

1 Rolle Street
Barnstaple
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EX31 1JN

Tel: 01271 320490

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RPB Terms and Conditions (abbreviated)

- 1. RPB is the funeral business of RPB Funerals Ltd. It collects personal information about You and the deceased and any other person of which You supply details at the time of the funeral arrangement or product ordering ("Data"). The Data will be held on the computers (and other ways) of RPB Funerals Ltd.
- 2. In the event that any payment due from You to RPB is not made on the due date, RPB shall be entitled to receive interest on the late payment from the date the payment fell due until the date of actual payment (both before and after judgment) at an annual rate of interest equivalent to 1.5% above the base lending rate from time to time of the HSBC Bank plc to be calculated on a daily basis.
- 3. A full estimate of costs will be given at the time of arrangement. You shall be entitled to terminate the Agreement on not less than 48 hours written notice to RPB. If You terminate this Agreement, You will be liable for any costs incurred to the date of termination the RPB may have incurred as a direct result of Your order. RPB shall be entitled to terminate this Agreement at any time with written notice going to You.
- 4. We hold the rights to ask for a deposit to the value of the disbursements to be paid 48 hours before the funeral. A full invoice will be sent out after the funeral service and payment terms are 30 days from date of invoice.
- 5. These conditions and the written estimate of Your funeral requirements comprise all the terms of the agreement between RPB and You ("Agreement") and they shall govern the Agreement to the entire exclusions of all other terms and conditions save where expressly agreed otherwise in writing by the parties. These conditions will not release any party from liability of any fraudulent act.
- 5 A full set of Terms and conditions can be found on the revers of the company estimate of costs.

As part of our open policy we will always keep You informed on how the funeral arrangements are going. At the time of arrangement, we always endeavour to give You a full written estimate of costs. We are always willing to make any adjustments to the arrangement up until close to the day of the funeral and we will always advise you of any cost change as it happens where possible.

Disclosure of interest

We have no business of financial interest in any price comparison website

RPB Charitable donations.

RPB like to be able to support and help charitable bodies wherever possible, this can be done in giving of, recycling old medical items, or good old fashioned hands-on time.

There is no charitable form of payment to a third party or payment of gratuity to a third party in return of referrals

We support charities by donating pacemakers, prosthetic limbs and hearing aids, all if which are done in full knowledge of the family involved.

Ownership of RPB Funerals Ltd

Directors:

Roger P Byrom

Paula J Byrom

Christopher W Byrom



RPB Funerals Ltd

T/A L. Clarke & Sons ~ Dafforn & Son ~ R. P. Byrom & Son ~ Independent Funeral Directors ~









