

**ALTERNATIVE DISPUTE RESOLUTION CIVIL SETTLEMENT CONFERENCE EVALUATION  
COMMENTS FY 2025 (JULY 1, 2024-JUNE 30, 2025)**

Schafer Tricia

I was impressed by the process and the professionalism of Judge Trisha Schaffer. She was fair and moved the proceeding along. I thought the process would be more adversarial, but the settlement was good for both parties. I always thought we, the plaintiff and defendant, could have reached a similar settlement, but our personalities got in the way. Judge Trisha did an admirable job of keeping the process "cool" and moving along. I felt good about the outcome. I'm sorry we took up the court's time to get to a resolution. Thank you for helping us get through this.

Tricia was great, as I knew she would be. She had a lot to deal with in the other room, including a party who had unrealistic and bad faith expectations and an attorney who did nothing to help. We got the case settled primarily because of Tricia's efforts and my client's desire to get the case settled and move on.

Tricia Schafer was GREAT - both sides were already motivated and wanting to get it settled in the first place, and really needed someone to help get that done. She went out of her way, committed to getting that done. She spent alot of extra time helping getting the matter resolved (over what she was only obligated to spend) ... and she was good at it, patient, even keeled, kind, and she really cared. I'd highly recommend her



## JUDICIAL BRANCH OF ARIZONA

IN MARICOPA COUNTY

**ALTERNATIVE DISPUTE RESOLUTION**  
**SOUTH COURT TOWER, 12TH FLOOR, 12308A**  
**175 W. MADISON STREET**  
**PHOENIX, AZ 85003**  
602/506-7884 (TEL)  
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**TO:** Judge *Pro Tempore* **Schafer, Tricia**

**FROM:** Alternative Dispute Resolution

**RE:** Civil Settlement Conference Statistical Report for Fiscal Year 2025 (July 1, 2024-June 30, 2025)

Enclosed you will find the Civil Settlement Conference Statistical Report for Fiscal Year 2025. The report was prepared by using the data provided to us by our Judges *Pro Tempore* and their staff, as well as judicial staff.

The comments provided on the report for our Judges *Pro Tempore* were taken from the online survey forms filled out by participants. As you will see, our participants are exceedingly pleased with the service you provided during Fiscal Year 2025.

On behalf of Alternative Dispute Resolution and the Superior Court of Arizona, I would like to thank you for your dedication and service this past year. Your commitment has been invaluable.

Sincerely,

*Derek Robertson*

Derek Robertson  
Department Administrator  
Alternative Dispute Resolution