113th CONGRESS 2d Session

To amend title 38, United States Code, to improve the processing by the Department of Veterans Affairs of claims for benefits under laws administered by the Secretary of Veterans Affairs, and for other purposes.

IN THE SENATE OF THE UNITED STATES

Mr. HELLER (for himself, Mr. CASEY, Mr. MORAN, Mr. HEINRICH, Mr. VIT-TER, and Mr. TESTER) introduced the following bill; which was read twice and referred to the Committee on

A BILL

- To amend title 38, United States Code, to improve the processing by the Department of Veterans Affairs of claims for benefits under laws administered by the Secretary of Veterans Affairs, and for other purposes.
 - 1 Be it enacted by the Senate and House of Representa-
 - 2 tives of the United States of America in Congress assembled,

3 SECTION 1. SHORT TITLE; TABLE OF CONTENTS.

- 4 (a) SHORT TITLE.—This Act may be cited as the
- 5 "21st Century Veterans Benefits Delivery Act".
- 6 (b) TABLE OF CONTENTS.—The table of contents for
- 7 this Act is as follows:
 - Sec. 1. Short title; table of contents.

TITLE I—BENEFITS CLAIMS SUBMISSION

- Sec. 101. Modification of Transition Assistance Program to enable online participation.
- Sec. 102. Requirement to encourage claimants to use appropriate forms.
- Sec. 103. Required communications to users of eBenefits Internet website.
- Sec. 104. Extension of authority for retroactive date of awards for filing fully developed claims.
- Sec. 105. Requirement that decisions on claims explain benefits of filing appeals within 180 days.
- Sec. 106. Requirement to use Department of Veterans Affairs form 21–0958 in regional offices for filing of notices of disagreement.
- Sec. 107. Determination of manner of appearance for hearings before Board of Veterans' Appeals.

TITLE II—PRACTICES OF REGIONAL OFFICES

- Sec. 201. Required Comptroller General audit of regional offices of Veterans Benefits Administration.
- Sec. 202. Study on service-connected disabilities that worsen with age.
- Sec. 203. Improvements to authority for performance of medical disabilities examinations by contract physician.
- Sec. 204. Improvement of mail processing by Department of Veterans Affairs.
- Sec. 205. Review of practices of regional offices regarding use of suspense dates.
- Sec. 206. Semiannual reports on progress in implementing Veterans Benefits Management System.
- Sec. 207. Annual report on capacity of Veterans Benefits Administration to process benefits claims.
- Sec. 208. Increased transparency in Monday Morning Workload Report.
- Sec. 209. Reports on appeals of decisions on benefits claims.

TITLE III—GOVERNMENT RESPONSE

Sec. 301. Increased cooperation across Government.

Sec. 302. Report on interoperability between electronic health records systems of Department of Defense and Department of Veterans Affairs.

TITLE I—BENEFITS CLAIMS SUBMISSION

3 SEC. 101. MODIFICATION OF TRANSITION ASSISTANCE PRO-

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GRAM TO ENABLE ONLINE PARTICIPATION.

5 Section 1144 of title 10, United States Code, is 6 amended by adding at the end the following new sub-7 section:

8 "(f) ONLINE CURRICULUM.—(1) The Secretary of9 Labor, in conjunction with the Secretary of Defense, the

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Secretary of Homeland Security, and the Secretary of Vet erans Affairs, shall take such actions and make such modi fications to the eBenefits Internet website as may be nec essary to ensure that members of the armed forces and
 spouses described in subsection (a)(1) can participate in
 the program carried out under this section through such
 Internet website.

8 "(2) An individual subject to a requirement under 9 subsection (c) may not satisfy such requirement by partici-10 pating in the program carried out under this section solely 11 through an Internet website.".

12 SEC. 102. REQUIREMENT TO ENCOURAGE CLAIMANTS TO 13 USE APPROPRIATE FORMS.

14 The Secretary of Veterans Affairs shall encourage 15 each individual who is seeking to file a claim with the Sec-16 retary for a benefit under a law administered by the Sec-17 retary to file such claim using an appropriate form estab-18 lished by the Secretary for such purpose.

19SEC. 103. REQUIRED COMMUNICATIONS TO USERS OF20EBENEFITS INTERNET WEBSITE.

(a) AUTOMATED NOTIFICATION OF RESOURCES.—
The Secretary of Veterans Affairs shall take such measures as may be necessary so that whenever an individual
establishes an account on the eBenefits Internet website
of the Department of Veterans Affairs and Department

of Defense an e-mail is sent to the individual that includes
 a description of the following:

- 3 (1) The benefits of filing a fully developed4 claim.
- 5 (2) Where the individual can go to obtain as6 sistance in filing a fully developed claim, including
 7 the following:
- 8 (A) The Department of Veterans Affairs.
- 9 (B) An organization recognized by the Sec10 retary for the representation of veterans under
 11 section 5902 of title 38, United States Code.
- 12 (b) ALTERNATE COMMUNICATION.—Whenever the 13 Secretary sends a message to an individual through the 14 eBenefits Internet website described in subsection (a), the 15 Secretary shall also send such message to the individual 16 through the use of a second medium selected by the indi-17 vidual, such as by telephone or by sending an e-mail to 18 a private e-mail address of the individual.

19sec. 104. Extension of Authority for retroactive20Date of Awards for filing fully devel-

21 **OPED CLAIMS.**

Section 5110(b)(2)(C) of title 38, United States
Code, is amended by striking "the date that is three years
after the date of the enactment of such Act" and inserting
"September 30, 2020".

1	SEC. 105. REQUIREMENT THAT DECISIONS ON CLAIMS EX-
2	PLAIN BENEFITS OF FILING APPEALS WITHIN
3	180 DAYS.
4	Section 5104(a) of title 38, United States Code, is
5	amended—
6	(1) by inserting "(1)" before "In the case"; and
7	(2) by striking the second sentence and insert-
8	ing the following new paragraph:
9	"(2) The notice shall include the following:
10	"(A) An explanation of the procedure for ob-
11	taining review of the decision.
12	"(B) An explanation of the benefits of filing for
13	review of the decision within 180 days.".
14	SEC. 106. REQUIREMENT TO USE DEPARTMENT OF VET-
15	ERANS AFFAIRS FORM 21-0958 IN REGIONAL
16	OFFICES FOR FILING OF NOTICES OF DIS-
17	AGREEMENT.
18	The Secretary of Veterans Affairs shall use Depart-
19	ment of Veterans Affairs form 21–0958, or such other
20	form as the Secretary may require, in each of the regional
21	offices of the Department for purposes of filing notices
22	of disagreement under section 7105(b) of title 38, United
23	States Code.

1	SEC. 107. DETERMINATION OF MANNER OF APPEARANCE
2	FOR HEARINGS BEFORE BOARD OF VET-
3	ERANS' APPEALS.
4	(a) IN GENERAL.—Section 7107 of title 38, United
5	States Code, is amended—
6	(1) by striking subsection (e);
7	(2) by redesignating subsections (d) and (f) as
8	subsections (f) and (g), respectively;
9	(3) by inserting after subsection (c) the fol-
10	lowing new subsections (d) and (e):
11	"(d)(1) Subject to paragraph (2), a hearing before
12	the Board shall be conducted, as the Board considers ap-
13	propriate—
14	"(A) in person; or
15	"(B) through picture and voice transmission, by
16	electronic or other means, in such manner that the
17	appellant is not present in the same location as the
18	members of the Board during the hearing.
19	"(2) Upon request by an appellant, a hearing before
20	the Board shall be conducted, as the appellant considers
21	appropriate—
22	"(A) in person; or
23	"(B) through picture and voice transmission as
24	described in paragraph (1)(B).
25	``(e)(1) In a case in which a hearing before the Board
26	is to be conducted through picture and voice transmission

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as described in subsection (d)(1)(B), the Secretary shall 1 2 provide suitable facilities and equipment to the Board or 3 other components of the Department to enable an appel-4 lant located at an appropriate facility within the area 5 served by a regional office to participate as so described. 6 "(2) Any hearing conducted through picture and 7 voice transmission as described in subsection (d)(1)(B)8 shall be conducted in the same manner as, and shall be 9 considered the equivalent of, a personal hearing."; and

10 (4) in subsection (f)(1), as redesignated by 11 paragraph (2), by striking "An appellant may re-12 quest" and all that follows through "office of the 13 Department" and inserting "In a case in which a 14 hearing before the Board is to be conducted in per-15 son, the hearing shall be held at the principal loca-16 tion of the Board or at a facility of the Department 17 located within the area served by a regional office of 18 the Department.".

(b) EFFECTIVE DATE.—The amendment made by
subsection (a) shall apply with respect to cases received
by the Board of Veterans' Appeals pursuant to notices of
disagreement submitted on or after the date of the enactment of this Act.

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TITLE II—PRACTICES OF REGIONAL OFFICES

3 SEC. 201. REQUIRED COMPTROLLER GENERAL AUDIT OF
4 REGIONAL OFFICES OF VETERANS BENEFITS
5 ADMINISTRATION.

6 (a) IN GENERAL.—Not later than one year after the
7 date of the enactment of this Act, the Comptroller General
8 of the United States shall complete an audit of the re9 gional offices of the Veterans Benefits Administration—

10 (1) to assess the consistency of decisions being
11 made with respect to claims for benefits under laws
12 administered by the Secretary of Veterans Affairs;
13 and

14 (2) to identify ways in which the consistency of15 such decisions can be improved.

16 (b) IDENTIFICATION OF FACTORS AND BEST PRAC17 TICES.—The audit conducted under subsection (a) shall
18 include the following:

19 (1) Identification of the factors, including man20 agement practices, that distinguish higher per21 forming regional offices from other regional offices.

(2) Identification of best practices employed by
higher performing regional offices that distinguish
the performance of such offices from other regional
offices.

(c) REPORT.—Not later than 90 days after the date
 on which the Comptroller General completes the audit re quired by subsection (a), the Comptroller General shall
 submit to Congress a report on the results of the audit.
 SEC. 202. STUDY ON SERVICE-CONNECTED DISABILITIES
 THAT WORSEN WITH AGE.

7 (a) IN GENERAL.—Not later than 180 days after the
8 date of the enactment of this Act, the Secretary of Vet9 erans Affairs shall complete a study on covered disabilities
10 using historical data regarding service-connected disabil11 ities.

12 (b) COVERED DISABILITIES.—For purposes of the 13 study required by subsection (a), a covered disability is a service-connected disability that the Secretary deter-14 15 mines is of a type or class of disability or condition that the Secretary determines is a type or class of disability 16 17 or condition that, for individuals with such type or class 18 of disability, the average impairment of earning capacity 19 resulting from such disability or condition increases as the 20 individual with such disability or condition ages.

21 (c) MATTERS COVERED.—The study required by sub-22 section (a) shall include the following:

(1) Analysis of historical statistics and information related to the progressive nature of covered dis-

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abilities, in terms of increased impairment of earn ing capacity caused by the disabilities.

3 (2) Development of recommendations for legis4 lative and administrative action that use statistics
5 and information described in paragraph (1) to adju6 dicate more quickly claims for increased disability
7 compensation and disability compensation claims of
8 veterans who had specific military occupation spe9 cialties when serving in the Armed Forces.

(d) REPORT.—Not later than 180 days after the date
of the enactment of this Act, the Secretary shall submit
to Congress a report on the study required by subsection
(a), including the findings of the Secretary with respect
to such study.

15 (e) PUBLIC COMMENT.—The Secretary shall—

16 (1) make the report submitted under paragraph17 (1) available to the public; and

(2) seek comments from the public, including
from veterans service organizations, veterans, and
medical professionals, on the recommendations developed under subsection (c)(2).

22 (f) Proposal.—

(1) IN GENERAL.—Not later than 180 days
after submitting the report under subsection (d), the
Secretary shall develop and submit to Congress a

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1	proposal for conduct of a pilot program to assess the
2	feasibility and advisability of carrying out the rec-
3	ommendations developed under subsection $(c)(2)$.
4	(2) INPUT.—In developing the proposal re-
5	quired by paragraph (1), the Secretary shall con-
6	sider the comments received under subsection $(e)(2)$.
7	(3) LIMITATION.—The Secretary may not con-
8	duct the pilot program proposed under paragraph
9	(1) or any portion of such proposal except pursuant
10	to provisions of law enacted after the date of the re-
11	ceipt by Congress of such proposal.
12	(g) Veterans Service Organization Defined.—
13	In this section, the term "veterans service organization"
14	means an organization recognized by the Secretary for the
15	representation of veterans under section 5902 of title 38,
16	United States Code.
17	SEC. 203. IMPROVEMENTS TO AUTHORITY FOR PERFORM-
18	ANCE OF MEDICAL DISABILITIES EXAMINA-
19	TIONS BY CONTRACT PHYSICIAN.
20	(a) EXTENSION OF TEMPORARY AUTHORITY.—Sub-
21	section (c) of section 704 of the Veterans Benefits Act
22	of 2003 (38 U.S.C. 5101 note) is amended by striking
23	"December 31, 2014" and inserting "December 31,
24	2016".
25	(b) LICENSURE OF CONTRACT PHYSICIANS.—

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1	(1) TEMPORARY AUTHORITY.—Such section
2	704 is further amended—
3	(A) by redesignating subsection (d) as sub-
4	section (e); and
5	(B) by inserting after subsection (c) the
6	following new subsection (d):
7	"(d) Licensure of Contract Physicians.—
8	"(1) IN GENERAL.—Notwithstanding any law
9	regarding the licensure of physicians, a physician de-
10	scribed in paragraph (2) may conduct an examina-
11	tion pursuant to a contract entered into under sub-
12	section (b) at any location in any State, the District
13	of Columbia, or a Commonwealth, territory, or pos-
14	session of the United States, so long as the examina-
15	tion is within the scope of the authorized duties
16	under such contract.
17	"(2) Physician described.—A physician de-
18	scribed in this paragraph is a physician who—
19	"(A) has a current license to practice the
20	health care profession of the physician; and
21	"(B) is performing authorized duties for
22	the Department of Veterans Affairs pursuant to
23	a contract entered into under subsection (b).".

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1	(2) PILOT PROGRAM.—Section 504 of the Vet-
2	erans' Benefits Improvement Act of 1996 (38
3	U.S.C. 5101 note) is amended—
4	(A) by redesignating subsections (c) and
5	(d) as subsections (d) and (e), respectively; and
6	(B) by inserting after subsection (b) the
7	following new subsection (c):
8	"(c) Licensure of Contract Physicians.—
9	"(1) IN GENERAL.—Notwithstanding any law
10	regarding the licensure of physicians, a physician de-
11	scribed in paragraph (2) may conduct an examina-
12	tion pursuant to a contract entered into under sub-
13	section (a) at any location in any State, the District
14	of Columbia, or a Commonwealth, territory, or pos-
15	session of the United States, so long as the examina-
16	tion is within the scope of the authorized duties
17	under such contract.
18	"(2) Physician described.—A physician de-
19	scribed in this paragraph is a physician who—
20	"(A) has a current license to practice the
21	health care profession of the physician; and
22	"(B) is performing authorized duties for
23	the Department of Veterans Affairs pursuant to
24	a contract entered into under subsection (a).".

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1	(c) EXPANSION OF PILOT PROGRAM.—Subsection (b)
2	of such section 504 is amended to read as follows:
3	"(b) LOCATIONS.—
4	"(1) NUMBER.—The Secretary may carry out
5	the pilot program under this section through not
6	more than 15 regional offices of the Department of
7	Veterans Affairs.
8	"(2) Selection.—The Secretary shall select
9	the regional offices under paragraph (1) by ana-
10	lyzing appropriate data to determine the regional of-
11	fices that require support. Such appropriate data
12	shall include—
13	"(A) the number of backlogged claims;
14	"(B) the total pending case workload;
15	"(C) the length of time cases have been
16	pending;
17	"(D) the accuracy of completed cases;
18	((E) the overall timeliness of completed
19	cases;
20	"(F) the availability and workload of the
21	examination units and physicians of the medical
22	centers in the regional office; and
23	"(G) any other data the Secretary deter-
24	mines appropriate.

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"(3) ANNUAL ANALYSIS.—The Secretary shall
 carry out the data analysis of the regional offices
 under paragraph (2) during each year in which the
 program under this section is carried out to deter mine the regional offices selected under paragraph
 (1) for such year.".

7 SEC. 204. IMPROVEMENT OF MAIL PROCESSING BY DE8 PARTMENT OF VETERANS AFFAIRS.

9 Not later than the date that is one year after the 10 date of the enactment of this Act, the Secretary of Vet-11 erans Affairs shall develop and implement a plan to estab-12 lish a uniform mail processing and scanning system 13 throughout the regional offices of the Veterans Benefits 14 Administration.

15 SEC. 205. REVIEW OF PRACTICES OF REGIONAL OFFICES 16 REGARDING USE OF SUSPENSE DATES.

(a) REVIEW REQUIRED.—Not later than 180 days
after the date of the enactment of this Act, the Inspector
General of the Department of Veterans Affairs shall conduct a review of the practices of regional offices of the
Department regarding the use of suspense dates during
the disability claim assessment process.

(b) REPORT.—Not later than 270 days after the date
of the enactment of this Act, the Inspector General of the
Department shall submit to Congress a report on the find-

ings of the Inspector General with respect to the review
 conducted under subsection (a).

3 SEC. 206. SEMIANNUAL REPORTS ON PROGRESS IN IMPLE4 MENTING VETERANS BENEFITS MANAGE5 MENT SYSTEM.

6 (a) IN GENERAL.—Not later than 180 days after the 7 date of the enactment of this Act and not less frequently 8 than once every 180 days thereafter until the Inspector 9 General of the Department of Veterans Affairs certifies 10 to Congress that the Veterans Benefits Management Sys-11 tem is implemented and fully functional, the Secretary of 12 Veterans Affairs shall submit to Congress a report on the 13 progress of the Secretary in implementing the Veterans 14 Benefits Management System.

(b) CONTENTS.—The report required by subsection(a) shall include the following:

(1) An assessment of the current functionality
of the Veterans Benefits Management System, including whether each component of the system is
fully functional, partially functional, or not functional.

(2) For each component of the system that is
partially functional or not functional, an estimate of
the date by which the Secretary expects the component to be fully functional.

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1 (3) Recommendations submitted to the Sec-2 retary by employees of the Department of Veterans 3 Affairs who are involved in processing claims for 4 benefits under laws administered by the Secretary, 5 including veteran service representatives, rating vet-6 eran service representatives, and decision review offi-7 cers, for such legislative or administrative action as 8 the employees consider appropriate to improve the 9 processing of such claims. 10 SEC. 207. ANNUAL REPORT ON CAPACITY OF VETERANS

11BENEFITS ADMINISTRATION TO PROCESS12BENEFITS CLAIMS.

13 (a) IN GENERAL.—Not later than one year after the date of the enactment of this Act and not less frequently 14 15 than once each year thereafter, the Secretary of Veterans Affairs shall submit to the Committee on Veterans' Affairs 16 of the Senate and the Committee on Veterans' Affairs of 17 the House of Representatives a report on the capacity of 18 19 the Veterans Benefits Administration to process claims for 20 benefits under laws administered by the Secretary during 21 next the next one-year period.

(b) CONTENTS.—Each report submitted under subsection (a) shall include, for the period covered by the report, the following:

1 (1) The number of claims for benefits under 2 laws administered by the Secretary that the Sec-3 retary expects the Veterans Benefits Administration 4 to process. 5 (2) The number of full-time equivalent employ-6 ees of the Veterans Benefits Administration who are 7 dedicated to processing such claims. 8 (3) An estimate of the number of such claims 9 a single full-time equivalent employee of the Admin-10 istration can process in a year. 11 (4) An assessment of whether the Administra-12 tion requires additional or fewer full-time equivalent 13 employees to process such claims during the next 14 one-year, five-year, and 10-year periods. 15 (c) PUBLIC AVAILABILITY.—The Secretary shall make the report required by subsection (a) available to 16 17 the public on an Internet website of the Department of 18 Veterans Affairs. 19 SEC. 208. INCREASED TRANSPARENCY IN MONDAY MORN-20 ING WORKLOAD REPORT. 21 (a) DISAGGREGATION OF CLAIMS BY DECISIONS RE-22 QUIRING DISABILITY RATING.—The Secretary of Vet-23 erans Affairs shall include in each Monday Morning Work-24 load Report published by the Secretary the number of 25 claims for benefits under laws administered by the Sec-

retary that have been received by a regional office of the
 Department of Veterans Affairs and are pending a deci sion, disaggregated by—

4 (1) whether the claim has been pending for
5 more than 125 days; and

6 (2) whether the claim requires a decision con-7 cerning a disability rating.

8 (b) INCLUSION OF INFORMATION ON ASSIGNMENT OF 9 PARTIAL RATINGS.—The Secretary of Veterans Affairs 10 shall include in each Monday Morning Workload Report 11 published by the Secretary in the portion of the report 12 entitled "Transformation" and in the portion of the report 13 entitled "Aggregate" the number of partial ratings as-14 signed.

(c) REPORT ON FULLY DEVELOPED CLAIMS.—The
Secretary of Veterans Affairs shall include in each Monday
Morning Workload Report published by the Secretary the
following:

(1) The total number of fully developed claims
for benefits under laws administered by the Secretary that—

(A) have been received by a regional office
of the Department of Veterans Affairs; and
(B) are pending a decision.

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(2) The total number of such claims that have

2 been pending for more than 125 days, disaggregated 3 by station. 4 SEC. 209. REPORTS ON APPEALS OF DECISIONS ON BENE-5 FITS CLAIMS. 6 (a) PUBLIC AVAILABILITY.—The Secretary of Vet-7 erans Affairs shall make the reports of the Department of Veterans Affairs entitled "Appeals Pending" and "Ap-8 9 peals Workload By Station" available to the public on an 10 Internet website of the Department. 11 (b) APPEALS GRANTED BY STATION.—The Secretary 12 shall include in one of the reports described in subsection 13 (a) the percentage of appeals granted by station. TITLE III—GOVERNMENT 14 RESPONSE 15 16 SEC. 301. INCREASED COOPERATION ACROSS GOVERN-17 MENT. 18 (a) APPOINTMENT OF LIAISONS.— 19 (1)DEPARTMENT OF DEFENSE.—The Sec-20 retary of Defense shall appoint individuals as fol-21 lows: 22 (A) At least one individual to act as a liai-23 son under this section between the Department 24 of Defense and the Department of Veterans Af-25 fairs.

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(B) At least one individual for each of the
 reserve components of the Armed Forces to act
 as a liaison under this section between the re spective component of the Armed Forces and
 the Department of Veterans Affairs.

6 (2) SOCIAL SECURITY ADMINISTRATION.—The 7 Commissioner of Social Security shall appoint at 8 least one individual to act as a liaison under this 9 section between the Social Security Administration 10 and the Department of Veterans Affairs.

(3) NATIONAL ARCHIVES AND RECORDS ADMIN12 ISTRATION.—The Archivist of the United States
13 shall appoint at least one individual to act as a liai14 son under this section between the Social Security
15 Administration and the Department of Veterans Af16 fairs.

(b) DUTIES OF LIAISONS.—Each individual acting as
a liaison under this section shall expedite the timely provision to the Secretary of Veterans Affairs of such information as the Secretary requires to process claims submitted
to the Secretary for benefits under laws administered by
the Secretary.

23 (c) PROCEDURES.—

24 (1) IN GENERAL.—The Secretary of Veterans
25 Affairs, the Secretary of Defense, the Commissioner

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of Social Security, and the Archivist of the United
States shall jointly develop and implement procedures to improve the timely provision to the Secretary of Veterans Affairs of such information as the
Secretary requires to process claims submitted to the
Secretary for benefits under laws administered by
the Secretary.

8 (2) TIMELY PROVISION.—The procedures devel-9 oped and implemented under paragraph (1) shall en-10 sure that the information provided to the Secretary 11 of Veterans Affairs is provided to the Secretary not 12 later than 30 days after the date on which the Sec-13 retary requests the information.

14 (d) ANNUAL REPORTS.—Not less frequently than
15 once each year, the Secretary of Veterans Affairs shall
16 submit to Congress a report on—

17 (1) the requests for information made by the 18 Secretary during the most recent one-year period for 19 information from the Secretary of Defense, the Com-20 missioner of Social Security, and the Archivist of the 21 United States required by the Secretary of Veterans 22 Affairs to process claims submitted to the Secretary 23 for benefits under laws administered by the Sec-24 retary; and

25 (2) the timeliness of responses to such requests.

SEC. 302. REPORT ON INTEROPERABILITY BETWEEN ELEC TRONIC HEALTH RECORDS SYSTEMS OF DE PARTMENT OF DEFENSE AND DEPARTMENT OF VETERANS AFFAIRS.

5 Not later than one year after the date of the enact-6 ment of this Act, the Secretary of Defense and the Sec-7 retary of Veterans Affairs shall jointly submit to Congress 8 a report that sets forth a timeline with milestones for 9 achieving interoperability between the electronic health 10 records systems of the Department of Defense and the De-11 partment of Veterans Affairs.