

Privacy Policy

Effective Date: November 10, 2025

Last Updated: November 17, 2025

At Coastal Cleaning Collective LLC, your privacy matters. We are committed to protecting the personal information of our clients, website visitors, and community members. This Privacy Policy explains how we collect, use, and safeguard your information when you interact with us—whether online or in person.

1. Information We Collect

We may collect the following types of information:

- **Contact Information:** Name, phone number, email address, and physical address when you request a quote, book a service, or contact us.
- **Service Details:** Information about your home or property relevant to providing cleaning services.
- **Payment Information:** We use secure third-party payment processors and do not store your credit card or banking details.
- **Website Usage Data:** Non-personal data such as browser type, pages visited, and time spent on our site (via cookies or analytics tools).

2. How We Use Your Information

We use your information to:

- Provide and manage cleaning services
- Respond to inquiries and provide estimates
- Send appointment confirmations and service updates
- Improve our website and customer experience
- Comply with legal obligations

3. Sharing Your Information

We do **not** sell or rent your personal information. We may share it only with:

- Trusted service providers (e.g., payment processors, scheduling platforms)

- Legal authorities, if required by law

4. Your Choices

You can:

- Request access to or correction of your personal data
- Opt out of promotional emails at any time
- Decline cookies through your browser settings

5. Data Security

We take reasonable steps to protect your information using secure technologies and best practices. However, no method of transmission over the internet is 100% secure.

6. Children's Privacy

Our services are not directed to individuals under the age of 13. We do not knowingly collect personal information from children.

7. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be posted on our website with the updated date.

8. Contact Us

If you have any questions or concerns about this policy, please contact:

Coastal Cleaning Collective LLC

Shelton, WA

 coastalcleaningcollectivellc@outlook.com

 (253.348.5490)