Arshad Aqil MD PLLC 1070 E Caro Rd Ste 1 Caro, MI 48723 989-672-0341 New Patient Packet Checklist:

☐ Emergency Ro	om Departmen	t Usage Poli	cy (1 page)
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☐ Local Urgent Care Clinic Hours and usage (1 page)
☐ Patient Registration Information (2 pages, signature needed)
☐ Patient History Information (3 pages, signature needed)
☐ Social Drivers of Health (SDoH) (3 pages)
☐ Patient Health Questionnaire (PHQ-9) (1 page)
☐ Patient Centered Medical Home-PCMH (1 page, signature needed)
☐ HIPAA - Patient Consent of Information (1 page, signature needed)
☐ HIPAA Right of Access Form for Family Member/Friend (1 page, signature needed)
☐ Health Managed Organization-HMO agreement, <u>HMO MANAGED</u> <u>CARE PATIENTS ONLY</u> , (1 page, signature needed)
□ PLEASE BRING WITH YOU TO YOUR APPOINTMENT: □ Photo Identification □ Insurance Card(s) - IF HMO, MUST CHANGE PCP TO DR AQIL PRIOR TO YOUR APPOINTMENT □ Medication in original containers
☐ Medication in original containers ☐ Arrive 15 minutes early for registration

Arshad Aqil MD PLLC 1070 E Caro Rd Ste 1 Caro, MI 48723

EMERGENCY ROOM DEPARTMENT USAGE POLICY

This policy is in place to ensure the most appropriate utilization of the emergency room.

POLICY:

If you feel that you need to go to the emergency room for any reason, please contact the office first. If you are unable to talk to the office staff for any reason after failed attempts during office hours, please contact the answering service. If it is after office hours or on the weekend, the answering service can be connected through the office phone number and Dr Aqil can be paged. This is to ensure that the office is given the opportunity to provide you with care that meets your needs and fits with your goals and values. Our role as your Primary Care Provider, is to manage your health status, including well being and preventative care, and treatment for acute and chronic disease management.

In the event of a <u>life threatening medical emergency</u> however (Symptoms of Heart Attack, Stroke, Chest Pain, Broken Bone, Seizure, bleeding that won't stop, deep cuts or severe burns Etc...), please go to the nearest emergency room immediately.

An <u>urgent condition</u> (Skin rashes, minor cuts with controlled bleeding, Colds, Coughs, Flu Symptoms, Shortness of Breath, Chest congestion, Headache, ANY body pain, Urinary tract infection, dizziness, vomiting Etc...) should be treated by Dr Aqil himself, whether it be in office or through the answering service after hours

PLEASE SEE THE REVERSE SIDE FOR LOCAL AFTER URGENT CARE CLINIC HOURS INFORMATION.

LOCAL URGENT CARE CLINIC HOURS

Updated 2023/11/29

PLEASE CALL THE OFFICE FIRST AT 989-672-0341 FOR ANY URGENT NEEDS.

AFTER HOURS PLEASE CALL THE OFFICE 24 HOUR ANSWERING SERVICE AT 989-583-2396 PRIOR TO AN URGENT CARE OR ER VISIT

Hills and Dales Urgent Care - NO HMO PATIENTS

Monday-Thursday 3p-8p, Friday 1p-8p, and Saturday-Sunday 9a-2p 4675 Hill St Cass City, MI 48726//989-912-6114

Hills and Dales Rapid Care - NO HMO PATIENTS

Monday-Saturday 7a-7p, Closed Sundays 1048 E Caro Rd, Caro, MI 48723// (989) 912-6532

Caro Quick Care IS PERMANENTLY CLOSED

Scheurer Health FastCare - located inside of Meijer - NO HMO PATIENTS Monday-Friday 8a-8p 100 Pigeon Rd, Bad Axe, MI 48413//(989) 623-9505

(ALL HMO PATIENTS MUST GO TO ONE OF THE BELOW)

Covenant Healthcare MedExpress

Monday-Saturday 8a-7:30p, Sunday 9a-5:30p, HOLIDAYS 9a-2:30p 600 N Main St, Frankenmuth, MI 48734//989-652-1320 2919 East Wilder Rd, Bay City//989-671-5700 5570 State St, Saginaw//989-583-0100 2970 Pierce Rd, Saginaw//989-583-0285 16440 Gratiot Rd, Hemlock//989-583-0670

URGENT CARE

- · Respiratory virus and flu
- Ear, sinus and throat infections
- Vomiting and diarrhea
- Mild to moderate dehydration
- Mild to moderate asthma
- Rashes and allergic reactions
- Sprains, strains and simple fractures
- Minor burns and cuts
- Mild injuries
- Animal and insect bites/stings
- Eye injuries/pink eye
- Sports injuries

EMERGENCY DEPARTMENT

- Chest pain, shortness of breath, nausea
- Sudden, severe headache
- Severe abdominal pain
- Loss of consciousness or speech
- Limb numbness
- Motor vehicle injury
- Head or neck injury
- Seizures
- Psychiatric disorders
- Overdoses
- Child abuse
- Assault including rape
- Bleeding/cramping in pregnancy

ARSHAD AQIL MD PLLC PATIENT REGISTRATION INFORMATION (1 of 2)

Name:									
(Last name)	(First name)		(Middle	Name)					
Date of Birth:	Social Security #:								
Name Preference:	erence: # of Children:								
Address:									
	(Apt#)	(City)	(State)	(Zip)					
Home Phone:	Cell Pho	ne:							
Email:									
Marital Status: ☐ Single ☐ Legally Sepa	Married □ Widowed arated □ Significant Oth								
Social Support: Caretaker Single Pare	for disability □ Family N ent □ Other								
Gender Identity: ☐ Male ☐ Transge	□ Female ender Male/Female □ N	on-binary	Other						
Sexual Orientation: Male Trans	e □ Female sgender Male/Female □	Non-binary	/ □ Other						
Patient Race: ☐ American Inc ☐ White/Cauca Other	asian 🗆	n American	□ Hispanic						
Primary/Preferred Language									
	⊐ Language Barrier □	ment 🗖 Co	ognitive Impairme	ent					
Other Yes									
Employment Status:	ime □ Part Time □ Ro ed □ Not Employed □								
Military Status: □ Active Duty	⊓ Reserve □ Veterar	. □ Not Δr	onlicable						

Level of Education status: ☐ High School/GED	Some College	☐ Associates Degree
☐ Bachelors Degree	e	ee

ARSHAD AQIL MD PLLC PATIENT REGISTRATION INFORMATION (2 of 2)

Employer:				
Occupation:				
Spouse Name:		Pnone:		
Parent/Legal Guardian:				
Home Phone:	Cell Phor	ne:		
Emergency Contact (other that	an spouse/Parent):			
Address:				
	(Apt#)	(City)	(State)	(Zip)
Relationship:	Cell Phon	e :		
Primary Insurance: Insurance Name:				
Insurance ID:				
Policy Holder:		Date of Bi	rth:	
Relationship to Patient:		_		
Secondary Insurance: Insurance Name:				
Insurance ID:		Group:		
Policy Holder:		Date of Bi	rth:	
Relationship to Patient:		_		

I hereby consent and authorize the administration of such medical and/or surgical procedures which are necessary or advisable by the clinic. I hereby give lifetime authorization for payment of insurance benefits to be made directly to Arshad Aqil MD PLLC and any assisting physician for services rendered. I understand that I am financially responsible for all charges whether or not they are covered by insurance. In the event of default, I agree to pay all cost of collection and reasonable attorneys fees. I hereby authorize this healthcare provider to release

information necessary to secure the payment of benefits. I further agree that a photocopy of this agreement shall be as valid as the original.

this ag	reement	shall be as valid as the original.				
Signatu	ure:				Date:	
J						
		PATIENT HISTORY II	NFORM	MATION	(1 of 3)	
Name:						
(Last name) (First name) (Middle Name)						
Date of E	Birth:	Social Securi	ty #:			
past any	of these	ommon medical conditions. If either <u>YO</u> conditions, please check the appropriate /had the condition.				
Self	Family	Condition	Self	Family	Condition	
		Breast Cancer			Hepatitis	
		Cervical Cancer			Arthritis	
		Prostate Cancer			Back Problems	
		Colon Cancer			Hearing Problems	
		Skin Cancer			Dental Problems	
		Other Cancer			Skin Problems	
		Heart Attack			Kidney problems	
		Heart Bypass Surgery			Change in Bowels	
		Heart balloon Surgery			Blood in Stool	
		Leg Swelling			Dark Tarry Stools	
		Stroke			Sexually Transmitted Disease	
		High Cholesterol			Depression	
		Diabetes			Panic Attacks	
		High Blood Pressure			Chicken Pox	
		Emphysema			Mononucleosis	
		Asthma			Measles	
		Lung Problems			Mumps	
		Seizures			Migraine Headaches	

Please list MONTH and YEAR of your most recent Immunization

/MMR	/ Flu Shot	/Hepatitis A
/Pneumonia	/Covid19	/ Hepatitis B

	Chicken Pox		_/Tetanus	_	/ Other		
	PATIE	ARSHAD AC	QIL MD PLLC NFORMATION (2	2 of 3)			
Please if you ha	ve now or have	had in the past a	any habits listed	below and am	ount:		
Habit	Туре	Amount	Habit	Туре	Amount		
Illicit Drugs			Alcohol				
Caffeine			Tobacco				
Seat Belt Use			Exercise				
Please list all me	edications vou a	re taking includi	ng vitamins and	herbal suppler	ments		
1.		4.	<u></u>	7.			
2.		5.		8.			
3.		6.		9.			
Diagram Estate D	No (-) 414			<u> </u>			
1.	harmacy(s) that	you use:					
2.							
2.							
Please list any s	surgeries that yo	u have had:		Γ			
1.		4.		7.			
2.		5.		8.			
3.		6.		9.			
Please list all the	e medications yo	ou are allergic to	and what happe	ens if you take	it:		
1.	<u>, </u>		3.				
2.	2. 4.						
For DIABETICS	nlease fill in the	e following dates	and information				
		Result:					
	Last Microalbumin Date: Facility: Last DM Foot Exam Date: Facility:						

Last Dm Eye Exam Date: Pro	vider:
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ARSHAD AOIL MD PLLC

	STORY INFOR	MATION (3 of 3)	
For WOMEN please fill in the following	dates and infor	mation:	
Number of Pregnancies	Children	Miscarriages	Abortions
Last Pap Smear(Age 21-64) Date:	Provide	r:	
Ever had an abnormal Pap:			
Currently Pregnant:	_ Date of last P	eriod:	
Last Mammogram (Age 40-74) Date:_	Facility	y:	
Last Colonoscopy (Age 50-75) Date:_			
Last Bone Density (Age 65+) Date:			
For MEN please fill in the following date	es and informat	ion:	
Last Colonoscopy (Age 50-75) Date:_			
Last Bone Density (Age 65+) Date:			
Last PSA (blood prostate level) (Age 5			
Prostate Problems:			
Lumps on Testicles:			
Do you have an ADVANCED DIRECTIV	VE:		
ACKNOWLEDGMENT: Your signature below indicates that you of your knowledge:	ı have read and	answered all of the	e questions to the best
Patient Signature:			Date:

Arshad Aqil MD Social Drivers of Health (SDoH) Updated 2024/10/25

	le the most :	appropriat	e answer	DOB:_		Date:			
				ge in modera	ate to strenuous	s exercise (like	e a brisk		
0	1	2	3	4	5	6	7		
2: On average, how many minutes do you engage in exercise at this level?									
0-10	20-30	40-50	60-70	80-90	100-110	120-130	140+		
3: How hard	is it for you to	pay for basi	cs like food, h	ousing, med	lical care and he	eating?			
Very Ha	rd	Hard	Somew	hat hard	Not very ha	ard Not	hard at all		
4: In the last	12 months, w	as there a tim	ne when you w	ere not able	to pay the mor	tgage or rent	on time?		
	Yo)S				No			
5: In the last	12 months, he	ow many time	es have you m	oved where	you are living?				
1		2		3	4		5+		
6: At any tim	ne in the past	12 months, w	ere you homel	ess or living	; in a shelter (in	cluding now)	?		
	Ye)S				No			
7: In the last 12 months, has a lack of transportation kept you from medical appointments or from getting medications?									
Yes No									
8: In the last need for daily		as lack of trar	nsportation kep	ot you from	meetings, work	or from getti	ng things you		
Yes No									

9: Within the last 12 months, you worried that your food would run out before you got the money to buy

more.								
Never tr	ue		Sometir	nes true		Often true		
10: Within the last 12 more.	2 months, the fo	ood tha	t you bough	t just didn'	t last an	d you didn't ha	ave money to get	
Never tro	ue	Sometimes true Often true						
11: In the last 12 mor home?	nths has the ele	etric, g	as, oil, or w	ater compa	any threa	atened to shut	off services in your	
No			Ye)\$		Aire	eady shut off	
12: How often do you written material from				when you	read ins	tructions, pam	phlets, or other	
Never	Rarely		Somet	times		Often	Always	
13: Do you feel stres is troubled all the tim		less, ne	ervous or an	xious, or u	nable to	sleep at night	because your mind	
Not at all	Only a Li	ttle	To some	extent	Rat	ther much	Very Much	
14: In a typical week	, how many tin	nes do j	you talk on	the phone v	with fan	nily, friends or	neighbors?	
Never	Once a week		Twice a	a week	Thr	ree times a week	Greater than 3 times week	
15: How often do yo	u get together v	with far	nily or relat	ives?				
Never	Once a we	eek	Twice a	ı week	Thr	ree times a week	Greater than 3 times week	
16: How often do yo	u attend church	or reli	gious servic	es?				
Never			1-4 time	s a year		Greate	er than 4x year	
17: Do you belong to or school groups?	any clubs or o	rganiza	ations such a	as church g	roups, ı	unions, fraterna	al or athletic groups	
	Yes					No		
18: How often do yo	u attend meetin	ıgs of tl	he clubs or o	organizatio	ns you l	pelong to?		
Never			1-4 time	es a year		Greater (than 4 times year	

19: Are you mar	ried, widowed, dive	orced, separated, n	never married or 1	iving with a partner?	•	
Married	Widowed	Divorced	Separated	Never married	Living with a partner	
20: Within the la	st year, have you b	een afraid of your	partner or ex-par	tner?		
Yes		No				
21: Within the la ex-partner?	st year, have you b	een humiliated or	emotionally abus	ed in other ways by	your partner or	
	Yes			No		
22: Within the la ex-partner?	st year, have you b	een kicked, hit, sla	apped, or otherwis	se physically hurt by	your partner or	
	Yes		No			
23: Within the la ex-partner?	st year, have you b	een raped or force	d to have any kin	d of sexual activity b	y your partner o	
	Yes			No		
24: How often do	o you have a drink	containing alcoho	1?			
Never	Monthly or	eless 2-4 times	s a month 2-3		Greater than 4 times a week	
25: How many d	rinks containing al	cohol do you have	on a typical day	when you are drinking	ng?	
0	1 to 2	3 to 4	5 to 6	7 to 9	10 or more	
26: How often do	o you have 6 or mo	ore drinks on one o	occasion?			
Never	Monthly or	· less Moi	nthly	Weekly	Dally or almost dally	
	mmunity resources		•	sist with everyday no	eeds. We may be	

Yes	No	
29: Are any of your needs urgent?		
Yes	No	

Arshad Aqil MD PLLC PATIENT HEALTH QUESTIONNAIRE (PHQ-9) Updated 2024/1/4

Name:	DOB:	DATE:	

Over the LAST 2 WEEKS , have you been bothered by any of the following problems?				
Question:	Not at all	Several days	More than half the days	Nearly every day
1. Little interest or pleasure in doing things?	0	1	2	3
2. Feeling down, depressed, or hopeless?	0	1	2	3
3. Trouble falling or staying asleep, or sleeping too much?	0	1	2	3
4. Feeling tired or having little energy?	0	1	2	3
5. Poor appetite or overeating?	0	1	2	3
6. Feeling bad about yourself or that you are a failure or have let yourself or your family down?	0	1	2	3
7. Trouble concentrating on things such as reading the newspaper or watching television?	0	1	2	3
8. Moving or speaking so slowly that other people could have noticed OR the opposite, being fidgety or restless?	0	1	2	3
9. Thought that you would be better off dead or thoughts of hurting yourself?	0	1	2	3
10. Suicidal thoughts, attempts, OR plans?	0	1	2	3
11. If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things at home, OR get along with other people?	Not Difficult at all	Somewhat Difficult	Very Difficult	Extremely Difficult

FOR INTERNAL USE ONLY:
First PHQ9: Yes, No
TOTAL SCORE:, Last Score:

1-4 Minimal 5-9 Mild 10-14 Moderate 15-19 Moderate/Severe 20-27 Severe

Negative, Same Medication, Medication Adjustment, Referral, Positive but Negative, New Medication

Arshad Aqil, MD PLLC

1070 E Caro Rd Ste 1, Caro, MI 48723 Phone: 989-672-0341

PATIENT CENTERED MEDICAL HOME (PCMH) Patient / Provider Agreement

Good communication between patients and physicians is the key to better outcomes. My staff and I are committed to providing you the highest quality medical care. This can best be accomplished by a clear understanding about our responsibilities to you, and your rights and responsibilities as a patient in our practice.

Our Responsibilities to You:

- **Respect you as an individual** we will not make judgments based on race, ethnicity, national origin, religion, gender, age, mental or physical disability, sexual orientation, or genetic information
- Respect your privacy your medical information will not be shared with anyone else unless you give permission or as required by law; please be aware that while providing comprehensive, quality care we will share medical information with other providers who are involved in your care, as necessary.
- Provide the best possible treatment and advice based on current medical evidence we respect your right to information and will discuss appropriate or medically necessary treatment options regardless of cost or benefit coverage
- Manage your health status, including well care, preventive care as well as treatment for acute and chronic diseases
- **Provide you timely access to care** in our practice, as well as facilitate timely access to specialists, diagnostic services, and other care as needed.

What We Ask of You:

- **Ask questions**, share your feelings and be part of your care
- Be honest about your history, symptoms and other important information about your health
- Tell your doctor about any changes in your health and well-being
- Take your medicine as ordered and follow your doctor's advice-if you are not willing or able to do so, be honest with the doctor
- Make healthy decisions about your daily habits and lifestyle
- Prepare for and keep scheduled visits or reschedule visits in advance whenever possible
- Call your doctor first with all problems, unless you have a medical emergency
- End every visit with a clear understanding of your doctor's expectations, treatment goals and future plans
- Inquire about community service information related to your health and wellness needs
- If medical services or community services are performed outside of this office, request all information be sent here

PLEASE NOTE: Our office hours are Mon, Tues and Thurs. 8am-4:30pm, Wed 8a-4p, and Fri 8a-12p. When the office is closed, we have an answering service 989-583-2396 that will contact me or the physician on call, so any medical issues that cannot wait until regular office hours can be addressed. It is important that you keep all scheduled appointments and notify us sufficiently in advance if you need to cancel or reschedule an appointment. Urgent or Emergent Care: Please attempt to call our office at the number above before going to an after-hours urgent care facility or to an emergency room unless you believe you have a serious problem requiring immediate medical attention. By signing below, you indicate that you have read this document, and that it is your wish to join our medical home and to do your best to abide by the statements listed above. Lack of proper participation could lead to discharge from the practice with a 30 day notice. This is not a legally binding contract but is intended to provide a framework upon which we can build a relationship that will allow you to maximize your health status in a comfortable and welcoming environment.

rovide a framework upon which we can buil	30 day notice. This is not a legally binding cold a relationship that will allow you to maximize	
comfortable and welcoming environment.		
PRINT Patient Name	Patient or Representative signature	Date

Physician or Representative Signature	Date
Arshad Aqil MD	PLLC
HIPAA - Patient Consent of	of Information
Arshad Aqil MD PLLC, in order to comply with the HIPAA	Privacy Regulation, requires an authorization
from the patient before detailed messages are left for the patient	tient. This policy is to protect the privacy of
the patient and to protect the physicians and staff of Arshad	Aqil MD PLLC from violating the patient's
confidentiality. If there is not a signed consent on file, physic	cians and staff will only leave their name and
telephone number on an answering machine, voicemail or w	vith a live person answering the phone
requesting the patient to return the call.	
By completing the consent below, you are allowing Arshad	Aqil MD PLLC physicians and its staff to
leave a message on an answering machine, voicemail or wit	h a specified individual. You may specify
what information is left and with whom by noting the information	nation on the bottom of this form. By signing
you are also consenting to the mailing or faxing of any result	Its, requested by you, to your primary care
physician or another physician involved in your care.	
I give my consent to Arshad Aqil MD PLLC physicians and scheduling, treatment, surgery, lab or radiology results, or o apply): via text message	ther information as necessary (check all that
I give my consent to Arshad Aqil MD PLLC physicians and scheduling, treatment, surgery, lab or radiology results, or o apply): via text message on an answering machine or voicemail at home or ce	ther information as necessary (check all that
I give my consent to Arshad Aqil MD PLLC physicians and scheduling, treatment, surgery, lab or radiology results, or o apply): via text message on an answering machine or voicemail at home or ce on an answering machine or voicemail at work	ther information as necessary (check all that
I give my consent to Arshad Aqil MD PLLC physicians and scheduling, treatment, surgery, lab or radiology results, or o apply): via text message on an answering machine or voicemail at home or ce on an answering machine or voicemail at work with	ther information as necessary (check all that ll phone Relationship
I give my consent to Arshad Aqil MD PLLC physicians and scheduling, treatment, surgery, lab or radiology results, or o apply): via text message on an answering machine or voicemail at home or ce on an answering machine or voicemail at work with	ther information as necessary (check all that ll phone Relationship
I give my consent to Arshad Aqil MD PLLC physicians and scheduling, treatment, surgery, lab or radiology results, or o apply): via text message on an answering machine or voicemail at home or ce on an answering machine or voicemail at work with with	ther information as necessary (check all that ll phone Relationship Relationship
I give my consent to Arshad Aqil MD PLLC physicians and scheduling, treatment, surgery, lab or radiology results, or o apply):	ther information as necessary (check all that ll phone Relationship Relationship
give my consent to Arshad Aqil MD PLLC physicians and scheduling, treatment, surgery, lab or radiology results, or o apply): via text message on an answering machine or voicemail at home or ce on an answering machine or voicemail at work with with	ther information as necessary (check all that ll phone Relationship Relationship
give my consent to Arshad Aqil MD PLLC physicians and scheduling, treatment, surgery, lab or radiology results, or on apply):	ther information as necessary (check all that Il phone Relationship Relationship k or with any other person. I wish to
I give my consent to Arshad Aqil MD PLLC physicians and scheduling, treatment, surgery, lab or radiology results, or o apply): via text message on an answering machine or voicemail at home or ce on an answering machine or voicemail at work with I do not consent to messages being left at home, work be contacted directly	ther information as necessary (check all that """ Relationship Relationship k or with any other person. I wish to """ ce Acknowledgement

Authorization for Consent of Information and Acknowledgment for Privacy Practice

Patient's Name (Please Print):_______Date of Birth:______

Patient's Signature:	Date:
Arsh	nad Aqil MD PLLC
	ess Form for Family Member/Friend
I,	, direct my health care and medical services my protected health information described below to:
Name:	Relationship:
Contact Information:	
Name:	Relationship:
Contact information:	
Health Information to be disclosed upon the (<u>Check either A or B</u>): A. Disclose my complete health record treatment, and billing, for all conditions) <u>OR</u>	e request of the person named above (including but not limited to diagnoses, lab tests, prognosis,
B. Disclose my health record, as above (check as appropriate): Mental health records Communicable diseases (including HIV Alcohol/drug abuse treatment Other (please specify):	
Form of Disclosure (unless another format is a An electronic record or access through Hard copy	mutually agreed upon between my provider and designee): an online portal
This authorization shall be effective until (<u>Ch</u> All past, present, and future periods, <u>O</u> Date or event:	<u>R</u>
unless I revoke it. (NOTE: You may revoke the health care providers, preferably in writing.)	is authorization in writing at any time by notifying your
Name of the Individual Giving this Authoriza	tion Date of birth

Today's Date

Signature of the Individual Giving this Authorization

Arshad Aqil MD PLLC 1070 E Caro Rd Ste 1 Caro, MI 48723

IMPORTANT INFORMATION FOR OUR HMO MANAGED CARE PATIENTS ONLY

I am pleased you have chosen me as your Primary Care Physician (PCP). I am providing you with this information so you may better understand how my office operates, what services I can provide to you, and your role in creating a partnership that will manage all of your healthcare needs through your health insurance coverage.

I (or one of my associates) will be readily available 24 hours a day, 7 days a week, to help you make the best use of our complex healthcare system and to provide primary care services. Many services covered by your insurance plan require that I initiate the order or the referral. If a service is not authorized or not ordered by me, it may not be paid by your insurance plan.

Please read each item below to help you understand the way your HMO insurance works.

Before going to any other physician you MUST contact my office staff to get a referral. THe only exception is for female patients who visit an Obstetrician/Gynecologist for an annual physical or routine obstetrical care.

Before going to any other healthcare facility (such as a hospital, laboratory, x-ray, or physical therapy)you MUST see or contact me for any appropriate authorization. *Exception - In the event of a true medical emergency go directly to COVENANT HEALTHCARE EMERGENCY IMMEDIATELY!

If you are unable to reach me or my staff in the office for any reason, you must contact me through our answering service at 989-583-2396 (available24 hours day/7 days week)

There will be no "Backdated" referrals to specialists or facilities. A referral MUST be obtained from me before the service is provided.

You must contact me before going to an Urgent Care, Emergency Department, Hospital, or any outpatient medical facility. *Exception - In the event of a true medical emergency go directly to COVENANT HEALTHCARE EMERGENCY IMMEDIATELY!

Please make sure that if, beyond your circumstances you are seen at another Emergency department other than Covenant Healthcare for a true emergency and need to stay in the hospital, that you or your family contact me so I can arrange a transfer to Covenant Healthcare if appropriate medically at the time you are in the emergency Department.

I am affiliated with Covenant Hospital and MOST of your care will occur there. If Covenant does not offer a particular service, I will authorize care at a facility that does offer that service.

I practice Evidence Based Medicine. That means I conduct a careful analysis of the treatment options on your individual medical background and situation. I do not prescribe medications, make referrals, or order tests when not medically indicated. **Please understand that all requests may not be approved.**

Failure to contact my office and/or receive a referral or authorization to go to any physician, facility, or location where medical care is rendered, could mean you may have to pay for that service yourself.

D (' (N)	DOD.

Please let me know if you have any questions about understanding the way your HMO insurance works.

:	Date:
:	:

HMO MANAGED CARE PATIENTS ONLY