

# Helping People. Changing Lives.

Tri-County Community Action Agency, Inc. 214 Nacogdoches Street P.O. Drawer 1748 Center, Texas 75935

(936) 598-6315 (office) (936) 598-7377 (fax)

THIS IS NOT AN ENTITLEMENT PROGRAM. PLEASE READ THE INSTRUCTIONS & DOCUMENTS REQUIRED VERY CAREFULLY TO ENSURE ALL DOCUMENTS ARE ATTACHED; OTHERWISE, YOU WILL NOT BE ASSISTED AND YOU WILL BE SOLELY RESPONSIBLE FOR YOUR UTILITY PAYMENT(S). Incomplete applications will not be processed and you will lose your place in the processing line. An original signature is required.

### **INSTRUCTIONS & DOCUMENTS REQUIRED BEFORE APPLICATION CAN BE ACCEPTED**

(All Information MUST be for the current program year in which services are being rendered)

- 1. You must provide a birth certificate for everyone living in the household to determine U.S. citizenship. (If you've provided this once, you don't have to provide it again)
- 2. Current Driver's License or Texas Identification card for everyone 18 years of age or older in the household regardless of school status
- 3. ALL check stubs received in the last 30 days for everyone 18 years of age or older.
- 4. 2020 Year Award Letter for Social Security (Regular), Social Security Disability Insurance (SSDI), or Social Security Insurance (SSI), VA, TANF Letter, SNAP Letter, Unemployment Benefit, Retirement, Pension, etc.)
- 5. Unemployment printout that shows the weekly payment amounts (not the overall benefit amount).
- 6. Proof of Child Support whether it is being received or not. Court order page that shows the amount to be paid or self-declared letter that is notarized.
- 7. For self-employed clients, additional forms regarding income will be required.
- 8. For clients that are receiving cash payments, a letter from your employer with EXACT dates and GROSS dollar amounts paid for the last 30 days on company letterhead with employer's signature is required.
- 9. Electric and Gas Bills
- 10. 12-month Billing History for your electric and gas if it applies (we still need both billing histories regardless of receiving assistance for only one)
- 11. If you or any household member(s) over the age of 18 are unable to provide proof of income, you will be required to fill out the Declaration of Income Statement form explaining why proof of income is unavailable.
- 12. If you are claiming that no income is received, an additional form (support letter form) is required. Please request the additional form PRIOR to submitting the application
- 13. If you or anyone in the household who is 18 years of age or older is disabled, but not receiving disability benefits, you must complete the self-certification form of disability provided with the application.

(If mailing your application, you must provide copies of the required documents. If ALL required documents are not provided, your application will be placed on a "wait" list until all required documents are submitted. If submitting your application in person, copies of required documents may be made on site)

All applications must be filled out completely (no blank spaces) and signed by all parties where indicated.

**PLEASE REMEMBER:** All applications are processed in the order it is received and by priority rating scale. Until your application is processed, you will be responsible for your utility bill(s) payment and any fees that occur. All assistance is subject to availability and receipt of federal funds.

If you live in Jasper, Newton, or Tyler County,	If you live in San Augustine or Sabine County,	If you live in Harrison County, please mail your
please mail your application to:	please mail your application to:	application to:
1201 Cardinal Drive	P.O. Box 104	505 E. Travis Street, Ste. 108
Woodville, Texas 75979	San Augustine, Texas 75972	Marshall, Texas 75670
If you live in <b>Shelby County</b> , please mail your application to:	If you live in <b>Panola County</b> , please mail your application to:	If you live in <b>Upshur County</b> , please mail your application to:
P.O. Drawer 1748	425 W. Sabine Street, Ste. 2	1561 State Hwy 271 North
Center, Texas 75935	Carthage, Texas 75633	Gilmer, Texas 75644

# TRI-COUNTY COMMUNITY ACTION AGENCY, INC. INTAKE APPLICATION

# **Dear Applicant:**

The information on this form is needed to determine your household's eligibility. Please complete the entire form and leave no blanks.

CONTACT INFORMATION										
Name:										
			Apt#:							
City/State/Zip:					County:					
Physical Address: (if different from abo	ove)				Apt#:					
City/Stata/7in					Country					
City/State/Zip:					County:					
Home Phone: ( )					Mobile Phon	e: ( )				
Email Address:										
<b>Emergency Contact Name:</b>					Emergency (	Contact Phone:	( )			
HOUSEHOLD INFORMATION (Li	st the Hea	d Househ	old and	all ot	her persons	s who make เ	ıp the h	ouseh	old)	
									Health	Highest
Household Member	Relationship to Applicant		Date of (MM/DI		Social Se	curity Number	Y or N	Y or N	Insurance Y or N	Grade of completion
1.	SELF	1	1	1						
	0			<u> </u>						
2.										
3.			1	1						
4.		1	1	1						
5.			1	1						
6.			1	1						
7.		ı	ı	,						
			<u>'</u>							
8.										
HOUSING INFORMATION  Type of Residency: □ Private Home □	□ Mohile Ho	me □ Anar	tment $\square$	Dunley	□ Subsidize	ad or Public Hou	sing 🗆 I	Other:		
Housing Status: ☐ Own ☐ Purchasing		Monthly Pa		Duplox		Are utilities in			circle one	) Y or N
Landlord's or Apartment's Name:		inonany i a	γ		L	7.110 0.11111100 1111	, , , , , , , , , , , , , , , , , , ,	101111 (0	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,
•	<u> </u>					City/7in				
Landlord's or Apartment's Address:						City/Zip:				
Landlord's or Apartment's Phone#:										
HOUSEHOLD INCOME (Please c										
□Employed □Unemployment □TANF □Regular Retirement □Teacher's Reti				_		□RSDI □SSI	OI □VA I	□Pensic	on □WIC	
Is anyone in the household receiving Med	•					⊒Spouse □Chil	dren□Gr	andchild	ren □Oth	er
Is anyone in the household receiving Med						]Spouse □Othe	r	·	·	
If you do not receive Medicaid or Medicar	e, do vou hav	ve health insi	urance? □	]Yes ┌	∃No					

# TRI-COUNTY COMMUNITY ACTION AGENCY, INC. INTAKE APPLICATION

<b>EMPLOYMENT/OCCUPAT</b>	TON INFORM	IATION							
Head of Household Member's Name Occupation			Wor	k Phone		Work Fax			
Name of Employer		Street Address of Em	ployer		City		State	е	Zip Code
Date Hired:	Salary \$	□Hourly □W □Yearly □Ot		/ □1	☐Twice a month ☐Monthly			# of Ho	ours Worked eek
Household Member's Name	Culary $\phi$	Occupation		Work Phone			Worl	k Fax	
Name of Employer		Street Address of Em	nlover		City		State		Name of
Traine of Employer	T	Curoti ida oco ci Em			Oity				Employer
Date Hired:	Salary \$	□Hourly □W □Yearly □Ot			wice a month □M	onthly		# of Hours Worked Per Week	
Household Member's Name		Occupation		Wor	k Phone		Worl	k Fax	
Name of Employer		Street Address of Em	ployer		City		State	е	Name of Employer
Data Hisadi	Calamit	,		/ 🏻 🗆 T	wice a month □M	onthly		# of Ho	ours Worked
Date Hired:	Salary \$	□Yearly □Ot	ner:						
UTILITY INFORMATION						Llood F	-r. /n/		book one)
ELECTRIC VENDOR NAME:			ACCT #:			Used For: (please check one)  □Heating □Cooling □Both			
NATURAL GARAVENDOR NAME			Used Fo			r: (please check one)			
NATURAL GAS VENDOR NAME	:					ng □Cooling □Both or: (please check one)			
PROPANE VENDOR NAME:			ACCT #: ☐Heating ☐Cooling ☐Both						
WHAT APPLIANCE IS USED TO	COOL THE HC		□Window Unit □	Ceilin	ıg Fan(s)  □Box Far	n(s) □At	tic Far	n □0	ther:
WHAT APPLIANCE IS USED TO	HEAT THE HO	(Please circle de la Central Unit		Vatura	l Gas Heater □Prop	ane Hea	ter □	Other:	
WHAT TYPE OF STOVE IS USE	D? ☐ Electric	☐ Natural Gas	☐ Propane						
<b>CONFLICT OF INTEREST</b>	INFORMATION	ON							
Is anyone in the household						ant, an off	icer, e	elected	or appointed
1. official or board member of If YES, please identify name	•	munity Action Agency, i	nc.?   YES		NO				
If YES, is this a current role		NO. If NO, identify the	date the role ceased	 d:	1 1				
Is anyone in the household	related to anyo	ne currently serving or	served within the las	st 12-r		,	nt, con	sultan	t, an officer,
elected or appointed official		er of Tri-County Commu	unity Action Agency,	inc.?	□ YES □	NO			
If YES, please identify name If YES, is this a current role?		NO. If NO, identify the	date the role ceased	 d:	1 1				
PRESENTING NEED – Wh	at do vou ne	ed help with and v	vhv? (Check all	that a	apply)				
□Electric Bill □Gas Bill □Wate	•					GED □(	College	e Clas	ses
☐Uniforms/Tools ☐Other:  Please provide your personal	or family financ	cial situation by							
documenting why you need as	ssistance from	TCCA, Inc. today.							
(This information is required provided)	d or no assista	ance will be							
-	الممام مام	ad income and what							
What is the latest date this how source provided the income?									
no assistance will be provid									

# TRI-COUNTY COMMUNITY ACTION AGENCY, INC. INTAKE APPLICATION

	ease complete this portion of the application <u>ONLY</u> if you are certifying d. Please Note: You will be responsible if any information is found to be
Applicant Name:	
Name of Person with a Disability:	
Relationship of Person with Disability to the Applicant:	□ SELF □ Spouse/Significant Other □ Parent □ Grandparent □ Sibling □ Child □ Niece/Nephew □ Cousin □ In-Law □ Non-Relative
Persons with Disabilities – Any individual w  ♣ A handicapped individual as defined in §3  ♣ Under a disability as defined in §1614(a)(  Security Act or in §102(7) of the Develope  Construction Act; or  ♣ Receiving benefits under 38 U.S.C. Chap	7(9) of the Rehabilitation Act of 1973; (3)(A) or §223(d)(1) of the Social ment Disabilities Services and Facilities
APPLICANT'S AUTHORIZATION TO DECLAI I hereby authorize for the purpose of confirming definition of Person with Disability	RE DISABLED STATUS: g my eligibility as a Person with Disability, in accordance with the above-stated

Signature of Person with Disability or His/Her Guardian

Date

# TRI-COUNTY COMMUNITY ACTION AGENCY, INC. INTAKE APPLICATION

# PART 8 – RELEASE OF INFORMATION AUTHORIZATION/CERTIFICATION

- 1. The information provided is true and correct.
- 2. I understand that my **gross household income** cannot exceed the 150% federal poverty guideline for utility assistance through the Comprehensive Energy Assistance Program (CEAP) and is annualized at the time of processing of your application according to pre-established agency rules and procedures in order to receive assistance.
- 3. I understand that my gross household income cannot exceed the 125% federal poverty guideline to include, but not limited to emergency, rental, temporary shelter, educational, assistance through the Community Services Block Grant Program (CSBG) and is annualized at the time of processing of your application according to pre-established agency rules and procedures in order to receive assistance.
- 4. I understand that I may request a hearing to appeal a denial of eligibility, amount of assistance received, or a delay in service delivery.
- 5. I authorize the Texas Department of Housing and Community Affairs and Tri-County Community Action Agency, Inc. to solicit/verify information including employment verification needed to provide assistance with any service that I receive including my utilities and/or fuel bills, both past and future.
- 6. I am an applicant of Tri-County Community Action Agency, Inc. I hereby give my permission to release and verify all information requested and understand that it will be kept in strict confidence to be used for program purposes only. I understand that photocopy of this release is as valid as the original and may be used to obtain employment information or verify other data.
- 7. I understand that if I change utility companies I must notify the case worker (in writing) within 5 business days of my new utility company and account number with the name on the account. If I do not notify Tri-County Community Action Agency, Inc. of my new utility company I will lose any payments due. When the information is provided any remaining assistance may be reinstated.
- 8. **If you or another member of the household has no income** the Declaration of Income Statement sheet must be completed for all household members over 18 years of age having no income.
- 9. I certify that the information provided on this application is true and correct. I understand that receipt of assistance through misrepresentation, falsification, or fraud is punishable by fine or imprisonment, and **THAT I AM SUBJECT TO PROSECUTION FOR PROVIDING FALSE OR FRAUDULENT INFORMATION ON THIS APPLICATION.**

Applicant Signature	Date	Staff Signature	Date

# DECLARATION OF INCOME STATEMENT (DECLARACION DE INGRESOS)

	(DECEANACION DE	madice 505)	
Applicant Name (Nombre del Solicitante)	Applicant Last Name (Apellido		Suffix (Sufijo)
Address (Dirección)	City (Ciudad)		Zip Code (Código Postal)
State the gross income for household members in the <b>30 day period</b> prior to the date of appropriate hogar, que tienen 18 años de edad ó mas, para asistencia)	oplication for assistant	ce: (Declarar el i	ngreso recibido por los miembros de s
Name (Nombre)	Gross	Income Received	(Ingreso Bruto Recibido)
Name (Nombre)	Gross	Income Received	(Ingreso Bruto Recibido)
Name (Nombre)	Gross	Income Received	(Ingreso Bruto Recibido)
Name (Nombre)	Gross	Income Received	(Ingreso Bruto Recibido)
My household has no documented proof of documentar los ingresos por medio de tal ra		following situat	tion (Mi hogar no tiene prueba para
I certify that the above information is true información proveida de los ingresos es verd		•	• • • • • • • • • • • • • • • • • • • •
I understand that the information will be v providing false or fraudulent information. (6 puedo ser enjuiciado por haber proveido info	Comprendo que la info	rmación será ve	, ,
(Applicant Signature/Firma del Solicitante)			(Date/Fecha)

# **ENERGY SAVER TIPS**

Every month you pay to power your home. You pay for electricity. You pay for air conditioning. You pay for water. All of those costs add up. You can save money on each of those bills by making your home more energy efficient. Energy efficiency means getting the most use out of each unit of energy you purchase; using energy wisely; and eliminating the ways your home wastes energy. The average family's annual energy bill in southern states was \$1,758 in 2005, according to the U.S. Department of Energy.

#### LIGHTING

#### WHAT YOU CAN DO:

- TURN OFF THE LIGHTS. One 100-watt bulb left on overnight costs \$25 per year.
- SWITCH TO COMPACT FLUORESCENT (CLF) BULBS. A typical home can save \$80 per year, according to the U.S. Environmental Protection Agency.
- > SHOP FOR SALES. Stores often have sales on CFLs, especially during October, which is Energy Awareness Month.
- GET THE RIGHT BULB. Bulbs with dimmer switches, three-way sockets, and other specialty shapes need specialty CFLs.
- > BUY ENERGY STAR LIGHT FIXTURES AND LAMPS. They use one-quarter of the energy traditional fixtures use.
- **KEEP LIGHTS CLEAN.** Dust can cut a bulb's light output by 25%.
- DISPOSE OF CFLs. Like paint, batteries, and thermostats, CFLs should be disposed of properly. Do not throw them away in your household trash. If possible, deposit at a hazardous waste facility in your community.

#### WATER

### WHAT YOU CAN DO:

- > INSTALL LOW-FLOW SHOWERHEADS. They use one-third to one-half the water that regular showerheads use.
- > TURN THE WATER HEATER THERMOSTAT DOWN TO 120°F. You will save money and save yourself from scalding accidents.
- BUY A WATER HEATER THAT FITS YOUR NEEDS. If you buy a new water heater that is too big, you will pay to heat up water you don't need. That's a waste of both energy and money.
- > TAKE SHORT SHOWERS. They use less hot water than baths.
- FIX LEAKY WATER FAUCETS. 30 drops of water per minute can waste up to 50 gallons of water per month.
- > INSTALL LOW-FLOW AERATORS ON FAUCETS. They reduce the amount of water that flows from your faucet, saving both water and energy.

#### **LAUNDRY**

# WHAT YOU CAN DO:

- > WASH WITH COLD WATER INSTEAD OF HOT. Hot water is only necessary for very dirty laundry.
- > WASH AND DRY ONLY FULL LOADS. The machines use roughly the same amount of water and energy to wash or dry one item as they do a full load.
- > SEPARATE FAST-DRYING CLOTHES FROM SLOW-DRYING ONES. It helps you use the dryer only as long as needed.
- > CLEAN THE LINT FILTER. A clogged filter can prevent your dryer from doing its job.
- > DRY CLOTHES OUTSIDE IN GOOD WEATHER. Sunlight is FREE!
- CHOOSE ENERGY STAR WASHING MACHINES. They use less than half the water and energy of standard machines.
- > USE THE HIGH-SPEED SPIN CYCLE IN YOUR WASHER. They extract more water, so your laundry won't need to dry as long.
- > BUY A DRYER WITH AUTOMATIC SHUTOFF. The dryer will sense when your clothes are dry and automatically turn itself off, saving energy.

# **KITCHEN**

#### WHAT YOU CAN DO:

- > USE THE DISWASHER. You can save 5,000 gallons of water each year and \$40 in utility costs using a dishwasher instead of washing dishes by hand, according to Energy Star.
- > WASH ONLY FULL LOADS OF DISHES. It costs exactly the same to wash one dish as it does to wash a full load of dishes.
- ➤ CHECK YOUR REFRIGERATOR'S TEMPERATURE. You lose money if you keep it too cold. To check, put one thermometer in a glass of water in the center of the refrigerator and another between packages in the freezer. Read them after 24 hours. The temperature should be between 36°F and 38°F in the refrigerator and 0°F and 5°F in the freezer.
- > USE THE AIR-DRY OPTION ON YOUR DISWASHER. It saves energy and keeps the machine from using a heating element to bake your dishes dry.
- > SCRAPE DISHES INSTEAD OF PRE-RINSING THEM. Dishwashers made in the past 5-10 years can clean even heavily soiled dishes without pre-rinsing.
- > USE MICROWAVES AND CROCKPOTS TO COOK SMALL MEALS. They use less energy than the stove or oven.
- > KEEP THE INSIDE OF YOUR MICROWAVE CLEAN. It improves the efficiency of your microwave.
- **USE LIDS.** When cooking, lids keep steam in and help food cook more quickly, which saves energy.

#### APPLICANCES

### WHAT YOU CAN DO:

- ALWAYS BUY ENERGY STAR APPLIANCES. They are more efficient than other appliances, so they will cost less to operate.
- LOOK AT THE ENERGYGUIDE LABEL WHEN BUYING APPLIANCES. It will show the appliances' second price tag; it's operating costs. It will also give comparisons to similar machines.
- > DON'T JUST LOOK AT ONE APPLIANCE. It's better to compare the efficiencies of different machines than to look at one option.
- > GET THE RIGHT SIZE. Oversized appliances waste energy. Choose an extra-large dishwasher or fridge only if you have a large family that needs it.
- > LOOK FOR HIGH-EFFICIENCY FEATURES. Things like soil-sensing detectors on dishwashers and automatic shutoffs on clothes dryers save energy and money.
- RECYCLE OLD APPLIANCES. It reduces waste. Refrigerators and other appliances can be used for scrap metal or other uses. If possible, find a real recycling program, not one that resells inefficient second-hand machines.

#### **LIVING ROOM**

#### WHAT YOU CAN DO:

- > TURN OFF THE TV WHEN NO ONE IS WATCHING. It's the easiest way to save.
- > USE THE SLEEP FUNCTION. An average household can cut 60% of the energy their electronics use by using the sleep mode.
- > UNPLUG POWER ADAPTERS AND CHARGERS. When cell phones, digital cameras, or laptops are done charging, the charger still draws energy unless you unplug it.
- > CHECK YOUR AIR VENTS AND REGISTERS. If they're blocked by furniture or drapes, the air you pay to warm up or cool down won't reach the rest of the room.
- > CONSIDER YOUR WINDOW COVERINGS. They should be closed during the day in summer to keep the heat out and open during the day in winter to let sunlight warm your home.
- > SHUT THE FLUE ON YOUR FIREPLACE. An open flue lets air escape from your home, wasting energy. If you never use the fireplace, have it sealed up permanently.
- > WEATHER-STRIP WINDOWS. Windows are a common location for air leaks. Seal them up with weather-stripping or caulk for a more efficient home.

#### COOLING

#### WHAT YOU CAN DO:

- CLEAN FILTERS MONTHLY. Dirty or clogged filters block airflow and reduce efficiency.
- ➤ USE A FAN FIRST. Ceiling fans create a wind chill effect by moving air through your home. Fans can help cool your home during moderate temperatures without the use of an air conditioner. If you use fans along with an AC, you can raise the temperature on your thermostat by 4°F without decreasing the comfort level.
- > INSTALL ROOM AIR CONDITIONERS CORRECTLY. If the unit is not installed tightly, cooled air will escape from your home.
- > PLACE YOUR ROOM AIR CONDITIONER PROPERLY. If the thermostat of your unit is near electronics or appliances that produce heat, it will read higher than it should. Put the unit in a shaded window where it will not be heated by sunlight.
- > SET THE THERMOSTAT TO 78°F IN SUMMER. The smaller the difference between the inside and outside temperatures, the lower you cooling bill will be.

# **WINDOWS**

#### WHAT YOU CAN DO:

- > INSTALL AWNINGS OUTSIDE YOUR WINDOWS. Overhangs can be used to block summer sun from entering south-facing windows, while allowing lower winter sun angles to warm the inside of your house.
- > USE WINDOW COVERINGS INSIDE YOUR HOME. Blinds, drapes, and shutters allow you to control how much sun enters your home from the inside.

  Draw them closed on warm days so the AC doesn't have to work as hard.
- LISE CAULK AROUND YOUR WINDOW AND DOOR FRAMES. Caulking small cracks, gaps and joints is a good way to seal air leaks around window frames, doorframes, and other leaky parts of your home. Putting caulk in cracks and gaps is a key step in sealing your home to prevent infiltration, which is the unwanted leaking of air through openings in your home's envelope.
- > INSTALL WATHERSTRIPPING IN YOUR WINDOWS. Weather-stripping creates an insulating cushion between the window and its frame to prevent air from leaking into your home.

I hereby acknowledge that	I have been provided an	d received these energy	conservation education tip	os, as well as how to become more
energy efficient.				

Client Signature	Date	