



ABOUT US

Leela Serina Inc, DBA Kendrit Consulting Group is SBA 8(a) Certified and Women Owned Small Business (WOSB), specializing in Innovative Information Technology Solution and Consulting for private and non-profit sectors. As consultants in the IT industry, we understand the technology and trends of today's economy. We excel in customized solutions tailored to meet the unique needs of your organization

Core Competencies:

- **Staff Augmentation:** Kendrit Consulting excels in delivering staff augmentation solutions tailored to client needs. Whether hiring a single contingent worker or a project team, we maintain overall control and management of the project while ensuring flexibility and scalability. We collaborate with client stakeholders to define the role, skill qualifications, and organizational fit for successful candidates. Our comprehensive screening process includes sourcing, behavioral and technical interviewing, and validation of all information, ensuring the best matches for client opportunities. Kendrit handles onboarding and follows up with contractors to ensure seamless engagement.
- **IT Modernization:** Our core strengths include data management, IT modernization, and cloud migration. With unmatched expertise in data and analytics, we can assess your current risks and proactively recommend mitigation strategies, all while ensuring the continuity of your mission-critical operations.
- **Customer Service Staffing:** Providing highly trained customer service representatives for various industries.
- **Administrative Support:** Supplying administrative staff for government agencies and commercial clients.
- **Quality Control:** Implementing rigorous quality control processes to ensure exceptional service delivery

POC

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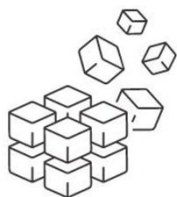
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CERTIFICATIONS

- ✓ **SBA 8(a) Certified Expiry Date: 7/29/2031**
- ✓ **Woman Owned Small Business**

DIFFERENTIATORS

- We help our clients transform performance by integrating new technologies into their core business processes.
- All of our services include a comprehensive IT consult to help identify gaps and opportunities.
- We consider our partners and customers to be our most important assets.
- We strive to enrich our services with high-quality, cost-saving, impactful business solutions that guarantee breakthrough success for our customers.
- Proven Track Record: Successfully staffed multiple government contracts with high client satisfaction.



KENDRIT
CONSULTING GROUP

CLIENT FOCUSED. RESULTS DRIVEN.

CLIENT FOCUSED



CAPABILITIES STATEMENT



RESULTS DRIVEN

PAST PERFORMANCE

- **Department of Veterans Affairs (VA):** As a subcontractor Provide customer Endpoint Support and Operation Monitoring service representatives for the VA Office, offering support staff across 30 locations. Supply administrative support staff for various projects, enhancing operational efficiency.
- **Social Security Administration (SSA):** As a subcontractor provided IT support services, including SSA's Systems Development Life Cycle (SDLC) to support mission-critical goals and objectives. Services include software improvement, database and data administration, software engineering, management support, systems administration, and security.
- **SSA Transformation Initiatives:** Assisting the SSA in modernizing their IT systems through comprehensive lifecycle activities, including enhancing software, managing databases and data, engineering software solutions, providing management support, and overseeing systems administration and delivering robust customer service operation support.
- **Project Staffing:** Managing project staffing needs with contingent professional services in support of defined business objectives.

OUR CUSTOMERS



Retention Rate: Kendrit Consulting boasts a retention rate of 65.56%, reflecting our commitment to employee satisfaction and a positive work environment.

Results-driven: We focus on delivering measurable outcomes that align with our clients' goals. By leveraging advanced analytics and performance metrics, we ensure projects exceed expectations. Our commitment to excellence drives us to innovate and implement solutions that provide tangible benefits and long-term value.

In customer service operations, we enhance service delivery through efficient processes and technology integration, ensuring high customer satisfaction. Our migration services ensure seamless transitions to new systems, minimizing downtime and maximizing productivity.

