



July 13, 2007

To Whom It May Concern:

I would like to express my gratitude for Alexei Krapivka, the sales associate who helped me and my husband find an apartment. We were very happy with the service we received. Alexei worked very hard for us, and we would gladly recommend him to anyone we know who is looking for an apartment in the future.

Sincerely,

A handwritten signature in cursive script that reads 'Carrie Turner'. The signature is written in dark ink and is positioned below the word 'Sincerely,'.

Carrie Turner
Group Manager, Fourth Floor & Personal Shopping