

# Pro Lawn Cuts LLC

## Acknowledgement

### Procedures:

Lawn maintenance will be performed on your scheduled day on a weekly or bi weekly basis, apart from weather and equipment maintenance. Days with moderate to heavy rain, lawn maintenance will be postponed until the next available dry day.

Lawn Maintenance Includes: Mowing, line trimming within the lawn, edging (every other service), and blowing clean all hard surfaces. (Does not include trimming weeds inside flowerbeds, tree rings, behind garage, etc. unless otherwise agreed upon.)

Bagging of grass may be requested at any time but is **not** included in lawn maintenance services. We mulch clippings into very fine pieces.

When leaves start to fall we can mulch the leaves into fine pieces to help as natural fertilizer to the grass and is **not** included as mowing services. There is an additional fee and would be considered as leaf removal services.

Bi- weekly service as needed during a drought will reduce the stress to your lawn from our machines and the extreme heat. We encourage clients to water at least twice a day, once in the morning and once in the evening hours during this time.

### Billing:

Lawn service invoices will be sent at the end of the month for services rendered that month.

We accept online Quickbook payments with debit or credit card as well as Zelle, or check.

In the event payment is not received within 15 days, services will be delayed until payment is received.

### Terms:

Clients will have all foreign objects such as newspapers, dog leashes, toys, tools, pet waste, etc. cleared out of the areas that will be serviced.

Clients have 24 hours from the time any job is complete to notify by email or text of any dissatisfaction regarding the job completed. If there is no contact made within 24 hours it is agreed that the job was completed to satisfaction.

If cars are blocking our path we may ask to be moved temporarily for access.

Service cancellation can be initiated at any time, for any reason, by either party and will take effect immediately unless otherwise specified.

***Communication for us is key to long term servicing. Please let us know of any feedback for improvement.***

***We look forward to working with you!***

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