

Privacy Policy

_Last updated: September 2024

Netball For All is committed to protecting your privacy and the privacy of your children. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you or your child interact with our services, including our website, sports programs, events, and other related services.

Please read this policy carefully. By using our services, you agree to the terms outlined below.

1. Information We Collect

We collect various types of information to provide, improve, and personalize our services. The information we collect depends on how you interact with us:

A. Personal Information:

- For Adults: This may include your name, contact details (phone number, email address), payment information, and emergency contact details.
- For Children: This may include the child's name, date of birth, medical information, and emergency contact details. A parent or guardian's consent is required to collect this information.

B. Non-Personal Information:

We may collect information about your use of our services, such as IP addresses, browser types, and browsing patterns on our website. This information helps us improve our website and services.

C. Health Information (if applicable):

If you or your child participate in sports programs or events, we may collect health-related information (such as medical conditions, allergies, or emergency contacts) for safety purposes. This information is treated with the highest level of confidentiality.

2. How We Use Your Information

We may use the information we collect for the following purposes:

- Providing Services: To process registrations, deliver sports programs, schedule events, and communicate with you about your participation.
- Customer Support: To respond to inquiries, requests, or issues related to our services.
- Marketing and Communications: To send updates, newsletters, or promotional materials related to our services. You can opt out of marketing communications at any time.
- Safety and Health: To ensure the safety of participants during sports activities, including managing medical information in case of emergencies.
- Improving Our Services: To analyse usage patterns and improve our offerings, both online and in-person.
- Legal Compliance: To comply with applicable laws and regulations.

3. How We Share Your Information

We respect your privacy and will not sell, rent, or trade your personal information to third parties. However, we may share your information in the following circumstances:

- Service Providers: We may share your information with trusted third-party service providers who assist us in delivering our services (e.g., payment processors, event organizers, medical personnel). These providers are bound by confidentiality agreements and only use your information for the purposes specified.

- Legal Requirements: We may disclose your information if required by law or in response to a valid legal request (e.g., a court order or government inquiry).

-In the Case of an Emergency: In the event of an emergency involving you or your child, we may share relevant medical or emergency contact information with appropriate medical professionals or emergency responders.

4. Data Security

We take the security of your personal information seriously and implement reasonable measures to protect it. We use industry-standard security protocols to safeguard your data during transmission and storage. However, please note that no data transmission or storage can be guaranteed to be 100% secure.

5. Children's Privacy

We take extra precautions to protect the privacy and safety of children. For children we require the consent of a parent or guardian before collecting personal information (the parent/guardian is the only individual able to provide us with such information). If we learn that we have inadvertently collected personal information from a child without appropriate consent, we will delete that information as soon as possible.

Parental Rights:

Parents or guardians have the right to review, update, or delete their child's personal information at any time. To make such a request, please contact us at info@netballforall.co.uk

6. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies are small data files stored on your device that help us remember your preferences and analyze website traffic. You can control cookie settings through your browser, but disabling cookies may affect your experience on our site.

7. Data Retention

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required by law. When your information is no longer needed, we will securely delete or anonymize it.

8. Your Privacy Rights

Depending on your location, you may have the right to:

- Access your personal data.
- Correct or update your information.
- Request Deletion of your personal data.
- Withdraw Consent at any time (where we rely on consent for processing).

To exercise any of these rights, please contact us at info@netballforall.co.uk . We will respond to your request in accordance with applicable laws.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last updated" date. We encourage you to review this policy periodically to stay informed about how we are protecting your information.

10. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or your personal data, please contact us at:

Netball for All
info@netballforall.co.uk

This Privacy Policy aims to protect your personal data while you engage with our services. We are committed to maintaining your privacy and security, and we strive to make our sports programs a positive experience for everyone.