

Terms and Conditions of Sale – Holiday Cottage Rental

1. Purpose

These Terms and Conditions of Sale (T&Cs) define the rights and obligations of the parties in the context of renting the holiday cottage located at:

Château de Prax Viel, Lieu-dit Prax Viel, 11220 Lagrasse

Any reservation implies full and unconditional acceptance of these T&Cs.

2. Duration of Stay

The tenant enters into a contract through a booking platform or directly with **Prax Viel Vins et Vacances S.A.S** for a fixed period. Under no circumstances may the tenant claim any right to remain in the premises after the end of the stay.

3. Capacity

The rental is intended for the maximum number of occupants specified in the rental contract.

If the number of guests exceeds the stated capacity, the owner may refuse additional persons or apply a surcharge. Such refusal cannot be considered a breach of contract.

4. Booking

The booking becomes firm when:

- The tenant has paid a **30% deposit** of the total amount of the stay if the contract is concluded directly with **Prax Viel Vins et Vacances S.A.S**.
 - The owner has confirmed the reservation in writing (email or letter).
 - The owner has confirmed the reservation through a booking platform.
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5. Payment of the Balance

The balance of the stay must be paid:

- Upon arrival, according to the agreed terms, if the contract is concluded directly with **Prax Viel Vins et Vacances S.A.S**.

Accepted payment methods: **bank transfer, cheque, cash, credit card, holiday vouchers.**

6. Security Deposit

A security deposit of **HOLD €** is required upon arrival.

It will be refunded within a maximum of **3 days** after departure, minus any costs for damages or additional cleaning.

7. Cancellation

Cancellation by the Tenant

- More than **7 days** before arrival: **100% refund** of the deposit.
- Less than **7 days**: the **full amount of the stay is due**.

Cancellation by the Owner

In the event of cancellation by the owner, all amounts paid by the tenant will be refunded in full.

No additional compensation may be claimed.

8. Arrival and Departure

- Arrival: from **4:00 PM**
- Departure: before **11:00 AM**

Any early arrival or late departure must be communicated in advance.

9. Use of the Premises

The tenant agrees to:

- respect the premises and furniture,
- use the equipment appropriately,
- refrain from organising parties without prior approval,
- respect the tranquillity of the neighbourhood.

Final cleaning is **included**.

10. Visitors of the Tenants

The tenant may receive visitors in the cottage under the following conditions:

- Visitors are allowed **only with prior approval from the owner**.
 - Visitors may **not stay overnight** in the cottage. Any undeclared additional person may result in extra charges or immediate termination of the stay.
 - Visitor access to the swimming pool is allowed **only with prior approval from the owner**, depending on the total number of guests staying in the cottages.
 - The tenant is fully responsible for the behaviour of their visitors and any damage they may cause.
 - Visitors must respect the tranquillity of the premises, the equipment, and the neighbourhood.
 - Gatherings, parties, or events are **strictly prohibited**.
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11. Animals

Animals are **not allowed**, except for animals with specific functions (e.g., guide dogs for visually impaired persons).

12. Insurance

The tenant must be covered by **holiday liability insurance**.

The owner declines all responsibility in case of theft, loss, or damage to the tenant's personal belongings.

13. Internet and Equipment

Internet access is provided free of charge.

The tenant agrees not to use the network for illegal purposes.

14. Visits by the Owner

The owner or their representative reserves the right to visit the cottage during the stay only when necessary (urgent maintenance, safety, technical checks).

Except in emergencies, the tenant will be informed in advance, and the visit will take place at a reasonable time.

15. Disputes

In the event of a dispute, the parties will attempt to reach an amicable resolution. Failing that, the dispute will be brought before the competent courts of the jurisdiction where the rental property is located.

16. Data Protection

Personal information collected during the booking process is used solely for managing the stay and is never shared with third parties.
