



971-432-5311
CCB # 238496

Pacific Woods Construction and Remodeling LLC

Terms and conditions

1. Customer has received a copy of the contract and fully understands and approves all terms, items and work to be performed as stated in the estimate.
2. Customers or someone over the age of 18 will be available at the job site for templating and installation dates.
3. Customers paying with a card will be charged a 3% fee.
4. Customer is to prepare all Surfaces (example. Remove existing countertops, leveling of cabinetry) prior to templating.
5. Failure in preparations may result in a trip charge of \$75 per man hour with a \$300 minimum
6. Extra trips to jobsite caused by others will have an additional charge of \$75 per man hour with a \$300 minimum.
7. Pricing is subject to change after final measurements/templating.
8. All drop/fall off material from slab is property of **Pacific Woods Construction and Remodeling LLC.**
9. Terms of payment: 75% deposit due upon acceptance, Balance due upon installation completion.
10. All deposits are non refundable. Cancellations of any signed contract will be subject to a \$250 cancellation fee.
11. Template and installation dates are approximate only and will be determined by material availability.
12. Placement of all seams that may be required is at the discretion of **Pacific Woods construction and Remodeling LLC.** While we take every precaution to minimize the appearance of a seam, please know that seams are visible and can be detected by touch.
13. Seams may be added or moved at time of fabrication at the sole discretion of Pacific Woods Construction and Remodeling LLC due to restrictions including but not limited to: Size of slab, cabinet layout, jobsite access, and weight.
14. Customers understand that natural and engineered stone products are subject to variations and imperfections in color, texture, and shade. **Pacific Woods Construction and remodeling LLC** assumes no responsibility on material claims due to these variations.
15. Natural stone is a product of nature and as such contains variations in color, veining and shading. Some stones will contain inclusions, pits, or fissures as a result of its geological formation. Natural stone is sold "as is" and Pacific Woods Construction and Remodelling LLC holds no material warranties implied or expressed.
16. While we strive to minimize damages when performing tear-out of existing countertops, and installation of new countertops, any and all damages to walls or cabinets is the sole responsibility of the customer/homeowner.
17. At the time of installation, all existing countertops and backsplash must be removed prior to our arrival, and all plumbing and cooktops/ ranges must be disconnected(gas/electric). All

sink(s), faucets, sprayers, cooktops, ranges, stoves and any other accessory that will require a hole to be drilled into stone must be on site. If a return visit is necessary, due to any of these not being on site at the time of install, there will be an added trip charge to the final invoice.

18. We cannot disconnect or reconnect plumbing, gas, or electrical lines. All plumbing, electrical and gas must be unhooked prior to installation or tear-out (if we are contracted to do the removal of existing countertops).
19. We cannot move any appliances, this is customer/homeowner responsibility.
20. All scheduling changes require a 48 hour notice or an additional trip charge will apply.
21. In the event the customer/homeowner constitutes a breach of the terms and conditions of this agreement, **Pacific Woods Construction and Remodeling LLC** shall be entitled to recovery of all costs of collections, including but not limited to court and attorney's fees. Accounts over 30 days are subject to a finance charge.
22. **Pacific Woods Construction and Remodeling LLC** warrants all custom fabrication to products installed (listed in contract) that will be free from defects in workmanship only for under normal use for one year after installation.
23. The warranty only applies to the original customer and is not extended to a third party.
24. **Pacific Woods Construction and Remodeling LLC** will not warrant damages caused by the customer's misuse or abuse of the product installed (listed in contract)
25. Under no circumstance will **Pacific Woods Construction and Remodeling LLC** be responsible for any amount exceeding the invoiced price of goods and services.