



SoCal Patient Advocacy LLC

Concierge Patient Advocacy & Medical Aid in Dying (MAiD) Support

SoCal Patient Advocacy LLC provides elite, nurse-led, ethically grounded concierge advocacy for patients and families navigating serious illness, complex medical systems, and end-of-life decisions. You do not have to do this alone.

How to Use This Guide

All services are provided with a trauma-informed, patient-centered, and ethically grounded approach. Prices can be adjusted based on geographic area, complexity, urgency, and travel.

Billing Philosophy: *Transparent, fair, and flexible. Sliding scale or package pricing may be offered case-by-case.*

I. Core Concierge Patient Advocacy Services

1. Initial Comprehensive Case Review & Care Planning

Description:

A deep-dive intake and assessment of the patient's medical, psychosocial, and logistical situation. Includes review of medical records, medications, current providers, goals of care, and family concerns. Results in a clear written plan with recommendations and next steps.

Includes:

- 60–90 minute intake interview (patient and/or family)
- Review of records and current treatment plan
- Identification of gaps in care, risks, and opportunities
- Written summary and action plan

Typical Fee: \$350–\$600 (one-time)

2. Ongoing Concierge Patient Advocacy (Hourly)

Description:

Hands-on, ongoing support navigating the healthcare system. You act as the patient's professional medical advocate and guide.

Examples of Services:

- Coordinating appointments and referrals
- Communicating with physicians, hospitals, hospice, home health, and insurance
- Preparing patients/families for appointments and procedures
- Attending appointments (virtual or in person)
- Translating medical information into clear, understandable language
- Troubleshooting delays, denials, or system failures

Typical Fee: \$150–\$250 per hour (2 hour minimum applies)

3. Monthly Advocacy Retainer Packages

Description:

For complex or chronically ill patients who need consistent, proactive support.

Light Support Package (5 hours/month):

- Ongoing coordination and guidance
- Priority messaging

Standard Support Package (10 hours/month):

- Active case management
- Appointment coordination and follow-up
- Regular care plan updates

Comprehensive Support Package (20 hours/month):

- High-touch, near case-management level support
- Frequent communication with providers
- Family updates and crisis navigation

Typical Fee Range: \$1500–\$6,000 per month (depending on package)



II. Medical Aid in Dying (MAiD) Services

4. MAiD Eligibility & Process Navigation

Description:

Expert guidance through the entire Medical Aid in Dying process, from first inquiry through medication ingestion (California only).

Includes:

- Education about the law and process
- Eligibility screening and readiness assessment
- Coordination with SCPA-partnered prescribing and consulting physicians
- Assistance with required documentation and timelines
- Emotional support for patient and family
- Includes cost for supplies, medications and shipping
- Day of ingestion in-person RN support (Southern California only)

Typical Fee: \$4,500–\$5,500 (case-based)



III. Hospice, Palliative Care & End-of-Life Navigation

5. Hospice & Palliative Care Transition Support

Description:

Expert-level guidance for patients and families considering or entering hospice or palliative care.

Includes:

- Education on hospice vs palliative vs curative care
- Choosing the right agency
- Coordination of referral and admission
- Advocacy during the transition

Typical Fee: \$500–\$800

6. Goals of Care & Advance Care Planning

Description:

Facilitated conversations and documentation around what matters most.

Includes:

- Values-based goals of care discussion
- POLST and Advance Directive guidance
- Family mediation and alignment

Typical Fee: \$250 per hour (2 hour minimum applies)

IV. Complex Case & Crisis Navigation

7. Hospitalization, ICU, or Crisis Advocacy

Description:

Rapid-response advocacy during medical crises.

Includes:

- Real-time coordination with care teams
- Family support and communication
- Ensuring care aligns with patient's wishes

Typical Fee: \$200–\$300 per hour (2 hour minimum applies) or \$1,500–\$5,000 per event



V. Caregiver & Family Support

8. Caregiver Coaching & Burnout Prevention

Description:

Support for overwhelmed family caregivers.

Includes:

- Practical coaching
- Boundary setting and role clarity
- Emotional support and resource connection

Typical Fee: \$150–\$200 per hour (2 hour minimum applies)

VI. Record Review & Second Opinion Preparation

9. Medical Record Review & Case Summary

Description:

Professional synthesis of complex medical records into a clear, usable summary.

Includes:

- Chronological case summary
- Key questions and decision points
- Preparation for second opinions

Typical Fee: \$1,000-\$3,000 depending on volume

VII. Travel & On-Site Support

- Travel billed at hourly rate (1 hour minimum at \$50 per hour) plus mileage (\$1 per mile)
- On-site advocacy available in some cases



VIII. Important Disclosures

- Services provided are **non-medical** and **non-legal** advocacy and education
- We do not replace the treating physician
- All care is guided by patient autonomy, ethics, and applicable law
- All prices are subject to change without notice

