**Thomas Goss | MSN, RN, NRP**

478-256-2116 | thomas.goss@toggoss.com

**Proven Leader | Healthcare Operations | Nursing Executive**

Accomplished, motivated, and bold leader with education and experience in operational leadership, critical thinking, innovative solutions, and multifaceted collaboration in fast-paced environments. Assists in defining vision, developing strategies, and driving continuous improvement. Career track includes contribution to high-performance work cultures with a demonstrated ability to partner throughout all levels of the organization.

**Areas of Expertise**

Team Collaboration | Operations Management | Project Management | Strategic Planning | Process Improvement | Management Operations | Physician Partnering |Customer Service | Budget Implementation |Operational Leadership | Nursing Professional | Healthcare Management | Market Data | Clinical Dialogue | Strategic Territory Business Planning | Account Management | Growth Mindset | Pharmaceutical Operations |Trauma Service Line |Critical Care Service Line |Cardiovascular Service Line | Rare Disease | Oncology Service Line | Immunology | Time Management | Team Building | Teammate Retention |Patient Experience | Teammate Experience

**Experience**

**ATRIUM HEALTH NAVICENT**

**Chief Operating Officer**

* Comprehensive Operations Management: Oversee all facets of hospital operations, ensuring efficient and effective delivery of healthcare services. Coordinate and optimize processes across departments to enhance patient care and organizational performance.
* Service Line Expansion: Successfully introduced new service lines to enhance patient offerings:
	+ - Established the Outpatient Wound Center, providing specialized wound care services.
		- Launched the Outpatient Pain Center, addressing pain management needs.
		- Implemented state-of-the-art breast procedures in our Breast Imaging Center.
* Strategic Leadership: Collaborate with executive team to develop and execute strategic initiatives. Drive growth, quality improvement, and financial sustainability.
* Quality Assurance and Compliance: Ensure compliance with regulatory standards, accreditation requirements, and best practices. Monitor quality metrics and implement continuous improvement strategies.
* Team Development and Engagement: Lead and mentor a high-performing team, fostering a positive work environment. Encourage professional development and promote staff engagement.
* Financial Management: Manage budgets, resource allocation, and cost control. Optimize revenue streams while maintaining fiscal responsibility.

**Director - Registered Nurse | Cancer Life Center**

* Drive strategic vision, mission planning, and organizational effectiveness to align with hospital goals and objectives.
* Coordinate and direct all program management, activities, and projects to maintain consistency.
* Collaborate with medical professionals, physicians, and hospital administration.
* Assess and evaluate all positions within the hospital and clinic, including hiring and training.
* Create and implement new programs for treatment methods, goal settings, and business administration.
* Comply and adhere to all federal, state, and local laws.
* Direct comprehensive programs regarding setting up clinical trials with a diverse patient base.
* Meet with pharmaceutical companies to discuss new medications.
* Implement policies and procedures to streamline operations and keep communications fluid.
* Team Building – Recruitment and Retention of clinical and non-clinical teammates.

**Nurse Manager / Assistant Director – Registered Nurse | Cardiovascular Intensive Care Unit – Covid Intensive Care Unit**

* Managed comprehensive budgets, financial operations, and departmental staffing.
* Collaborated with hospital administration and medical professionals to drive mission planning.
* Ensured proper documents for accreditation and survey materials, ensuring state and federal regulatory compliance.
* Developed and implemented policy procedures and educational curriculum to train diverse teams.
* Directed all management of a critical care unit, including prove knowledge of post-op open heart, IABP, Therapeutic Hypothermia, ECMO, and Impella.
* Provided comprehensive patient care and comfort adhering to all applicable and hospital standards and best practices.
* Management and direct care for all vascular and cardiovascular post-operative patients at Atrium Health Navicent.
* Opened and managed the First Covid specific Intensive Care Unit on March 6, 2020. Assisted in developing new treatment strategies for patients suffering with Covid-19, including cutting edge therapies such as ECMO, and placing patients in the prone position while on the ventilator and ECMO.

**Clinical Lead / Educator | Cardiovascular Intensive Care Unit – promoted to Nurse Manager while in the same unit**

* Directed progress of comprehensive and high-profile clinical trials ensuring the trial is conducted and reported in accordance with protocols and standard operating procedures.
* Tracked and maintained all reporting and document management, including standard operating procedure timelines.
* Served as first point of contact and liaison between all parties, including the CRO, CRAs, and Field Based CRAs.
* Collaborated with a cross functional and high performing team to streamline operations and maintain communications.
* Manage all study protocol to troubleshoot issues and concerns during the clinical trial.

**Staff Nurse / Registered Nurse – Level One Trauma Center**

* Provided world class patient comfort in collaboration with medical professionals.
* Performed comprehensive physical examinations and diagnostics testing.
* Educated patients and families on treatment plans as needed.
* Drove administration of medication, change in wound dressings, and other various treatment options.
* Gathered and compiled research to better improve healthcare processes and improve patient outcomes

**SPIRIT OF THE 21st CENTRY GROUP, LLC**

**Chief Executive Officer**

* Ensured proper oversight and issuing of two Modified Fuel Patents serving as inventor and holder of intellectual property – Patent US8790423B2 and Patent US10273421B2.
* Negotiated and secured an operating agreement with Marathon Oil to utilize patented technology in commerce fuels available at local fuel pumps.

**KINETIX HEALTH CLUB**

**Chief Operating Officer**

* Oversaw all operations for a start-up following the opening of the company’s first health club in 2005 with expansion of 46+ health clubs from Virginia to Florida when the company sold in 2013.
* Directed all strategic vision, mission planning, and organizational effectiveness as needed.

***Additional Experience***

**CUTTING EDGE LANDSCAPING |** President

**MEDICAL CENTER OF CENTRAL GEORIGIA |** Paramedic

**CITY OF MACON, GA |** Firefighter / Paramedic / Law Enforcement Officer

**Education & Credentials**

**WESTERN GOVERNOR’S UNIVERSITY |** Master of Business Administration (Currently Enrolled)

**WESTERN GOVERNOR’S UNIVERSITY |** Master of Science in Nursing Healthcare Management

**MIDDLE GEORGIA STATE UNIVERSITY |** Bachelor of Science in Nursing

**GORDON STATE COLLEGE |** Associate of Science in Nursing

**American College of Healthcare Executives |** Currently in the process of receiving the **FACHE** certification

**American Nurses Association |** Currently in process of receiving the **Nurse Executive Certification NE-BC**

**CERTIFICATIONS / LICENSES |** State of Georgia Registered Nurse – RN263780 | Compact Nursing License | Certified Trauma Nurse | Advanced Cardiac Life Support | Pediatric Cardiac Life Support | Pre-Hospital Trauma Life Support | Certified ECMO Nurse | Certified CRRT Nurse | Certified IABP Nurse | Certified Impella Nurse | Basic Cardiac Life Support |Certified Open Heart Nurse |Critical Care Nurse Leader | Cardiovascular Intensive Care Nurse Leader |Medical / Surgical Nurse Leader | Oncology Service Line Leader | Oncology Nurse Leader

**COMMITTEES / MEMBERSHIPS |** Emergency Center Patient Experience Committee | Emergency Center Hybrid Staffing Model Committee | Quality /Safety Fall Prevention | Clinical Optimization Surgical Team | GLINT Strategies / Annual Teammate Experience | Capacity Management | Pneumonia Committee | Daily Weight Task Force | Patient Blood Management | Discharge Order Age Committee | Clinical Education Council | Atrium Health System Nurse Practice Council | Atrium System Shared Governance Council | Transfer Center Micro Team | CLABSI Prevention Committee | CAUTI Prevention Committee | HAPI Prevention Committee | VTE Prevention Committee | Bedside Shift Report Committee | Throughput Optimization Task Force | Heparin Optimization Workgroup | Oncology Service Line Committee

**AWARDS / HONORS |** Atrium Health Navicent Friends of Nursing Award – 2019 | Atrium Health Navicent Pinnacle Award Nominee – 2019 | Atrium Health Navicent Critical Care Nurse of the Year – 2018 | 2018 Changes Conference Atlanta, GA Research Award | 2017, 2018 Emergency Nurse of the Year – Level One Trauma Center | Atrium Health Navicent Paramedic of the Year - 1998 to 2001 | Macon / Bibb County Firefighter of the Year - 1997

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