Terms of Service

Meri Light Photography Inc

These terms apply to photography, videography, drone, podcast, studio, and related media services. Please review and accept them before booking. A service-specific agreement controls if it expressly differs from these terms. These terms apply to bookings accepted after they are provided to and accepted by the client; they do not retroactively change existing agreements.

Image alterations and artificial intelligence

As image editing and AI-generated versions of professional photographs become more common online, we want to be clear about how our work may be used. Our images are licensed in their delivered form, subject to the agreed usage rights. Except for reasonable cropping, resizing, and file compression for approved marketing channels that do not misrepresent the property or materially change the image, the client must obtain our prior written permission before altering an image or allowing another person or service to alter it.

This restriction includes filters, recoloring, replacement skies, object removal or addition, virtual staging, changes to architectural or landscape features, AI enhancement, generative fill, image-to-video animation, and other AI-generated derivatives. Any permission is limited to the specific use we approve; additional editing or licensing fees may apply. Clients may request these services directly from us.

Images may not be uploaded or supplied for AI model training, fine-tuning, dataset creation, or use by a service whose terms grant rights beyond the client's license without our prior written permission. Clients must review a third-party service's terms before supplying our files. Uploading delivered files to an approved listing or marketing platform for ordinary display is permitted within the license, but does not authorize separate AI processing or expanded rights.

Do not present an altered or AI-generated version as an unmodified photograph or attribute an unapproved alteration to Meri Light Photography Inc. The client is responsible for the accuracy of published marketing and for any disclosures required by the applicable MLS, platform, or law, including disclosures for virtual staging. We may request removal or correction of unauthorized versions. These restrictions do not limit uses that applicable law permits without our authorization.

1 Payment within two days

Payment in full is due within two calendar days (48 hours) after the invoice is electronically delivered to the email address supplied by the client. The invoice will state the due date and time. For example, an invoice delivered Monday at 10 a.m. is due Wednesday at 10 a.m., including weekends and holidays. Any required deposit or advance payment will be disclosed before booking. The person or business placing the order is responsible for payment, regardless of reimbursement by a seller, brokerage, or other third party, or whether a property sells or a project is published.

2 Credit card on file and payment authorization

A valid credit card must be securely saved through our payment processor before an appointment is confirmed and kept current until all balances are paid. Do not send card numbers or security codes by email or text. Keeping a card on file does not by itself authorize automatic charges. The cardholder must separately accept the authorization below through our secure payment process. If authorization is not provided, the booking will not be confirmed unless we agree to an alternative in writing.

3 Authorized charges and overdue accounts

With the cardholder's separate authorization, we may charge the unpaid invoiced balance when the 48-hour payment period expires. Charges are limited to booked services, client-approved additions, and applicable cancellation fees disclosed and accepted before booking. We will provide an itemized invoice before a charge and a receipt afterward. A declined charge does not extend the due date. We may pause additional work, future bookings, and undelivered files while an account is overdue. Invoice questions should be reported promptly; undisputed amounts remain due. Nothing in these terms limits lawful billing-dispute rights. No percentage late penalty is imposed by these terms.

4 Scope pricing and additional work

The accepted quote or booking confirmation identifies the services, deliverables, and price. Additional images, revisions, object removal, virtual staging, extra locations, travel, or added recording and editing time require approval of the additional price before work proceeds. A return visit to the same property is a separate appointment at the quoted rate unless correcting our error or otherwise agreed in writing. A prior discount does not establish pricing for future work.

5 Property preparation and access

The client must provide accurate access instructions and arrange permission from owners, occupants, and other necessary parties. Properties must be ready at arrival. Complete the preparation checklist, remove personal and unwanted items, secure pets, and arrange safe access. Our team may make minor adjustments but does not provide cleaning, furniture moving, or full staging. If the property is not ready or cannot be accessed, we may need to reschedule. When occupants are home, an agent or authorized representative must be present for team members other than Meri unless we approve another arrangement in writing.

6 Cancellation and rescheduling

Cancellations because of illness or an emergency involving the client or homeowner carry no cancellation fee. Other cancellations carry a $50 fee. That fee is waived when the appointment is rescheduled to take place within two weeks of the original appointment, for up to two reschedules. If that window cannot be met because of our availability, we will agree on an alternative without the fee. Further rescheduling requires a new written arrangement. Any different event or package cancellation policy must be disclosed and accepted before booking. If we cancel and cannot arrange a suitable replacement appointment, we will refund payments for services not performed.

7 Weather drone work and safety

Interior appointments generally proceed despite weather. Exterior work may be moved to a suitable day, or the entire appointment may be rescheduled subject to availability. We will confirm any additional return-visit charge before proceeding. Drone services depend on safe weather, airspace permissions, site conditions, and applicable flight rules. We will not operate illegally or unsafely. If drone work cannot be completed, we will offer rescheduling or remove or refund the unperformed portion. We may stop work where access or conditions are unsafe.

8 Delivery editing and revisions

Standard real estate photographs are generally targeted for delivery by noon the next day, subject to payment requirements, holidays, and special circumstances. Video, podcast, extensive retouching, virtual staging, and other custom projects follow the timeline in the booking confirmation. We will communicate material delays. Editing reflects our professional style and the agreed scope. Report technical errors promptly so we can review and correct them. Changes in creative direction, additional versions, or work beyond the agreed scope require a separate quote. Raw files and editable project files are excluded unless expressly included in writing. Download and back up delivered files; ongoing hosting or permanent archival is not included unless agreed.

9 Copyright and permitted use

Copyright remains with Meri Light Photography Inc or the applicable rights holder; payment purchases the agreed usage license rather than ownership of the work. After full payment, real estate media is licensed nonexclusively to the booking client for marketing the photographed property during the single listing engagement for which it was commissioned. The client may supply files to its MLS and listing portals only as needed for that marketing and subject to separately agreed platform requirements. Resale, transfer to another agent, reuse for another listing, or use by builders, vendors, or other third parties requires prior written permission and may require a separate license. Any broader rights required by an MLS must be reviewed with us before upload. Other services receive the usage rights stated in their written agreement. Do not remove watermarks or materially alter delivered media without permission. Clients remain responsible for listing accuracy and required disclosures for virtually staged or altered images.

10 Permissions privacy and client materials

The client must have permission to provide and use any logos, music, scripts, images, and other materials supplied for a project. Model, guest, and property permissions must be arranged as applicable. Booking alone does not grant us a model release or consent to publicly use private portraits, boudoir images, or identifiable podcast recordings. Any promotional use requiring permission will be addressed through a separate release. Requests for confidentiality or delayed publication should be agreed in writing before the appointment.

11 Service issues and general terms

Contact us promptly about a service problem so we can review it and discuss an appropriate correction, reshoot, or refund for the affected service. Payment does not guarantee a sale, audience size, engagement, or other marketing result. Nothing in these terms excludes liability or remedies that cannot lawfully be excluded. New York law governs to the extent permitted by applicable law. If a provision is unenforceable, the remaining

provisions continue in effect. Changes apply to future accepted bookings and require notice; changes to an existing booking require agreement. Contact Meri@Merilightphotography.com with questions before accepting these terms.

Client acceptance

I have received and agree to these Terms of Service, including payment within 48 hours and the requirement to maintain a valid credit card on file. I confirm that I have authority to place this order for the named client or business.

Client or business name _____
Authorized representative _____
Signature _____ Date _____

Separate cardholder authorization

By signing below or separately selecting the authorization in the secure payment system, I authorize Meri Light Photography Inc and its payment processor to securely retain my payment method and charge unpaid invoice balances at the end of the disclosed 48-hour payment period, limited to the charges described in Section 3. I will receive an itemized invoice before charging and a receipt afterward. I may revoke authorization for future charges by written notice to Meri@Merilightphotography.com. Revocation does not cancel amounts owed or an already processed charge; an alternative payment arrangement is required for continued service. This authorization does not establish a subscription.

Cardholder name _____
Cardholder signature _____ Date _____
Submit card details only through the secure payment system.