PECB Certified ISO/IEC 38500
IT Corporate Governance Manager

Understand the fundamental concepts and principles of IT Governance based on ISO/IEC 38500

Why should you attend?

ISO/IEC 38500 IT Governance Manager training enables you to gain a thorough understanding of the core principles for good governance of IT based on ISO/IEC 38500. During this training course, you will also acquire the necessary knowledge to support an organization to apply and manage the ISO/IEC 38500 Evaluate-Direct-Monitor model.

After becoming acquainted with all the necessary concepts and principles of IT Governance, you can sit for the exam and apply for a "PECB Certified ISO/IEC 38500 IT Corporate Governance Manager" credential. By holding a PECB Certificate, you will demonstrate that you have the practical knowledge and skills to manage an IT Governance model.

Who should attend?

➤ Managers or consultants responsible for ensuring good IT Governance within an organization
➤ Individuals seeking to gain comprehensive knowledge of the core principles of IT Governance
➤ IT Governance team members
➤ Expert advisors involved in IT Governance

Course agenda

Duration: 3 days

Day 1 | **Introduction to IT Governance and ISO/IEC 38500**

➤ Course objective and structure
➤ Normative frameworks for IT Governance
➤ IT Governance & ISO/IEC 38500
➤ IT Governance model
➤ Responsibilities

➤ Strategy
➤ Strategic alignment through goal cascading
➤ Changes in business strategy and barriers to strategic alignment

Day 2 | **Principles for the effective, efficient and acceptable use of IT**

➤ Strategic management
➤ Acquisition
➤ Manage & report IT investments and cost optimization

➤ Performance
➤ Risk management as an integral part of performance
➤ Context establishment & risk assessment
➤ Risk treatment, risk communication and monitoring

Day 3 | **Outcomes, performance measurement techniques and Certification Exam**

➤ Resource management - Introduction
➤ Human resource management
➤ IT resources planning methods
➤ Outsourcing

➤ Outcome and performance measurement techniques
➤ Conformance
➤ Human behavior
➤ Applying for certification and closing of the training

Learning objectives

➢ Understand the core principles of ISO/IEC 38500 and learn how to interpret them
➢ Learn about the ISO/IEC 38500 Evaluate-Direct-Monitor Model
➢ Acquire the necessary knowledge to evaluate, direct and monitor the use of IT in an organization
➢ Understand COBIT 5 and CGEIT

Examination

Duration: 2 hours

The "PECB Certified ISO/IEC 38500 IT Corporate Governance Manager" exam fully meets the requirements of the PECB Examination and Certification Programme (ECP). The exam covers the following competency domains:

Domain 1 | **Fundamental principles of ISO/IEC 38500**

Domain 2 | **Evaluate-Direct-Monitor Model of ISO/IEC 38500**

Domain 3 | **Guidance for IT Governance**

For more information about exam details, please visit Examination Rules and Policies.

Certification

After successfully passing the exam, you can apply for the credentials shown on the table below.
You will receive a certificate once you comply with all the requirements related to the selected credential.

For more information about ISO/IEC 38500 certifications and the PECB certification process, please refer to the
Certification Rules and Policies.

Credential	Exam	Professional experience	IT Governance project experience	Other requirements
PECB Certified ISO/IEC 38500 Provisional IT Corporate Governance Manager	PECB Certified ISO/IEC 38500 IT Corporate Governance Manager exam or equivalent	None	None	Signing the PECB Code of Ethics
PECB Certified ISO/IEC 38500 IT Corporate Governance Manager	PECB Certified ISO/IEC 38500 IT Corporate Governance Manager exam or equivalent	**Two years:** One year of work experience in IT Governance	IT Governance activities: a total of 200 hours	Signing the PECB Code of Ethics

General information

➤ Certification fees are included on the exam price
➤ Training material containing over 350 pages of information and practical examples will be distributed
➤ A participation certificate of 21 CPD (Continuing Professional Development) credits will be issued
➤ In case of exam failure, you can retake the exam within 12 months for free