

To Whom It May Concern:

I met Camille Crawford 3 years ago when she was a student at Prairie State College. As President of the Black Student Union (BSU), she created reading lists for her fellow club members. She was eager to share them with me since I work as the Outreach and Engagement Librarian at the PSC Library. At her request, we created a regular book display based on her suggestions and then [archived the lists on this research guide on the library's website](#).

A year later the library had a circulation position open, and I told Camille she should apply. Circulation roles are front-facing and require someone to interface with the public, check-in and out items, uphold library policies, [shelf read](#), put items back on the shelves, and troubleshoot technological problems. Tasks like shelf reading, and checking items in and out require her attention to detail. Since circulation staff are the face of the library, they should be outgoing and friendly, while also being firm with library policies. This can be a hard needle to thread, and she is successfully able to do both.

Camille has a talent for graphic design and helped me create graphics for our monthly book displays. I can use Canva, but I lack the skill to make something truly customized and artistic. Camille was able to fill in this gap, and create attractive placards for our ebooks, audiobooks, and movies as part of a book display.

Since Camille is such a voracious reader, she has assisted with [readers' advisory](#) or making recommendations on books based on a request and desired qualities in the book. When I want a book, I go to Camille since her recommendations are so good. Since she has assisted with readers' advisory she has also helped with our book club, which involves selecting a book for the campus to read, and then discuss. Camille also designed a website to save her to-be-read books and showcase her skills.

Camille explains difficult concepts clearly without talking down to people. I know that this is an important skill set in her chosen field of IT and web design. As a student, she created multiple projects as part of her classes and troubleshooting IT issues in the library, assisting us with the occasional HTML issue.

While I will miss working with her, I know that whoever works with Camille will be lucky to call her a colleague. Please feel free to reach out to me with any questions.

Sincerely,
Valerie Moore
Outreach and Engagement Librarian, Associate Professor