



2025/26 Warm Neighbors Cool Friends Income Requirements & Energy Bill Payment Assistance Guidelines

REQUIRED DOCUMENTATION TO APPLY:

- Driver's License or other Photo I.D.
- Copy of current Ameren Illinois energy bill
- Proof of Income



An Energy Assistance Foundation Program

PROGRAM RULES:

- Applicant(s) must reside at address on bill and have active service in their name
- Applicant can only receive assistance ONCE per heating season (October 1st -May 31st)
- Account balance must be lower than \$1,500
- WNCF pledges up to \$500 during heating season matching customer payments within the last 45 days – Credits on accounts are acceptable.
- 30 Day (GROSS) Income Range by Family Size

Warm Neighbors Cool Friends Program benefits customers between 200% - 300% of Federal Poverty Level (FPL) or 80% of the county's Area Median Income (AMI). Special exceptions must be approved by the Energy Assistance Foundation Executive Director

Family Size	WNCF Income Range
1	\$3,333 - \$4,713
2	\$4,358 - \$5,383
3	\$5,383- \$6,663
4	\$6,408 - \$8,037
5	\$7,433 - \$9,414
6	\$8,458 - \$10,788
7	\$8,650 - \$12,162
8	\$8,843- \$13,539