

Effective Date: 03/07/2025

Load-N-Go Trash Removal L.L.C. recognizes the importance of privacy and is firmly dedicated to protecting your personal information. This Privacy Policy outlines how we collect, utilize, disclose, and secure personal data when you request our services, visit our website, or engage with us through other means. By using our services, you agree to the use of your information as defined in this policy.

Information Collection

Personal Information: When you use our quote request, contact, or receipt book form, we collect personal information such as your name, phone number, email address, and service or billing address.

Non-Personal Information: We may gather non-personal information, including your IP address, browser type, device information, and browsing activity, for analysis.

Third-Party Links: Our website may include links to third-party websites. We are not liable for privacy practices or content of such third-party sites. We recommend you review their privacy policies before providing any personal information.

Cookies and Tracking Technologies: Our website uses cookies and similar technologies to enhance user experience, analyze website traffic, and remember your preferences. Cookies are small text files that are stored on your device. You can manage your cookie preferences through your browser settings; however, some features may be limited.

How Information is Used

Service Provision: We use your personal information to fulfill appointments, schedule, communicate, and handle billing and payment processing.

Customer Service: We may use your personal information to address inquiries, resolve issues, provide customer support, enhance our services and the website's functionality, improve customer experience, and analyze trends.

Marketing: With your consent, we may use your information to send promotional emails regarding special offers, services, or updates.

Legal Compliance: We may disclose your information as mandated by law or if we believe disclosure is necessary to comply with legal obligations; protect our rights, property, or the rights and safety of others; prevent fraud; or enforce our policies and terms of service.

Information Sharing and Disclosure

Third-Party Services: We may share your information with trusted third-party service providers who assist in delivering our services. However, these providers are restricted from utilizing your information beyond enhancing our business operations.

Data Security

Safeguards and Data Storage: We implement reasonable administrative, technical, and physical safeguards to protect the integrity and confidentiality of your personal information from unauthorized

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access, use, loss, theft, copying, altering, or disclosure. We use protection software and secure servers; however, no data transmission or storage system is completely safe. We cannot guarantee 100% security for your data.

Data Sharing

Third-Party Services: We may share your information with trusted third-party service providers who help us deliver our services, such as email communication, payment processing, and phone carriers. These providers must adhere to confidentiality agreements and are prohibited from using your data for other purposes.

No Sale of Data: We do not sell, distribute, or disclose your personal information to third parties.

Aggregate Data: We may collect non-personal, aggregated data about how our website is used. This includes website traffic patterns, general demographic information, and usage trends, without including any data that can directly identify you. We utilize this information to enhance our website, analyze trends, and develop new services. While we may share aggregated data with third-party analytics providers for these purposes, we will not disclose any personally identifiable information to them.

Your Rights

Access and Corrections: Individuals can access and amend their personal information.

Opt-Out: You can opt out of receiving marketing communications from us by adhering to the unsubscribe link in our emails or contacting us directly.

Request Deletion: You may request that we delete your personal information, subject to legal or operational obligations.

Children's Online Privacy Protection Act: We do not intentionally market to children under 13 or provide services for their use. Additionally, we do not collect data from individuals under 18 years old. Our website and services are designed for adults aged 18 and older. If you become aware of any data we have inadvertently collected from children under 13, contact us using the information provided below.

Changes to This Privacy Policy

We reserve the right to modify this Privacy Policy periodically to reflect changes in our practices or for legal reasons. Any updates will be communicated through our website or direct communication methods. The effective date will be revised accordingly.

If you have any inquiries regarding this Privacy Policy or our data practices, please reach out to us at:

Contact Information:

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