



601 N. Belair Square, Ste 9
Evans, GA 30809

www.ReLabeledTherapy.com
info@ReLabeledTherapy.com

Privacy Policy

Effective Date: September 3, 2025

ReLabeled Therapy and Quality Care, Inc. ("ReLabeled Therapy," "we," "us," or "our") values your trust and is committed to safeguarding your privacy. This Privacy Policy explains how we collect, use, and share information when you interact with our website, www.ReLabeledTherapy.com (the "Website").

This policy does not apply to your Protected Health Information ("PHI"). Our practices for PHI are outlined in our Notice of Privacy Practices. If you submit information through the "Book Now" feature and become a client, your data will be handled according to that Notice.

By visiting or using our Website, you agree to the terms of this Privacy Policy.

Information You Provide

You may share personal information with us through our Website when you:

- ❖ Request information about our services.
- ❖ Sign up for newsletters or updates.
- ❖ Submit an inquiry or complete a form.
- ❖ Participate in a survey or promotion.
- ❖ Contact us directly.

The information we may collect includes "Personal Information," which can identify you individually, such as your name, email address, mailing address, phone number, payment details, or date of birth. Information that has been anonymized or de-identified is not considered Personal Information under this policy.

The information we collect from you may include personal information.

"Personal Information" is information that, whether alone or in combination with other information, can be used to identify an individual (such as first and last name, e-mail address, home address, telephone number, payment card information, or date of birth). Information that has been de-identified such that it cannot be connected to an individual is not considered Personal Information for purposes of this Privacy Policy.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- ❖ Details of your visits to our Website, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Website.
- ❖ Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically may include personal information, or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Website and to deliver a better and more personalized service, including by enabling us to:

- ❖ Estimate our audience size and usage patterns.
- ❖ Store information about your preferences, allowing us to customize our Website according to your individual interests.
- ❖ Speed up your searches.
- ❖ Recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- ❖ Cookies are small text files that a web page server places on your hard drive. We collect information about your use of our Website through the use of “cookies.” The information collected by cookies helps us monitor the number of visitors to our Website. In addition, we utilize cookies to save your login information and enable certain features of our Website. Note that your browser software can be set to reject all cookies. Setting your web browser to reject all cookies may prevent you from using all portions of the site or enjoying its full functionality.
- ❖ Web beacons are tiny graphic image files embedded in a web page or email that collect anonymous, non-personal information about your use of our Website. The information collected by web beacons allows us to monitor the number of people using our Website, as well as the number of people who are opening our emails, and for what purposes.
- ❖ We may use third party website analytics services in connection with our Website. We use the information collected by such services to enhance usability on ReLabeledTherapy.com.

Such services do not collect personal information that you do not voluntarily enter into our Website, and they do not track your browsing habits across websites that do not use their services.

How We May Use Your Information

We use information that we collect about you or that you provide to us, including any personal information, to operate our Website and to deliver the content and services you request. In addition, we may use information about you for other lawful purposes, including:

- ❖ Fulfilling your requests for products or services.
- ❖ Offering products and services that may be of interest to you.
- ❖ Customizing the content, advertising and services to your preferences.
- ❖ “Pre-populating” forms that are displayed for the purpose of collecting individual data by ReLabeled Therapy and Quality Care Inc.
- ❖ Improving our customer service and service offerings.
- ❖ In any other way we may describe when you provide the information.
- ❖ For any other purpose with your consent.

In addition, we may collect and use information for analytic purposes, market research or marketing purposes, as allowed by law. We may use and analyze the information we collect so that we can administer, support, improve and develop our business, which may include contacting you to notify you of our current or future services. We may use your information to contact you for your views on our services and to notify you occasionally about important changes or developments to our Website or our services. Further, we might also use your information to let you know about other services we offer that may be of interest to you and we may contact you by mail, telephone or fax, as well as by e-mail. We do collect anonymous, non-personal information about your use of our site.

How We May Share Your Information

We may permit our agents, vendors, consultants, and other service providers to access information collected through our Website to carry out work on our behalf. This includes a third-party service provider that assists us with processing credit card payments when payments are made through our Website.

These third party service providers are prohibited from using Personal Information obtained in this manner for any purpose(s) other than to provide the services we have engaged them to perform. We also may share your information:

- ❖ To perform statistical analysis, send you e-mail or postal mail, or provide customer support;
- ❖ With our business partners, affiliates, and other third parties for purposes of sending their own marketing;
- ❖ With our affiliates for internal business purposes;
- ❖ If we are required to do so by law, regulation, or legal process (such as in response to a court order or subpoena);
- ❖ To fulfill requests by government agencies, such as law enforcement authorities;
- ❖ When we believe disclosure is necessary or appropriate to prevent physical harm or financial loss, or in connection with an investigation of suspected or actual illegal activity; or
- ❖ To enforce our policies, or protect rights, property, or safety.

We also may share your information in connection with, or during negotiations of, any proposed or actual merger, purchase, sale, or any other type of acquisition or business combination of all or any portion of our assets, or any transfer of all or a portion of our business to another

company. We reserve the right to transfer any information we obtain through our Website in the event we sell or transfer all or a portion of our business or assets (including in the event of a merger, reorganization, or liquidation).

Third Party Links Our Website may include hyperlinks to other websites, online locations, platforms, or services for your convenience and information. Such linked websites may be operated by third parties that are not owned or controlled by ReLabeled Therapy and Quality Care Inc. They may use their own cookies, web beacons, and other tracking technologies to collect information about you, and they may solicit personal information directly from you.

If you follow links from our Website to other websites, we encourage you to familiarize yourself with their privacy policies and terms of use. We are not responsible for the content or privacy practices of websites that we do not control.

Accessing and Changing Information

With few exceptions, you are entitled on your request to be informed about the information we collect about you. You may contact us at info@ReLabeledTherapy.com to request access to, correct or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Children's Privacy

Our website is not intended for children under 15 years of age, and we do not intentionally collect or maintain data about children under 15 unless such personal information is provided by a parent, legal guardian or authorized adult. If we learn that we have received any personal information from anyone who is not at least 15 years old, we will delete that information. However, we are committed to the health and safety of children under 15.

In states that allow minors to request medical treatment without the consent of an adult, we may use information provided on this website by children under 15 to assist them in accessing appropriate medical treatment.

Data security

We take reasonable measures to help protect personal information collected through our Website from loss, theft, misuse, and other unauthorized access, disclosure, alteration, or destruction. Nevertheless, transmission via the Internet is not completely secure and we cannot guarantee the security of your information collected through our Website.

Storage

We store all traffic data and review postings indefinitely, even after "deletion," and may archive such information elsewhere. We will retain your personal information as long as your account is active or needed to provide you services. We will also retain your personal information as necessary to comply with legal obligations, resolve disputes and enforce our agreements. At

any time, you may remove your personal information or instruct us to remove it, but you should be aware that it is not technologically possible to remove each and every record of the information you have provided to our Website from our servers.

Privacy Policy Compliance Requirements

Data Sharing Restrictions

We do not share your personal or mobile information with third parties for marketing purposes under any circumstances. Data sharing is strictly limited to the purposes of providing and improving our services.

Use of Data Collected During SMS Registration

When you register via SMS, we collect your phone number and any information you provide. This information is used solely for account verification and communication purposes. It will not be shared with third parties except as required by law.

Data Transfer and Security

We do not transfer your personal data to any external organizations under any circumstances. We have strict policies and security measures in place to prevent unauthorized sharing of your data.

Opt-Out Rights

You may opt out of future SMS communications at any time by texting STOP or UNSUBSCRIBE.

Data Sharing

Customer data is not shared with 3rd parties for promotional or marketing purposes. Mobile opt-in and consent are never shared with anyone for any purpose. Any information sharing that may be mentioned elsewhere in this policy excludes mobile opt-in data.

Messaging Terms and Conditions

By providing your phone number and agreeing to receive texts, you consent to receive text messages from RELABELED THERAPY AND QUALITY CARE INC, from 773-257-3003 regarding account notification, customer care. Consent is not a condition of purchase. Message frequency varies. Message & data rates may apply. You can reply STOP to unsubscribe at any time or HELP for assistance. You can also contact us at 773-257-3003 or info@relabeledtherapy.com. Mobile opt-in information is never shared with third parties.

Changes to this Privacy Policy

We reserve the right to revise and reissue this Privacy Policy at any time. Any changes will be effective immediately upon posting of the revised Privacy Policy, and the new effective date will be listed at the top of this page.

Subject to applicable law, your continued use of our Website indicates your consent to the terms of the posted Privacy Policy.

If you have any questions about this Privacy Policy, please contact us at the information below:

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