



# Meri Light Photography

## POLICIES & TERMS

At Meri Light Photography, Inc. we are always striving for the best client experience and quality services. We outlined our terms and policies for your convenience.

## Cancel or Rescheduling

Starting 8/1/2022

### *Cancellation*

- Cancellation due illness or emergency for you or your client will NOT result in a fee.
- All other cancellations result in a \$50 cancellation fee. We will not charge you if you reschedule within 2 weeks of original appointment but please keep rescheduling to no more than 2 times.

### *Be Prepared*

Please watch the video on the video tab of my web site or the link I provided in your confirmation email to have your clients' homes as ready as possible for our arrival. We will not be moving furniture or doing any stage other than small adjustments or to accommodate minor placement preferences. If you are not ready, we may need to reschedule.

## Contact



### Phone

518-754-1077



### Email

Meri@Merilightphotography.com



### Address

4 Kashiri Terrace, Clifton Park, NY

## New York, Massachusetts, & Iowa Weather

We will not cancel interior photography for weather reasons. We should keep all interior appointments as is and return for a better day for exteriors. If necessary, we can reschedule the entire shoot if there is time allotted in our schedule.

## File Delivery

Files are delivered the following morning before noon. (A less than 24 hour turn around unless there are special circumstances although rare).

## Payment

Payment is due upon delivery. Please remit payment as soon as you receive the files. Invoices 30 days overdue will be penalized by 15% of the total invoice. Please do not book your appointment with out a plan to make payment.

## Visits

- Please be sure to be punctual for your appointment if your client will be home.
- If the property is vacant be sure to tell your photographer how to gain access to the property. Weather it is a lockbox or a key.
- Meri (the owner & president) is the only photographer allowed to enter home without agent present if home owners are home.

## Drones

All of our drone pilots are FAA licensed drone pilots and are fully insured but we will not operate under dangerous or illegal conditions and will always abide by the regulations. Please understand this is for everyone's best interest and safety. Real estate agents can now be fined thousands of dollars for hiring a drone pilot with out the appropriate commercial credentials.