



### Implementation Governance

Program Execution | Mission Support | Contract Enablement

## Implementation Governance for Complex Government Programs

SLBNow, LLC delivers execution governance and strategic oversight for complex government initiatives—bridging technology, regulated operations, and facilities to drive on-time, on-budget, compliant outcomes.

### Core Competencies

- **Implementation Governance & Delivery Control:** governance cadence, integrated schedules, RAID (risk/issues/actions/decisions), change control, and performance reporting to keep delivery compliant and predictable.
- **Prime & Subcontract Execution Support:** subcontractor oversight, quality checks, deliverable acceptance, documentation control, and closeout support to reduce rework and performance risk.
- **IT Service Delivery Governance:** ITSM-aligned incident/problem/change governance, stakeholder communications, and Microsoft enterprise environment oversight (Windows Server, SQL, Active Directory).
- **Regulated Operations & Compliance Support:** executive healthcare operations experience, infection prevention leadership (CIP), and regulatory compliance support (Joint Commission, CDC) with staff development and audit readiness.
- **Facilities & Implementation Coordination:** multi-party scheduling, site readiness coordination, material verification/acceptance, delivery coordination, and conflict resolution—governance/oversight (not trade self-performance).

### Differentiators

- **Multi-domain governance:** delivery leadership spanning technology, regulated operations, and facilities coordination—useful where compliance and execution intersect.
- **Veteran-led, mission-focused:** disciplined cadence, clear accountability, and predictable delivery aligned to customer outcomes.
- **Strategic + operational depth:** experience overseeing up to a \$72M annual budget and preventing rework through proactive coordination and controls.

### Past Performance

- **IT transformation & service improvement:** increased incident SLA compliance from 92% to 96.9% for a 16,000-employee enterprise through governance cadence and execution discipline.
- **Healthcare leadership & accreditation:** achieved and maintained AACN Magnet Accreditation for multiple years through leadership in a major regional medical center.
- **Complex IT remediation management:** managed large-scale remediation and IT integration workstreams in highly regulated financial services environments.

### Company Data

CAGE: 9TQE9  
UEI: REGJEVNLMM17  
Socio-Economic: SBA-Certified SDVOSB  
Florida Certs: VBE, CBE  
**Federal NAICS**

Primary: 541611  
Supporting: 541512, 541618  
Optional lane: 236220  
(construction prime oversight)

### Florida Commodity Codes (UNSPSC)

Management Consulting:  
80100000, 80101500,  
80101600  
IT Services: 81111500,  
81100000  
Facilities & Construction  
Support: 72100000, 72120000  
Healthcare Operations Support:  
85121600, 85121700

### Teaming / Delivery Mode

Prime or subcontract execution governance; oversight and control of implementation work performed by internal teams and qualified subcontractors.