Dr. Randy Goldstein

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with a Practice in Sports Medicine

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10/26/26

Aetna Patients:

wellbodyKC has elected to end the contract with Aetna (and Aetna's third-party partners). After several attempts to communicate concerns without satisfactory resolution, wellbodyKC made the difficult decision to terminate in-network status with Aetna on 10/21/26. It was reported to wellbodyKC that Aetna mails a letter to members ninety days after the requested date finalizing end of in-network status at that time.

Your clinic visit is between the requested date and Aetna's stated official end of in-network status date. **It is recommended you ensure your member ID is in-network with wellbodyKC prior to the clinic visit.**

Explanation of Benefits and any amended EOBs from Aetna will be followed by wellbodyKC for billing purposes. You are responsible for deductible, co-insurance, and co-pay amounts. **If your claim is not accepted by Aetna, a self-pay fee from wellbodyKC will be your responsibility per the signed wellbodyKC Financial Policy #9.** Once wellbodyKC becomes out of network with Aetna clients, you are welcome to continue receiving care using the self-pay fee as full payment.

If you have further questions, please email support@wellbodyKC.com. Thank you for trusting wellbodyKC with the care of your child and be well.



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