

## European Cruise Cancellation

4/14/20

### 2 PIECES OF GOOD NEWS!

Princess just announced they have cancelled all cruises through June 30<sup>th</sup>. This gives us 2 great options for cancelling. Here is the policy Princess sent to me;

**For those who have paid in full**, we hope your client will stick with us by accepting Option 1, which requires no action from you or on your client's part, and give our team a chance to shine at a later date by transferring the money paid on a cruise or cruisetour as a Future Cruise Credit (FCC) plus an additional 25% bonus FCC that can be used on any voyage through May 1, 2022. Alternatively, your client can request Option 2 and receive a refund for all money paid on your booking through this [online form](#). If we don't hear from you by May 31, 2020, your client will automatically receive Option 1.

This basically says that each of us will have the option of getting our money back completely for the cruise or we can opt to take a credit worth 125% of the fare paid. I will check with each of you individually to see which option you would like to do. For those of you planning to cruise in the next 2 years, say our Alaska or Iceland cruise of 2021, the 25% might be a nice bonus. If you decide on the cash refund, I will fill out the online form for you. Either way, our "wait and see" strategy again paid off!

The second piece of good news came from Veuling Airlines. Literally 15 minutes before I got the email from Princess Cruises, I received an email from Veuling Airlines saying our flight from Dublin to Barcelona has been cancelled. They have submitted all our flights for a refund.

So, just like American Airlines, as soon as I receive the funds from them, I will be issuing everyone a refund.

Stay safe and rest assured we will be back traveling the world before you know it!

Dave