

DOWNTOWN PAW

GROOMING POLICY UPDATE

Effective Monday, April 6th, Downtown Paw will require a **\$50 non-refundable grooming deposit** for all grooming appointments (excluding nail trims). This deposit will be applied toward your total grooming cost at checkout.

This update helps us protect our groomers' schedules, reduce no-shows, and ensure every pet receives the time and care they deserve.

Our complete grooming policies are always available on our website and in your PetExec Portal.

Thank you for your understanding and for supporting our grooming team.

— The Downtown Paw Team

@thedowntownpaw