**Privacy Policy- Summary**

**Families Need Fathers Both Parents Matter Cymru & AEGIS**

For people registering with us to obtain service support, the information about you which we collect is defined by our standard Service User Pack (downloadable from the Home Page).

The charity takes your confidentiality and protection of your data very seriously. We ensure that anything you tell us remains confidential. Your data is stored within GDPR compliant software to which only charity officers have access, via password and authenticator protections.

As part of the process of completing the Service User Pack you are asked to agree to the Confidentially statement on page 1 and this fulfils our obligation for your consent and a lawful basis for processing and storage of your data. You have a right to revoke such consent at any time by notification to the charity of this desire.

We don’t share your information with any third party except with your consent, for example to help you obtain legal aid or representation in Court or to protect you as a victim of domestic abuse. However, we may have a legal obligation to share data without your consent if we believe there is a child protection issue that requires such disclosure, or to protect you or others. We agree to notify you of our decision to share data without your consent at the earliest opportunity if these provisions should apply.

You have a right to request copies of your personal information that we hold. You have other rights under data protection as may be found at the Information Commissioner’s Office.

In registering as a service user or a volunteer with the charity you agree to keep confidential any information about others that is obtained whilst discharging your duties with the charity or that is shared with you by other service users through accessing any of our services (e.g., disclosures on private Facebook pages). You further agree to allow us to use your data in fully anonymised form for academic, research, promotional and other non-commercial uses. Service users are asked to sign their Service User Pack or otherwise confirm their agreement to the charity’s Data Protection & Confidentiality policy and consent to the above notices, as well as confirming that the information you have supplied is true to the best of your knowledge & belief.

Both Parents Matter & Aegis are services of Families Need Fathers Both Parents Matter Cymru, Registered Charity number 113472.

**Full GDPR & Privacy policy in detail and Data protection policy can be found on our website under other policies- Data Protection policy & GDPR Compliance for ease.**

**This Privacy Policy was last reviewed and authorised by the charity’s senior management team Nicholas Gray on: 16th August 2025**