

Independence Water Department
P.O. Box 189
Independence, WI 54747
Phone (715) 985-3055 – Fax (715) 985-2530

Water Service Line Survey

The City of Independence is being required by the Wisconsin DNR to submit an inventory of all water line types to them prior to October of 2024. We are, therefore, asking for your help and cooperation by completing a survey for us.

While there is **NO** lead in the water delivered to your home, particles of lead could get into your drinking water as it passes through Lead Service Lines.

What is a service line?

Service lines are the pipes branching off from the city's water mains that supply water to your home. The City of Independence owns and maintains the water mains and the service line to the curb stop. The maintenance and repair of the service line from the curb stop to the home is the responsibility of the homeowner.

How can I tell if I have a lead service line?

This is where we are asking for your help and cooperation. We would like you to identify the type of material your service line is constructed of.

To help in identifying the type of material your service line is constructed from we have enclosed an instructional sheet 'How to Identify a Lead Water Service Line'. Please follow the instructions and then complete the survey on the reverse side of this page.

If you are unsure or unable to determine your service line material, please call City Hall to schedule an appointment. We will be more than happy to come to your home to inspect what the material your service line is constructed from. The number to call is 715-985-3055. You may leave a message after hours and we will contact you to set up an appointment.

The Independence Water Department strives to provide you with quality drinking water and comply with all federal and state requirements. We appreciate your cooperation in completing the survey thus helping us meet the required DNR service line inventory.

Name: _____

Address: _____

Phone #: _____

Email: _____

What is the material of the pipe entering your home before the water meter? (Circle one)

Lead Copper Galvanized Plastic Other

What is the material of the pipe after the water meter inside your home? (Circle one)

Lead Copper Galvanized Plastic Other

Does a magnet stick to the pipe after the water meter? (Circle one)

Yes No

Do you have more than one type of service material after the water meter? (Circle one)

Yes No If yes (Circle all that apply)

Lead Copper Galvanized Plastic Other

Do you have a water softener? (Circle one)

Yes No

Have you done any remodeling to your bathroom? (Circle one)

Yes No If yes, what year? _____

Have you done any remodeling to your kitchen? (Circle one)

Yes No If yes, what year? _____

If you choose to conduct your own inspection, you may return the completed survey to us using the following options:

1. You may scan the QR code with your phone camera, or enter in <https://forms.office.com/r/5JQMpdMYDJ>, fill it out online, and submit it.
2. You may include the completed survey with your monthly utility payment.
3. You may place the survey in our drop box. The black drop box is located to the left of the entrance door to City Hall at 23688 Adams Street.
4. You may drop off the survey in person at the City Clerk's office Monday through Thursday from 8:00 am to 5:00 pm. Otherwise Friday from 8:00 am to 3:00 pm.

If you are unsure or have any questions, please call City Hall at 715-985-3055. You may leave a message after hours.

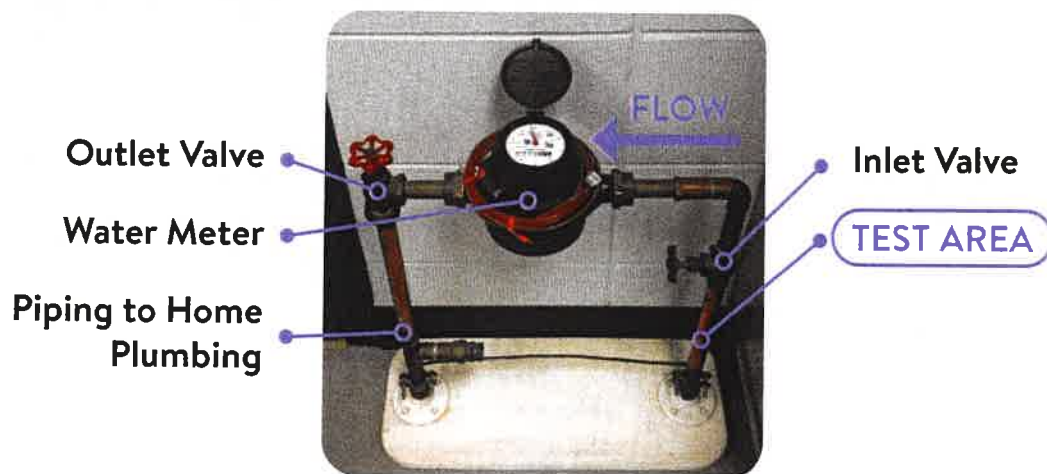
We appreciate your cooperation!!



HOW TO IDENTIFY A LEAD WATER SERVICE LINE

Identification Procedure

Locate the water service line coming into the building. This is typically found in the basement. An “inlet valve” and the water meter are installed on the pipe after the point of entry. There is an arrow on the water meter indicating the direction of water flow.



TOOLS NEEDED: Flathead screwdriver, Refrigerator magnet

1. Identify a test area on the pipe between the point where it comes into the building and the inlet valve.
2. If the pipe is covered or wrapped, expose a small area of metal.
3. Use the flat edge of a screwdriver or other tool to scratch through any corrosion that may have built up on the outside of the pipe.

Lead Pipe

If the scraped area is a shiny silver, and the magnet will not stick to it, your water service is lead.



Copper Pipe

If the scraped area is copper in color, like a penny, your service line is copper. A magnet will not stick to a copper pipe.



Galvanized Steel Pipe

If the scraped area remains a dull gray and a magnet will stick to the surface, your water service line is galvanized steel.



Contact us with questions or for more information.

indeews@independence.wi.gov • (715) 985-3055