

WARRANTY INFORMATION

WHAT IS THE DURATION OF MY ICON® WARRANTY?

**** 2022 & PREVIOUS YEAR MODELS ****

ICON® EV (Manufacturer) warrants each ICON® EV branded golf cart sold by ICON® EV or any of its authorized dealers or distributors—worldwide, to be free of defects for a period of 2 years from the date of sale.

**** NEW FOR 2023 MODELS ****

ICON® EV (Manufacturer) warrants each ICON® EV branded golf cart sold by ICON® EV or any of its authorized dealers or distributors—worldwide, to be free of defects for a period of 3 years from the date of sale. Batteries are warranted for a period of 2 years from the date of sale.

IS MY WARRANTY TRANSFERABLE?

Yes. You can transfer your warranty from your ICON to the new owner at no cost. Contact your dealer for warranty transfers.

WHERE CAN I GET MORE INFORMATION REGARDING MY ICON®'S WARRANTY?

You can find more information about your warranty by visiting iconev.com and you can also find a copy of your warranty in the provided owner's manual that came with your cart.

ARE MY BATTERIES COVERED UNDER THE 2-YEAR WARRANTY?

Yes. All batteries that come in your new ICON® will be covered for a period of two years. Exclusions for coverage would include the following:

- Lack of maintenance
- Undercharging the cart battery regularly
- Battery failure due to a third party outside electrical source or wiring issue
- Tampering with the charger or charger algorithms

IS MY WINDSHIELD COVERED UNDER THE WARRANTY?

Yes. Manufacturing defects of your windshield are covered. Windshield repair/replacement is not covered when damage is a result of breakage from road debris or a strike from an outside source, or if it has sustained damage due to misuse, abuse, or excessive wear & tear.

CAN I HAVE ANOTHER DEALER WORK ON MY CART?

Yes. Any authorized ICON® EV dealer can perform warranty work on your cart, however, your original dealer is responsible for warranty work after the sale. If you decide to get warranty work done outside of the dealer who sold you your cart, the parts will be supplied to the non-selling dealer from the Manufacturer, however, the non-selling dealer may or may not charge labor. Work performed outside of an authorized ICON® dealer or ICON® Service Factory Center shall void the Limited Warranty.

WILL ICON® PAY TO HAVE MY CART DELIVERED TO THE DEALER FOR WARRANTY REPAIRS?

No. Any and all expenses incurred in transporting the vehicle to and from ICON® or an authorized dealer will be the sole responsibility of the cart owner unless otherwise noted by the service provider.

WILL ADDING ACCESSORIES TO MY CART VOID MY WARRANTY.

No. The addition of accessories is welcomed and encouraged. Added accessories will only interfere with warranty coverage when that accessory is directly related to the failed component. All accessories must only be installed by an authorized ICON® EV Dealer.