

Ameliorable Solutions Inc.

Perceptual Health & Recovery Services

Strategic Plan 2020-2023

Our Mission

At Ameliorable Solutions we strive to provide our clients with the highest quality of care. We work with children, teens, and adults and we believe it is essential to collaborate with families, and our local community providers to develop and provide effective mental health prevention services and recovery programs. Our goal is excellence in all facets of care, and we use compassion and respect as our guide.

Our Vision

Our Vision is to become the best behavioral health and recovery patient treatment center of choice by providing services that will allow our clients to become functional and independent across all aspects of life including home, school, work, and in the community. Ameliorable Solutions is committed to promoting and improving the mental well-being of our community.

Our Priorities

- Ensure the safety, quality and effectiveness of services resulting in positive client outcomes.
- Ensure the future financial viability of services.
- Recruit and retain culturally competent and professional clinical staff.



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Short-Term Goals

- Improve client outcomes as indicated in treatment plans.
- Provide satisfactory services to both internal and external stakeholders.
- Financial Solvency and increase revenue
- Maintain 3-year CARF accreditation
- Update agency website

Long-Term Goals

Ensure future financial viability of the agency.

- Exploring other needed services in the area to include FFT, MST, Independent Living
- Expanding to other parishes
- Obtain other funding sources
- Offer employee incentives



Objectives

Objective 1 – 60% of clients will demonstrate improved outcomes/well-being/increased level of functioning.

Objective 2 – 20% increase in revenue/financial viability of the agency.

Objective 3 – Obtain at least one additional funding source by 12/2023.

Objective 4 – 85% of stakeholders will be satisfied with services provided.

Objective 5 – Identify one additional service need area and expand program services by 12/2023.

Objective 6 – Maintain a healthy and safe environment.

Objective 7 – Collaborate with community stakeholders and provide resources to clients.

Outcomes for goals/objectives will be provided annually.

It is a great honor to present the Ameliorable Solutions strategic plan to our employees, clients, stakeholders, and CARF. This plan represents the collective thinking of Ameliorable Solutions' Management Team and input from our staff, clients, and stakeholder (satisfaction and outcome surveys and quarterly Management Team Meetings), and is designed to carry us through the next three fiscal years, which ends in 2023. Employees, Clients, and Stakeholders will have the ability to review this annually at the Annual Forum. In this plan, the organization has identified three strategies that form the foundation for Ameliorable Solutions work:

- ❖ Grow and expand **Ameliorable Solutions**;
- ❖ Manage **Ameliorable Solutions** core programs with fiscal responsibility to ensure efficiency, impact, and sustainability; and
- ❖ Expand to meet future mental health care needs

The strategic direction and goals included in this plan are our response to understanding what client's, employees, and stakeholders value most about the organization, and current opportunities and challenges for offering a high quality system of support in the community for people with disabilities. The 3 year period of this strategic plan will be a time of assessing and deepening our approaches to our work. Concurrently, we will take more of a leadership role in working with a broader array of community resources. With a fresh perspective on the mission, understanding what works well, and the environment in which the organization operates, Ameliorable Solutions will pursue the following strategic direction:

- ❖ ensure that services are working effectively.
- ❖ assess client and community needs to identify gaps or needed shifts in service delivery.
- ❖ take a leadership role to identify and meet the needs of children and adults with co-occurring disorders.
- ❖ explore the feasibility of expanding the organization's visibility in the community.
- ❖ building its discretionary financial resources to invest in providing quality services.