

# Arizona Healthcare Accountability Committee

## Meeting Minutes for Tuesday, May 7, 2019

**Location:** Valley View Medical Center Cholla Room 5330 Hwy 95, Fort Mohave, AZ 86426

### **Present for Meeting:**

Hildy Angius, Community Liaison  
Holly Balderrama, Representative Steward Health Choice  
Mardi Benedict, Secretary AZHAC  
Scott Cummings, CEO Care1stAZ  
Chris Dimamabro, CFO Lake Havasu Regional Medical Center  
D'Arcy Downs-Vollbracht, Esq.-Concierge Legal Group, PLLC  
Diana Dunlap, Representative Care1st AZ  
Patrick Hansen, Vice-President Steward Health Choice Provider Networking Becky Hilton, Colorado River Pediatrics  
Keri Malkiewicz, Lake Havasu Regional Medical Center  
Joyce Mitchie, All Wellness Medical Center  
Shaw Nau, CEO Steward Health Choice  
Jessica Sedita-Igneri, Care1stAZ  
Shelli Silver, Deputy Director AHCCCS  
Lois Wakimoto, Director

### **Call to Order 12:10 P.M.**

Director Lois Wakimoto

Reminder of the mission and purpose for the committee where we want to go as a committee.

### **New Business:**

- Report from AHCCCS deputy director on provider outreach status  
Shelli Smith has been with AHCCCS for 20 years.
- Telemedicine program is set to launch on October 1st, 2019. policy.
- Some restrictions will be removed.
- Some will require assistance of legislature
- New policies will be made available to the public with a contact list available approximately around August.

- Recruitment efforts must include assistance from legislature both local and federal to be addressed at the next meeting.
- Telemed will really help.
- Care1st has been expanding their provider network more.
- Health choice recoupment of incentive money (DAP) is a burden and payment not consistent Joyce Mitchie explains special circumstances.
- Care 1st town hall problems. Webinar muffled. Not able to access the meeting. Provider Rep will reach out with information for a new Webinar with no glitches.
- Open discussion about plans for Veteran Healthcare Improvements in Mohave County. Representation from Congressman Gosar's office will be contacted for the next meeting for further discussion.

### **Old Business:**

- Payment issues continue for some primary care and specialists.
- Payment posting issues with Carefist. ERA is slow for posting.
- Health Choice has a Behavioral issues with 2 different platforms. Will be on the same platform within the next couple of months.
- Erroneous payments for large amounts being recouped.

Next meeting set for July TBA in Kingman.