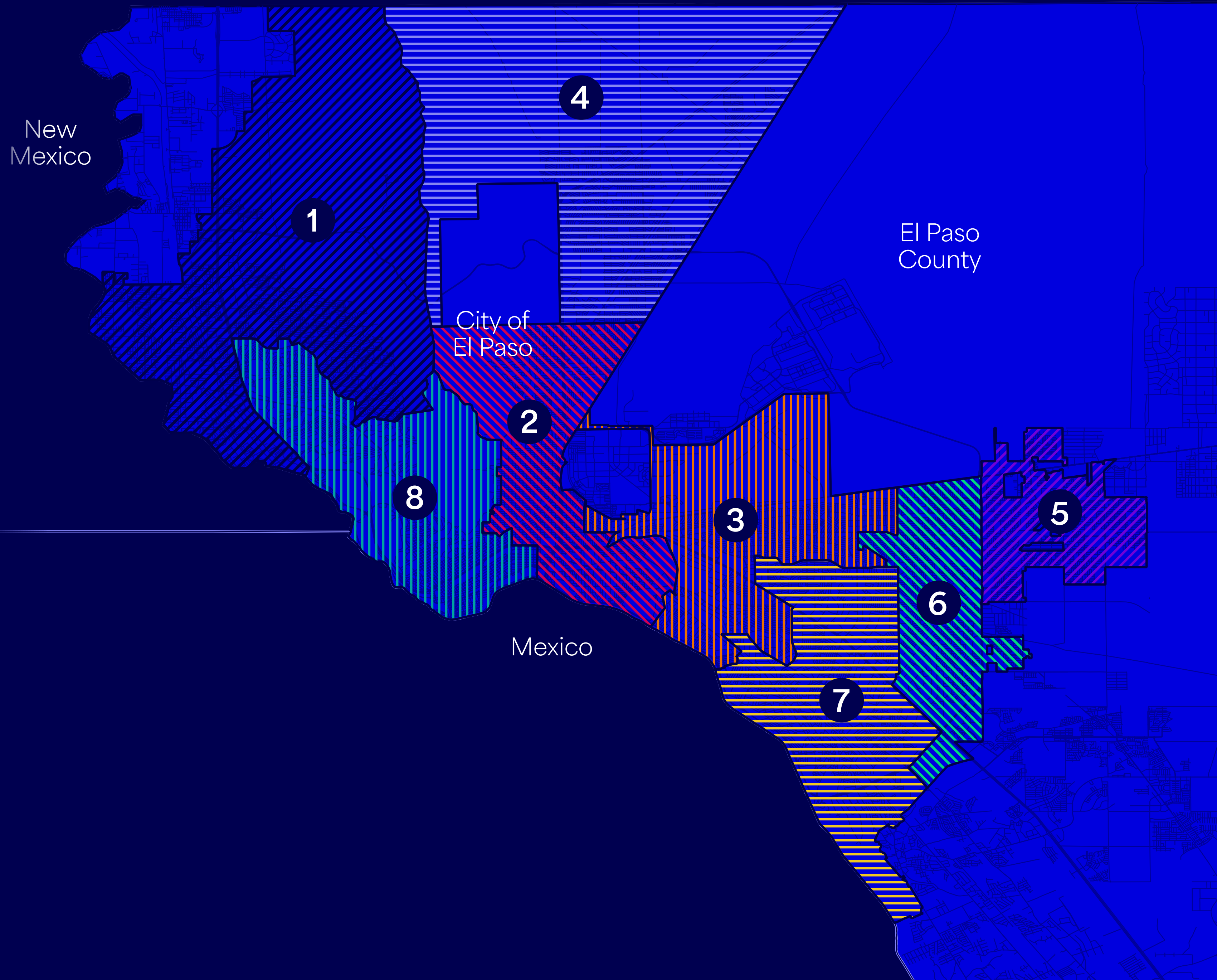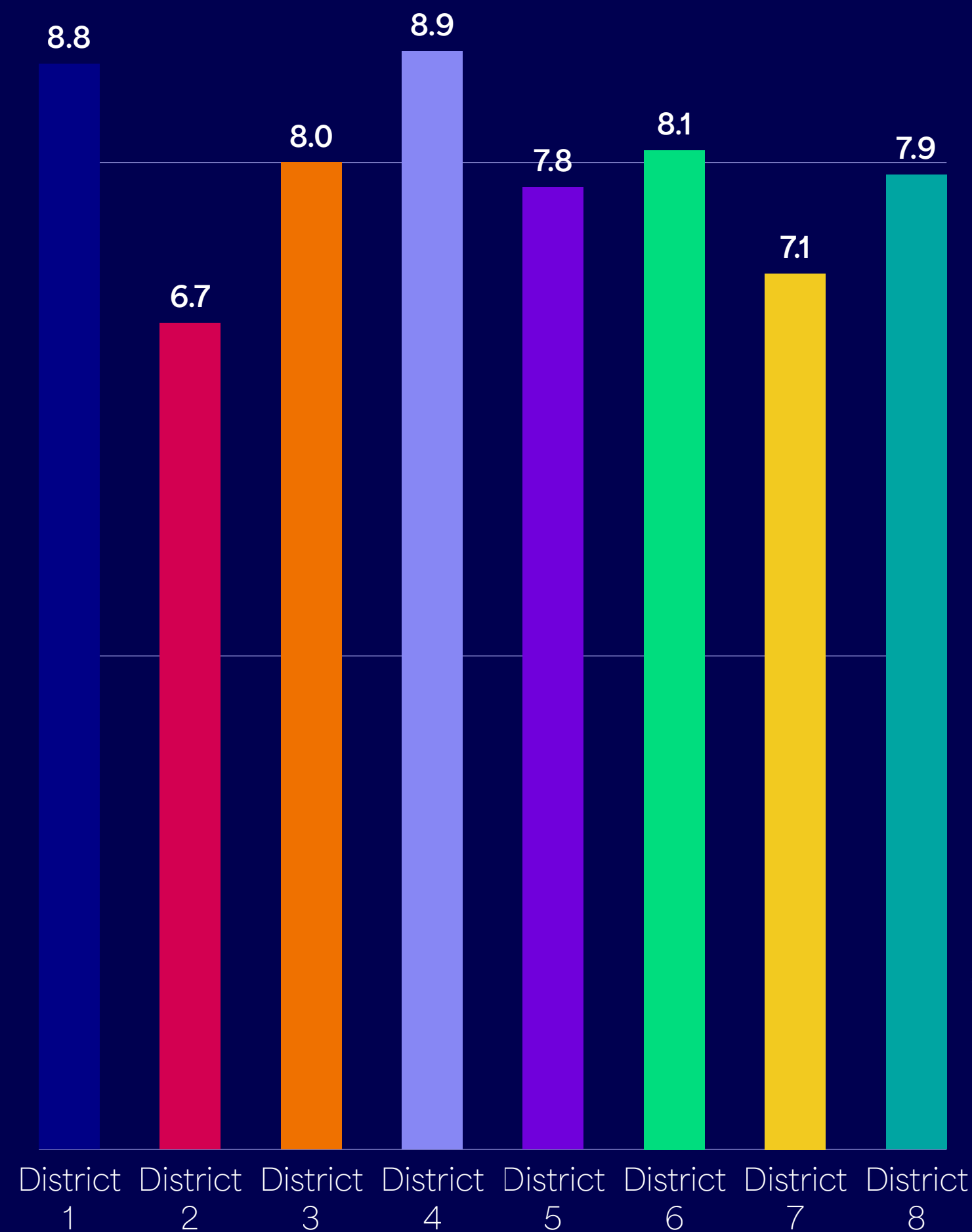
Satisfaction with roads and pavement, by representative district

1-10 Scale

Source: 2024 QoL Index El Paso Survey.

Satisfaction with traffic light infrastructure, by representative district

1-10 Scale

Source: 2024 QoL Index El Paso Survey.

Bar chart values:
- District 1: 9.0
- District 2: 8.0
- District 3: 8.2
- District 4: 9.0
- District 5: 8.2
- District 6: 8.5
- District 7: 8.0
- District 8: 8.6

Map labels: New Mexico, El Paso County, City of El Paso, Mexico. Districts 1–8.

Bike Lanes

El Paso County

Source: City of El Paso Open Data Hub (2024)

New Mexico

El Paso County

City of El Paso

Mexico
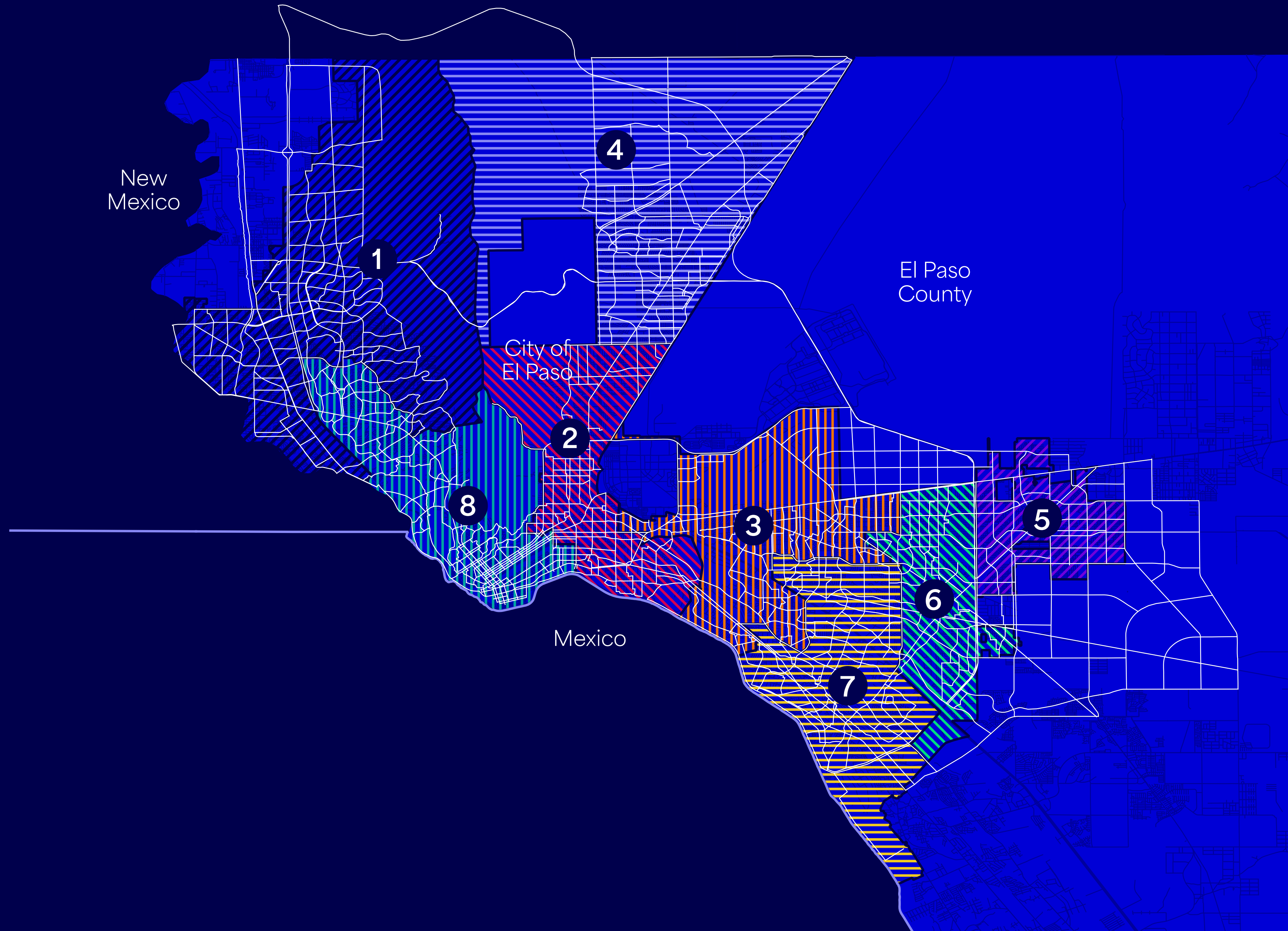
Bus Stops

El Paso County

Source: City of El Paso Open Data Hub (2024)
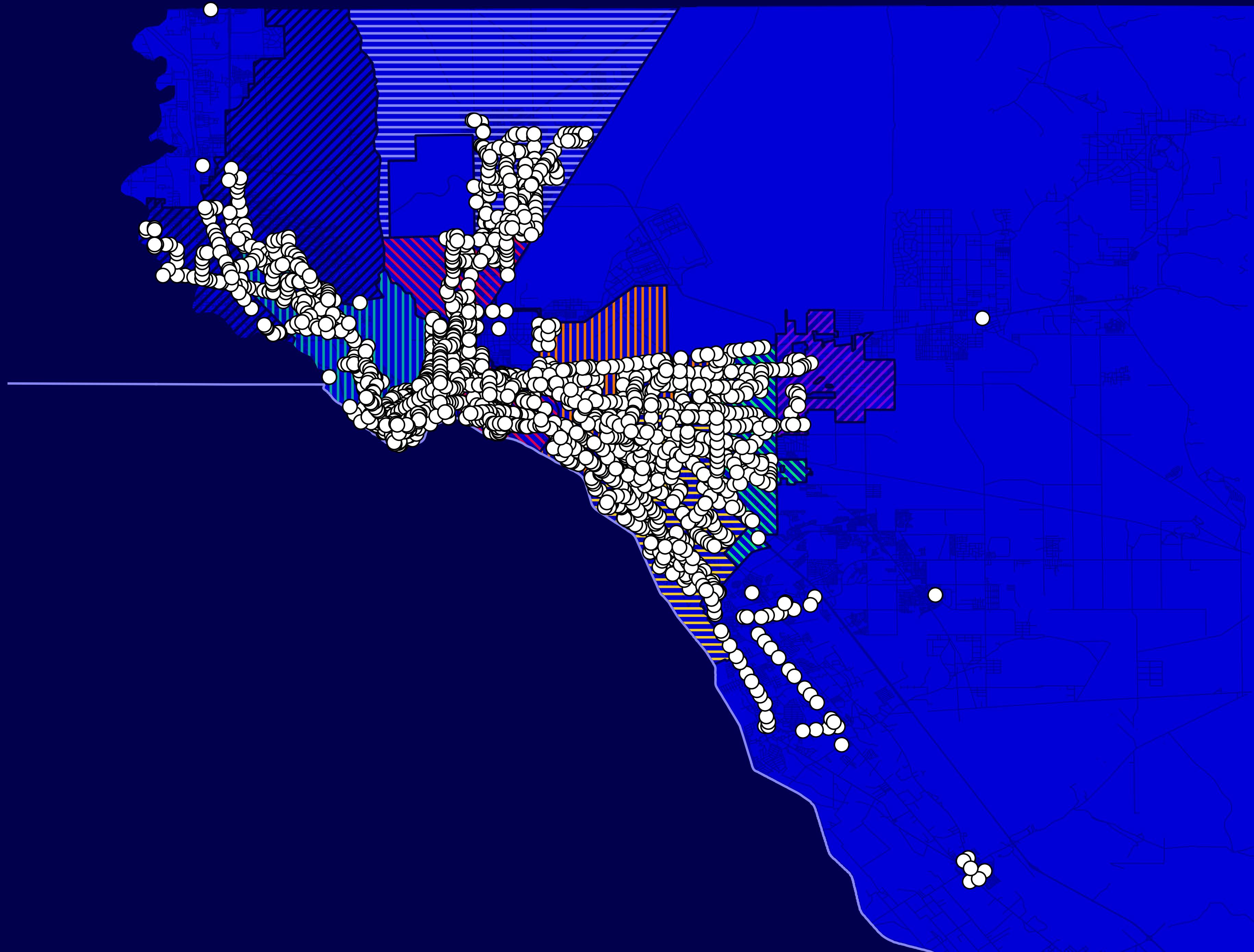
El Paso

Utilities and Public Spaces: Key Insights

Overall, the El Paso community gives its utilities and public spaces a similar score, around eight on a 1-10 scale.

Garbage collection stands out as the most highly rated service at 8.4, whereas basic utilities like electricity and water receive the lowest ratings at 7.8.

Evaluating the ratings by districts, districts 1 and 4 consistently express the highest satisfaction with their utilities and public areas, with ratings reaching up to 9.2.

Average satisfaction with utilities and public spaces near the neighborhood

1-10 Scale

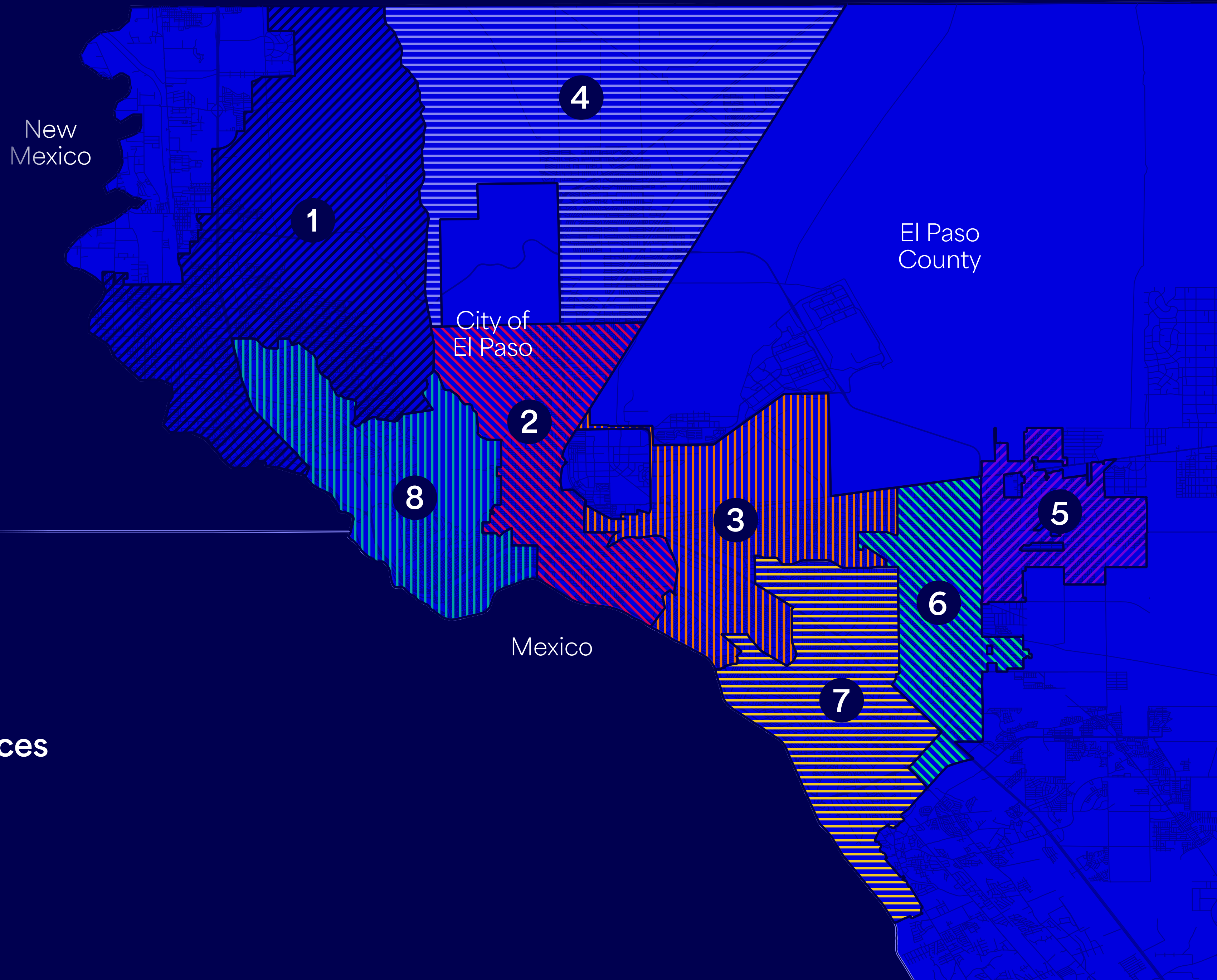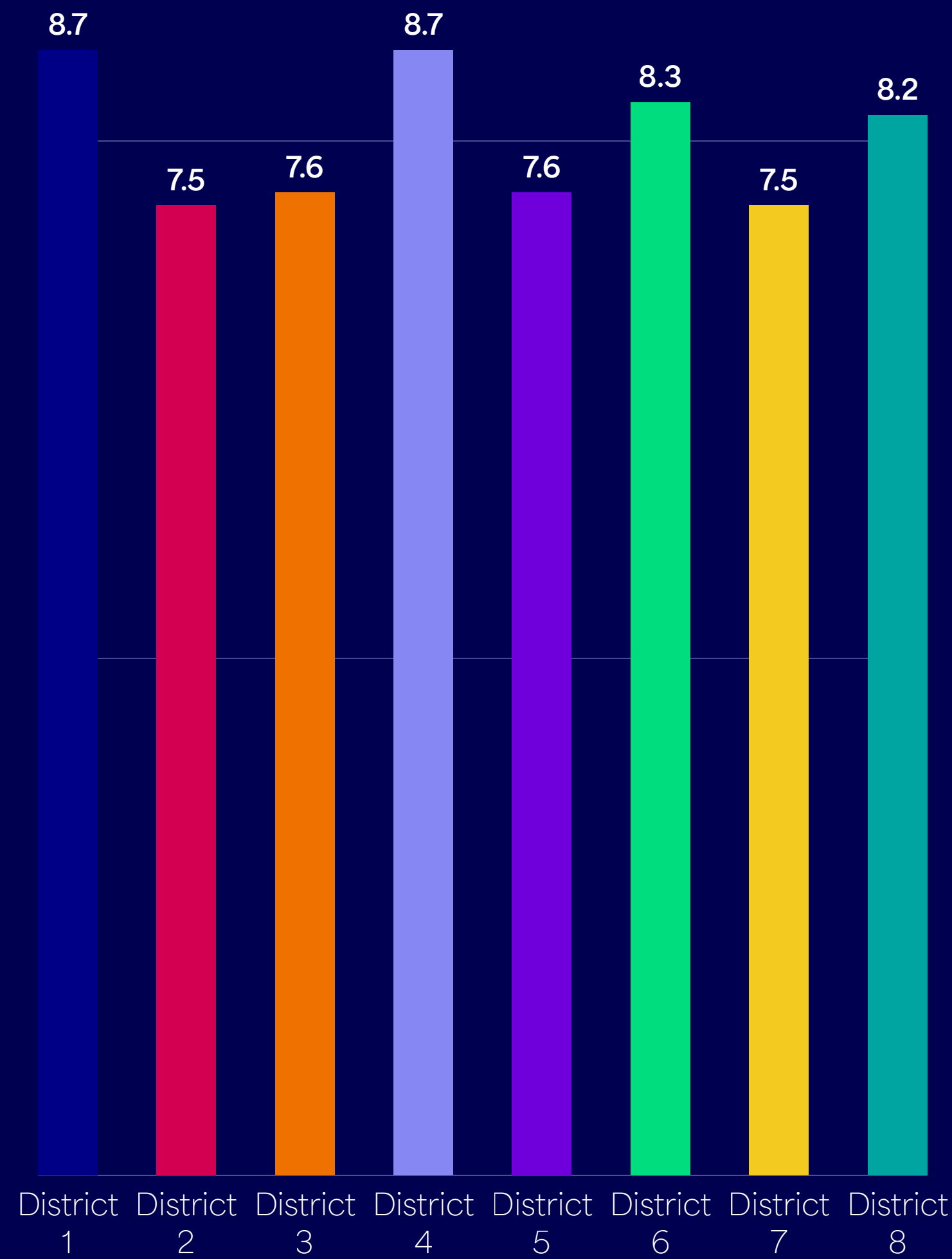|	
Garbage collection	8.4
Availability of green areas and open spaces	8.0
Steet lighting	8.0
Public libraries	8.0
Recreational or sport centers	8.0
Natural gas	7.9
Accesibility of spaces for people with disabilities	7.9
Community centers	7.8
Water service	7.8
Electricity	7.8

Source: 2024 QoL Index El Paso Survey
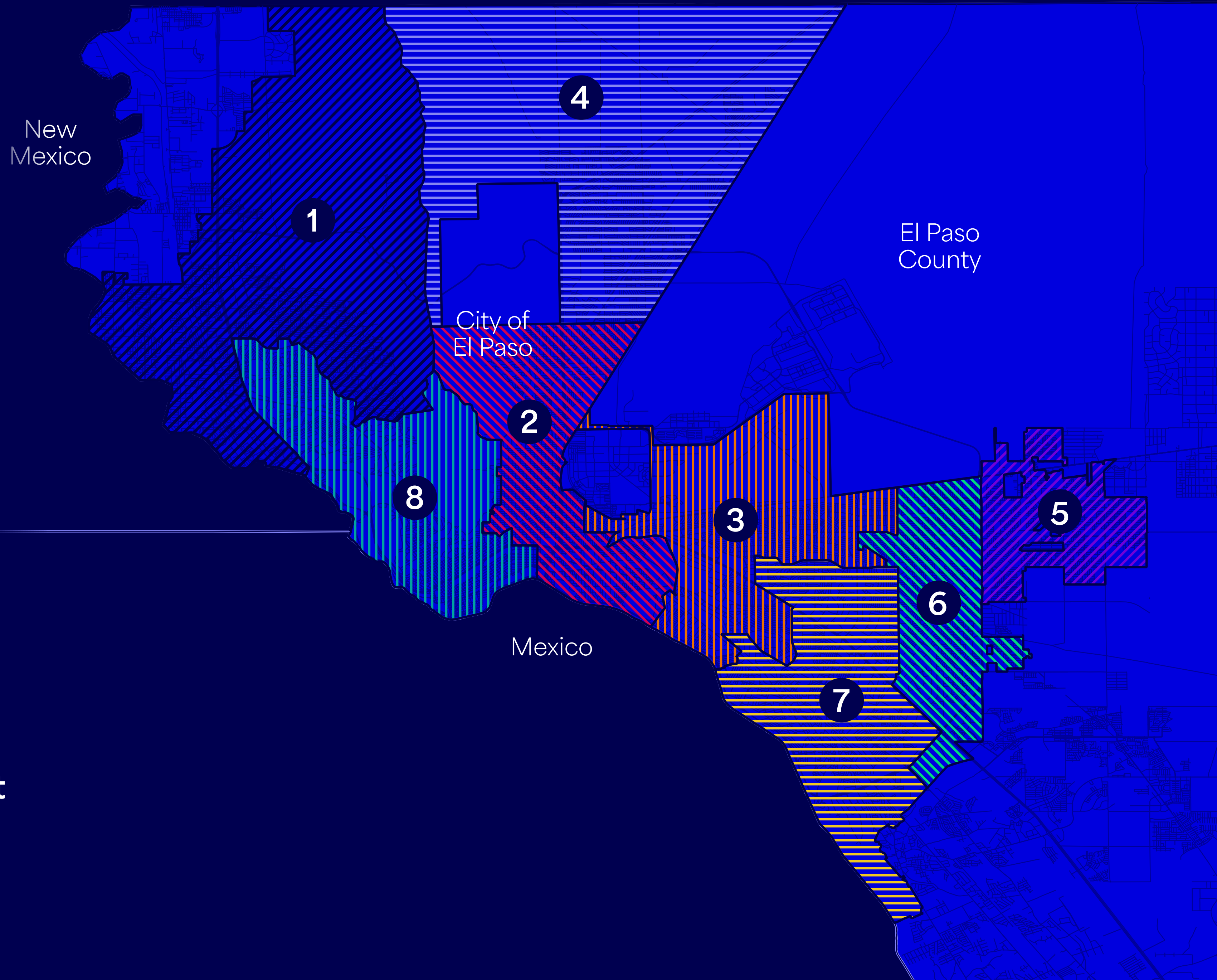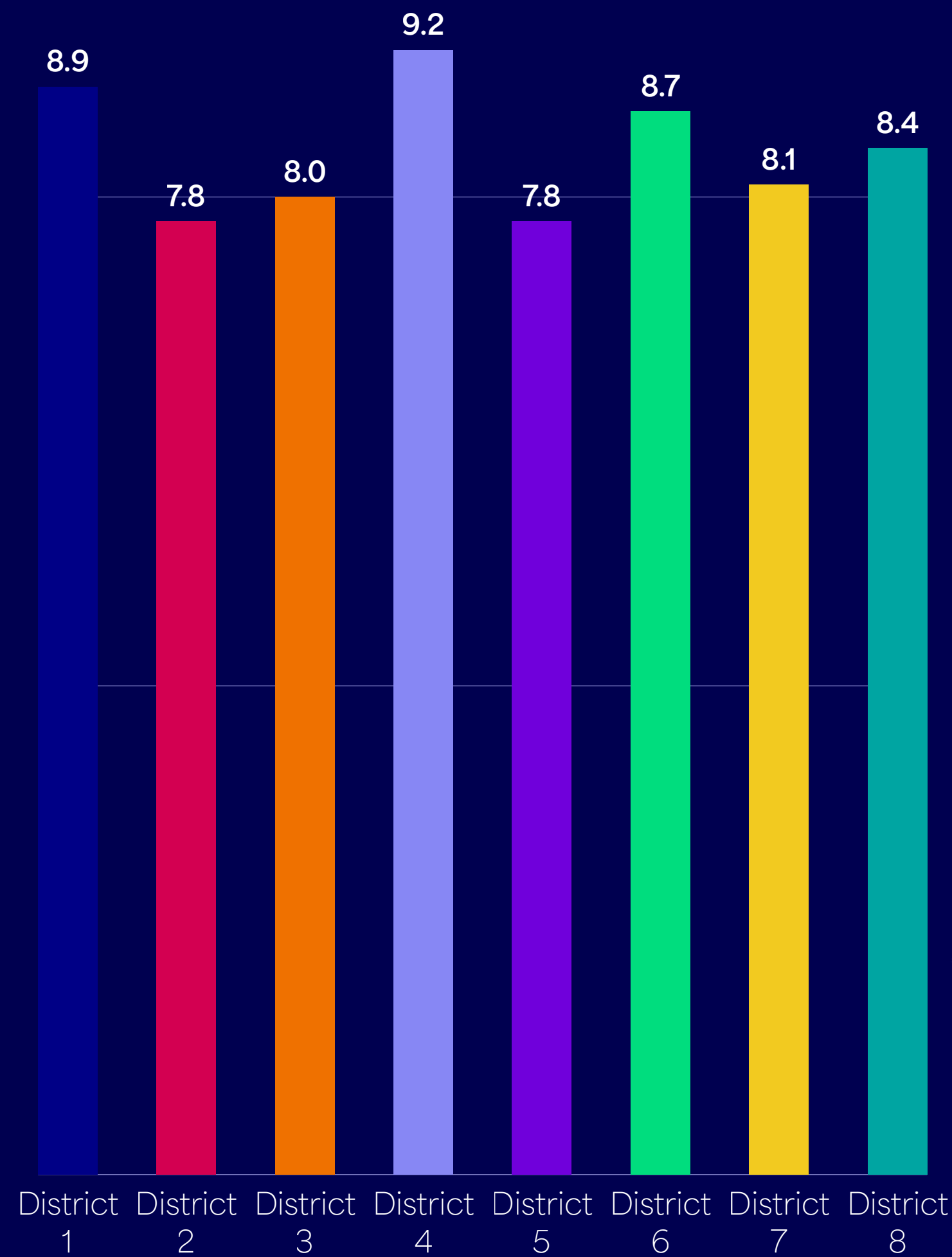
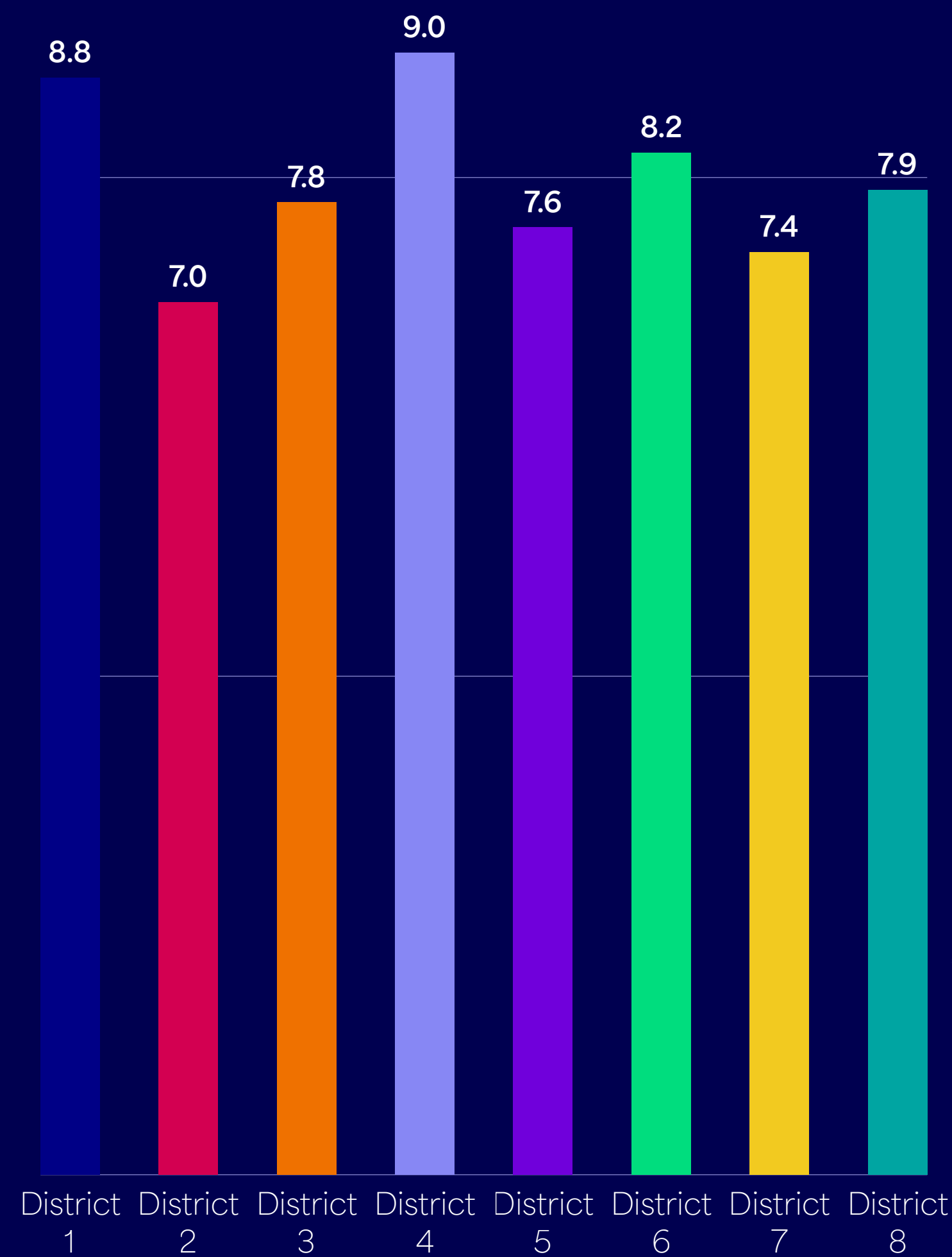# Average satisfaction with Garbage collection by representative district

1-10 Scale

Source: 2024 QoL Index El Paso Survey.

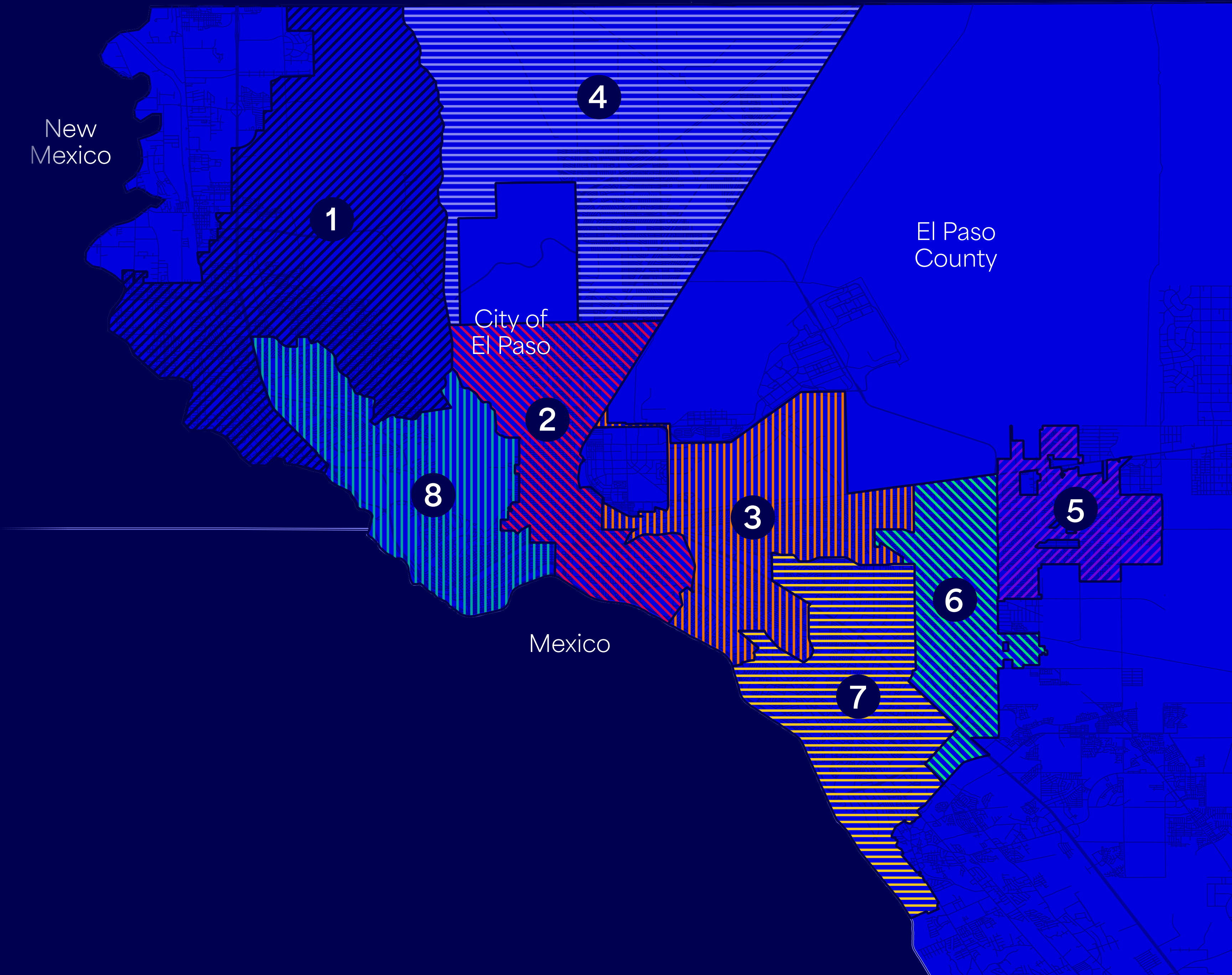Average satisfaction with open spaces and green areas

1-10 Scale

District 1: 8.7
District 2: 7.5
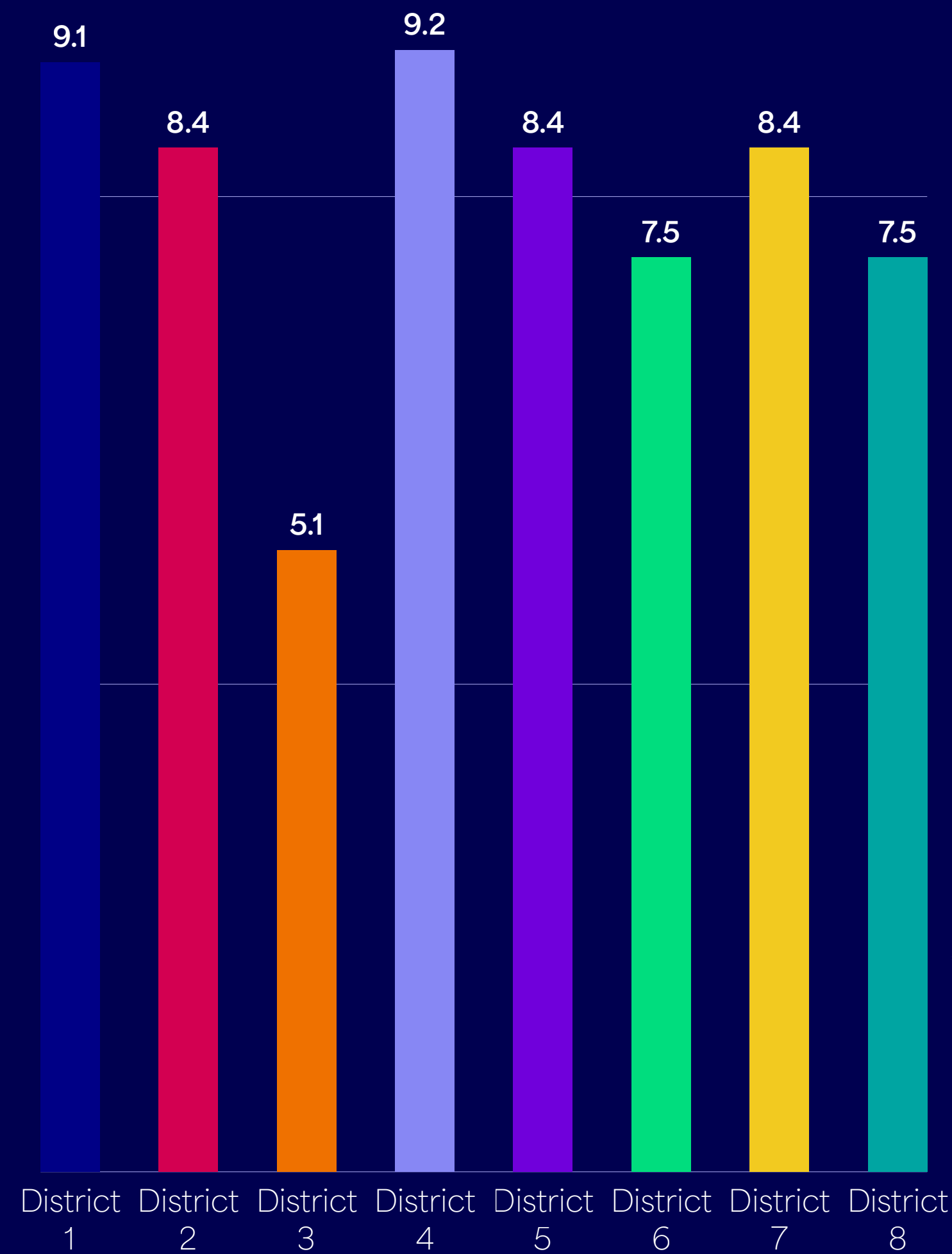District 3: 7.6
District 4: 8.7
District 5: 7.6
District 6: 8.3
District 7: 7.5
District 8: 8.2

Map labels: New Mexico, El Paso County, City of El Paso, Mexico

Average satisfaction with street lighting

1-10 Scale

Chart values by district:
- District 1: 8.8
- District 2: 7.0
- District 3: 7.8
- District 4: 9.0
- District 5: 7.6
- District 6: 8.2
- District 7: 7.4
- District 8: 7.9

Map labels: New Mexico, El Paso County, City of El Paso, Mexico. Districts 1–8.

Average satisfaction with natural gas

1-10 Scale

District 1: 9.1
District 2: 8.4
District 3: 5.1
District 4: 9.2
District 5: 8.4
District 6: 7.5
District 7: 8.4
District 8: 7.5

Source: 2024 QoL Index El Paso Survey.
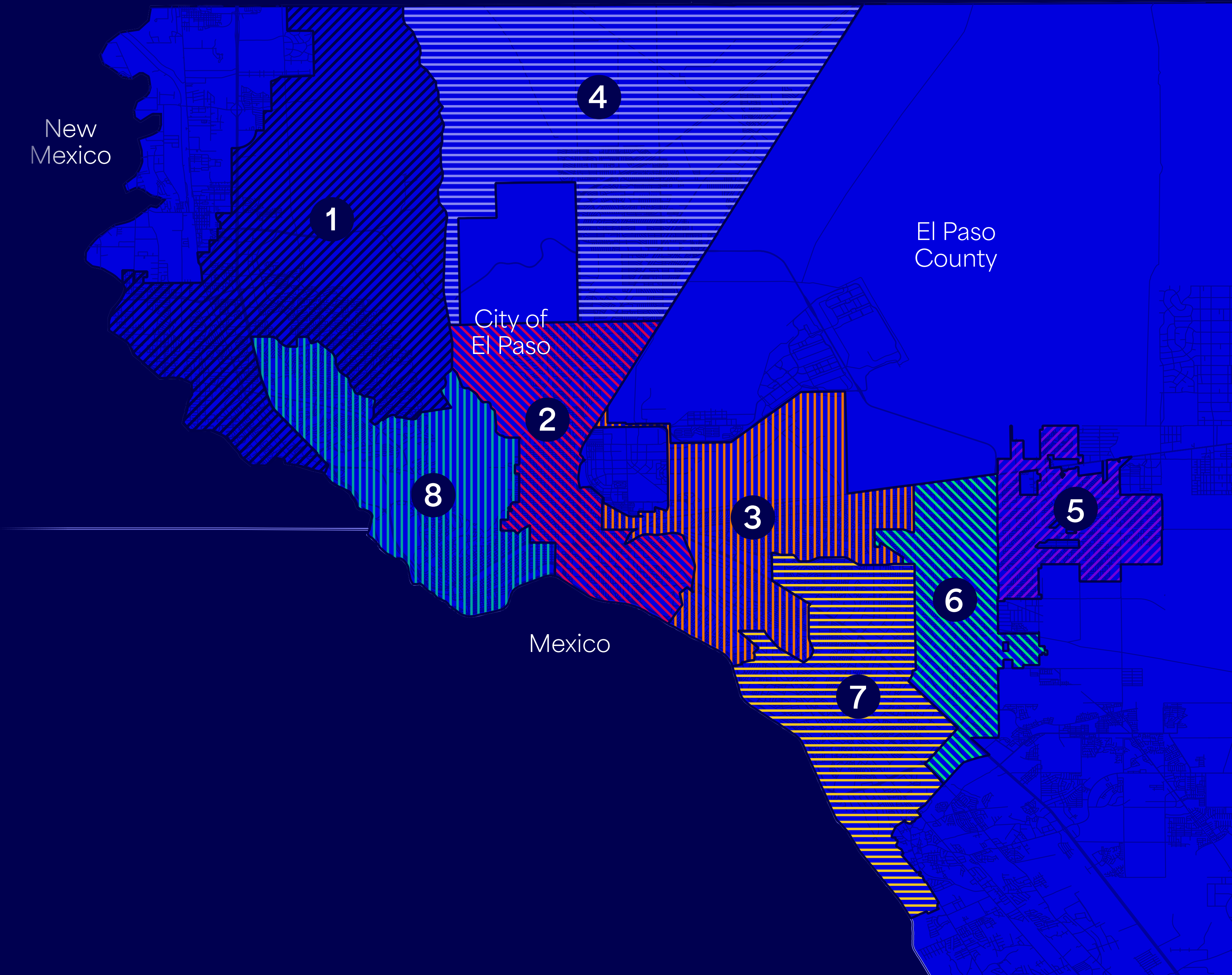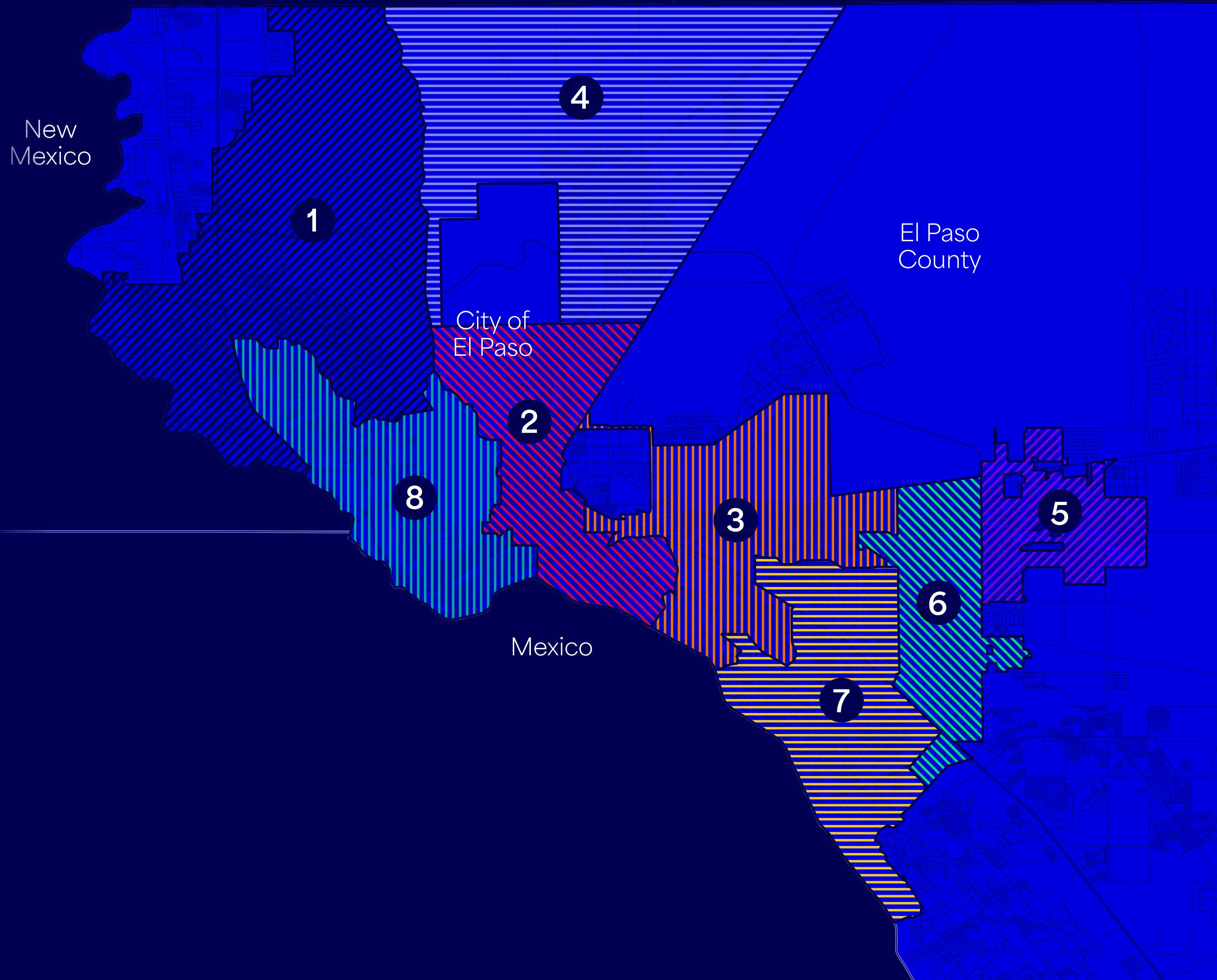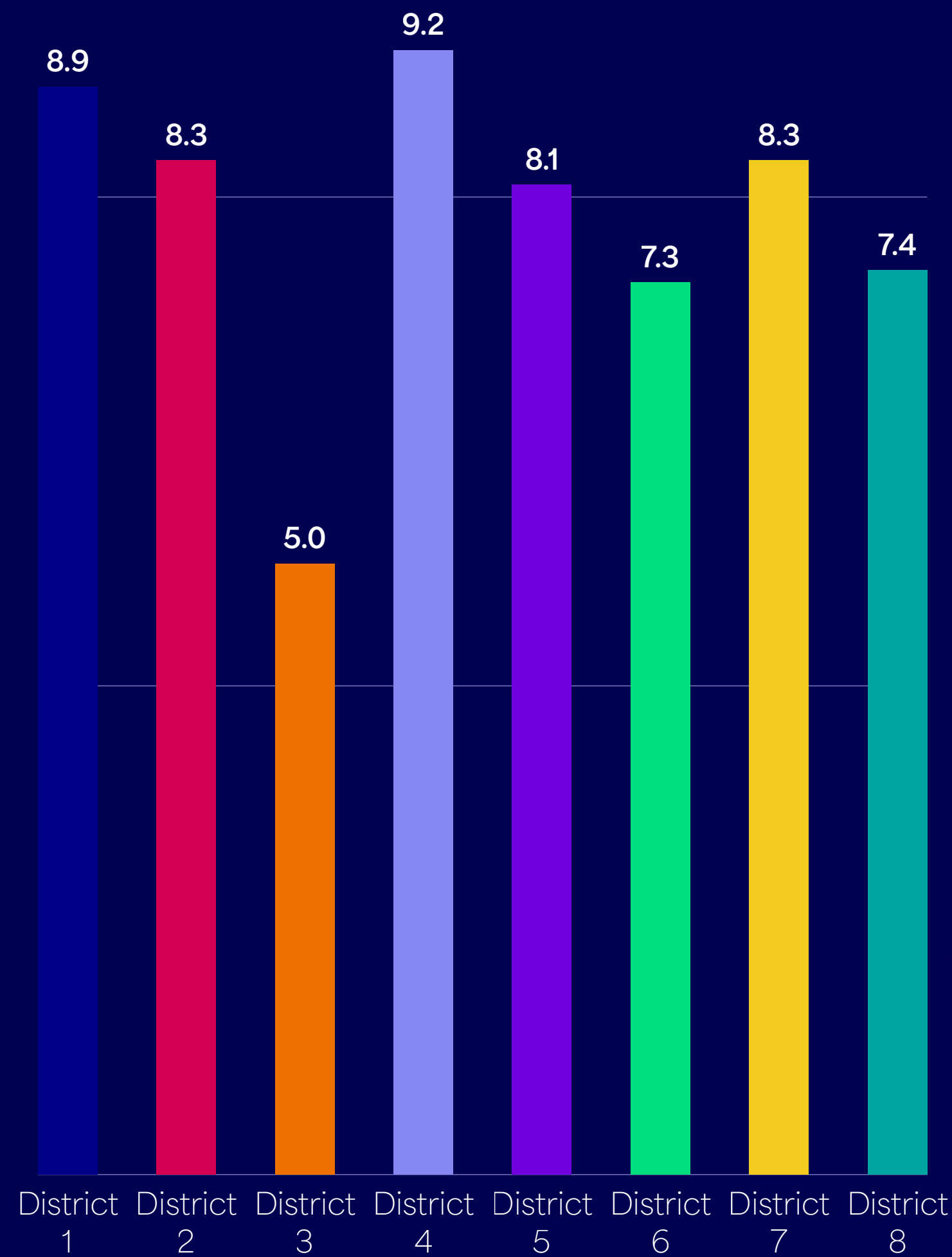
Average satisfaction with the water service (El Paso Water)

1-10 Scale
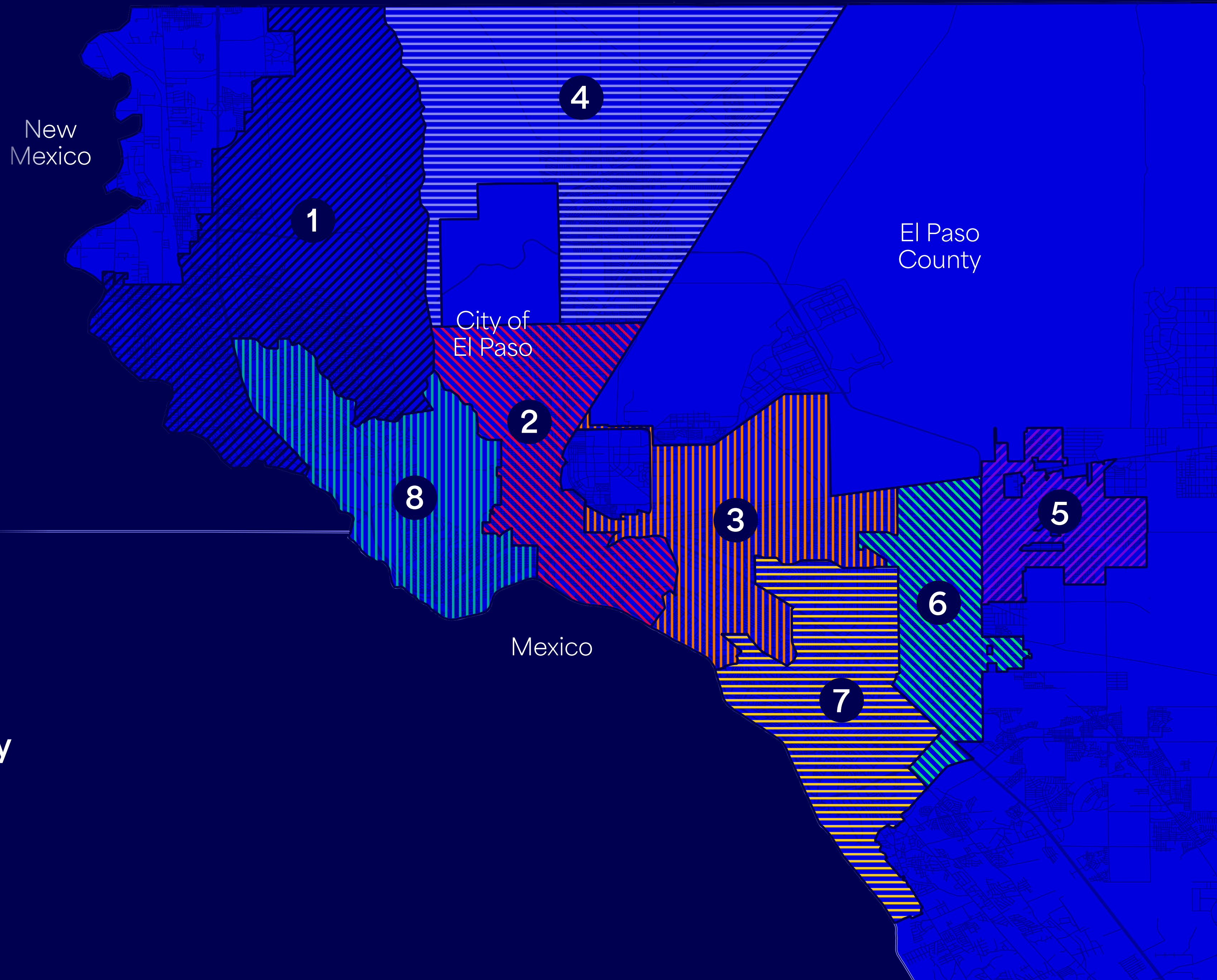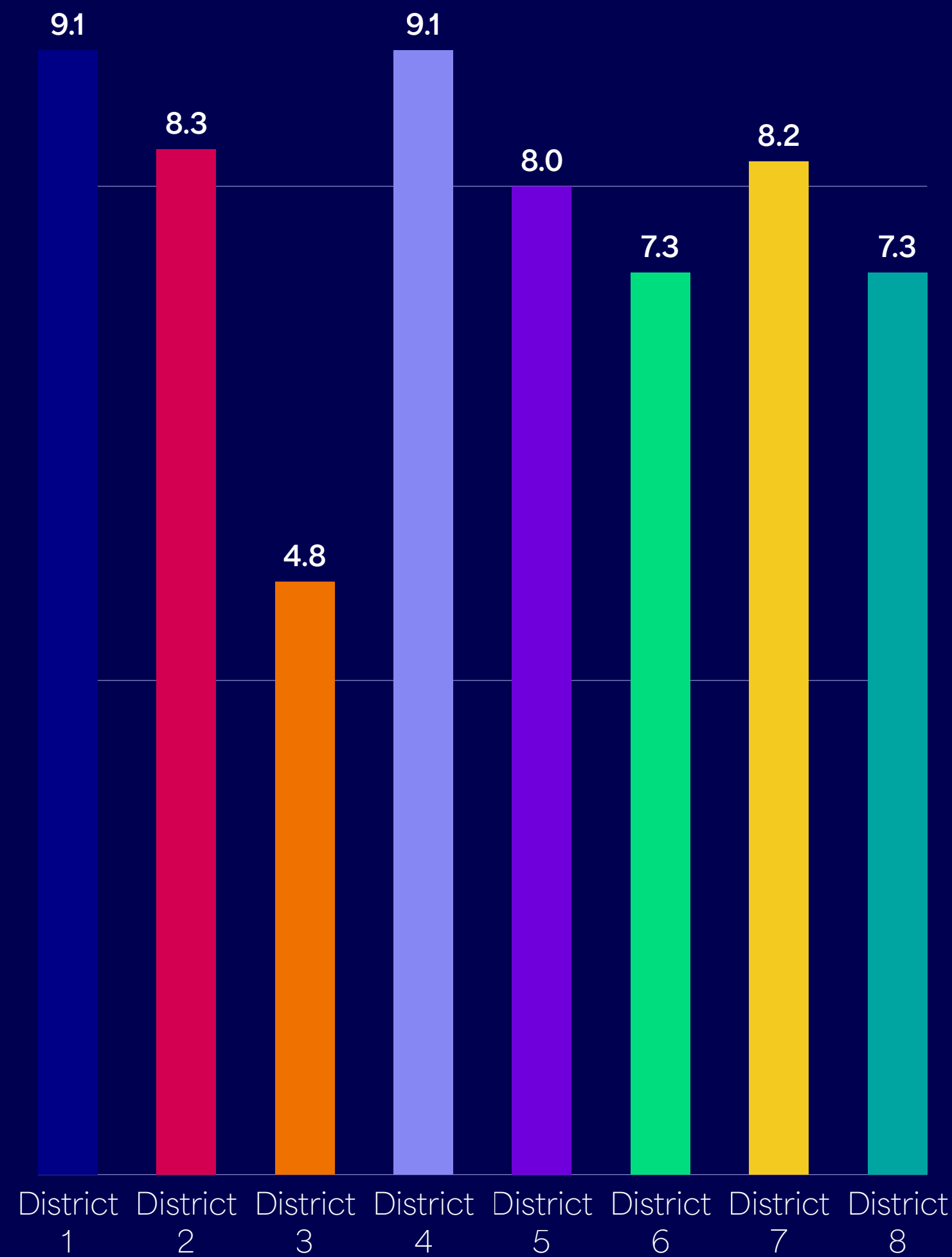
Source: 2024 QoL Index El Paso Survey.

Average satisfaction with electricity (El Paso Electric)

1-10 Scale

District 1: 9.1
District 2: 8.3
District 3: 4.8
District 4: 9.1
District 5: 8.0
District 6: 7.3
District 7: 8.2
District 8: 7.3

Source: 2024 QoL Index El Paso Survey.

New Mexico

City of El Paso

El Paso County

Mexico

New Mexico

El Paso County

City of El Paso

Mexico

1 4 2 8 3 5 6 7

● Parks

⊡ Libraries

Public Spaces

Parks and Libraries in El Paso County

Source: City of El Paso Open Data Hub (2024)
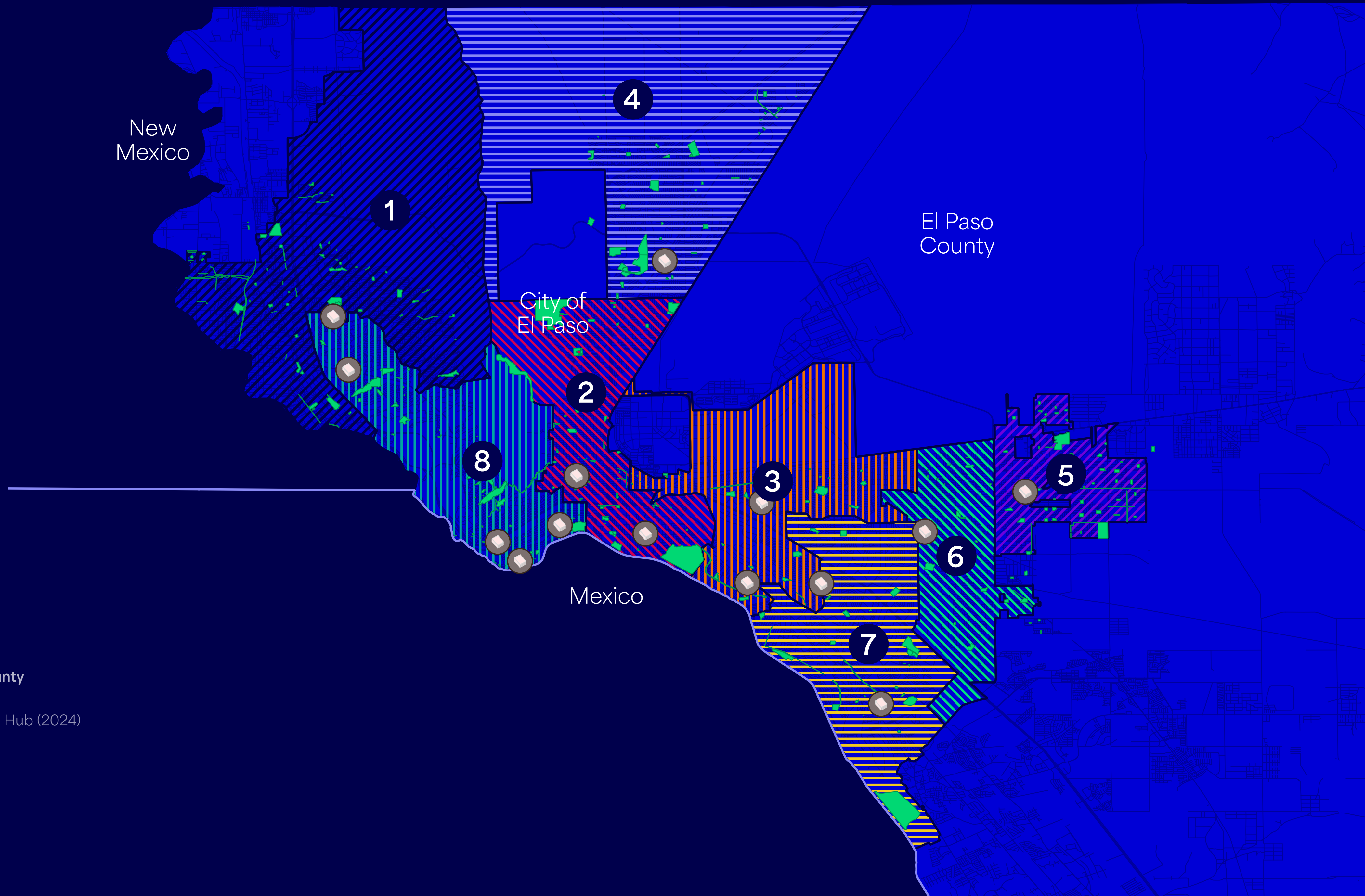
El Paso

Economy: Key Insights

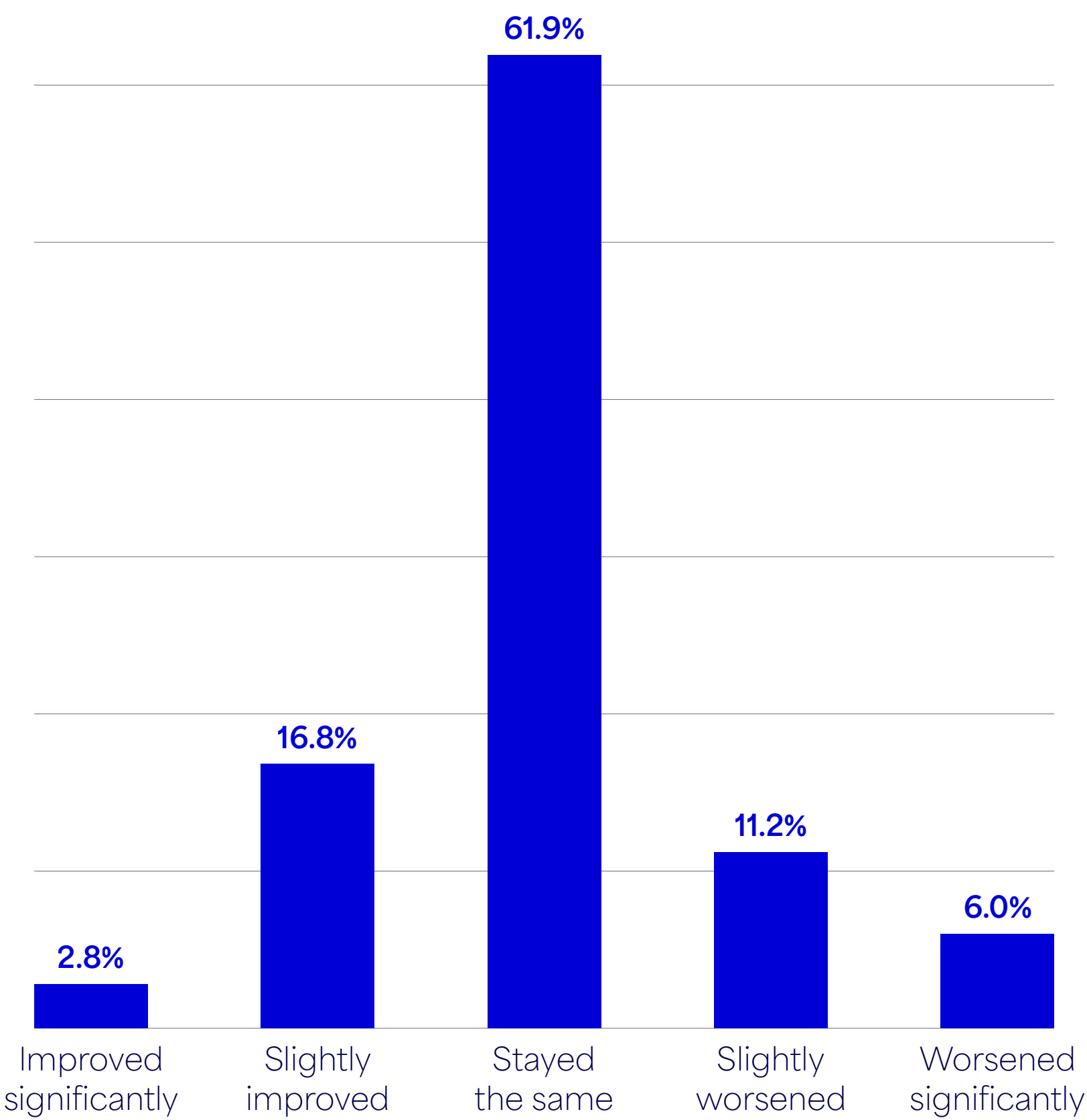Unemployment rate peaked at 8.3% in 2020 due to the COVID-19 pandemic but has gradually decreased to around 4%, indicating a recovery in the labor market.

Total employment in El Paso also rebounded, rising from 311 thousand jobs in 2020 to almost 348 thousand by June 2024, surpassing pre-pandemic levels.

For 79.1% of the population, their personal economic situation remained stagnant or worsened when compared to 2023, while only 2.8% report a significant improvement.

One in five people (20.9%) declared that their household income is not enough to cover for their expenses. Out of those, almost half (49.1%) consider inflation to be the main culprit.

Compared to last year, would you say that your personal economic situation has improved, worsened, or stayed the same?

| Improved significantly | Slightly improved | Stayed the same | Slightly worsened | Worsened significantly |
| 2.8% | 16.8% | 61.9% | 11.2% | 6.0% |

Source: 2024 QoL Index El Paso Survey. 2024 vs 2023 comparison. 1.3% declined or was unable to answer.

El Paso

Based on the total household income, would you say that you are...

- Making ends meet and saving: 13.4%
- Barely making ends meet: 64.1%
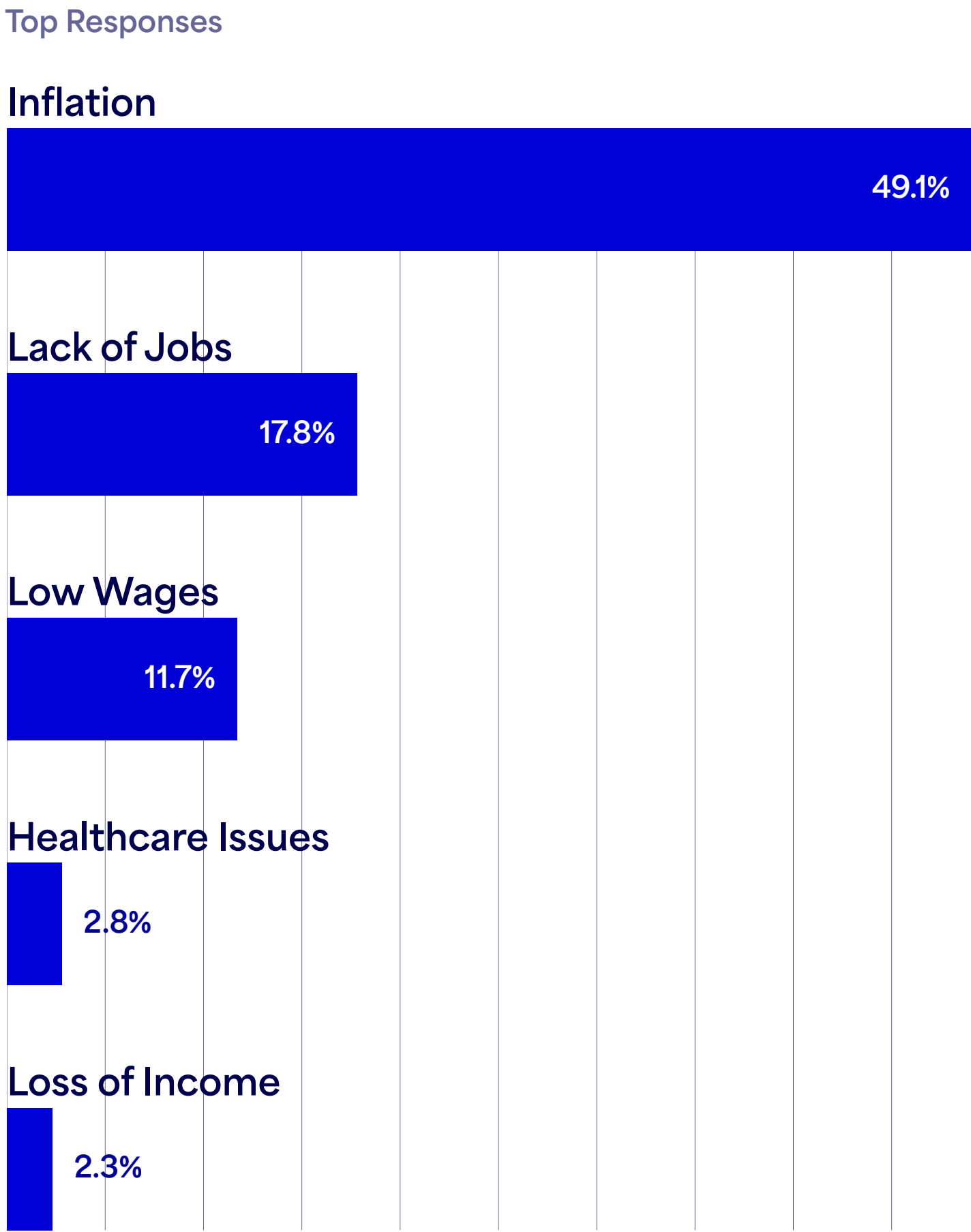- Not making ends meet and experiencing difficulties: 15.8%
- Not making ends meet and experiencing major difficulties: 5.1%
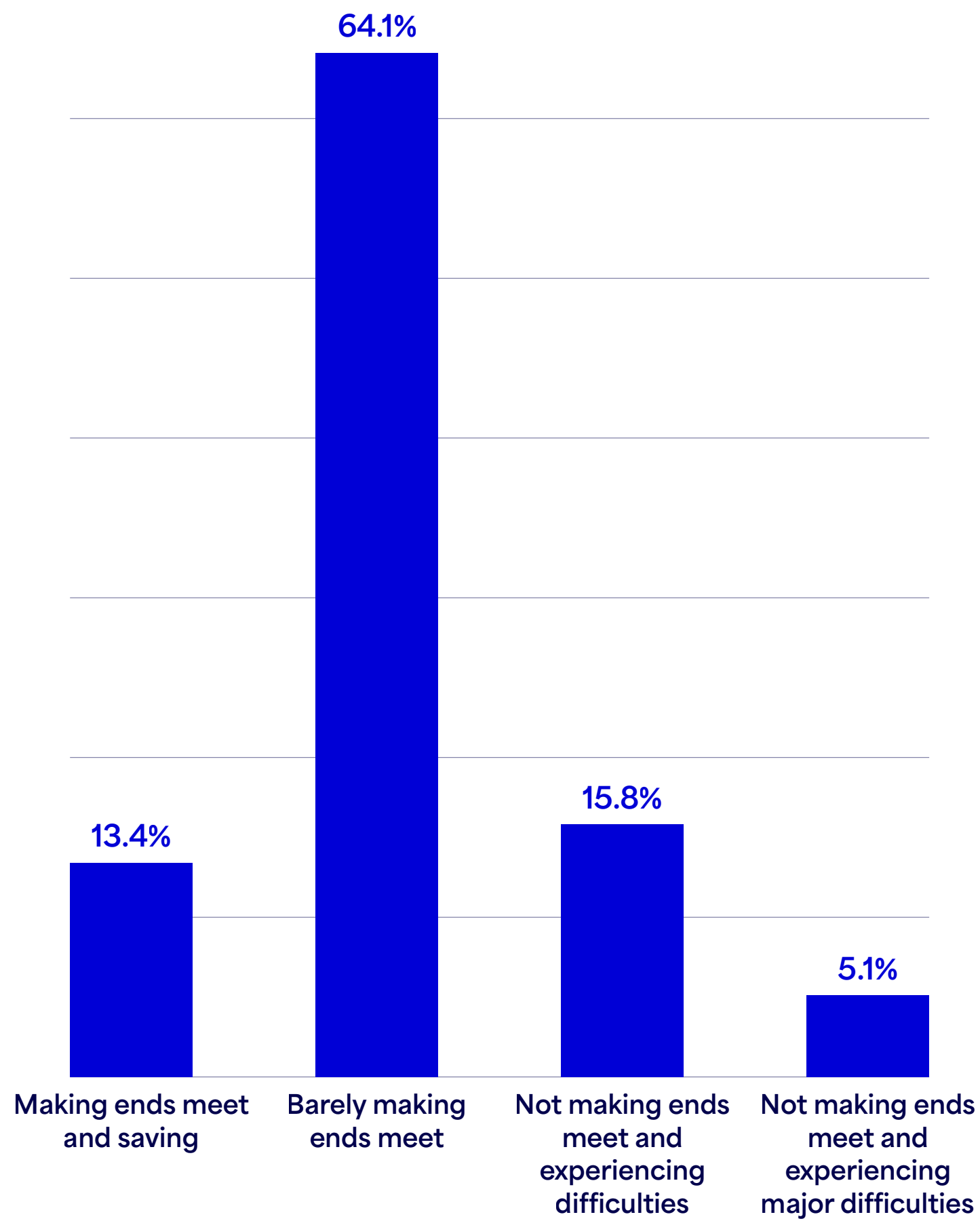
Source: 2024 QoL Index El Paso Survey

If you are not making ends meet, what do you think is the main cause?

Top Responses

- Inflation: 49.1%
- Lack of Jobs: 17.8%
- Low Wages: 11.7%
- Healthcare Issues: 2.8%
- Loss of Income: 2.3%

Source: 2024 QoL Index El Paso Survey

Unemployment Rate

El Paso County

COVID-19 Pandemic

- 2018: 4.3%
- 2019: 3.8%
- 2020: 8.3%
- 2021: 6.2%
- 2022: 4.3%
- 2023: 4.4%
- 2024*: 4.9%
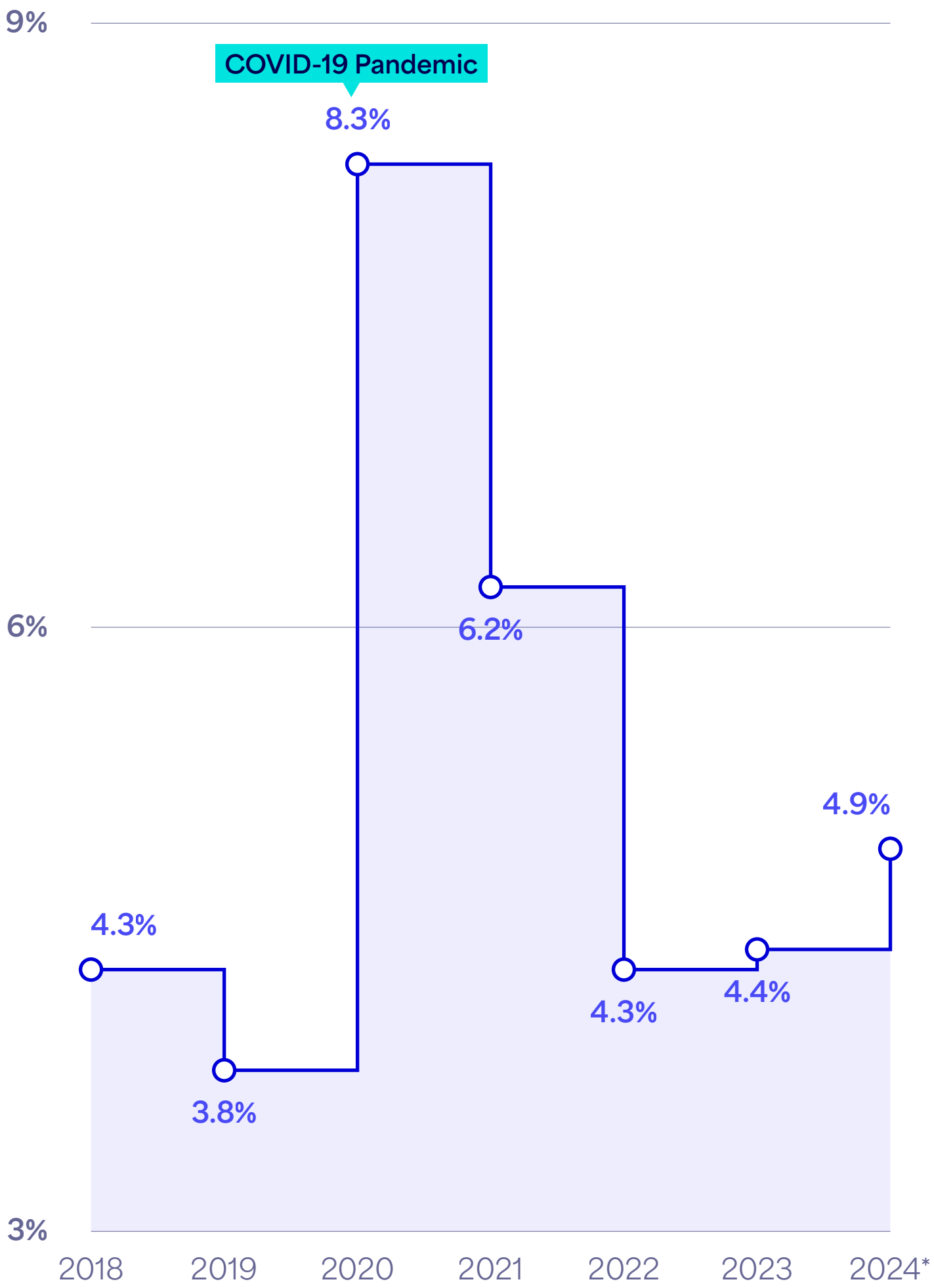
Note: Annual averages. Data as of June 2024
Source: U.S. Bureau of Labor Statistics

El Paso

Avg. Annual Changes in Employment

4.2%

2.9%

2.6%

2.0%

1.8%

1.2%

COVID-19 Pandemic

-4.1%

2018 2019 2020 2021 2022 2023 2024*
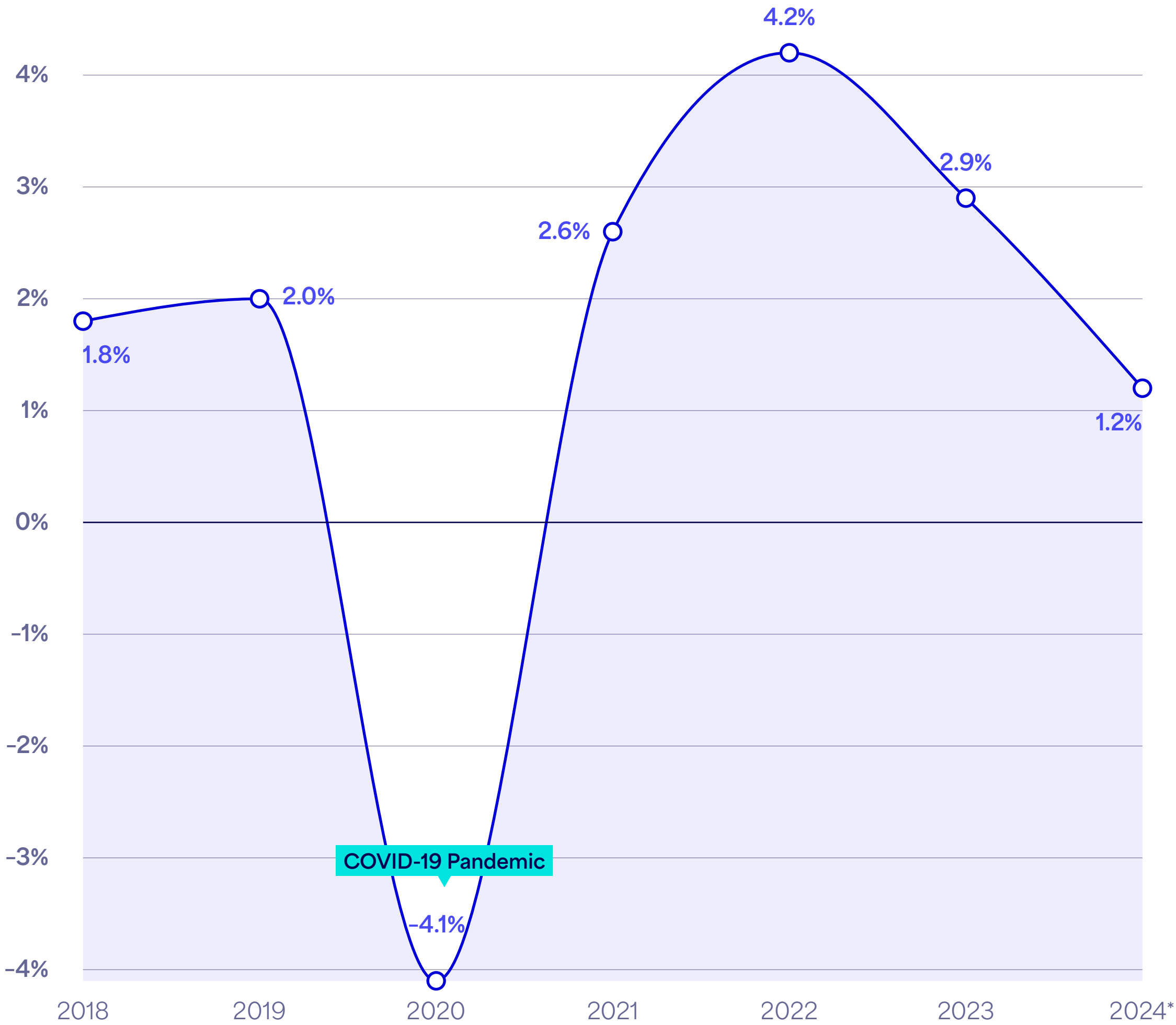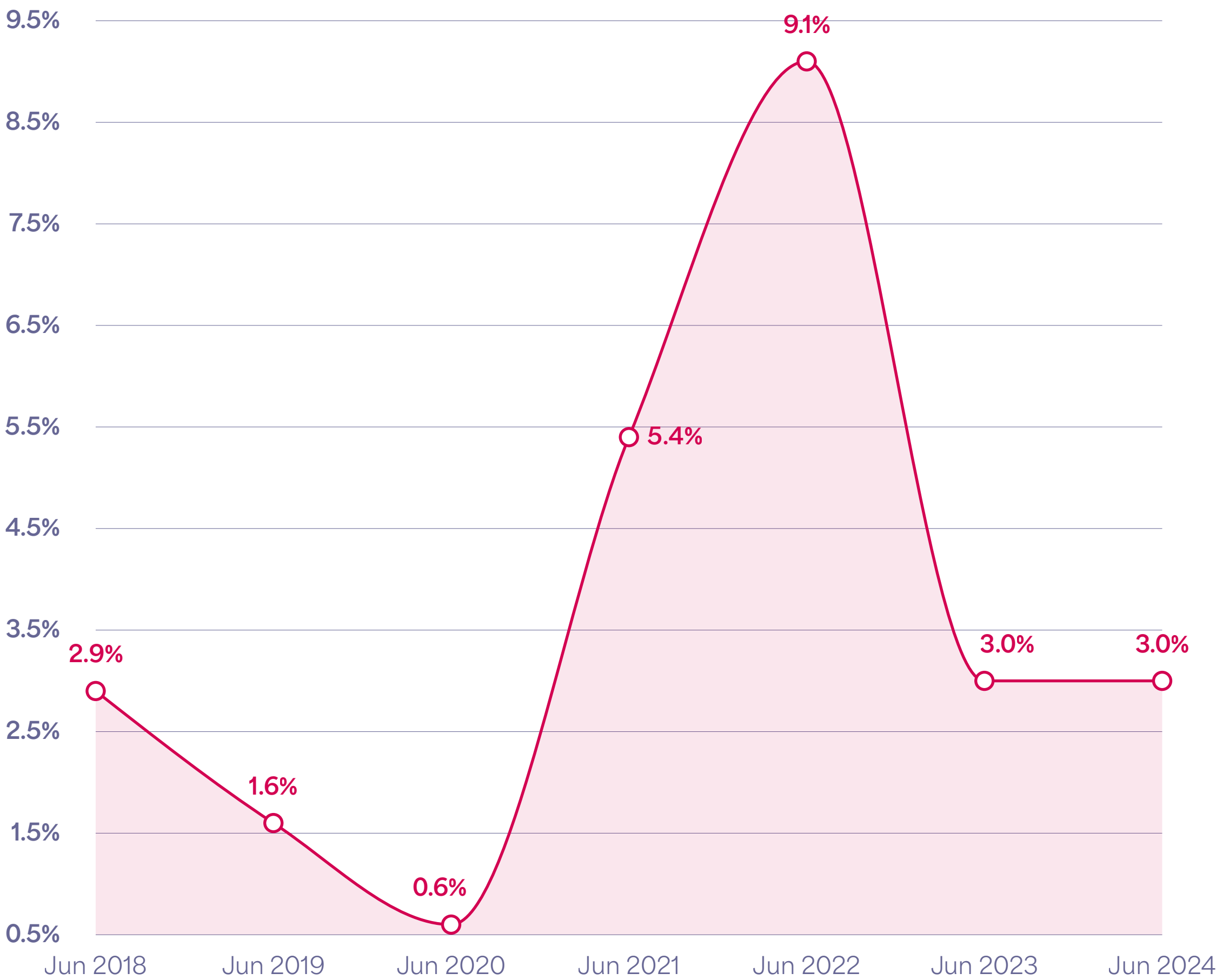
*Preliminary data as of January 2024
Source: U.S. Bureau of Labor Statistics

Consumer Price Index for all Urban Consumers, 12-Month Percent Change
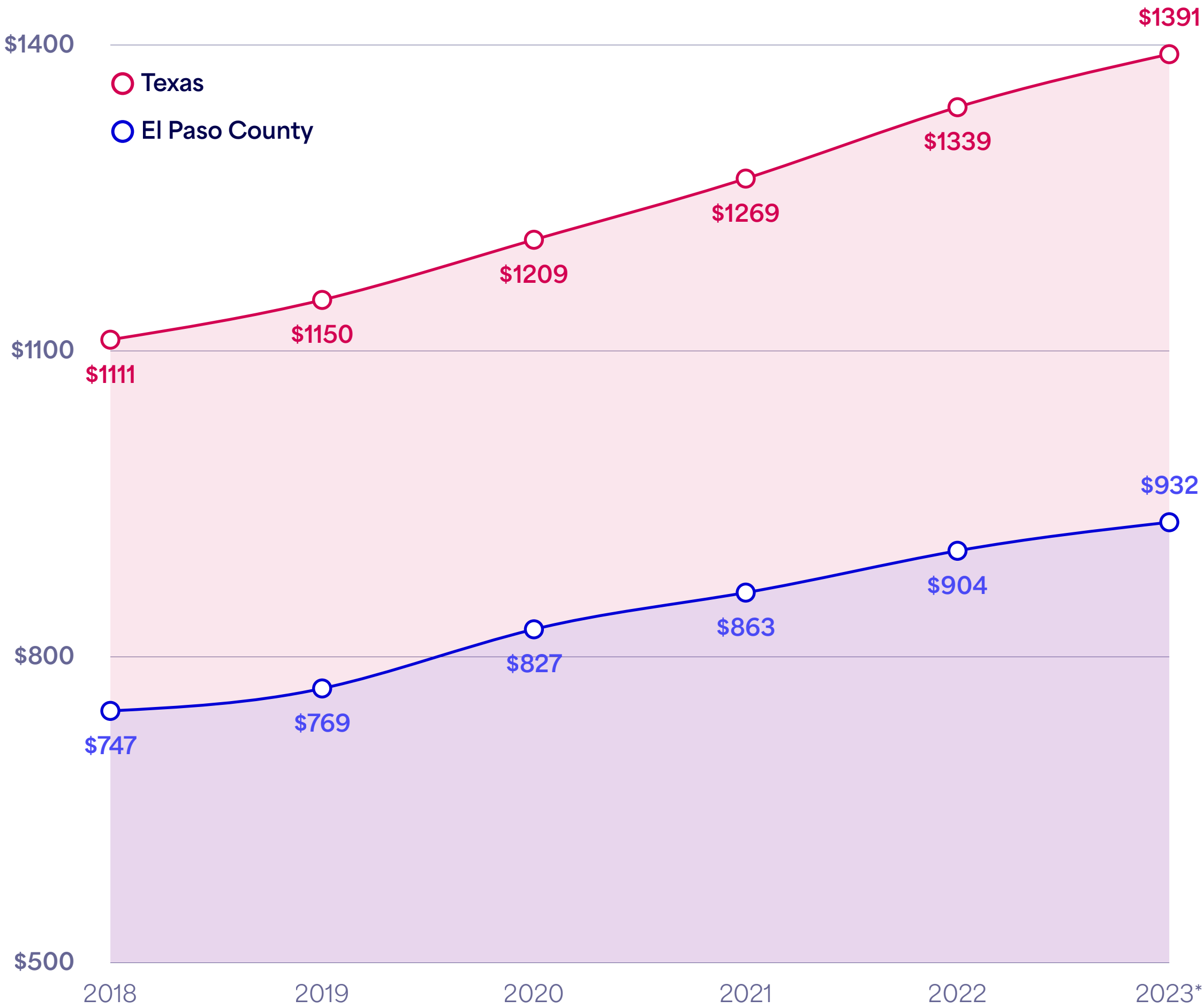
U.S. City Average, All Items

9.1%

5.4%

3.0% 3.0%

2.9%

1.6%

0.6%

Jun 2018 Jun 2019 Jun 2020 Jun 2021 Jun 2022 Jun 2023 Jun 2024

Source: U.S. Bureau of Labor Statistics

Avg. weekly wages for all industries
Annual averages

Legend:
- ○ Texas
- ○ El Paso County

Texas values: $1111, $1150, $1209, $1269, $1339, $1391

El Paso County values: $747, $769, $827, $863, $904, $932

Y-axis: $1400, $1100, $800, $500
X-axis: 2018, 2019, 2020, 2021, 2022, 2023*

*Preliminary data
Source: U.S. Bureau of Labor Statistics

Employees on nonfarm payrolls by industry supersector
El Paso, Numbers in thousands

Area and Industry	2019	2020	2021	2022	2023	*2024
Mining, Logging, & Construction	17	17.4	17.3	17.1	16.8	16.7
Manufacturing	17.5	16.8	17.3	17.6	17.4	17.3
Trade, Transportation, & Utilities	67.7	65.4	68.6	71.8	73.7	74.3
Information	4.7	4.5	4.7	6.0	6.7	6.6
Financial Activities	13.3	13.4	13.4	13.2	13.3	13.3
Professional & Business Services	37.1	36.8	38.5	40.8	40.4	40.2
Private Education & Health Services	48	47.2	46.9	48.4	51.7	52.1
Leisure & Hospitality	38.1	32.1	36.5	39.4	41.5	40.8
Other Services	9.1	8.1	8.7	9.3	9.8	10.1
Government	72.3	69.7	67.9	69.5	71.5	73.3

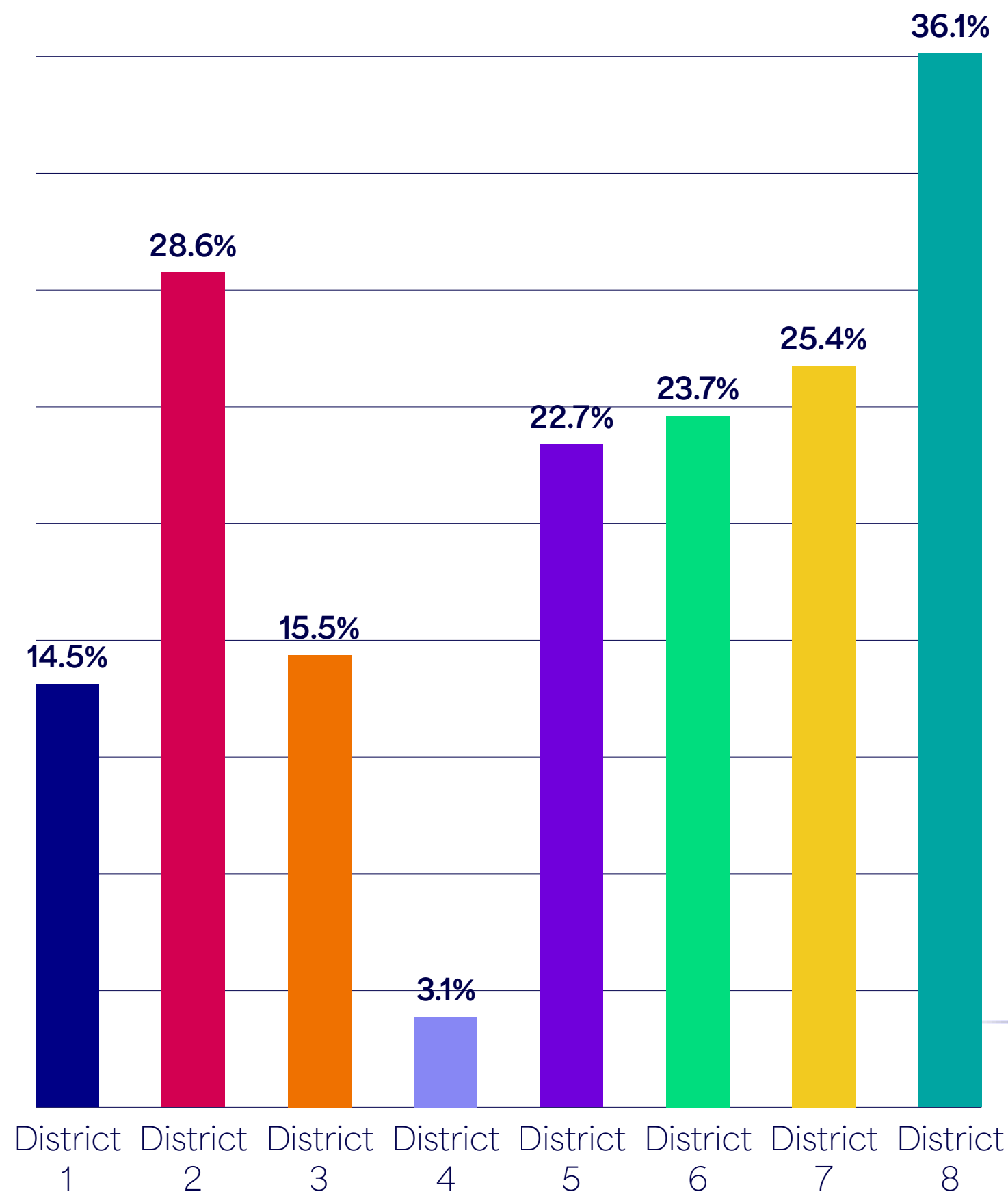*Preliminary data as of January 2024
Source: U.S. Bureau of Labor Statistics
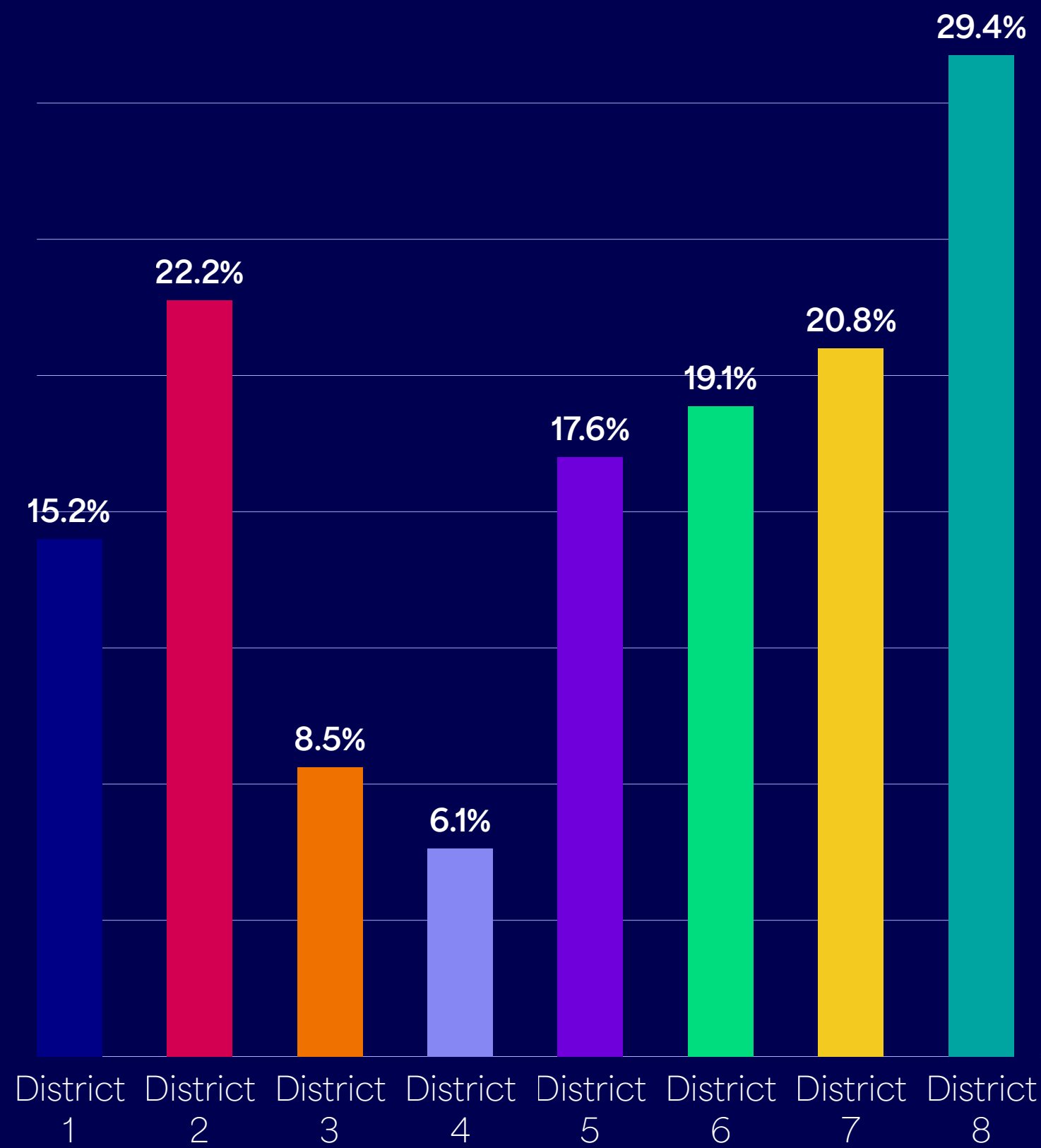
Compared to last year, would you say that your personal economic situation has improved, <u>worsened</u>, or stayed the same?

Percentage of people who responded "Slightly worsened" or "Worsened significantly" by Representative District

Source: 2024 QoL Index El Paso Survey. 2024 vs 2023 comparison.

Bar chart values:
- District 1: 15.2%
- District 2: 22.2%
- District 3: 8.5%
- District 4: 6.1%
- District 5: 17.6%
- District 6: 19.1%
- District 7: 20.8%
- District 8: 29.4%

Map labels: New Mexico, El Paso County, City of El Paso, Mexico

Based on the total household income, would you say that you are...

Percentage of people who responded "Not making ends meet" by Representative District

Source: 2024 QoL Index El Paso Survey

District 1 14.5%
District 2 28.6%
District 3 15.5%
District 4 3.1%
District 5 22.7%
District 6 23.7%
District 7 25.4%
District 8 36.1%

New Mexico

El Paso County

City of El Paso
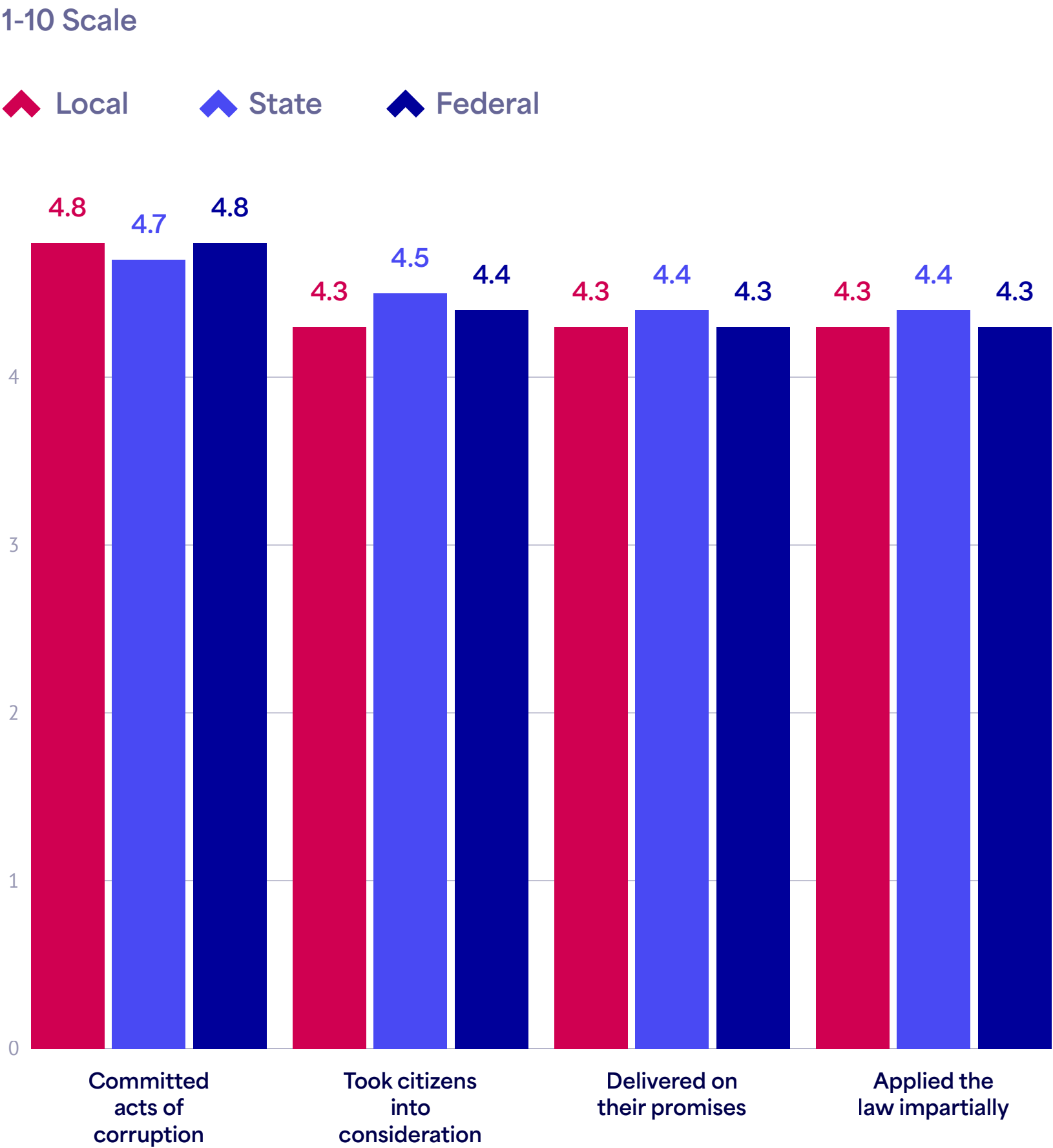
Mexico

El Paso

Government Performance: Key Insights

The state government received the lowest score (4.7) on a scale of one to ten when asked to rate how much they believe the government engages in committing acts of corruption.

The local government received the lowest score, 4.3, for considering citizens in public decisions. Federal and local governments were rated the lowest for keeping their campaign promises and impartially enforcing the law.

One in five respondents knows the name of their district representative, with Districts 5 and 6 having the highest percentages of people who know their representative's name.

Mayor Oscar Leeser received the highest rating across the three levels of government, with a score of 5.9. Joe Biden received a score of 5.8, and Gregg Abbott received a score of 5.3.

Considering all of 2024, how much do you think each of the levels of government did the following:

1-10 Scale

◆ Local   ◆ State   ◆ Federal

Committed acts of corruption	Took citizens into consideration	Delivered on their promises	Applied the law impartially
4.8 / 4.7 / 4.8	4.3 / 4.5 / 4.4	4.3 / 4.4 / 4.3	4.3 / 4.4 / 4.3

Source: 2024 QoL Index El Paso Survey

El Paso

How would you rate the local government headed by Oscar Leeser

1-10 Scale

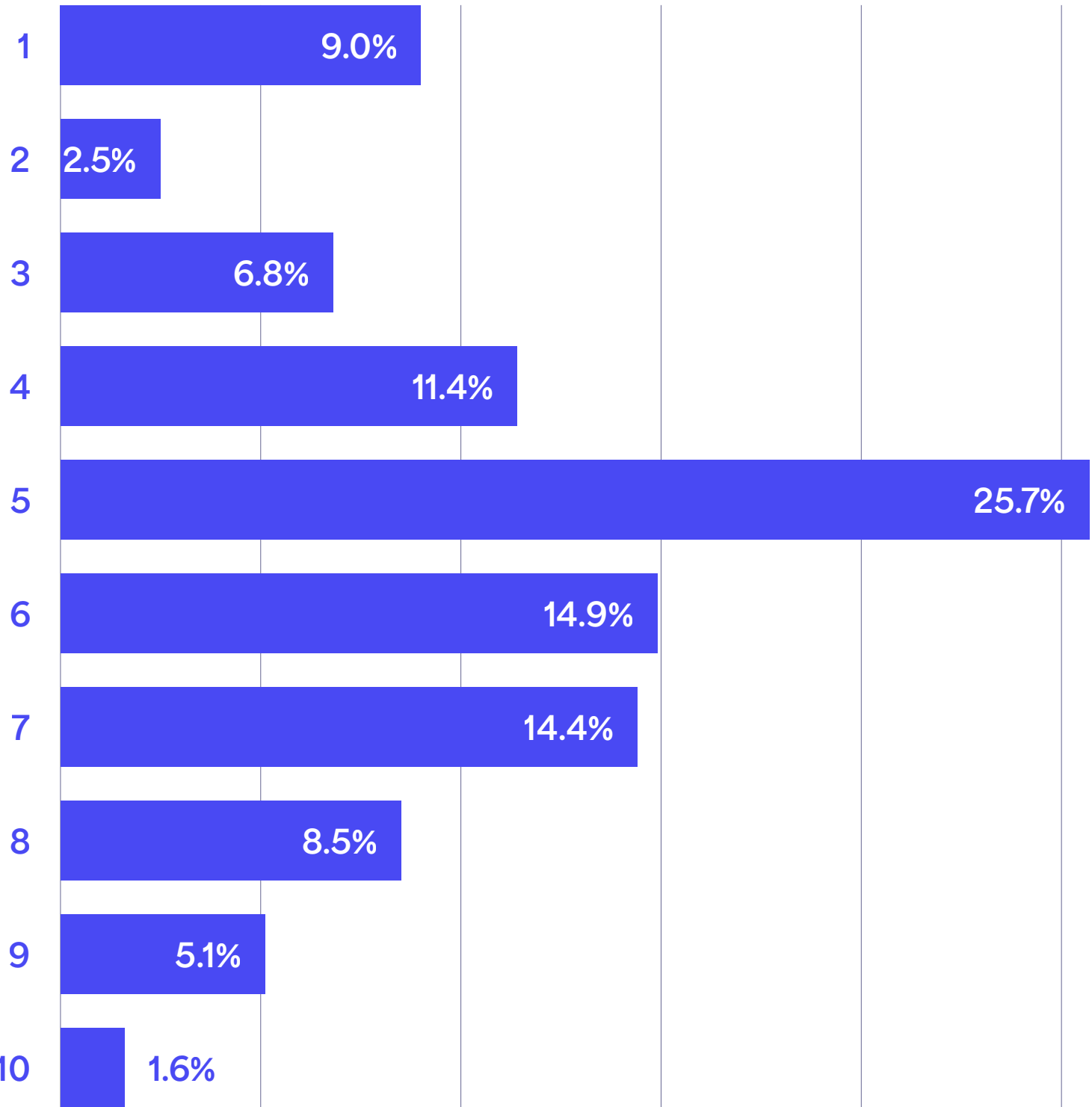| Rating	Percentage
1	5.1%
2	2.0%
3	5.4%
4	9.3%
5	21.4%
6	14.6%
7	17.1%
8	13.6%
9	7.6%
10	3.9%
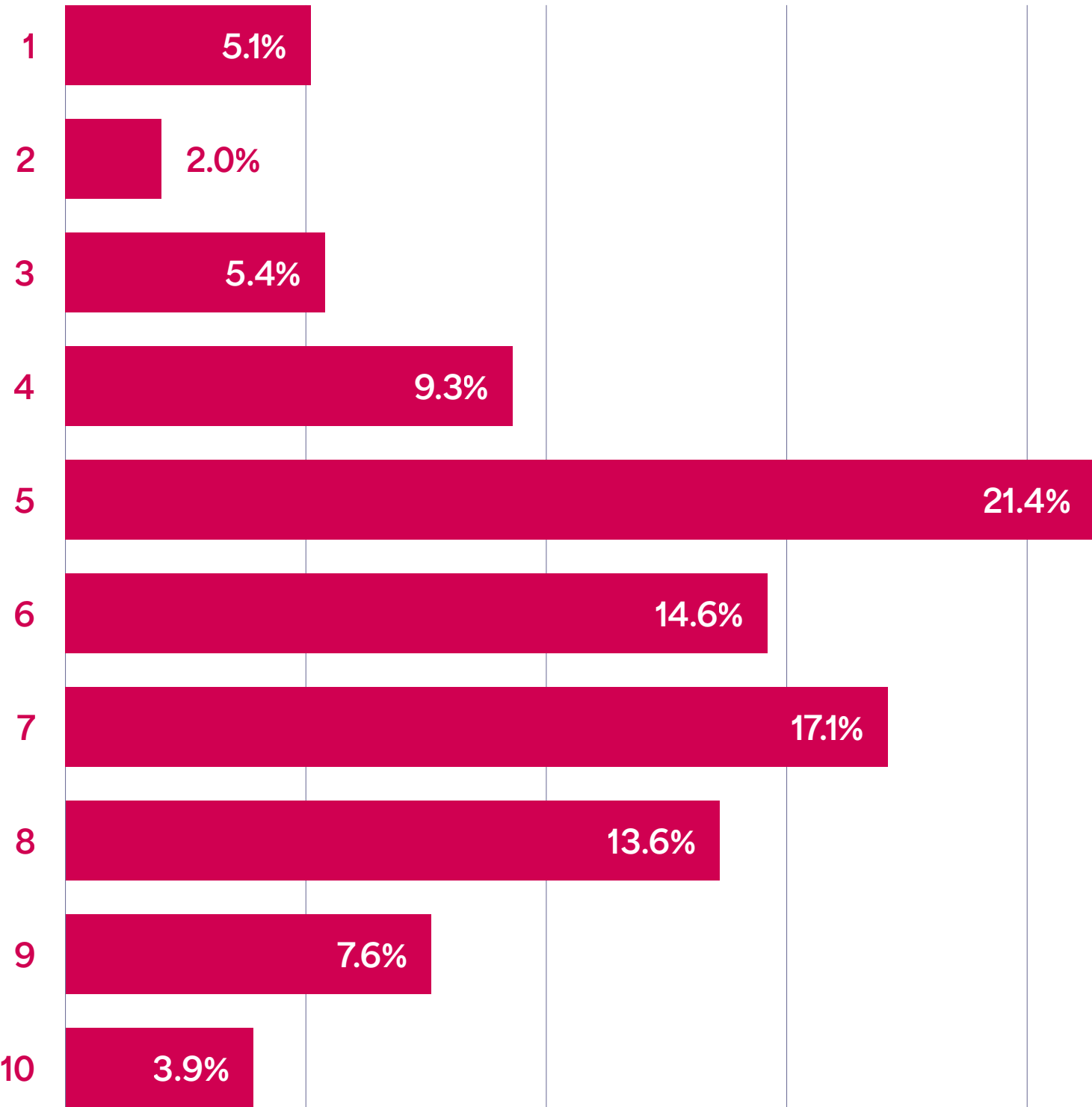
Source: 2024 QoL Index El Paso Survey

How would you rate the Texas government headed by Gregg Abbott

1-10 Scale

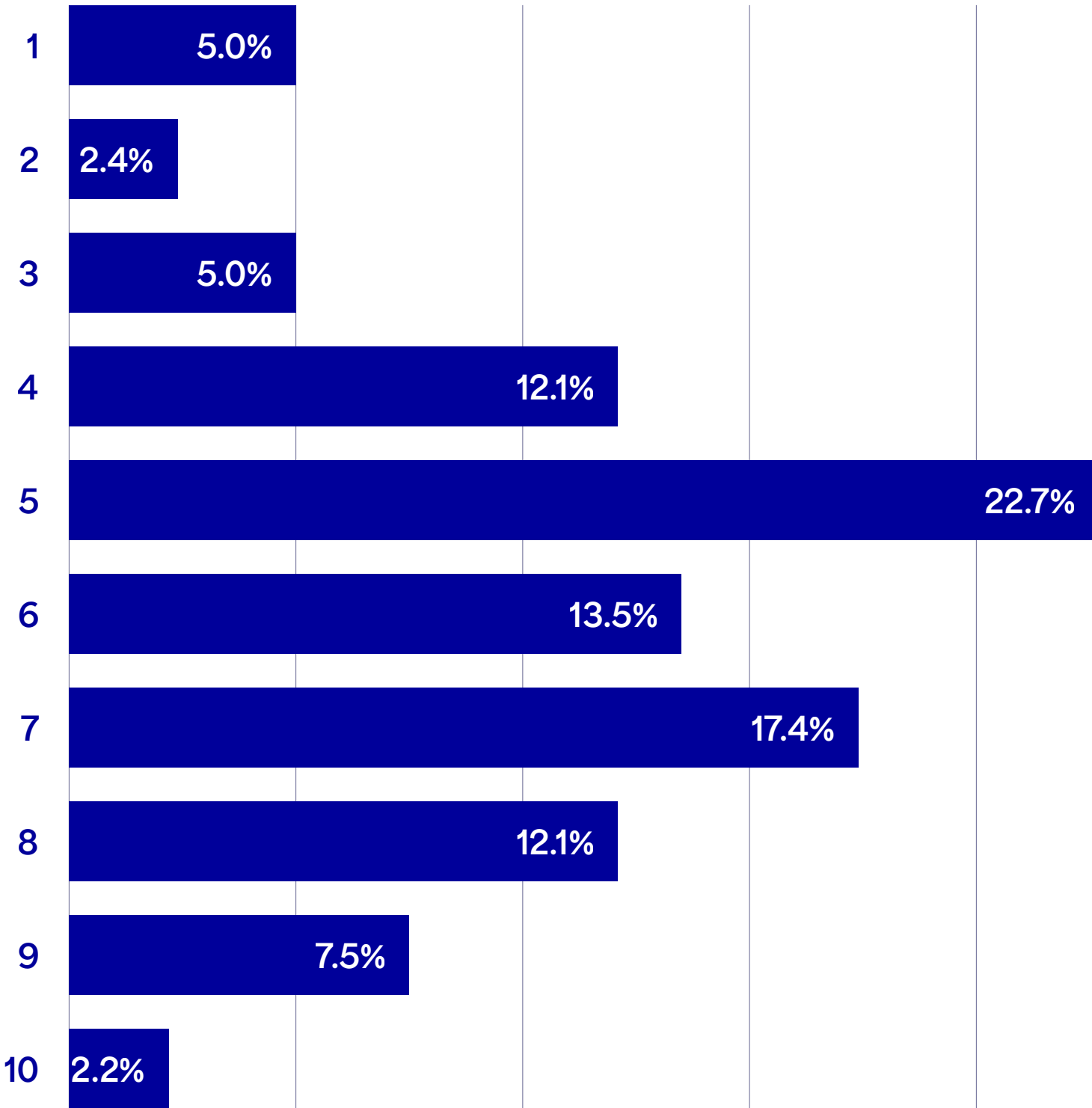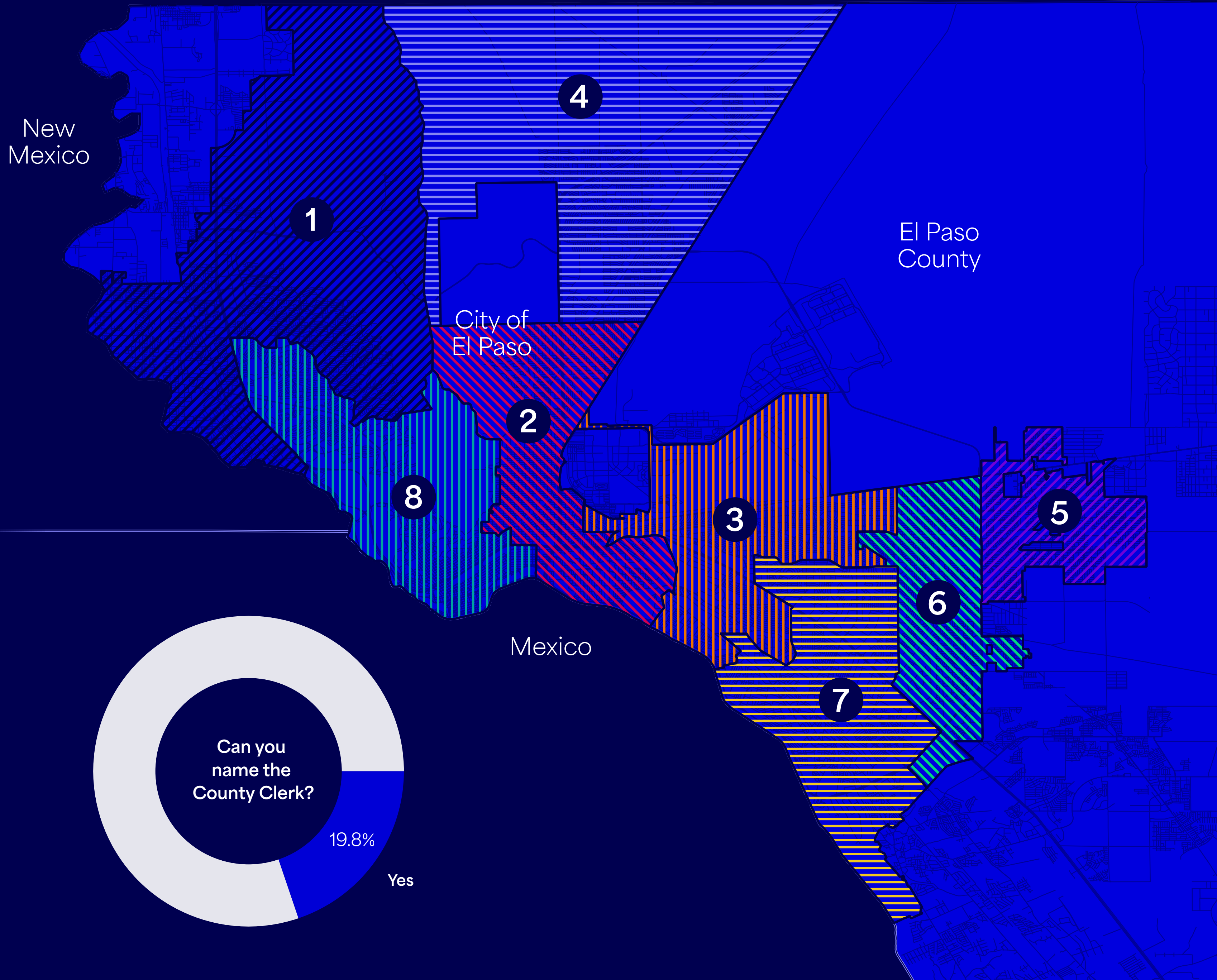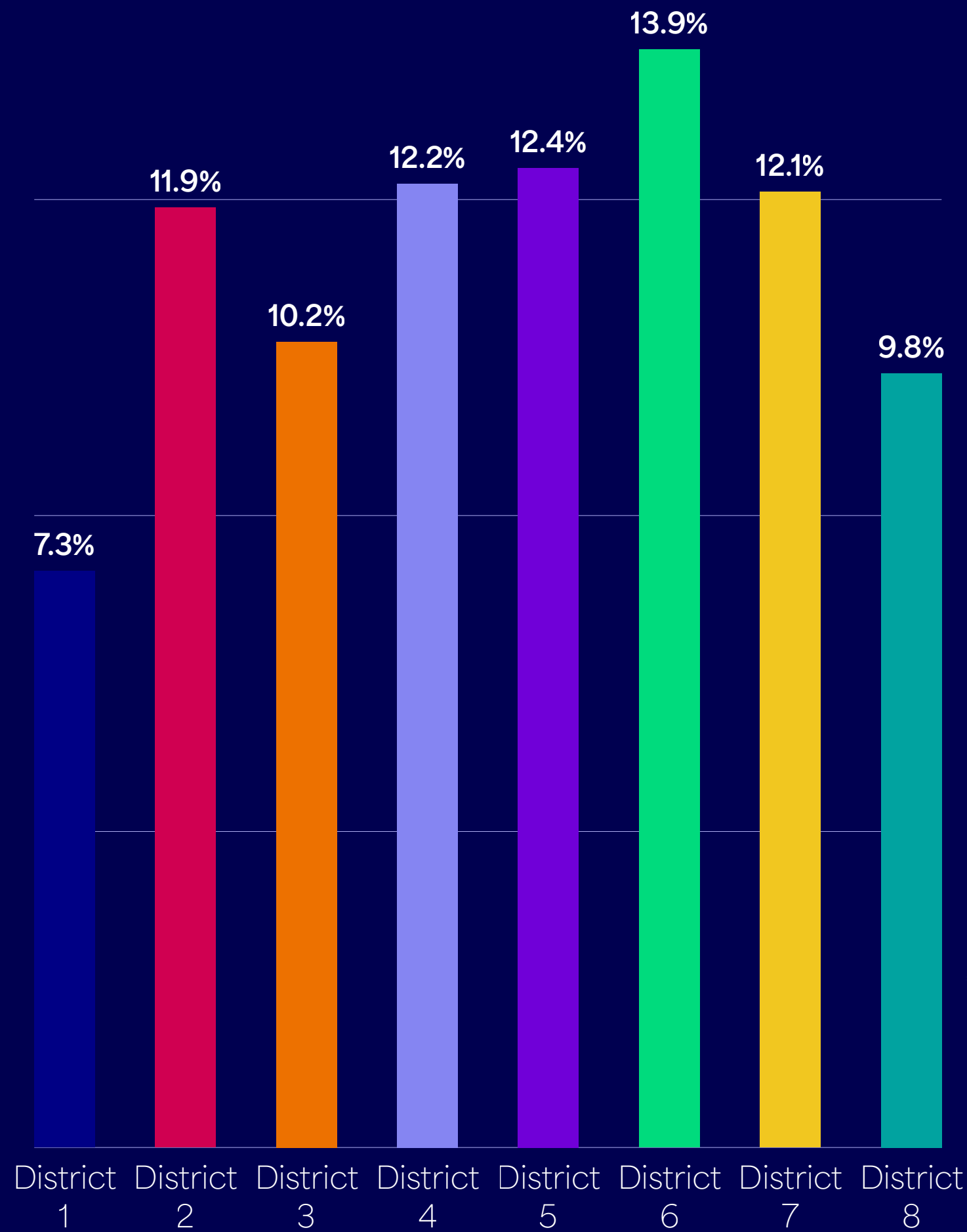| Rating	Percentage
1	9.0%
2	2.5%
3	6.8%
4	11.4%
5	25.7%
6	14.9%
7	14.4%
8	8.5%
9	5.1%
10	1.6%

Source: 2024 QoL Index El Paso Survey.
Chart does not include "Don't know/Didn't respond" (0.1%)

How would you rate the U.S. government headed by Joe Biden

1-10 Scale

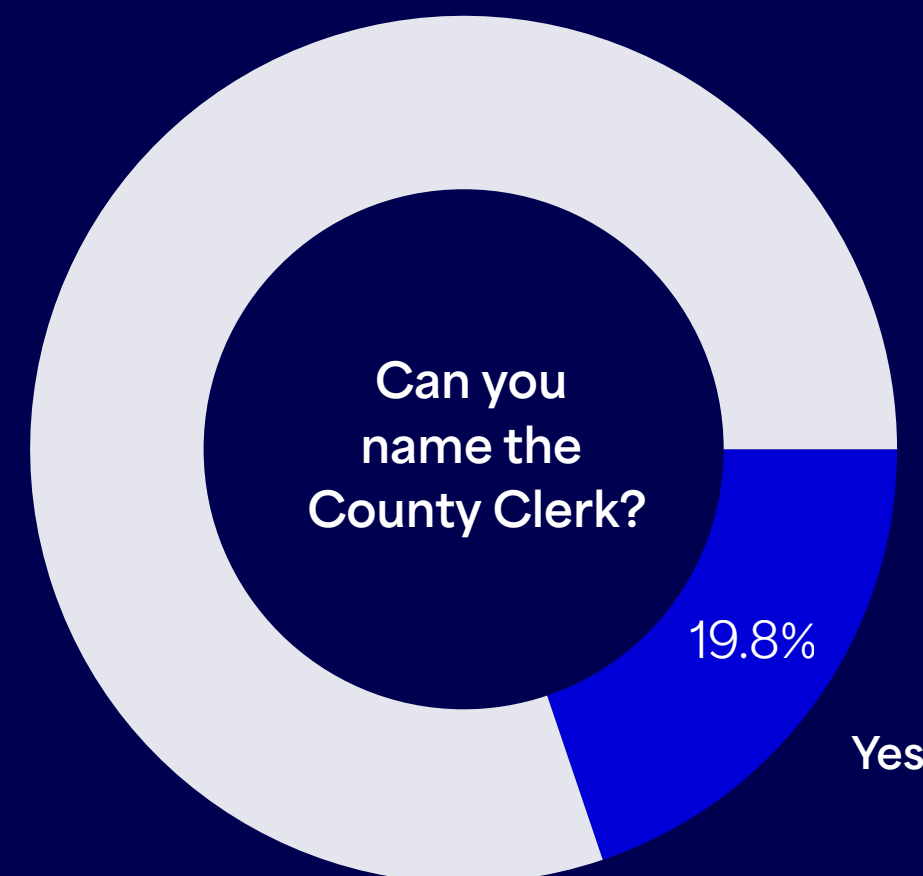| Rating	Percentage
1	5.0%
2	2.4%
3	5.0%
4	12.1%
5	22.7%
6	13.5%
7	17.4%
8	12.1%
9	7.5%
10	2.2%

Source: 2024 QoL Index El Paso Survey.
Chart does not include "Don't know/Didn't respond" (0.1%)

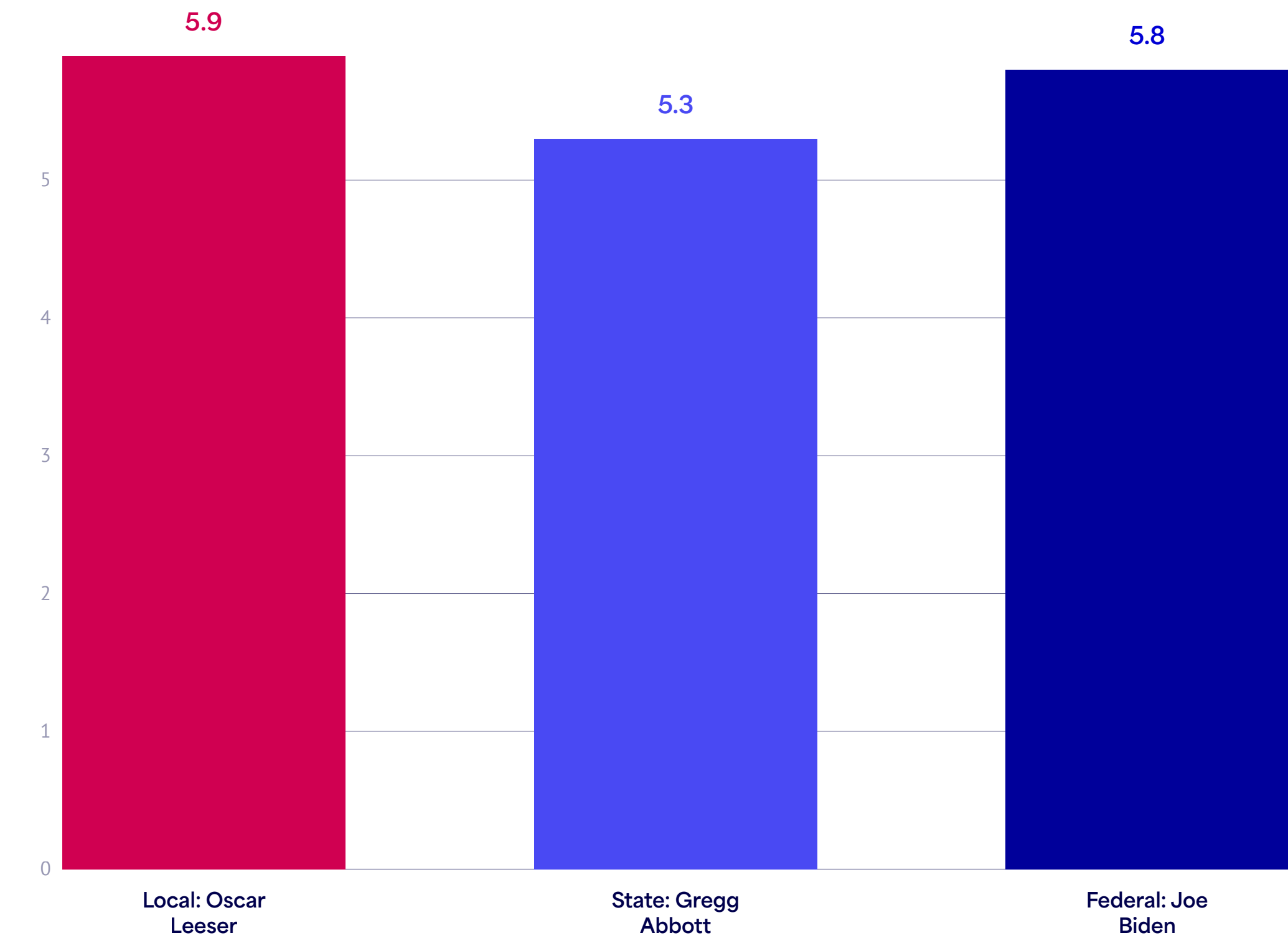# Can you name your current district representative?

People able to name their representative

Bar chart values:
- District 1: 7.3%
- District 2: 11.9%
- District 3: 10.2%
- District 4: 12.2%
- District 5: 12.4%
- District 6: 13.9%
- District 7: 12.1%
- District 8: 9.8%

Source: 2024 QoL Index El Paso Survey.

Map labels: New Mexico, El Paso County, City of El Paso, Mexico. Districts 1–8.

Can you name the County Clerk?

Yes: 19.8%

El Paso

Average rating of government by level

1-10 Scale

Local: Oscar Leeser — 5.9
State: Gregg Abbott — 5.3
Federal: Joe Biden — 5.8

To what extent do you think the following represent the interests of the people?

1-10 Scale

Mayor — 5.3
U.S. Representatives of El Paso — 5.2
Texas State Senator — 5.2
Texas State Representative — 5.2
Texas U.S. Senators — 5.2
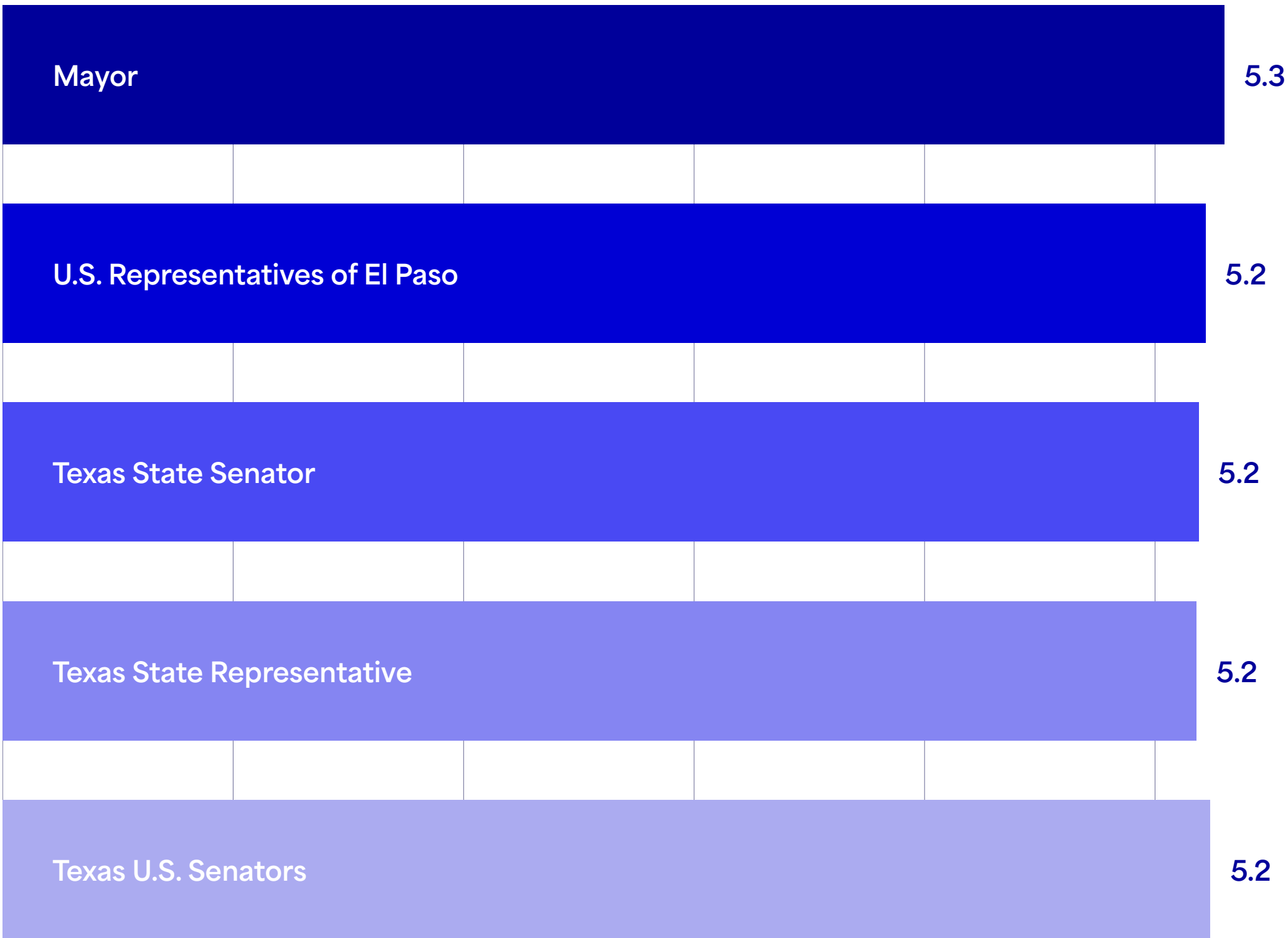
2024 QoL Index El Paso Report

El Paso

Can you name your current Texas State Senator?

People able to name their State Senator

42.9% Yes

57.1% No
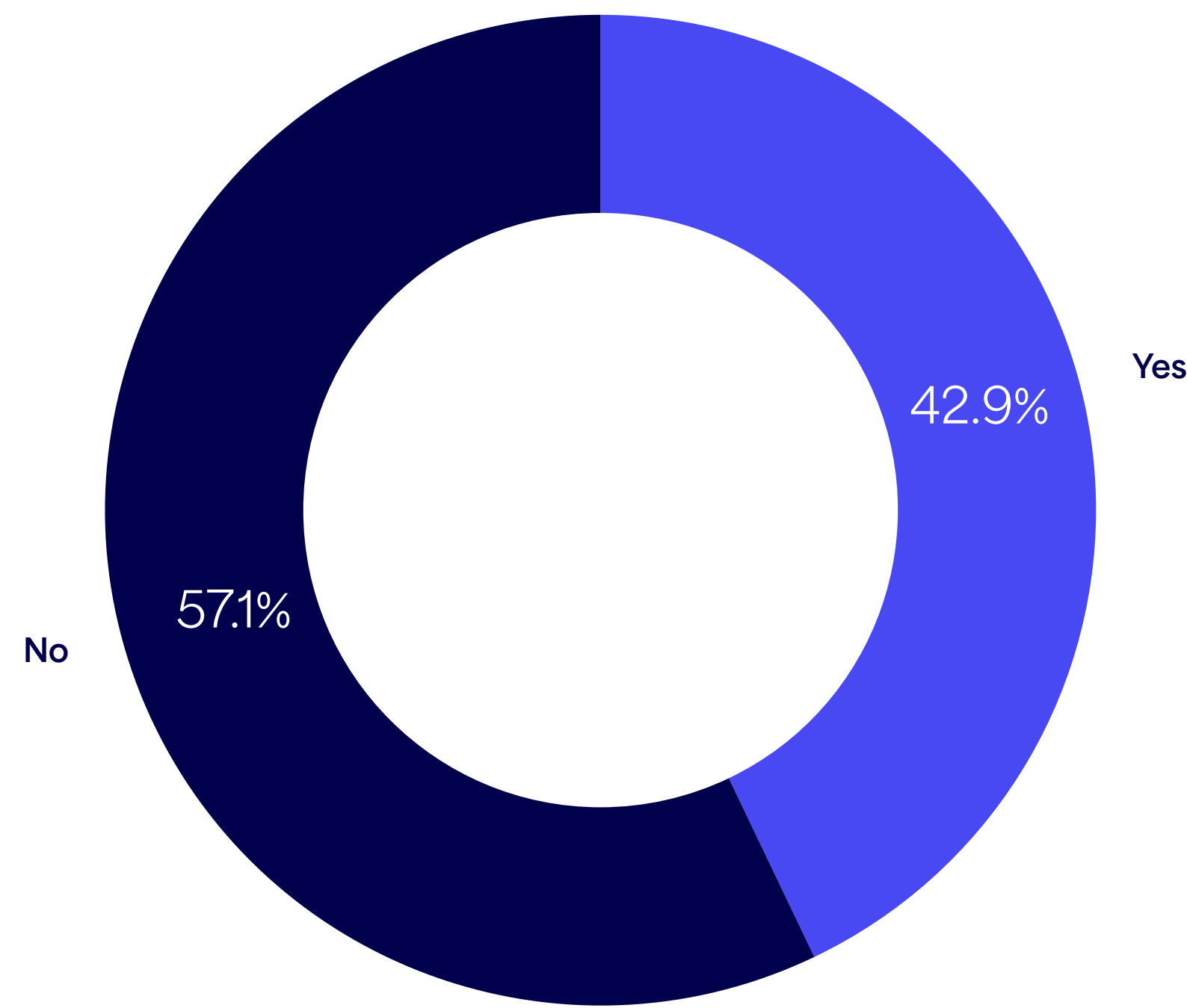
Can you name your current Texas State representative?

People able to name their representatives

Representative	Percentage
Eddie Morales	12.0%
Mary E. Gonzalez	16.6%
Evalina Ortega	8.7%
Joe Moody	11.8%
Claudia Ordaz	13.1%
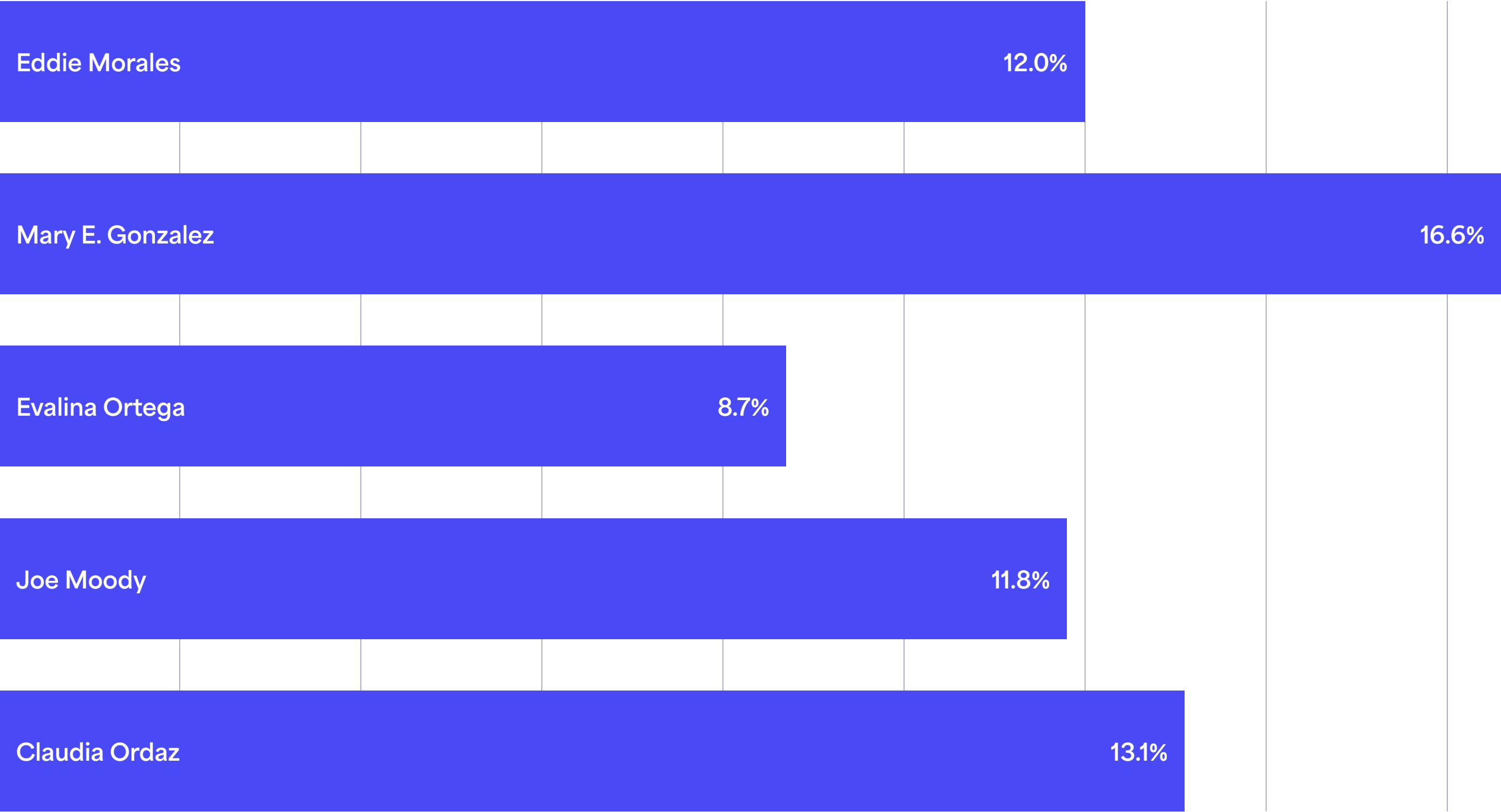
El Paso

Can you name the current U.S. Representatives in Congress?

People able to name their representatives

Tony Gonzales	24.6%
Veronica Escobar	44.5%
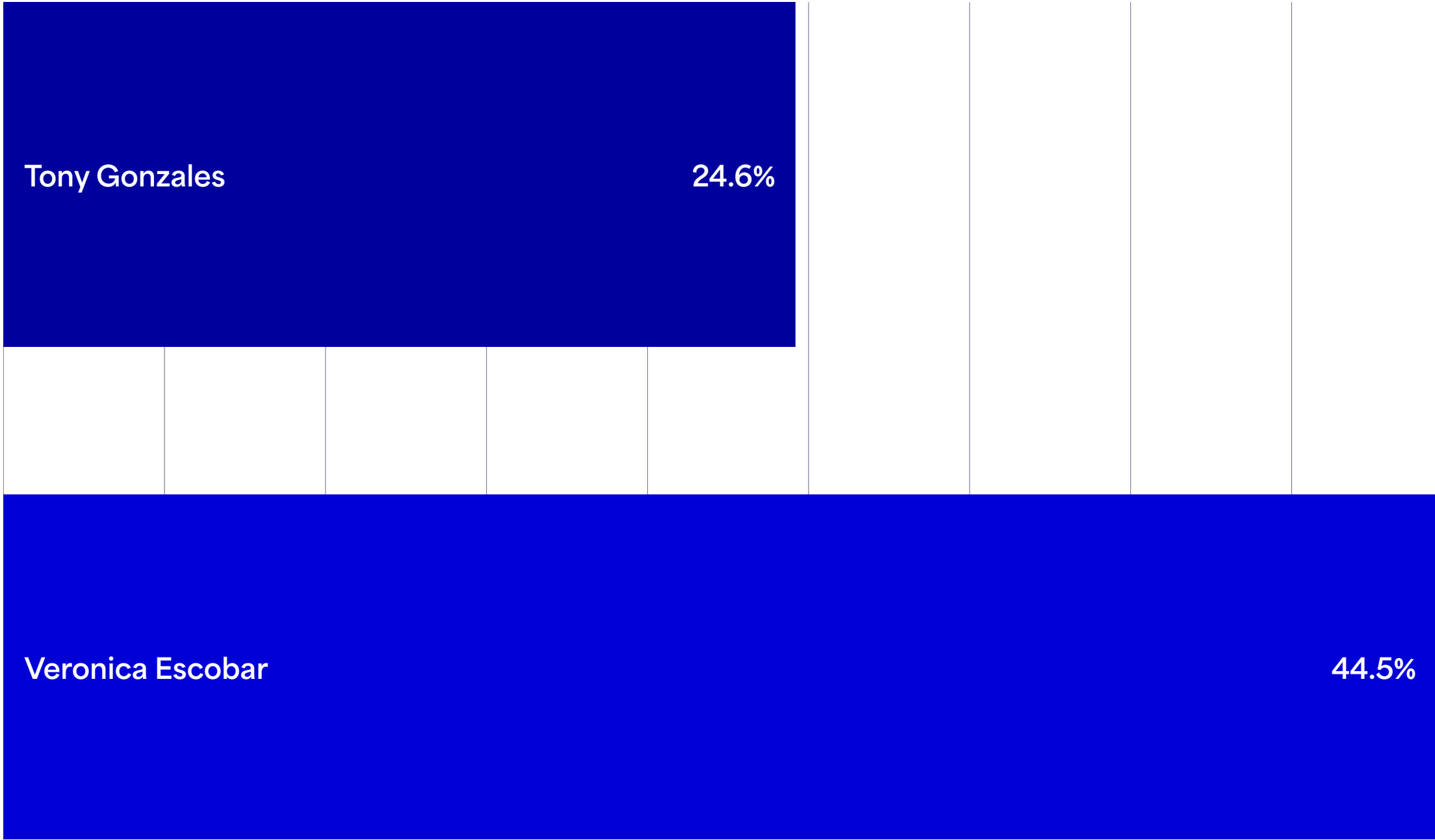
Can you name the current U.S. Senators for Texas?

People able to name their Senators

John Cornyn	18.3%
Ted Cruz	34.3%
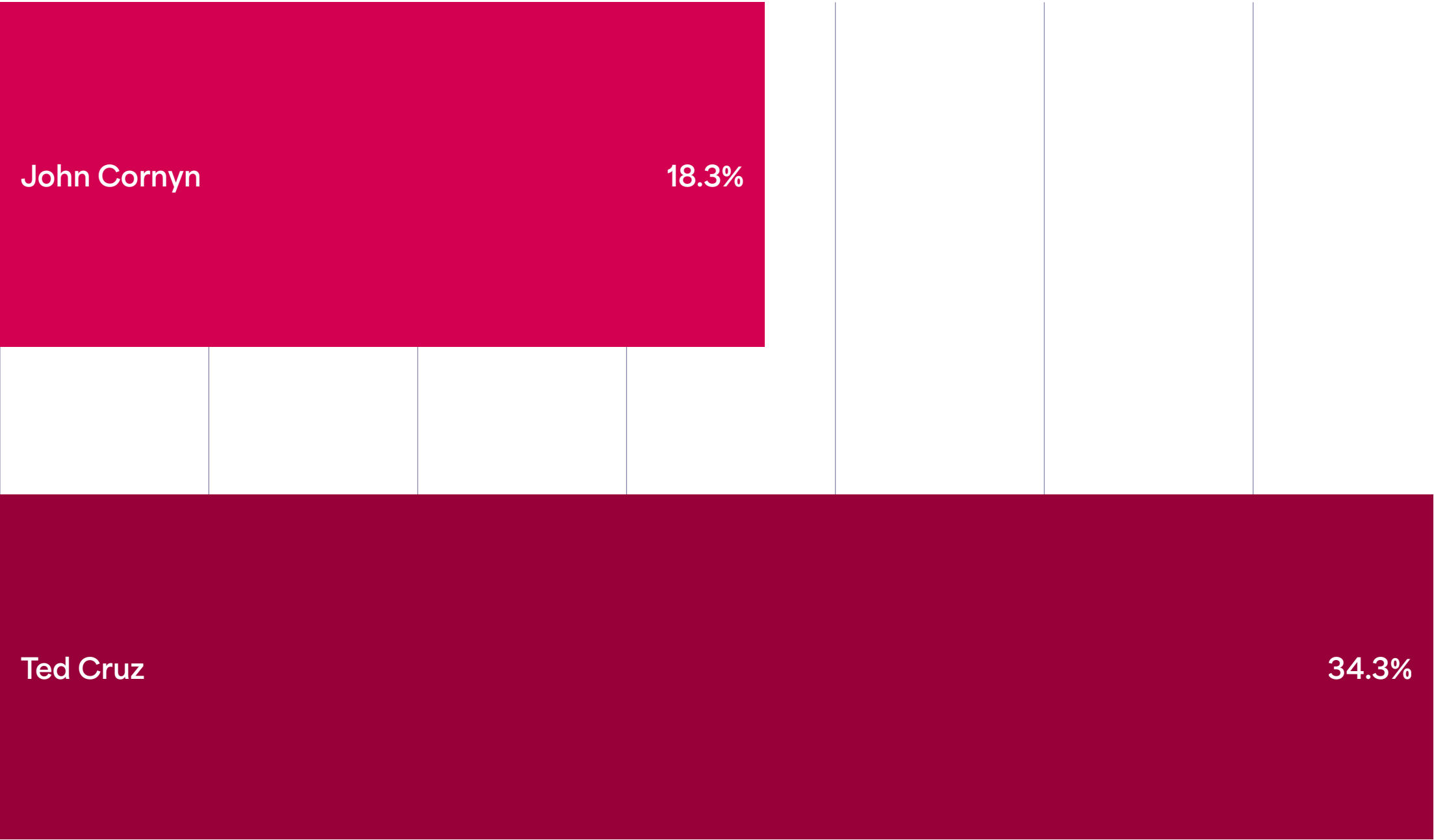
2024 QoL Index El Paso Report

El Paso

Civic Engagement: Key Insights

Key issues identified by El Paso residents include inflation, crime/insecurity, lack of jobs and low wages, immigration, and road traffic, reflecting economic and safety concerns as the most pressing for the community.
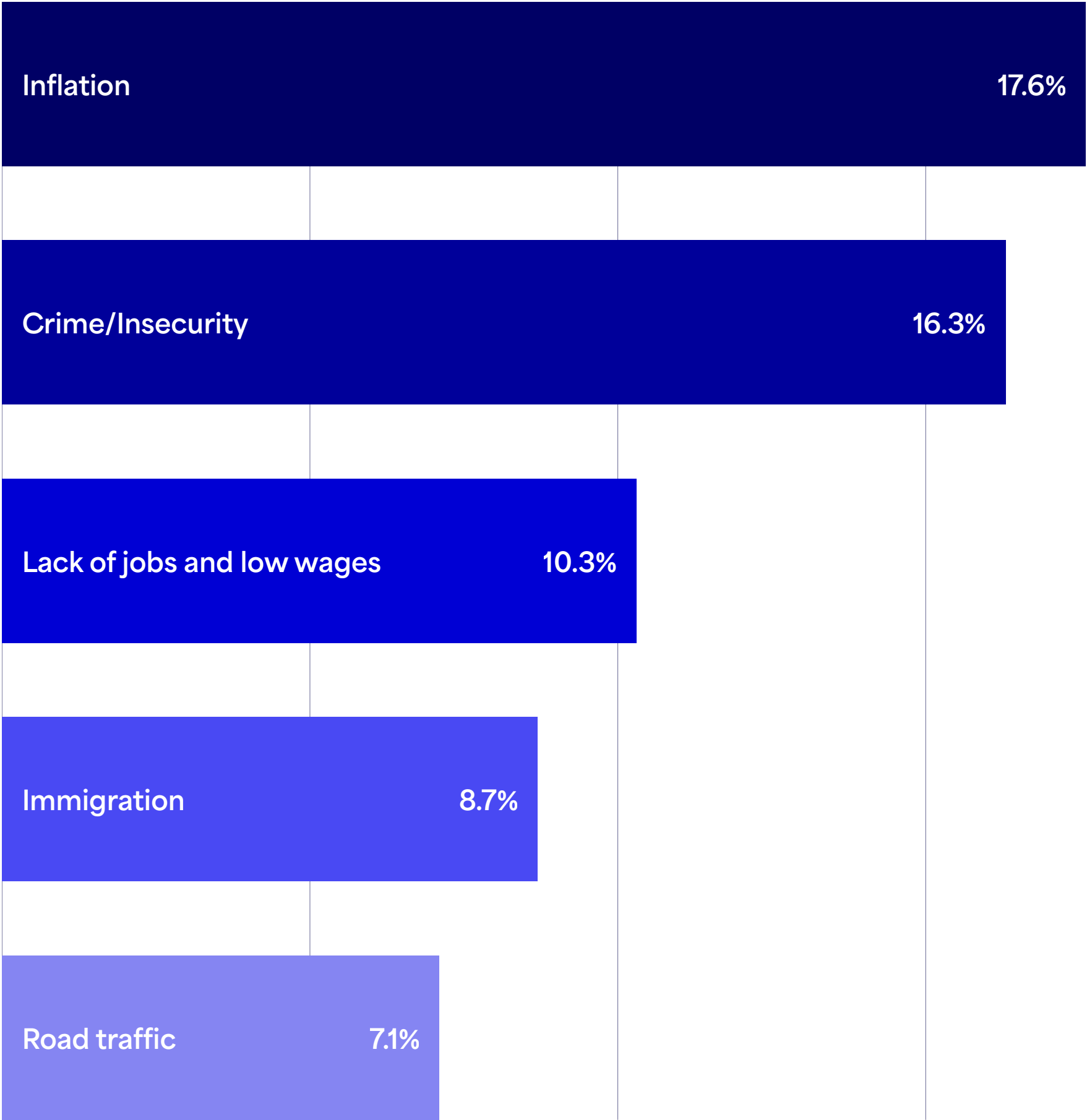
Only 12.9% of El Paso residents actively participate in social or political organizations, suggesting a low level of civic engagement. The primary barriers include lack of information, trust in institutions, and public spaces to participate.

43.9% of the surveyed citizens mentioned being highly disinterested in participating in local politics, whether by making decisions or carrying out actions of public interest

Voting is considered important by 86.1% of respondents, with most believing it allows them to express their opinions and drive change, yet only 32.7% voted in the last election.

Most important issue in El Paso
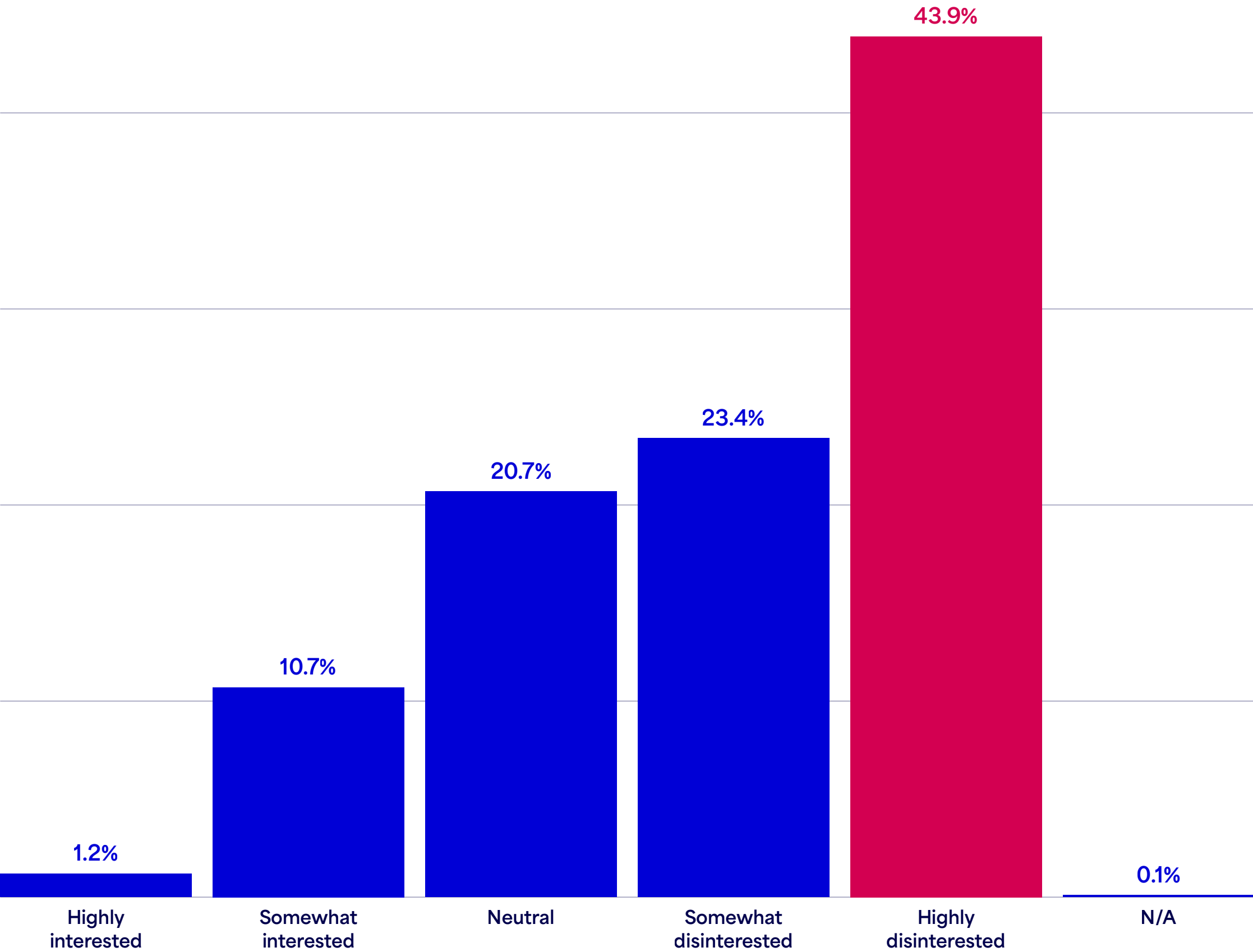
Top 5 responses (Top of mind)

Issue	%
Inflation	17.6%
Crime/Insecurity	16.3%
Lack of jobs and low wages	10.3%
Immigration	8.7%
Road traffic	7.1%

Source: 2024 QoL Index El Paso Survey

Interest in participating in local politics, intervening in decisions or carrying out actions of public interest
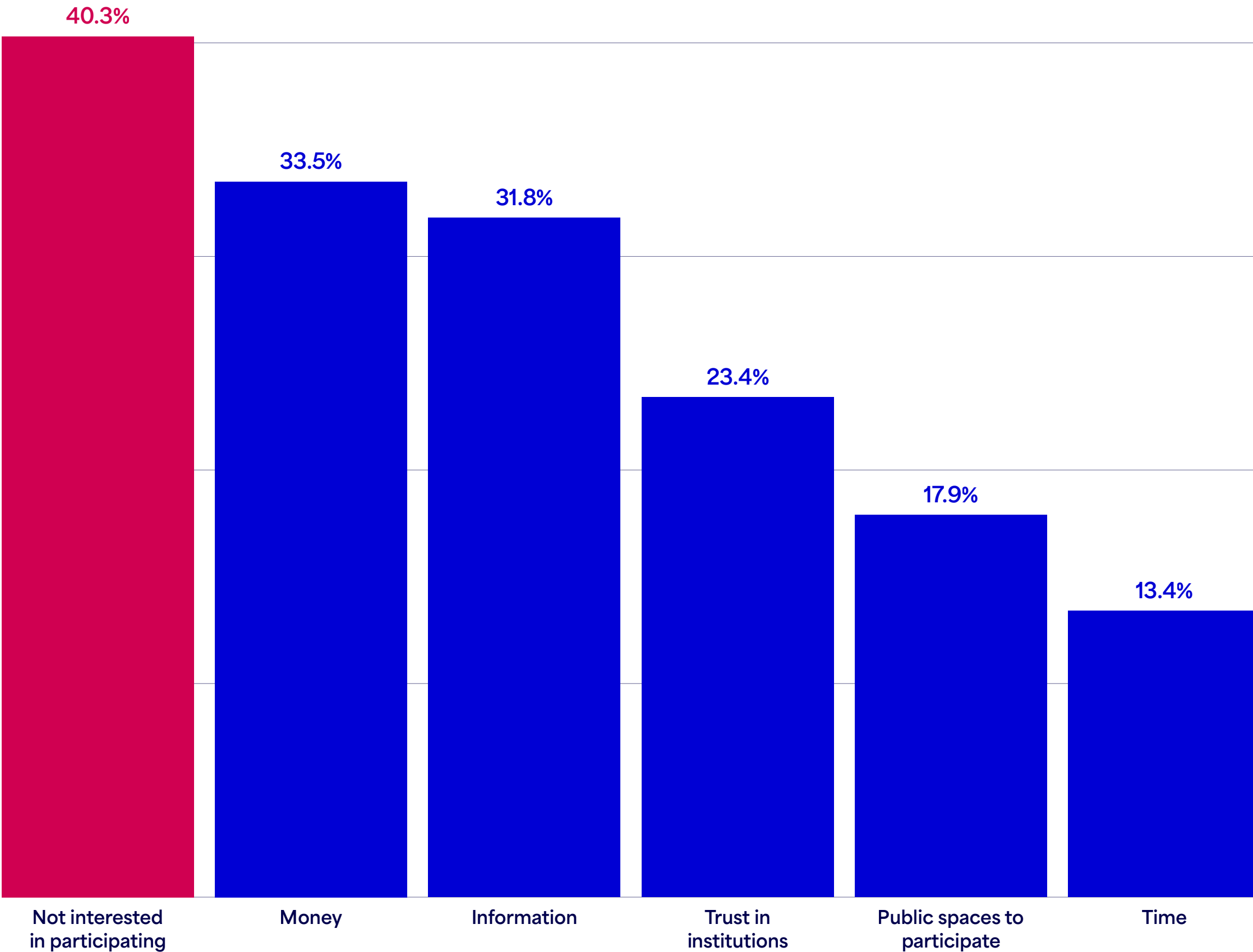
Multiple Choice

- Highly interested — 1.2%
- Somewhat interested — 10.7%
- Neutral — 20.7%
- Somewhat disinterested — 23.4%
- Highly disinterested — 43.9%
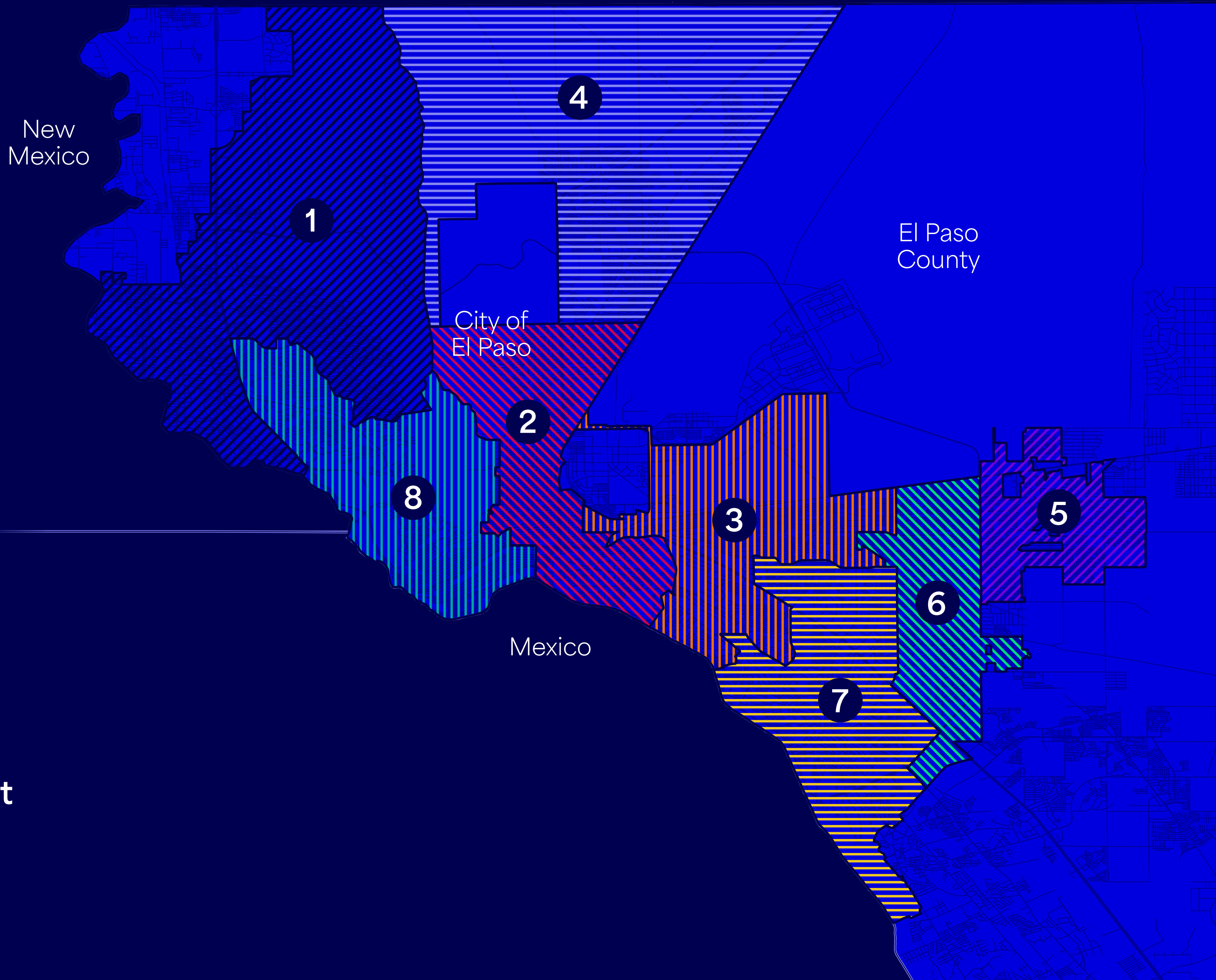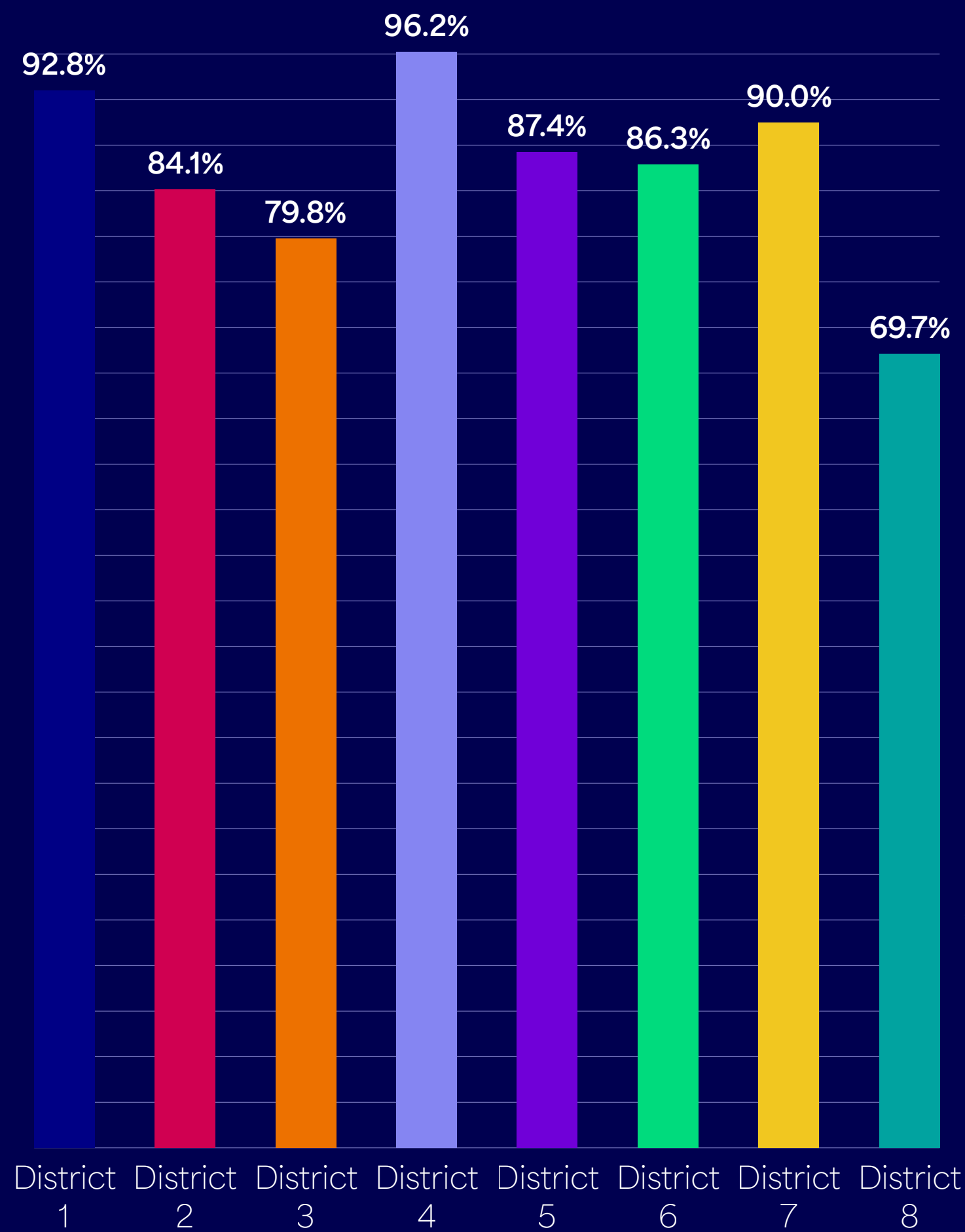- N/A — 0.1%

Source: 2024 QoL Index El Paso Survey.

What do you consider is missing for you to be able to participate actively in political affairs?

Multiple Choice

- Not interested in participating — 40.3%
- Money — 33.5%
- Information — 31.8%
- Trust in institutions — 23.4%
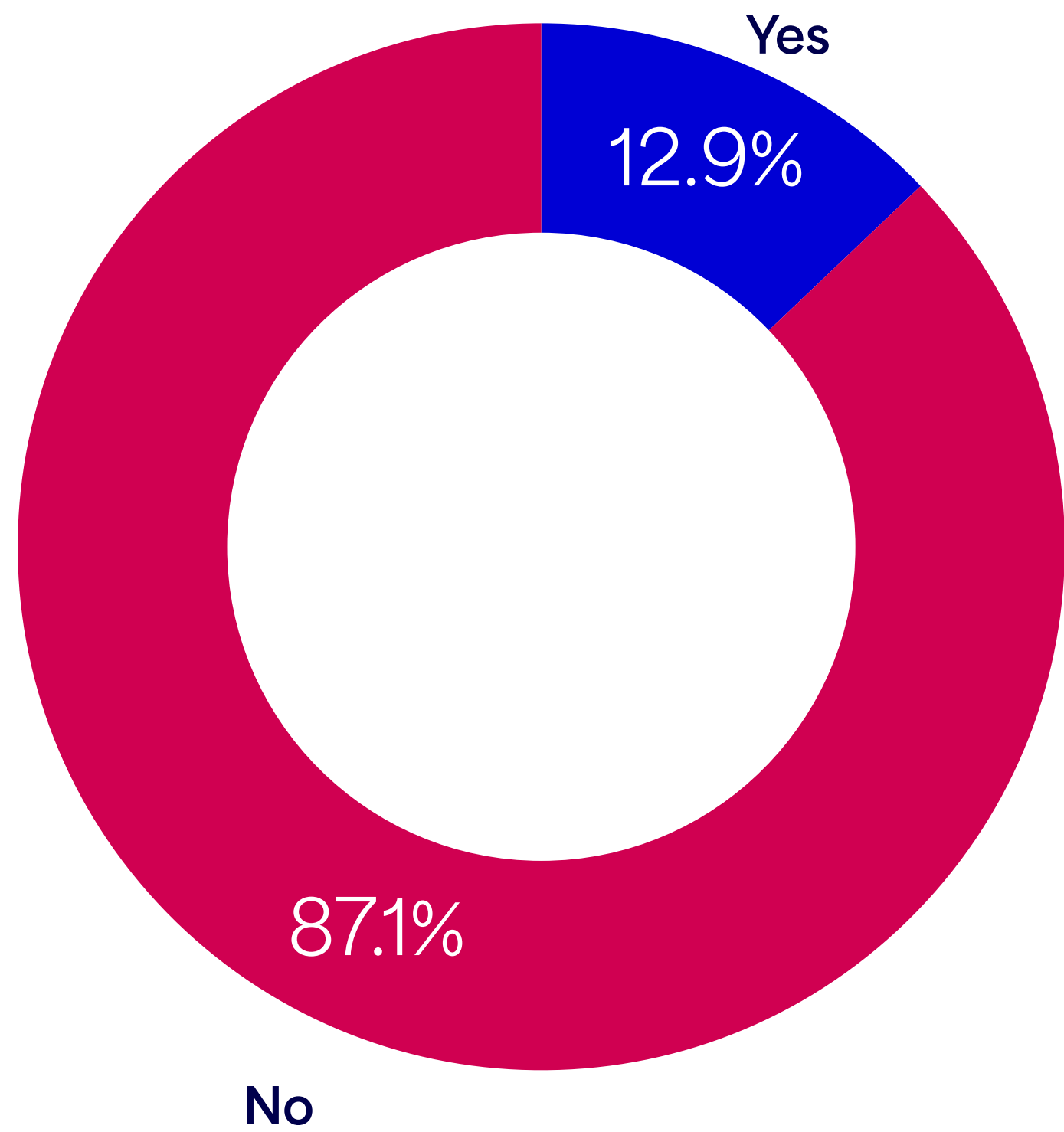- Public spaces to participate — 17.9%
- Time — 13.4%

Source: 2024 QoL Index El Paso Survey.

People who consider voting important, by representative district
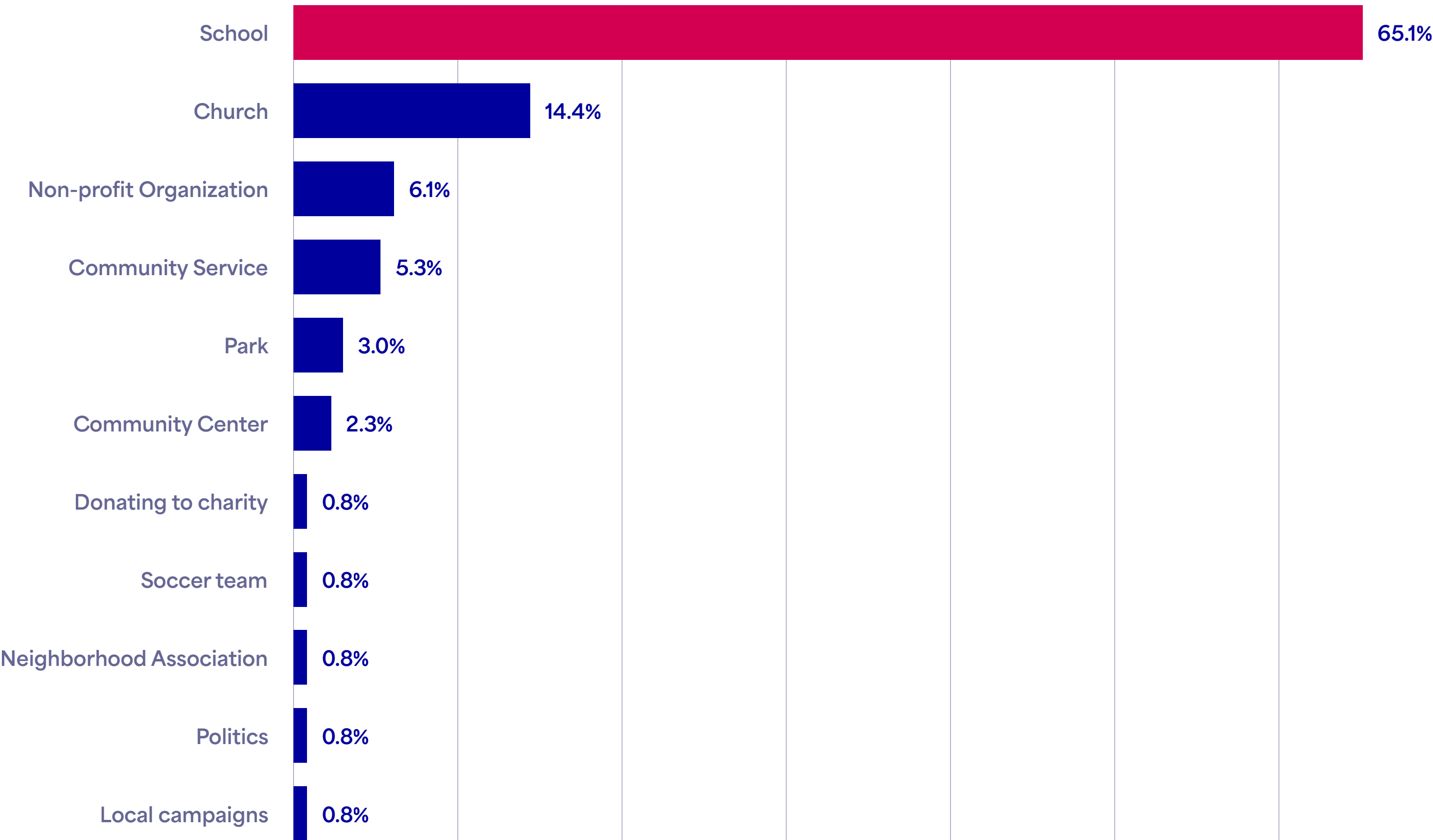
Source: 2024 QoL Index El Paso Survey.

El Paso

During 2024, have you participated in any organization or got involved in political or social issues in any way?

Yes

12.9%

87.1%

No

Organizations in which people participated by type

Organization	%
School	65.1%
Church	14.4%
Non-profit Organization	6.1%
Community Service	5.3%
Park	3.0%
Community Center	2.3%
Donating to charity	0.8%
Soccer team	0.8%
Neighborhood Association	0.8%
Politics	0.8%
Local campaigns	0.8%

Voting is...

3.9%

10.0%

86.1%
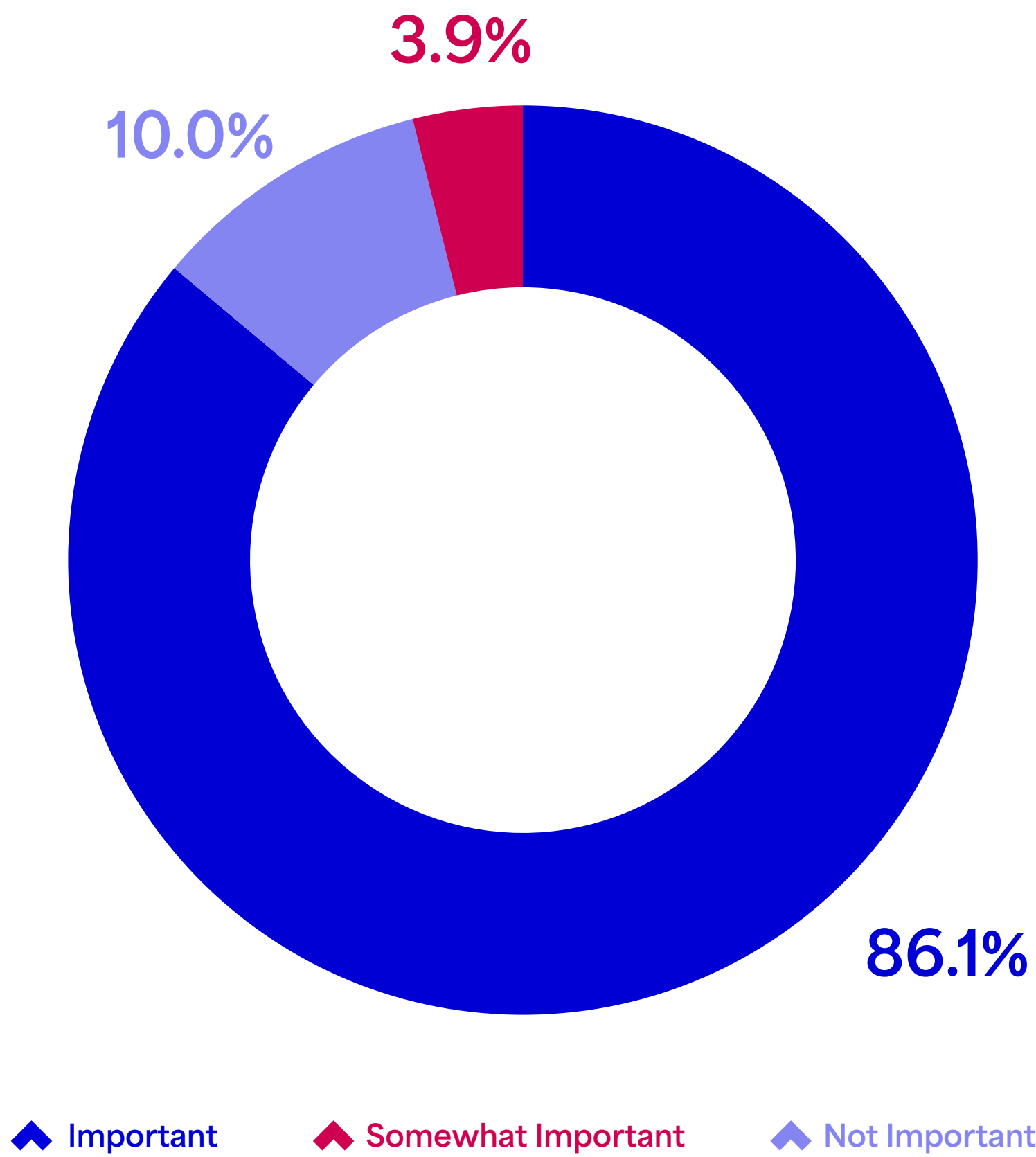
◆ Important   ◆ Somewhat Important   ◆ Not Important

Why is voting important to you?

Top 3 answers

13.9%   17.2%

13.7%
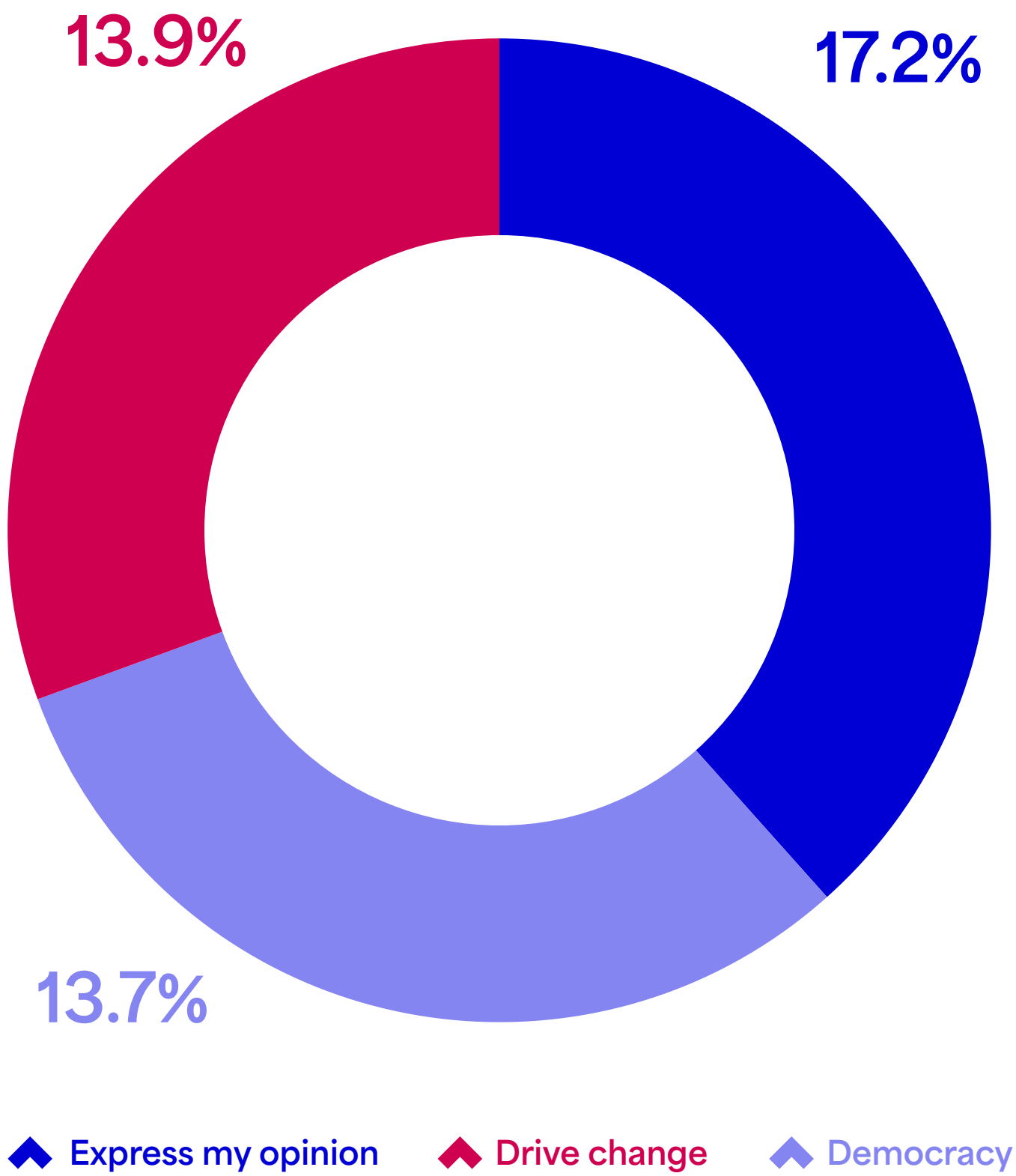
◆ Express my opinion   ◆ Drive change   ◆ Democracy

Why is voting not important to you?

Top 3 answers

17.5%   50.0%

5.0%

◆ Nothing changes   ◆ Can't vote   ◆ Not interested
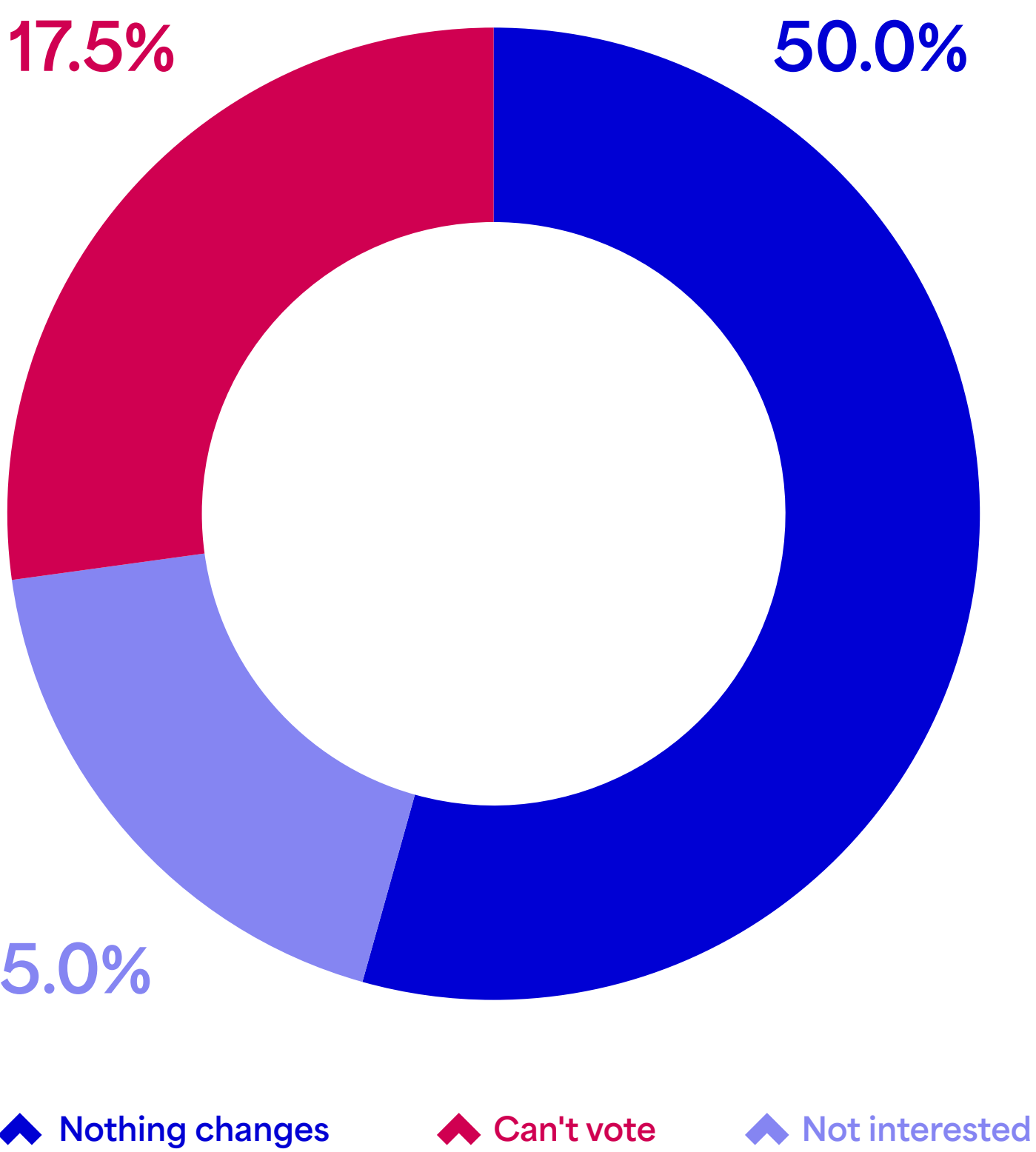
2024 QoL Index El Paso Report

El Paso

Voting records

El Paso County

○ Registered Voters
○ Votes
○ Early Votes

Registered Voters: 199,671 · 210,125 · 296,955 · 352,359 · 371,856 · 388,498 · 383,737 · 428,319 · 488,470 · 506,554

Votes: 118,781 · 135,114 · 134,710 · 145,042 · 169,573 · 185,233 · 171,070 · 210,502 · 254,029 · 165,446

Early Votes: 41,099 · 63,247 · 51,104 · 65,161 · 94,183 · 113,431 · 94,468 · 145,729 · 211,045 · 104,135

1988 1990 1992 1994 1996 1998 2000 2002 2004 2006 2008 2010 2012 2014 2016 2018 2020 2022
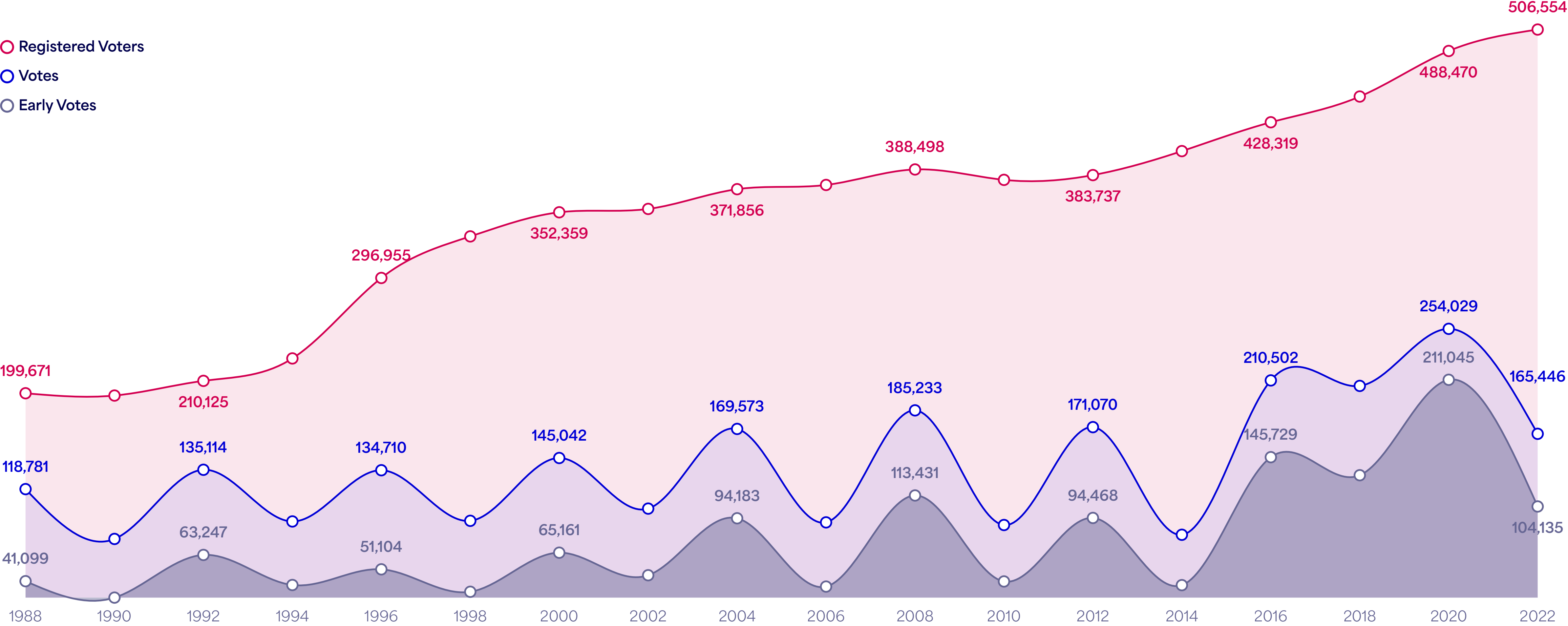
Source: Texas Secretary of State

El Paso

Methodology

The 2024 QoL Index El Paso Survey constitutes a cross-sectional statistical exercise in the form of a survey, applied to a representative sample of residents from the urban area of the city of El Paso, Texas. Therefore, the results reflect the opinions of the residents during the period in which the questionnaires were administered.

The sampling frame was based on the statistical population of the city of El Paso, Texas, which, according to data from the City Government of El Paso, consists of 678,815 residents. To determine the sample size, Cochran's sample size formula for finite populations was used.

Using this equation, the sample size was set at 1,066 residents to be interviewed, achieving a 95% statistical confidence level and a margin of error of +/- 3%.

Given these parameters, the results obtained are statistically representative of the population and can be projected to the total number of residents in the City of El Paso, Texas.

For sample distribution, a multi-stage process was implemented to ensure the highest statistical likelihood of participation from any resident and to maximize the representativeness of the population under study. These stages are:

1. The eight representative districts of the city of El Paso were used as the basis for geographic segmentation, with population density considered to proportionally distribute the sample according to each district's population.

Cochran's sample size formula

$$n = \frac{Z^2 \cdot p \cdot q}{e^2 + \frac{Z^2 \cdot p \cdot q}{N}}$$

n = Required sample size
Z = Desired confidence level
p = Estimated proportion of the population
q = 1 - p
e = Desired margin of error (precision)
N = Population size

Representative districts

El Paso
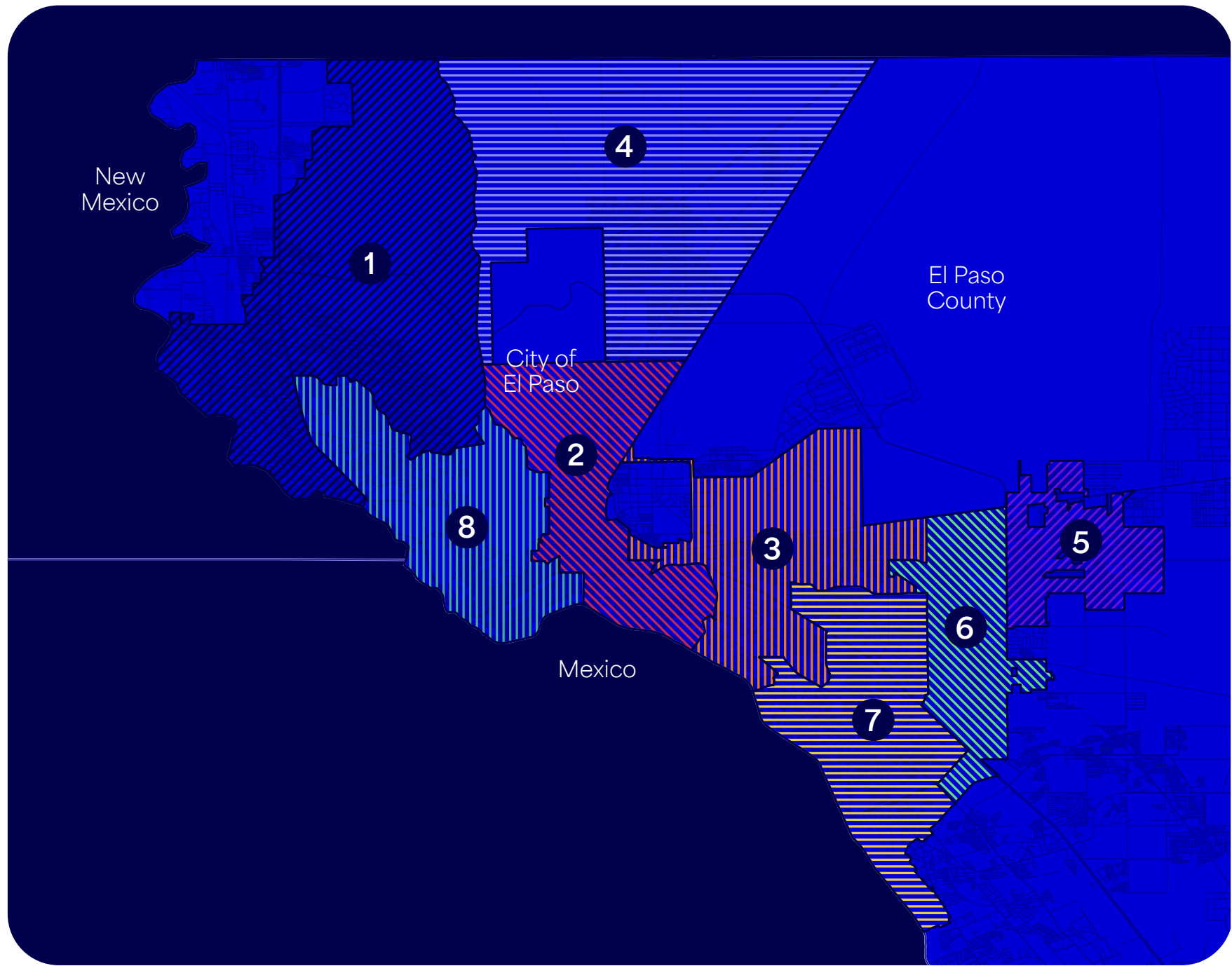
2. Within each district, the sample was distributed ensuring that participants resided in the corresponding district. Respondent selection was carried out using the systematic random sampling method. All interviews were conducted face-to-face by trained interviewers who asked each question and recorded the responses on an electronic device. A mixed technique was employed in the selection process, prioritizing the administration of questionnaires at residences, with only one questionnaire per household, using systematic intervals between households. Additionally, questionnaires were also administered in high-traffic areas within each district, where systematic random selection was applied. Only one person was interviewed in the case of groups or families, and several people were passed before approaching the next respondent.

Final Notes

Only residents of the city of El Paso aged 18 or older were interviewed, whether citizens or legal residents living within the corresponding district.

For the questionnaire administration process, the interviewers underwent a training workshop that covered the survey questions in detail, the use of visual aids, correct survey administration, and technical details for the use of electronic devices. Throughout the questionnaire administration period, progress monitoring, supervision, and database audits were conducted.

Additionally, supervised control was maintained over methodological aspects to ensure correct distribution, adhering to all expected quality standards.

In total, 1,087 questionnaires were administered. However, after the data review process, adjustments were made, leaving a final sample of 1,023 fully completed questionnaires.

Current Districts approved by City Council on April 26, 2022

District	Population	Distribution	Sample
1	80,555	11.9%	127
2	85,193	12.6%	134
3	86,996	12.8%	137
4	88,107	13.0%	138
5	80,174	11.8%	126
6	88,540	13.0%	139
7	88,255	13.0%	139
8	80,995	11.9%	127
Total	678,815	100%	1,066

El Paso