

Privacy Policy

Effective Date: October 3, 2025

My Telehealth 360, LLC (“Company,” “we,” “our,” or “us”) values your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use our website <https://www.mytelehealth360.com> (the “Site”) and our telehealth services.

1. Information We Collect

- **Personal Information:** Name, email, phone number, and other details you voluntarily provide through forms, scheduling, or registration.
 - **Health Information (PHI):** Medical history, symptoms, treatment notes, test results, and other health data provided during telehealth visits.
 - **Technical Information:** IP address, browser type, device information, and cookies for site functionality and analytics.
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2. How We Use Your Information

- Provide telehealth consultations and related healthcare services.
 - Communicate with you regarding appointments, treatment, and follow-up care.
 - Improve our website, services, and patient experience.
 - Comply with legal, regulatory, and licensing requirements.
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3. HIPAA & Protected Health Information

- We comply with **HIPAA**. PHI collected during telehealth visits is stored and transmitted securely.
 - Access to PHI is restricted to authorized personnel only.
 - PHI will not be disclosed without your consent, except as permitted or required by law.
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4. Sharing of Information

- **Healthcare Providers:** For continuity of care and treatment.

- **Third-Party Service Providers:** Vendors supporting telehealth technology, billing, or data security (all HIPAA-compliant).
- **Legal Authorities:** If required by law, court order, or public health reporting obligations.

We **do not sell or rent your personal or health information** to third parties.

5. Data Security

- We use administrative, technical, and physical safeguards to protect your information. No system is 100% secure.
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6. Cookies & Website Tracking

- The Site may use cookies to enhance user experience and track analytics. You can disable cookies in your browser settings, but some features may not function properly.
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7. Your Rights

You have the right to:

- Access and request a copy of your health information.
- Request corrections to your health information.
- Request restrictions on certain uses or disclosures.
- Receive an accounting of disclosures.
- File a complaint if you believe your privacy rights have been violated.

To exercise these rights, contact us below.

8. Children's Privacy

- The Site and services are intended for individuals **18 years and older**.
 - We do not knowingly collect information from children under 13.
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9. Changes to This Policy

- Updates will be posted on this page with the revised “Effective Date.”
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10. Contact Information

My Telehealth 360, LLC

Email: info@mytelehealth360.com

Website: <https://www.mytelehealth360.com>