



Vehicles in Storage

Kingslake Recovery Limited require the following items for storage of vehicle:-

- Vehicle Keys
- A scan or photocopy of the vehicle V5 where possible.
- A scan, photocopy or picture of the owner's ID showing a current address.

Any vehicle stored on site, for whatever reason, is stored at the discretion of Kingslake Recovery Limited. Kingslake Recovery Limited will co-operate with any police investigations or requests for information. This includes the release of the vehicle to the relevant police authority.

Where there has not been or will not be an attempt at collecting or arranging removal of the vehicle, Kingslake Recovery Limited reserves the right to dispose of the vehicle.

Kingslake Recovery Limited operates a 14 day disposal period. If this 14 day period passes whereby storage charges have not been paid **in full**, the vehicle will become property of the company and disposed of in a convenient manner. In most cases this will result in the vehicle being scrapped on the 15th day and all proceeds from the disposal of the vehicle will be used to recover the costs involved.

We will make all efforts to contact the owner at regular intervals and do not take lightly the impact this can have on our customers.

Partial payment for storage charges can be negotiated and extensions added at our discretion. Please contact us to discuss your options..

Please note: under no circumstances will Kingslake Recovery Limited release any vehicles whereby guarantee of payment has not been confirmed for storage, recovery or any other associated charges.

Payment can be made via BACS, Credit or Debit card or Cash if no other method is possible. Card payments can be made upon collection and our bank details are available on request.

Please ensure BACS payments contain your vehicle registration as a reference. We do not accept cheques.

Collecting Vehicles

Charges

All charges are to be paid upon collection with either yourself or your collection agent present.

We also require written confirmation to release all vehicles from the owner or insurer.

Third parties

If sending in a third party to collect, please ensure you send us the **name of the company** collecting, the **drivers name** and the **vehicle registration** of the transporter or recovery vehicle that will be attending.

Please also inform them to bring a high visibility vest, safety shoes and suitable gloves. This is a minimum requirement. If the vehicle poses an increased risk we may require long sleeves and safety glasses also.

Any third parties collecting from site must have valid insurance and training, **please ensure whoever you send to collect is qualified and insured to do so.**

The collecting party will be required to sign for the vehicle, once this has been done, the vehicle is now in the custody of the collecting party. Kingslake Recovery Limited accept no responsibility for the vehicle from this point onwards, this includes negligence or incompetence by the collecting party.

If upon arrival the recovery vehicle/ trailer is not in a safe and functional condition the driver will be turned away. This includes but is not limited to:-

- Evidence of poor maintenance
- Winch lines in poor condition
- Loading ramps in poor condition
- Lack of PPE
- Leaking fluids
- Obviously visible damage

Questions and Queries

Feel free to email us at kingslakerecovery@gmail.com or use the contact form on the website at www.kingslakerecovery.co.uk.

Call us on 07752 510275 between 0900 and 1700 for any parking release queries.