

FROM: Simon McKeown, Chair, Steering Committee
Mark Waddell, President, Reston RELAC LLC

VIA EMAIL

► **TO:** Clients of RELAC
DATE: December 29, 2023
RE: **Exciting RELAC Development: Exclusive MOU Signed for Proposed Cooperative**

Dear Clients:

We trust this message finds you well. We are very pleased to announce to clients of RELAC a significant development that holds great promise for our community. **The Directors of Reston RELAC LLC, the service entity RELAC, and Simon McKeown as Steering Committee Chair, signed a Memorandum of Understanding, marking a crucial step towards addressing the operational and managerial concerns related to the service currently known as RELAC.**

This announcement follows the email of December 11, 2023 from Mark Waddell to all RELAC clients, regarding RELAC's intention to end its services. Yesterday, Homeowner Association Boards of all RELAC Clusters and Associations received notice of this development via email, with a copy to Reston Association representatives.

The MOU establishes the foundation for a carefully structured community-owned entity that will assume responsibility for the management and operation of the RELAC service. This cooperative model is designed to enhance efficiency, transparency, and community engagement, ensuring that the RELAC service will remain operational and provide a service designed in the best interests of all residents and commercial clients.

Key highlights of the MOU and the upcoming cooperative include:

1. **** Collaborative Governance: **** The cooperative will be governed by a board consisting of representatives elected by the community members from each participating HOA. This structure ensures that decisions are made collectively, with input from all segments of our diverse community as well as guidance from technical experts on enhancements and new infrastructure.
2. **** Financial Stability: **** The cooperative will work diligently to establish a sustainable financial model that ensures the long-term stability of the cooling service. Efforts will be made to balance affordability for residents while improving the necessary infrastructure and service standards.
3. **** Improved Efficiency: **** By centralizing the management of RELAC, the cooperative aims to streamline operations, optimize resource utilization, and enhance the overall efficiency of the RELAC service. This, in turn, will contribute to a more reliable and cost-effective solution with adequate funding for required maintenance and a new chiller for our community.
4. **** Enhanced Community Engagement: **** The cooperative will prioritize open communication and community involvement in decision-making processes. Regular town hall/ Zoom meetings as required,

utilizing feedback channels, collaborative initiatives will be implemented to ensure that the HOA Boards and community voices are influential, heard, and implemented wherever it makes sense.

5. **** Environmental Responsibility: **** With a commitment to environmental stewardship, the cooperative will explore opportunities to implement eco-friendly practices and technologies, aligning with Reston's values of sustainability.

As we embark on this transformative journey, we are confident that the cooperative model will bring about positive changes and improvements to the services in our community. We anticipate your support and collaboration throughout this process, and we look forward to working together to ensure the success of this initiative for the benefit of our entire community.

We know that time is of the essence. In the coming weeks, we will schedule a series of town hall meetings -- with remote and in-person access options -- to provide clients with more details, answer questions, and gather valuable feedback.

Please call 202-807-7884 or schedule an appointment via Calendly <https://calendly.com/simon08880> with any immediate questions.

Thank you for your individual and collective dedication to the well-being of our vibrant and special community.

Warm regards,



Simon McKeown
Steering Committee Chair
Resident, Hickory Cluster
simon08880@gmail.com



Mark Waddell
President
Reston RELAC LLC