



PET TRAVEL SERVICE AGREEMENT & CONTRACT

1. All pets must be at least 8 weeks of age to be transported. The individual requesting or arranging for transport certifies that the pet being transported by TTAGGS is at least 8 weeks of age on or before transport pick-up date. The person signing this form certifies the age of the pet to be at least 8 weeks old. _____ (Initial)
2. I understand that a current rabies vaccination certificate must travel with your pet (for pets over 16 weeks of age). _____ (Initial)
3. We will require an ample amount of food for your pet in a container or bag that can be closed/sealed securely. No paper or plastic supermarket bags. Please label your food bag with your pet's name and feeding instructions (amounts and frequency of meals). Your pet will have access to fresh, clean drinking water. We will provide fresh water, and grain-free treats unless otherwise specified. _____ (Initial)
4. We can only accept a tote or a square container that is approximately no larger than a 12-lb. bag of dog food. In addition, you may send a pet bed and your pet's favorite toys. Anything larger than this must be cleared in advance and will be based on the availability of space on board at the time of transporting. _____ (Initial)
5. We will not transport any pet that requires a muzzle or other restrictive device. Our Pet Chauffeurs reserve the right to refuse transport of any pet that displays signs of aggression. If your pet shows signs of aggression and is ultimately refused by the Pet Chauffeur, we will offer a partial refund of your initial deposit and assist you in finding other means of transportation. _____(Initial)
6. 50% of the total transport and booking fee is due at booking with this contract. The remaining 50% plus any extenuating cost incurred during the the drive as agreed upon with the driver enroute is due at the time your pet is delivered. _____ (Initial)
7. Length of Transport - You understand that there is no guarantee or promise made as to the length of time necessary to complete the transport of your pet. The duration of transport is determined by routing, weather, and traffic conditions and could potentially last up to 7 days. While this is rare, all efforts will be made to keep you informed and to keep your pet as comfortable and happy as possible. We provide transport services 24 hours a day, 7 days a week. You will be provided with estimated delivery times from your Pet Chauffeur. We will make every effort to arrive at convenient times, however, scheduling changes and unforeseen delays beyond our control may occur. _____ (Initial)

8. We will make every reasonable attempt to notify the person receiving the pet of our estimated time of arrival. If no one is available to receive the animal and/or we are unable to contact the responsible party, there will be a fee of \$75 for locating and placing your pet in a boarding facility. Every effort will be made to include you in this decision. The party ordering the transport will be responsible for these charges. TTAGGS' schedule is often fully booked and the Pet Chauffeur may need to get back on the road as soon as possible. If arranged with the Pet Chauffeur's consent, they may be hired at \$200 per day while they await a responsible party to receive your pet. We recommend that you have alternate arrangements in mind in the event the person responsible for receiving the animal is unable to do so. Please contact your Pet Concierge immediately to inform them of any changes. The receiving party must be available 24 hours a day as road conditions may put the arrival at any hour. _____ (Initial)

9. Travel Tails A Go Go reserves the right to refuse transport of any pet due to misrepresentation at the time of scheduling as to the pet's ability to walk or stand of its own accord, or on a leash. We at TTAGGS understand that some pets are in need of veterinary prescribed sedatives prior to and during transport, but we reserve the right to refuse any pet that we believe to not be able to naturally function due to the dose of sedative medication. This is for the safety of your pet, as sedatives can decrease your pet's breathing and they cannot be monitored adequately while the Pet Chauffeur is driving. If your pet requires sedative, you agree that you will inform your Pet Travel Concierge prior to your pet(s) date of travel, receive an ok, and sign a "Release of Liability" form. _____ (Initial)

10. We request that the pick-up contact person kennel the traveling cat(s). It is suggested that the cats are either already in a carrier or isolated in a small room with the carrier or kennel ready where the owner can easily gather them. Not doing so puts everyone at a disadvantage and may delay your transportation. We recommend that cats be restricted from the outdoors several days before travel. _____ (Initial)

11. Cat bites, in particular, can be dangerous and require medical attention. Due to the serious nature of cat bites, Pet Chauffeurs do not place cats in their kennels or chase them upon arrival. All pets in our care must trust the assigned Pet Chauffeur. Our Pet Chauffeurs are instructed not to place any cat(s) into a carrier or kennel after arriving at your home, as it is expected the owner or the pick-up contact will place the cats in their carriers or kennel. _____ (Initial)

12. TTAGGS agrees to provide all pet care services in a reliable, caring, and trustworthy manner. I understand that it is TTAGGS's sole responsibility, with regard to my pet(s), to act with reasonable care. If my pet becomes ill, injured, dies and/or escapes while in the custody and care of TTAGGS (whether such illness, injury or death is discovered while in the custody of TTAGGS or afterward), I agree that if TTAGGS acted with reasonable care, I shall not bring any claim, suit, or action of any kind against TTAGGS arising out of the illness, injury or death of my pet(s). _____ (Initial)

13. Sometimes it is necessary to plan ahead for pet boarding arrangements. I understand that I am responsible for making arrangements for my pet to be received at or retrieved from a designated facility before travel commences as well as providing all the necessary information to the Pet Concierge in advance. Furthermore, I will not hold TTAGGS responsible for actions of the designated facility. All other agreements stand, if necessary in Article 8 if TTAGGS is left without proper drop off arrangements. _____ (Initial)

14. We would love to post photos of your pet on social media. May we use any of the photos taken on the journey? Please initial for permission: (a) _____ Pictures Only (b) _____ Pictures and Name Only (c) _____ Pictures, Name and Location (Your private location will not be shared.)

15. I agree to have all the documents requested for my pet(s) travel details and care completed and returned to TTAGGS as requested, acknowledging that the Pet Chauffeur may need to pack special equipment or make specific plans regarding my pet's care. _____ (Initial)

16. Electronic Signatures. Each party agrees that the electronic signatures, whether digital or encrypted, of the parties included in this Agreement, if any, are intended to authenticate this writing and to have the same force and effect as manual signatures. The term "electronic signature" means any electronic sound, symbol, or process attached to or logically associated with a record and executed and adopted by a party with the intent to sign such record, including facsimile or email electronic signatures. Without limiting the generality of the foregoing, delivery of an executed counterpart's signature page of this Agreement, by facsimile, electronic mail in portable document format (.pdf) or by any other electronic means intended to preserve the original graphic and pictorial appearance of a document, has the same effect as delivery of an executed original of this Agreement. _____ (Initial)

I certify that I have read, understand and agree to the rules and regulations set forth on the preceding pages and agreement. I agree to abide by the rules and regulations and accept all terms, conditions and statements of this agreement.

Pet Owner's Legal Name: _____

Pet Owner's Electronic Signature: _____

Please type your full legal name for your electronic signature.

Date: _____

TTAGGS Representative's Electronic Signature: _____

Date: _____

