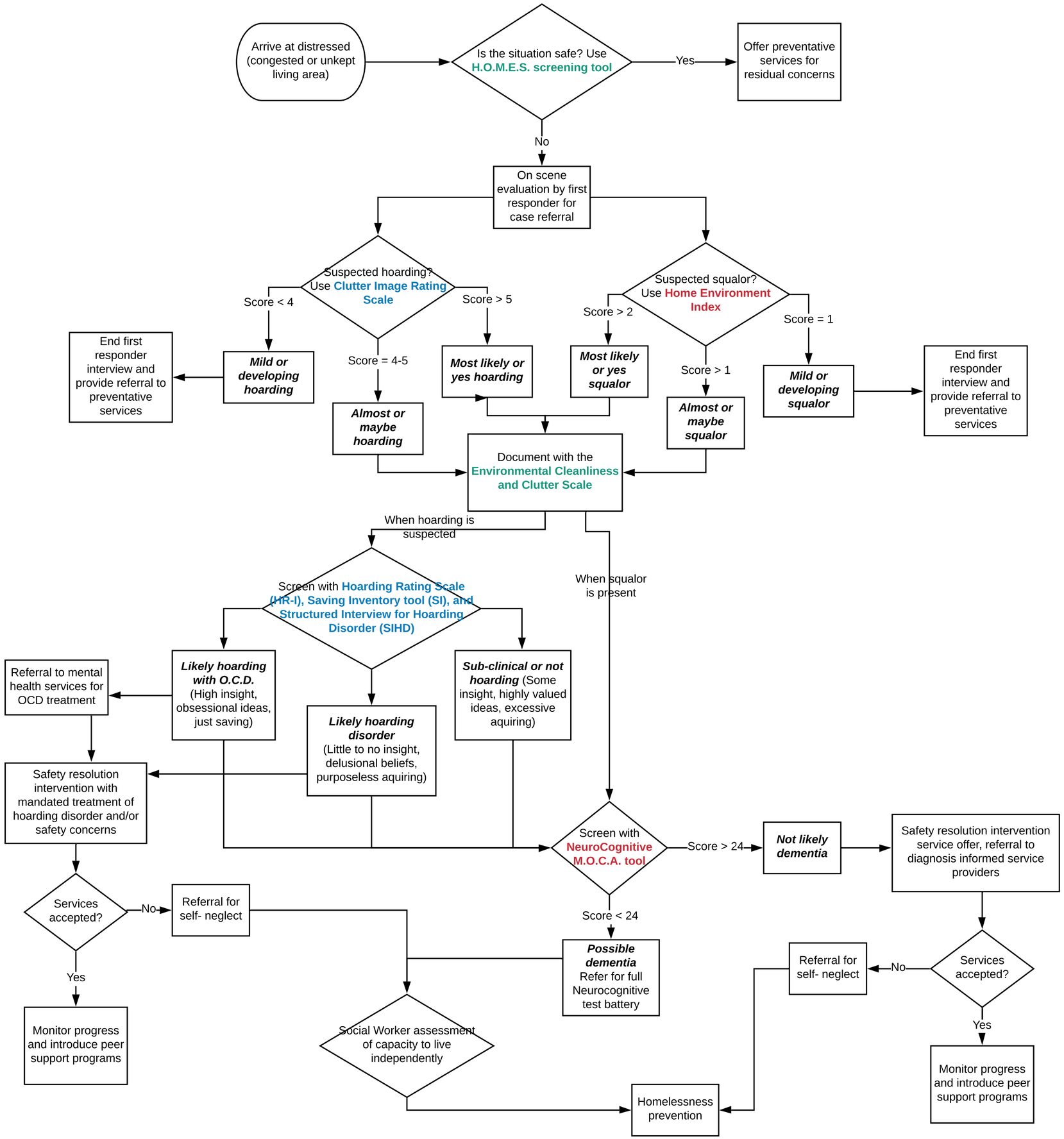
Arrive at distressed (congested or unkept living area)
Is the situation safe? Use H.O.M.E.S. screening tool
Yes
Offer preventative services for residual concerns
No
On scene evaluation by first responder for case referral
Suspected hoarding? Use Clutter Image Rating Scale
Score < 4
Score = 4-5
Score > 5
Mild or developing hoarding
End first responder interview and provide referral to preventative services
Almost or maybe hoarding
Most likely or yes hoarding
Suspected squalor? Use Home Environment Index
Score > 2
Score > 1
Score = 1
Most likely or yes squalor
Almost or maybe squalor
Mild or developing squalor
End first responder interview and provide referral to preventative services
Document with the Environmental Cleanliness and Clutter Scale
When hoarding is suspected
When squalor is present
Screen with Hoarding Rating Scale (HR-I), Saving Inventory tool (SI), and Structured Interview for Hoarding Disorder (SIHD)
Likely hoarding with O.C.D. (High insight, obsessional ideas, just saving)
Likely hoarding disorder (Little to no insight, delusional beliefs, purposeless aquiring)
Sub-clinical or not hoarding (Some insight, highly valued ideas, excessive aquiring)
Referral to mental health services for OCD treatment
Safety resolution intervention with mandated treatment of hoarding disorder and/or safety concerns
Services accepted?
No
Referral for self- neglect
Yes
Monitor progress and introduce peer support programs
Social Worker assessment of capacity to live independently
Homelessness prevention
Screen with NeuroCognitive M.O.C.A. tool
Score > 24
Not likely dementia
Safety resolution intervention service offer, referral to diagnosis informed service providers
Services accepted?
No
Referral for self- neglect
Yes
Monitor progress and introduce peer support programs
Score < 24
Possible dementia Refer for full Neurocognitive test battery