

# Welcome





**Locally owned family business**

**35 + years' experience in the propane industry**

**Serving Northern Nevada**

**Comstockpropane.com**

**Reno / Sparks**

**626-2558**

**Carson City / Minden**

**246-2558**



**Auto Route filling system**

## **Customer Service**

### **Reno**

775-626-2558 Tel

775-626-2559 Fax

### **Carson City**

775-246-2558 Tel

775-246-2559 Fax



## **Payment Options**

Payment by mail:

Comstock Propane

36 Miles Rd.

Carson City NV 89706

Pay by phone:

775-626-2558 or 775-246-2558

Online payment:

[www.comstockpropane.com](http://www.comstockpropane.com)

Auto credit card payments:

Save \$.05 a gallon on every delivery

## **Payment Plans**

Budget payment plan:

Equal monthly payments based on your annual usage.

Pay either by debit or credit card to save \$.05 per gallon or send in payment by mail.

Open enrollment is offered April through June each year.

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Pre-buy plan:

Purchase your annual amount of propane at a low fixed rate for the upcoming year and we will deliver it throughout the year.

Open enrollment is offered July through August each year.

Auto Routing System:

Never worry about ordering gas or checking the level of the tank, leave this to us. We also safety check the tank on each fill.

Nevada LP Gas Board:

All employees are licensed by the Nevada State LP Gas Board with training programs.

Additional Fees:

None! We charge no surcharges, regulatory fees, statement fees, delivery fees, or any other costs.



**Dear new customer,**

**Thank you for choosing Comstock Propane as your propane provider. In order to properly set up your account the following forms must be received by our office. Please complete the forms and call us at 775-626-2558 to set up an appointment with us. We will send out a service technician to go over your appliance operations and go over propane emergency procedures. Also, our service technician will fill out the service agreement. No deliveries can be made to your location until these items are received by our office.**

- ✓ Service application**
- ✓ Credit Card authorization**
- ✓ Service agreement**

**Thank you,**

**Laura Milton  
Office manager**



Keep a debit or credit card on file to receive \$.05 off per gallon on every delivery.

VISA/MASTER Card

I authorize Comstock Propane, Inc. to charge my credit or debit card.

Card Number: \_\_\_\_\_

Name as it appears on card: \_\_\_\_\_

Billing address: \_\_\_\_\_

City; \_\_\_\_\_ State: \_\_\_\_\_ Zip Code \_\_\_\_\_

Signature of cardholder: X \_\_\_\_\_

Expiration date: \_\_\_\_\_

Email address (optional) \_\_\_\_\_

Residential application

**Billing address:**

Comstock Propane, Inc.  
36 Miles Road  
Carson City, NV 89706



[sales@comstockpropane.com](mailto:sales@comstockpropane.com)

**Office (775) 626-2558 Fax (775) 626-2559**

\_\_\_\_\_  
Last name (please print)

\_\_\_\_\_  
First name

\_\_\_\_\_  
Initial

\_\_\_\_\_  
Social security number

\_\_\_\_\_  
Email address

\_\_\_\_\_  
Delivery address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Zip code

\_\_\_\_\_  
Mailing address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Zip code

\_\_\_\_\_  
Cell phone

\_\_\_\_\_  
Telephone number

\_\_\_\_\_  
Presently employed by

\_\_\_\_\_  
Business phone

Do you own \_\_\_ rent \_\_\_

\_\_\_\_\_  
Landlords name

\_\_\_\_\_  
Phone number

\_\_\_\_\_  
Signature:

\_\_\_\_\_  
Date:

# HomeMatters

Loss prevention tips for all your home matters provided by:  
YOUR PROPANE COMPANY



## Detecting a Propane Leak

Propane gas leaks are highly flammable and can be easily ignited by a spark or flame. They can result in explosions with devastating consequences. If you use propane appliances at home, it is important that you know how to recognize a leak and fix the problem before it becomes catastrophic.

### Propane Safety Tips

The smell of propane is strong and foul, similar to a dead animal, rotting eggs or a skunk's spray. The odor is deliberately added to propane so you are able to detect a leak. It is important for you and your family to become familiar with the smell. If you detect a leak in your home:

- Immediately extinguish flames or smoking materials, and do not create any sparks.
- Do not turn on lights or appliances, and do not use your land line or cell phone, as these actions could produce sparks.



## Safety First

Propane leaks can cause carbon monoxide poisoning. If you are experiencing headaches, dizziness, loss of muscular control, vomiting or watering of the eyes, have your propane system checked immediately.

- Inform others in the premises and evacuate.
- If you are able, turn off the main gas supply valve on your propane gas tank.
- Contact the fire department or dial 911.
- Do not return to the premises until instructed to do so by emergency response personnel.
- Have a propane service technician perform a comprehensive check on your entire system before turning on any appliances.

Take these proactive steps to prevent leaks:

- Clean furnaces regularly. Check with your propane retailer for cleaning instructions.
- If you suspect your propane appliance has been damaged by water, call a trained technician to check your system.
- When performing renovations or landscaping, refer to the layout of your gas service lines.
- When using gas grills, follow the owner's manual.

Being prepared for a propane gas leak is just one of the many ways to protect your home and its contents. To make sure you are covered in a variety of situations, contact us today.

**Comstock Propane**

**36 Miles Rd. Carson City NV 89706**

**775-626-2558**

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Your Address

**moloney+oneill**  
insurance, benefits, financial, life