

Arshad Aqil MD PLLC  
1070 E Caro Rd Ste 1, Caro, MI 48723  
Phone: 989-672-0341 Fax: 989-672-0343  
Updated 2025/4/30

## EMERGENCY ROOM DEPARTMENT USAGE POLICY

This policy is in place to ensure the most appropriate utilization of the emergency room.

### POLICY:

If you feel that you need to go to the emergency room for any reason, please contact the office first. If you are unable to talk to the office staff for any reason after failed attempts during office hours, please contact the answering service. If it is after office hours or on the weekend, the answering service can be connected through the office phone number and Dr Aqil can be paged. This is to ensure that the office is given the opportunity to provide you with care that meets your needs and fits with your goals and values. Our role as your Primary Care Provider, is to manage your health status, including well being and preventative care, and treatment for acute and chronic disease management.

In the event of a **life threatening medical emergency** however (Symptoms of Heart Attack, Stroke, Chest Pain, Broken Bone, Seizure, bleeding that won't stop, deep cuts or severe burns Etc...), please go to the nearest emergency room immediately.

An **urgent condition** (Skin rashes, minor cuts with controlled bleeding, Colds, Coughs, Flu Symptoms, Shortness of Breath, Chest congestion, Headache, ANY body pain, Urinary tract infection, dizziness, vomiting Etc...) should be treated by Dr Aqil himself, whether it be in office or through the answering service after hours.

**PLEASE SEE THE REVERSE SIDE FOR LOCAL AFTER HOURS/EXTENDED HOURS CLINIC INFORMATION.**

# LOCAL URGENT CARE CLINIC HOURS

Updated 2025/4/30

PLEASE CALL THE OFFICE FIRST AT 989-672-0341 FOR ANY URGENT NEEDS.

AFTER HOURS **PLEASE CALL THE OFFICE 24 HOUR ANSWERING SERVICE AT 989-583-2396 PRIOR TO AN URGENT CARE OR ER VISIT**

## Hills and Dales Urgent Care - **NO HMO PATIENTS**

Monday-Thursday 3p-8p, Friday 1p-8p, and Saturday-Sunday 9a-2p  
4675 Hill St Cass City, MI 48726//989-912-6114

## Hills and Dales Rapid Care - **NO HMO PATIENTS**

Monday-Saturday 7a-7p, Closed Sundays  
1048 E Caro Rd, Caro, MI 48723// (989) 912-6532

## Caro Quick Care IS PERMANENTLY CLOSED

## Scheurer Health FastCare - located inside of Meijer - **NO HMO PATIENTS**

Monday-Friday 8a-8p  
100 Pigeon Rd, Bad Axe, MI 48413//(989) 623-9505

**(ALL HMO PATIENTS MUST GO TO ONE OF THE BELOW)**

## Covenant Healthcare MedExpress

Monday-Saturday 8a-7:30p, Sunday 9a-5:30p, HOLIDAYS 9a-2:30p  
600 N Main St, Frankenmuth, MI 48734//989-652-1320  
2919 East Wilder Rd, Bay City//989-671-5700  
5570 State St, Saginaw//989-583-0100  
2970 Pierce Rd, Saginaw//989-583-0285  
16440 Gratiot Rd, Hemlock//989-583-0670

### URGENT CARE

- Respiratory virus and flu
- Ear, sinus and throat infections
- Vomiting and diarrhea
- Mild to moderate dehydration
- Mild to moderate asthma
- Rashes and allergic reactions
- Sprains, strains and simple fractures
- Minor burns and cuts
- Mild injuries
- Animal and insect bites/stings
- Eye injuries/pink eye
- Sports injuries

### EMERGENCY DEPARTMENT

- Chest pain, shortness of breath, nausea
- Sudden, severe headache
- Severe abdominal pain
- Loss of consciousness or speech
- Limb numbness
- Motor vehicle injury
- Head or neck injury
- Seizures
- Psychiatric disorders
- Overdoses
- Child abuse
- Assault including rape
- Bleeding/cramping in pregnancy