

# DUMPSTER RENTAL POLICY

Thank you for choosing Load-N-Go Trash Removal LLC for your dumpster rental needs. Please read this document in its entirety. By renting a dumpster, you agree to be bound by the following terms of service:

## Service

The renter agrees to give Load N Go Trash Removal at least (1) business day's notice for service (dumpster delivery, pickup, exchange, or relocation). Thus, there may be times when a delay could be experienced in servicing due to inclement weather, traffic conditions, etc. However, we will be as accommodating and flexible as possible to meet your needs.

## Pricing and Payment

The renter understands that the price is a flat rate, including one-time delivery, pick-up, and tonnage of waste for disposal. Payment for all base fees is due upon delivery. Accrued fees are payable at pick-up, excluding excess weight determined at disposal, then invoiced and due upon receipt. We accept cash, credit, debit cards, Zelle, and PayPal.

All credit card transactions have a 3% processing fee.

## Cancellation and Refund

If you wish to cancel the delivery of your dumpster, please inform us immediately. A \$75 cancellation or trip fee will not be incurred if requested before. However, after the dumpster has been delivered to the designated site, there are no refunds. The cost of the dumpster service is forfeited for cancellation afterward.

## Waiver

The renter accepts responsibility and liability for the dumpster rented from Load N Go Trash Removal, which the renter shall have no right, title, or interest in.

The renter shall not move or alter the equipment and shall use it only for its intended purpose.

The renter agrees to defend, indemnify, and hold harmless Load N Go Trash Removal and its employees, agents, and officers from and against any claims for injuries or death to any person resulting from the customer's possession and use of a dumpster.

## Permit

The renter understands that public Right of Way (streets, public sidewalks, alleys, curbs, and the berm/green area between the curb and sidewalk) placement or storage of a dumpster may require a permit or other local, municipal, city, county, or state compliance. Therefore, the renter shall be responsible for acquiring all necessary permits and approval, if applicable, and for all fees that may be incurred in conjunction, including violations relating to the possession and use of the dumpster.

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## **Duration of Rental**

The renter understands the standard rental term is 4 days. Afterward, the rental period expires, and the dumpster may be removed. If an extension is needed, 24-hour notice is required before rental expiration. A surcharge of \$25 per day will be assessed for a maximum of 7 days unless further approved.

## **Delivery and Pick-up**

The renter understands that Load N Go Trash Removal will take every precaution necessary; however, we are NOT responsible for any damage to walkways, curbing, pavement, driveways, pavers, irrigation, lawns, etc. The customer shall specify the desired placement of the dumpster and is solely responsible.

The renter shall provide unobstructed access to the dumpster on the scheduled delivery and pick-up day. Additional deliveries or pick-ups because of inaccessibility or relocation will be charged a \$75 trip fee each.

## **Weight**

The renter understands we are charged by weight at the disposal facility. So, any additional costs for exceeding the maximum tonnage allowed will be charged at \$70 per ton.

Please note that weather conditions, like rain or snow, can add to the dumpster's weight. We cannot be held responsible for weather conditions. To help prevent/minimize this, you can place a tarp or plywood sheets over the top. Additionally, load the dumpster during pleasant weather.

## **Overloading**

The renter agrees that waste will not exceed the top or sides of the dumpster. If the dumpster is deemed unsafe to pick up or transport, materials will be offloaded or reloaded into another dumpster. Every effort should be made to disperse the area within the dumpster proportionately. Overfilled dumpsters will be brought into compliance at the renter's expense of \$150.

## **Prohibited Debris**

The renter understands that the contents of the rented dumpster are the renter's responsibility until they are disposed of and accepted without protest by the respective disposal facility.

The renter agrees not to put any hazardous waste, including but not limited to asbestos, chemicals, liquids (paint, oils, solvents, etc.), propane tanks, explosives, radioactive waste, medical and biological waste, batteries, and electronics. It is against the law, and any toxic waste in the dumpster will become the renter's responsibility. DIRT, ASPHALT, CEMENT, BRICKS, OR TIRES are not allowed.

If contents not allowed by this agreement are disposed of in the dumpster, all applicable fines, penalties, etc., due to prohibited items, are the renter's responsibility.