

CONGLE SERVICES DECK

PROFESSIONAL IT SERVICES

Congle renders professional IT services to help businesses overcome specific challenges through a dedicated project, such as a cloud migration or the deployment of new hardware. This is a one-off project but is often a comprehensive one; the scope can extend from planning and strategy through design, implementation, adoption, training, and even future ongoing support. At Congle, we offer professional services for businesses that need immediate help for a specific pain point or problem, including strategic planning for your future growth.



Professional IT services packet

Deployment
kiosk/POS refresh KDS
Server refresh
PC refresh
Network rack refresh
WAP refresh Cradle point refresh (indoor and outdoor)
Turn-ups
T-1, DIA, Coax,Ethernet, DSL telephony
VOIP and cross connect,PBX, POTS troubleshooting

Fibre Cabling
Low voltage cabling
Pin pads
IDF build-out and installation
Network cabinet build-out
Installs
Troubleshooting
Migration
Break & Fix

VENDOR PROFESSIONAL IT SERVICE MAINTENANCE

This is a dedicated responsibility of service specific to businesses with multiple locations; it's rendered any time and day (holidays inclusive). We designed this to give our partners a reliable, quality, and timely response to multiple service maintenance calls all in one payment, which could either be made monthly, quarterly, or yearly.



CONTRACT TERMS - 1-3 YEARS PAYMENT TERMS - DEPENDS ON PLAN TRAVEL INCLUDED IN CONTRACT

STANDBY MAINTENANCE

This service is rendered on an as-needed basis. We understand the rise in emergency response to urgent service calls as a result of ineffective network devices, which could be a hinderance to the smooth run of business. The impact of a sudden breakdown in the network or machines that support business processes may be minor depending on what device is ineffective; however, we have an emergency team of technicians that are prepared to respond within the hour to salvage and minimize the impact on business. The payment terms for this type of service are made after the work is completed, verified, and tested.



Standby Maintenance services packet

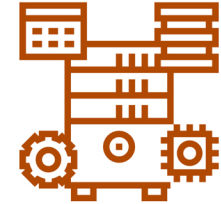
Cabling Installs Troubleshooting
Migration Break & Fix Turn-ups
Cutovers

PAYMENT TERMS: GUARANTEED FIRST 3 HOURS, CONTACT FOR FEES.

TRAVEL: THERE IS NO TRAVEL FEE BELOW 25 MILES, WHILE TRAVEL OVER 25 MILES IS SET AT \$55.00 AND BILLED AT 0.90/MILE AFTERWARDS.

MANAGED IT SERVICES

We do understand the hassles behind managing multiple IT needs. For multiple customers in several locations that span across the nation, this is where Congle comes in to make your headaches ours; leaving your IT worries to us is just the next scalability step you needed to take.



Managed IT services packet:

- Network testing and monitoring.**
- Overseeing network security and risk mitigation.**
- Connectivity and bandwidth.**
- Providing data storage.**
- Managing installations and upgrades.**
- Suggesting and implementing software patches.**
- Providing web hosting.**
- Network provisioning or virtualization**

DATA CENTER

We have a skilled, dedicated team on staff committed to maintaining data servers and network devices, monitoring the day-to-day performance of servers, maintaining an optimally controlled environment for servers, and troubleshooting network and server problems.



Data center services packet:

Colocation data center
Hyperscale data center

Edge data center
Cloud-based data center

Enterprise data center
Managed services data center

SURVIELLANCE & AUDIO VISUAL

Closed-circuit television (CCTV) security systems provide a cost-effective method of securing you and your property against theft. Congle offers a broad suite of network video solutions, including video analytics, cameras, multi-location remote monitoring, real-time monitoring, and system applications that simplify integration and reduce costs.



Surviellance services packet

CCTV Installation

IP camera installation

DVR/NVR troubleshooting and replacement

Audio Visual services packet

signage

conference

SURVEY

This is a very important phase that has to be in place before any sort of implementation, and here at Congle, we take this process very seriously.

Survey services packet

Full network survey

Photo survey



STORAGE FACILITY



At Congle, we make installations easy and hassle-free. Ship your devices to us ahead of installation at no storage cost. We offer simple storage services that offer industry-leading durability, availability performance, security, and virtually unlimited scalability at very low costs.

HARDWARE RECYCLE AND DISPOSAL



Congle provides hardware recycling and disposal services for industries, businesses, and organizations. Throwing out your unused computer hardware could damage the environment and leave you in breach of state electronics recycling laws. At Congle, recycling and disposal processes comply with all applicable regulations.

COVERAGE

If you are thinking about coverage in California and its shores, Congle has got your IT needs covered. Our skilled tech coverage is over a 131-mile radius; you can't get everywhere? We bring the unreachable close and into service.

SOUTHERN CALIFORNIA COUNTY

Riverside County, Ventura County, San Diego County, Orange County, San Bernardino County, and LA County inland empire



NORTHERN CALIFORNIA COUNTY

Alameda County, Calaveras County, Santa Clara County, Contra Costa County, Eldorado County, Fresno County, Marin County, Merced County, Monterey County, Napa County, Sacramento County, San Benito County, San Francisco County, San Joaquin County, San Mateo County, Santa Barbara County, Santa Cruz County, Solano County, Sonoma County, Stanislaus County, and Tuolumne County,