

Javier's Computer Repair



724 G Street Unit #A

Chula Vista, CA 91910

IT Solutions

619-746-5615

Client Name:	Phone Number:
Username & Password:	Date Prepared:
Email:	Charger/ Power cord:
Make & Model:	S/N:

Your product has been:	<input type="checkbox"/> Repaired	<input type="checkbox"/> Diagnosed	<input type="checkbox"/> Upgraded	<input type="checkbox"/> Returned not repaired
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Summary of Repairs		
<input type="checkbox"/> Unit was Reimaged	<input type="checkbox"/> DC Adapter/PSU	<input type="checkbox"/> Hard Drive/SSD/NVMe m.2
<input type="checkbox"/> Remove HDD/SSD & Backup only	<input type="checkbox"/> System Board/Logic Board	<input type="checkbox"/> RAM memory
<input type="checkbox"/> Dc Jack/Charging Port	<input type="checkbox"/> CPU/Heatsink/AIO	<input type="checkbox"/> Keyboard/Key
<input type="checkbox"/> Password Reset	<input type="checkbox"/> Battery	<input type="checkbox"/> Cleanup/Malware/Virus
<input type="checkbox"/> LCD/LED Screen	<input type="checkbox"/> Hinge/Bezel	<input type="checkbox"/> Other _____

Invoice		
QTY	Description	Price
Grand Total		

Technician's Notes:	
Don't forget:	
· Change your password, it is no longer secure	· Questions can be directed to: Javier Haros _____
· Update your antivirus and security tools	· Our work is guaranteed for _____ Days

Pickup & Storage

Unclaimed items will be held for **30 days** after completion; thereafter they may be recycled, disposed of or sold to satisfy unpaid balances. Initials: _____

Please fill out reverse side for Privacy Notice & Device Data Consent

Privacy Notice & Device Data Consent

JAVIER'S COMPUTER REPAIR — PRIVACY NOTICE & CONSENT

Short privacy notice (please initial):

I understand that Javier's Computer Repair may need to access data on my device to diagnose and repair it. I have been advised to back up my data before service. I understand that Javier's Computer Repair will make reasonable efforts not to access, copy, or retain personal files, but cannot guarantee confidentiality or prevent data loss. Initials: _____

Device Data Consent (please check one):

- ☐ I **authorize** the technician to access data on my device as reasonably necessary to diagnose and repair it (recommended).
- ☐ I **do NOT authorize** access to personal files; technician should attempt to diagnose without accessing personal files (I understand this may limit the ability to fully diagnose / repair). Initials: _____

Passwords & Accounts:

Please remove account passwords where possible. If you choose to provide a password for account access, write it on page 1 in the, "Password" section(optional) and understand we will use it only for servicing the device.
(You may also provide access in person and request it be removed after repair.)

Sensitive Data:

I understand the device may contain sensitive personal information. I will attempt to remove or back up sensitive content before service. If the technician must retain any data necessary for service documentation, it will be kept only as required and secured.

Data backup & liability:

I acknowledge that I have been advised to back up my data. I understand Javier's Computer Repair is not responsible for loss or corruption of data, unless such loss results from gross negligence or willful misconduct. Initials: _____

CCPA / California Rights (summary):

California residents can request access to, correction of, or deletion of their personal information. To submit a request, contact info@javiercomputerrepair.com, call 619-746-5615, or write to 724 G St Unit A, Chula Vista, CA 91910.

Signature & Consent

By signing below I acknowledge I have read and understand this notice and authorize the indicated access for repair.

Customer signature: _____ Date: _____

Detailed Device Data Consent

Device Data Consent & Repair Authorization

1. **Authorization to Access Device Data.** I authorize Javier's Computer Repair and its employees or contractors to access the contents of the device(s) I present for service as reasonably necessary to diagnose, troubleshoot, and repair hardware and software issues.
2. **Backup Recommendation & Responsibility.** I acknowledge I have been advised to back up all data and to remove confidential information prior to service. I understand that it is my responsibility to back up data and that Javier's Computer Repair is not responsible for loss of data except in cases of gross negligence or willful misconduct.
3. **Privacy & Limited Viewing.** Technicians will only access personal files to the extent necessary to perform repairs and will not intentionally copy or distribute personal data without my consent, except as required by law.
4. **Retention of Data.** If retention of certain device data is necessary for warranty, service documentation, or dispute resolution, the company may retain a minimal record of that data for a reasonable retention period and will protect it under the same security practices as other customer records.
5. **Passwords & Accounts.** I understand that providing passwords is optional and that I should remove accounts/passwords where possible. If I provide passwords for service, I authorize their use solely for the purpose of servicing the device and request their removal or invalidation following the work.
6. **Third-Party Repair & Transfers.** If specialized repair requires transfer of the device to another authorized repair facility, I authorize such transfer. I will be notified when transfers are needed.
7. **Legal Compliance.** If the technician finds evidence of illegal activity, or if required by law (e.g., subpoenas), Javier's Computer Repair may disclose device content to law enforcement or other authorities as required.

Customer Authorization: _____ Date: _____