

Refund & Return Policy

****Effective Date:**** September 07, 2025

At BreezyLee Creations, LLC, we strive to ensure you are completely satisfied with your purchase. This Refund & Return Policy outlines the conditions under which returns, exchanges, and refunds are accepted.

1. Eligibility for Returns

- Non-custom items may be returned within 14 days of receipt if unused, in their original condition, and in original packaging.
- Proof of purchase (receipt or order confirmation) is required for all returns.

2. Non-Returnable Items

- Custom and personalized items (including products with custom names, designs, or uploaded files) are ****final sale**** and cannot be returned unless defective or incorrect due to our error.
- Gift cards and downloadable digital products are also non-returnable.

3. Refund Process

- Once your return is received and inspected, we will notify you of the approval or rejection of your refund.
- Approved refunds will be processed to your original payment method within 7–10 business days.
- Shipping costs are non-refundable unless the return is due to our error.

4. Exchanges

- We only replace items if they are defective, damaged, or incorrect due to our error. If you need to exchange an item, please contact us at Lisa@BreezyLeeCreations.com.

5. Shipping for Returns

- To return a product, please contact us at Lisa@BreezyLeeCreations.com for the return shipping address and instructions.
- Customers are responsible for return shipping costs unless the product was defective or incorrect due to our error.

6. Contact Us

If you have any questions about our Refund & Return Policy, please contact us at:

****BreezyLee Creations, LLC****

Email: Lisa@BreezyLeeCreations.com

Website: <https://www.BreezyLeeCreations.com>

****Note:**** All custom orders are considered final sale and cannot be changed, cancelled, or refunded once production begins, unless defective or incorrect due to our error.