

BOAT COVERS ONLY WARRANTY PROCESS: Effective July 2025



WARRANTY OVERVIEW

Boat Covers Only offers a **2-year limited warranty** from the date of installation or ship date (whichever comes first) on custom boat covers. This warranty applies only to the **original** retail purchaser and covers defects in materials and workmanship under normal use and proper care.

WARRANTY TERMS

1. Maintenance Items:

- Components such as zippers, Velcro, seams, and stitching are considered maintenance items and are covered for **1 year** from the date of installation or shipment.

2. Acts of God & Severe Weather Exclusions:

- Damages from events like hurricanes, floods, lightning, or other natural disasters are **not covered**.

3. Exclusions:

- Normal wear and tear, improper installation, user damage, or misuse are **not covered**.

4. Installation Responsibility:

- Boat Covers Only is **not liable** for faulty installations unless due to a manufacturing defect. Installation-related issues within **1 year** should be resolved by the installation dealer.

5. Labor & Travel:

- Labor and travel time for removal or reinstallation of a cover are **not covered** under warranty unless otherwise approved in writing by Boat Covers Only.

6. Freight:

- We will cover reasonable freight charges for approved warranty repairs. Do **not ship** a cover until a claim has been submitted and approved.

7. Sublet Repairs:

- In some cases, we may request the dealer to get a quote from a local canvas shop. Approval must be received before any third-party repair is performed. Reimbursement will be issued as a credit to the dealer once an invoice is submitted. **Boat Covers Only will not pay any warranty reimbursement without preauthorization and approval from Boat Covers Only.**

HOW TO SUBMIT A WARRANTY CLAIM

1. Email your claim to info@boatcoversonly.com with:
 - Dealer Contact Information
 - Customer Details
 - Original receipt or proof of purchase with the cover's serial number
 - Boat Make/Model
 - Description of issue(s) with panel numbers if available
 - Photos of each damaged area
 - Sublet estimate if applicable
 - Requested labor and travel time
2. Do not proceed with any repair or return shipment until written approval is received from Boat Covers Only.

If you have any questions, please contact

Boat Covers Only

Email: info@boatcoversonly.com

Phone: 321-351-1014

Address: 414 Richard Road Rockledge, Florida 32955

Website: www.boatcoversonly.com