

2 DOGS PET SERVICES

Pet Sitting Service Agreement

St. Augustine & Palm Coast, Florida | 386-986-7177 | 2dogspetservicesfl@gmail.com

Licensed by the State of Florida • Insured • Bonded

1. Client Information

Client Name: _____

Address: _____

City, State, Zip: _____

Telephone: _____

Email Address: _____

Emergency Contact Name: _____

Emergency Contact Phone: _____

2. Pet Names & Information

Please list all pets for which services are requested:

Pet 1 Name: _____

Breed: _____ Age: _____

Pet 2 Name: _____

Breed: _____ Age: _____

Pet 3 Name: _____

Breed: _____ Age: _____

(Attach a separate sheet if more than 3 pets. This Agreement applies to all current and future pets owned by the Client, as noted in Section 19.)

3. Vaccination Records Requirement

A copy of current vaccination records must be on file with 2 Dogs Pet Services before any services can be carried out. This requirement applies to all pets receiving any service, including but not limited to pet sitting, dog walking, overnight care, boarding, and drop-in visits.

At minimum, a current rabies vaccination certificate is required for all pets. 2 Dogs Pet Services reserves the right to request additional vaccination documentation as deemed appropriate. Failure to provide current records prior to the service start date may result in cancellation of scheduled services.

☐ Vaccination records provided / on file

4. Services Requested

Please check all services that apply:

- ☐ Pet Sitting (In-Home Drop-In Visits)
- ☐ Dog Walking
- ☐ Overnight Care
- ☐ Boarding (In-Home)
- ☐ Administration of Medications — please describe below

Medication Details: _____

Service Start Date: _____ Service End Date: _____

5. Service Fees & Rates

Rates below are effective January 1, 2026 and are also published at 2dogspetservices.com. Rates are subject to change; the rate in effect at the time of booking will apply.

5.1 Overnight Pet Care (In-Home)

- \$90/night for up to 2 pets; \$25/night for each additional pet.
- Overnight window: 6:00 PM – 6:00 AM, covering a 24-hour period from the start of service. One additional mid-day visit is included.
- Additional visits beyond the included mid-day visit are billed at the Drop-In Visit rate (Section 5.3).

5.2 Boarding (In-Home)

- \$90/night for up to 2 pets; \$25/night for each additional pet.
- Boarding space is limited; availability is confirmed at the time of booking.

5.3 Drop-In Visits / Dog Walking

- \$35 per 30-minute visit — includes potty/exercise, playtime, feeding, and water refresh.
- Drop-In Package: \$150 prepaid for 5 visits (a \$25 savings). Non-transferable to another client; valid for 1 year from date of purchase.

6. Holiday Fees

2 Dogs Pet Services recognizes the following holidays: New Year's Day, MLK Day, President's Day, Easter, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving week, and Christmas week.

Thanksgiving week and Christmas week each refer to the full calendar week (Sunday–Saturday) in which the holiday falls. A holiday surcharge applies as follows:

- Overnight Care & Boarding: +\$25 per day
- Drop-In Visits / Dog Walking: +\$5 per visit

7. Payment Terms

A 50% deposit is required at the time of booking to reserve your service dates. The remaining balance is due 24 hours before or on the day services begin (Client's departure date).

Accepted payment methods: Cash, Check (payable to 2 Dogs Pet Services), Zelle, CashApp, or Venmo. Invoices will be sent out approximately one week prior to services.

A \$25.00 late payment fee applies to any balance not received by the due date.

8. Cancellation Policy

Non-Holiday Cancellations

- 8 or more days' notice: Full refund.
- 4-7 days' notice: 50% refund (deposit forfeited).
- 3 or fewer days' notice: No refund; full payment required.

Holiday & Long-Term Reservations (14+ days)

- 15 or more days' notice: Full refund.
- 7-14 days' notice: 50% refund (deposit forfeited).
- 6 or fewer days' notice: No refund; full payment required.

Early Returns & Late Departures

No refunds will be issued for early returns. Clients returning after 8:00 PM will be charged an additional fee of \$40.00.

Boarding No-Show Policy

If Client fails to arrive or make contact for a scheduled boarding stay, the 50% deposit is forfeited in full and 2 Dogs Pet Services will not accept future bookings from that Client.

Dog Walking Cancellations

Regular monthly dog walking clients must provide two (2) weeks' notice to discontinue service. Failure to provide notice results in payment for two weeks of service.

9. Veterinary Release for Emergency Services

In the event of illness or injury, 2 Dogs Pet Services will make every reasonable effort to contact the Client immediately. If the Client cannot be reached, 2 Dogs Pet Services is authorized to seek veterinary treatment for the pet(s) at the Client's designated veterinarian or, if unavailable, at the nearest available veterinary clinic.

IMPORTANT: Client is solely responsible for all veterinary expenses incurred on behalf of their pet(s). If 2 Dogs Pet Services pays any veterinary costs upfront, Client agrees to reimburse 2 Dogs Pet Services promptly.

Veterinarian Name: _____

Clinic Name: _____

Clinic Phone Number: _____

Clinic Address: _____

If Client's pet(s) take any medication, Client will provide clear written instructions (dosage, timing, and administration method) in Section 4 above or as an attachment. 2 Dogs Pet Services will log each administration and will notify Client promptly of any missed or refused dose.

10. Pet Behavior & Health Disclosure

Client agrees to fully disclose, prior to the start of service, any history of aggression, reactivity, resource guarding, or escape behavior in their pet(s), as well as any chronic health condition (including but not limited to mobility limitations, incontinence, or cognitive decline) that may affect the pet's care.

2 Dogs Pet Services reserves the right to decline service, require an in-home meet-and-greet before confirming a booking, or terminate service without refund if a pet's undisclosed behavioral or health needs cannot be safely accommodated.

11. Liability Waiver

Injury Between Animals:

2 Dogs Pet Services will take all reasonable precautions to prevent injury. However, 2 Dogs Pet Services will not be held liable for injuries sustained between Client's pet(s) and other animals unless gross negligence or intentional misconduct is proven.

Injury or Escape of Pet(s):

Client acknowledges that even with the highest level of care, pet(s) may become injured, lost, or escape. 2 Dogs Pet Services will not be held liable unless caused by gross negligence, recklessness, or intentional misconduct.

Injury to Pet Sitter or Others:

Client is responsible for any injuries inflicted by their pet(s) on the pet sitter or any third party. Client agrees to cover all medical expenses, legal fees, and damages resulting from such incidents.

Unsafe or Aggressive Pets:

If a pet becomes unmanageable or aggressive, 2 Dogs Pet Services reserves the right to terminate services immediately. No refunds will be given if services are terminated due to a pet's behavior.

Off-Leash Play:

If Client requests off-leash exercise, Client acknowledges that injuries, escapes, or incidents may occur, and 2 Dogs Pet Services will not be held liable.

Off-Leash Preference (Client Initial Required):

☐ I approve off-leash play for my pet(s). Initials: _____

☐ I do NOT want my pet(s) to be off-leash at any time. Initials: _____

12. Key Handling Policy

Client agrees to provide 2 Dogs Pet Services access to their home for the duration of services. If a garage code or door code is used as the primary entry method, a physical key must also be provided as a backup in the event of a power outage or electronic failure.

2 Dogs Pet Services will pick up the key 3–4 days prior to the start of services and return it within 2–3 days following the end of services. If the Client requests key pickup or drop-off outside of these standard times, an additional fee will apply.

House Key Provided (circle): **Yes** / **No**

Garage Code: _____

Gate Code: _____

Alarm Code & Instructions: _____

WiFi Network Name & Password (for communication purposes): _____

13. Confidentiality & Privacy

2 Dogs Pet Services will keep all Client and pet information confidential, including home access codes, alarm codes, and lockbox locations, and will not share this information outside the business without Client's consent, except as required to provide services or comply with law. Use of photos or video for marketing or social media is governed solely by the Social Media Photo Release below.

14. Social Media Photo Release

2 Dogs Pet Services may photograph or video your pet(s) during care for use on social media platforms (Facebook, Instagram, etc.) and/or the 2 Dogs Pet Services website. Photos will not include personal identifying information. By initialing below, Client grants or declines permission for such use.

Client Initials: _____ ☐ I AUTHORIZE ☐ I DO NOT AUTHORIZE the use of my pet's photos on social media.

15. No Additional Guests Policy

For our protection and comfort, 2 Dogs Pet Services no longer allows additional people to be present in the home during overnight dog sitting or drop-in visits without prior communication and written approval from 2 Dogs Pet Services. This policy does not apply to pre-approved cleaning or contractor personnel with advance notice.

Failure to disclose the presence of additional guests may result in immediate termination of services without refund.

16. Fleas and Parasites Policy

As a pet care professional, it is essential to maintain a clean, flea-free, and parasite-free environment for all clients. 2 Dogs Pet Services maintains a zero-tolerance policy for fleas and parasites in order to protect the pets in our care and to prevent the spread to other animals.

Any instance of fleas or parasites discovered during the service period will be addressed immediately to ensure the safety of all pets under our supervision. This may include treatment at the owner's expense or immediate termination of all services. No refund will be issued if services are terminated due to a flea or parasite infestation.

By signing this Agreement, Client certifies that their pet(s) are currently free of fleas and parasites and are on an appropriate preventative regimen.

17. Severe Weather & Emergency Preparedness

In the event of a hurricane or other severe weather event, 2 Dogs Pet Services will follow its severe weather procedures and will make every reasonable effort to notify Client and follow Client's instructions regarding their pet(s) and home. Client acknowledges that severe weather may affect scheduling, home access, or the ability to provide service as originally planned, and agrees to keep emergency contact information (Section 1) current at all times.

18. Termination of Services

2 Dogs Pet Services may end services, without refund, for reasons including but not limited to: violation of the Fleas and Parasites Policy (Section 16), undisclosed or unmanageable aggressive behavior (Sections 10–11), non-payment, or unsafe home conditions. Client may end services at any time by written notice; refunds, where applicable, are governed by the Cancellation Policy (Section 8).

19. Agreement & Client Signature

By signing below, Client acknowledges that they have read, understand, and agree to all terms and conditions set forth in this Pet Sitting Service Agreement. Client further confirms that current vaccination records for all pets have been provided to 2 Dogs Pet Services prior to the start of services. This Agreement applies to all current and future pets owned by the Client.

Annual Renewal: This Agreement is valid for one (1) year from the date signed below and must be renewed annually to remain in effect. 2 Dogs Pet Services will contact Client when renewal is due; services may not be scheduled under an expired Agreement.

CLIENT

Client Signature: _____

Print Name: _____

Date: _____

2 DOGS PET SERVICES REPRESENTATIVE

Representative Signature: _____

Print Name: _____

Date: _____