

# Privacy Policy for the Dormont Fire Department Website

Effective Date: September 4, 2025



## 1. Introduction

Welcome to the official website of the Dormont Fire Department, Station 130 ("DFD," "we," "us," or "our"). We are committed to protecting the privacy and security of our website visitors and community members. This Privacy Policy outlines the types of information we may collect from you or that you may provide when you visit our website <https://dormontfiredept.com/> and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- On this website.
- In email, text, and other electronic messages between you and this website.

It does not apply to information collected by us offline or through any other means, including on any other website operated by any third party.

By accessing or using this website and disclosing your information to us, you agree to this Policy and consent to the collection of certain personal and non-personal information, and you agree that your personal and non-personal information can be collected, stored, transmitted, and used as provided by this Policy. If you do not agree to the collection, storage, transmission, or use of your information as explained in this Policy, you must immediately stop using the Website and should not disclose any personal information to us.

## 2. Information We Collect

We collect several types of personal and non-personal information from and about users of our website in the following ways:

### a) Information You Provide to Us Voluntarily:

This is information by which you may be personally identified, such as your name, postal address, email address, or telephone number ("Personal Information"). We will collect this information when you:

- **Fill out a contact form:** To ask a question or request information.
- **Apply to become a volunteer:** This may include more detailed information such as date of birth, qualifications, and personal references.
- **Make a donation:** When you donate, we collect information necessary to process the transaction. **Note:** Financial information (like credit or debit card numbers) is processed by a secure third-party payment processor (e.g., PayPal, Stripe, etc.). We do not store your full credit card information on our servers.
- **Sign up for our newsletter or mailing list.**

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## b) Information We Collect Automatically:

As you navigate through and interact with our website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- **Log Data:** Details of your visits, including the pages you visit, the resources you access, traffic data, location data, and the date and time of your visit.
- **Device Information:** Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically is statistical data and does not include Personal Information, but we may maintain it or associate it with Personal Information we collect in other ways. The personal information that we may collect includes but is not limited to your name, mailing address, phone number, and email address. This helps us improve our website and deliver a better service.

## 3. How We Use Your Information

The Dormont Fire Company uses your information primarily for its own internal purposes, such as providing, maintaining, evaluating and improving the website and the services we offer. Specifically, we may use the information that we collect about you or that you provide to us for the following purposes:

- To present our website and its contents to you;
- To respond to your inquiries and fulfill your requests;
- To process your donations and send you acknowledgments;
- To process and evaluate volunteer applications;
- To send you newsletters, safety alerts, or information about community events, if you have opted-in to receive them;
- To carry out our obligations and enforce our rights arising from any transactions entered between you and us;
- To improve our website's functionality, performance, and security; and
- To comply with applicable laws and regulations.

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## 4. Data Sharing and Disclosure

The Dormont Fire Department does not sell, rent, or trade your Personal Information with any third parties for their marketing purposes. However, we may disclose your information in the following limited circumstances:

- **To Service Providers:** We may share information with third-party vendors and service providers who perform functions on our behalf (e.g., website hosting, payment processing, email distribution). These providers are contractually obligated to keep Personal Information confidential and use it only for the purposes for which we disclose it to them.
- **For Legal Reasons:** We may disclose your Personal Information if required to do so by law or in the good-faith belief that such action is necessary to comply with a legal obligation, a court order, or a subpoena, or to protect and defend the rights, property, or safety of the DFD, our personnel, or the public. We also may disclose your personal information and non-personal information to protect or enforce our legal rights and policies, to protect or enforce the legal rights of a third party and/or if we determine that disclosure is required by law or regulation (such as to comply with a subpoena or court order).
- **In Emergency Situations:** If information provided through a contact form suggests an immediate threat to life or property, we may share that information with other appropriate emergency service agencies.

## 5. Cookies and Tracking Technologies

Our website may use "cookies" to enhance user experience. A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting, you may be unable to access certain parts of our website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our website.

## 6. Data Security

We have implemented measures designed to secure your Personal Information from accidental loss and from unauthorized access, use, alteration, and disclosure. Our website uses Secure Socket Layer (SSL) technology to encrypt information transmitted between your browser and our server.

However, the transmission of information via the internet is not completely secure. Although we do our best to protect your Personal Information, we cannot guarantee the security of your information transmitted to our website. Any transmission of Personal Information is at your own risk.

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## 7. Third-Party Links

Our website may contain links to other websites that are not operated by us (e.g., links to the Borough of Dormont, FEMA, or other safety resources). If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## 8. Privacy of Minors

Our website is not intended for children under 13 years of age and are expressly prohibited from using the website. We do not intentionally or knowingly collect Personal Information from children under 13. If you are under 13, please do not use or provide any information on this website. If we learn we have collected or received Personal Information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information about a child under 13, please contact us at the address below.

## 9. Your Choices and Rights

You have choices regarding the Personal Information you provide to us.

- You can choose not to provide Personal Information, although it may prevent you from engaging in certain website-related activities (like making a donation or contacting us).
- You can opt out of receiving our newsletter or promotional emails by following the "unsubscribe" link provided in those emails.
- You may send us an email at [DVFD130@dormontfire.org](mailto:DVFD130@dormontfire.org) to request access to, correct, or delete any Personal Information that you have provided to us.

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## 10. Changes to Our Privacy Policy

We reserve the right, at our sole discretion, to change, modify, add or remove this Privacy Policy, in whole or in part, at any time and without prior notice. Although we will use our best efforts to notify you that this Privacy Policy has been changed or updated, such notice is not required for those changes or updates to be effective and binding. Our current Privacy Policy is posted on the Website. It is your responsibility to review this Privacy Policy periodically for any changes or updates. Your continued use of the Website following any changes or updates means that you accept and agree to the changes or updates.

## 11. Contact Information

To ask questions or comment about this Privacy Policy and our privacy practices, please contact us at:

Dormont Fire Department

Attn: Website Privacy

1455 Hillside Avenue

Pittsburgh, PA 15216

Email: [DVFD130@dormontfire.org](mailto:DVFD130@dormontfire.org)

Phone: (412) 563-8826

## 12. Legal Compliance

Nothing in this Policy is intended to conflict with any rights, duties or obligations established by laws or regulations that apply to you or your personal or non-personal information, including laws and regulations regarding the protection of data, privacy and notice of data breaches. If any provision of this Policy conflicts with or is unenforceable pursuant to any law or regulation applicable to you and/or to your personal or non-personal information, then the applicable law or regulation will prevail, and we will comply with such law or regulation.

State and/or federal law may require us to notify you (in certain circumstances defined by law or regulation) if your personal information has been compromised, and we will comply with our legal obligations in applicable jurisdictions. The laws and regulations that apply to us and to you and your personal and/or non-personal information may be different from those in the jurisdiction where you reside.