The Rules and Regulations as herein set forth, or as they may hereafter be revised with approval of the State Corporation Commission, shall govern the rendering of air conditioning service and every customer and/or owner upon making application for any service rendered by the Company, or upon the taking of service, shall be bound thereby.

1. Months of Service

The central air conditioning plant will begin operations following the first two consecutive days of 80 degree weather in May and shall in any event, be in operation from noon, May 22nd through noon, October 9th of each year. This period shall be considered the cooling season.

2. Hours of Service

The plant will remain in operation twenty-four (24) hours a day during the cooling season, unless the night-time temperature drops below 55° F, in which case the Corporation reserves the right to shut down until the day-time temperature next exceeds 60° F.

3. Service Application

Customer must submit a written application for service, which will constitute customer's agreement to accept chilled water for the entire cooling season, subject to the provisions of these Rules and Regulations. Customers will be considered unmetered customers unless specifically requested by the customer to be a metered customer.

4. Payment Schedule

A. Unmetered Service

The annual charge for chilled water is due as follows:

May

25% of annual charge

June

25% of annual charge

July

25% of annual charge

August

25% of annual charge

Bills will be rendered on or before the first day of each month, payable on or before the 25th of the month. Customers starting service after May 22nd will have their initial charge calculated by the appropriate following formula:

Service starts prior to June 25:

50% of annual charge less pro rata credit

for missed days*

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Service starts June 26th to July 25th:

75% of annual charge less pro rata credit

for missed season days*

Service starts July 26th to August 25th:

100% of annual charge less pro rata credit for missed season days*

* Pro rata credit for missed season days is $1/140^{th}$ of annual charge multiplied by the number of calendar days between start date and May 22^{nd} .

B. Metered Service

Meter Reading Dates:

June 30

(to cover the 1st billing period, start of season to June 30th)

July 31

(to cover the 2nd billing period, July 1st to July 31st)

August 31

(to cover the 3rd billing period, August 1st to August 31st)

October 30

(to cover the 4th billing period, September 1st to end of season)

The Company will distribute postage prepaid postcards to customer residence prior to the reading date to be read and returned within 7 days from the end of the month. Bills will be calculated and delivered to customer by 10th of the month following reading date and payable in full by the 21 days from the billing date. When meter reading cards are returned late, the Company will render a bill not less than 5 days after the receipt of the postcard, but no extension of the due and payable date will be allowed. Payment will remain due 21 days from the original billing date.

The service lines, meters and fixtures on the customer's premises, including service lines and outlets within the customer's building, shall be accessible to the Company for observation or inspection at reasonable hours.

5. Servicing of Customer's Units

All air conditioning components within the building including piping, coils, solenoid valves, strainers and gate valves are the property of the Owner of the premises. Certain other components including blower motor and fan, filters, duct work, thermostat and fan switch are common to both the air conditioning and heating systems and are also the property of the Owner of the premises. The Corporation undertakes, at no cost to the customer, to insure that there is adequate flow of chilled water through the customer's cooling coil to meet the design specifications of that coil. This is limited to cleaning the line strainer and back-flushing the coil, where valves are available, accessible and in working order.

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6. Voluntary and Involuntary Connection and Disconnection Charges

A. Schedule of Connection Charges for New Construction

The connection charges shall be actual cost. The above charges will bring service to within five feet of the building containing the respective dwelling units. The Company may require a deposit for these charges.

B. Schedule of Voluntary Disconnection and Reconnection Charges

The charges for disconnecting and reconnecting service at the request of the Corporation's customers are \$25.00 per billing entity. Requests for voluntary disconnect and/or reconnection must be in writing and must be received by the Corporation at least ten days before the desired disconnection or reconnection.

C. Schedule of Involuntary Disconnection Charges

The charges for disconnection of service for a customer failing to pay the service charges created under the Rules and Regulations of the Corporation and who refuse to allow entry for sealing off the service valves will be the actual cost of two corporation cocks and a cast iron valve crock and the installation of the same including restoration of the area.

If entry is permitted and the system can be disconnected, the disconnect cost is \$25.00.

D. Termination

Service may be terminated after ten days written notice that the customer is thirty days late. Appropriate disconnect and connect charges along with any past due balances due the Company must be paid to reestablish service. Customers leaving the system are responsible for all charges to disconnect their service from the main.

7. Non-Interruptible Rates and Charges

A. <u>Unmetered Service</u>:

Rates and charges for individual customers will be applied in accordance with the attached Load Schedules. The rate per 2,000 BTUH shall be calculated after consideration of the following formulas:

Charge per season per 2,000 BTUH or portion thereof

Rate

Residential

\$52.61

Commercial

\$67.10

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B. Metered Service:

\$13.02 per thousand gallons for the 1st 10,000 gallons or part thereof used each billing period.

\$6.51 per thousand gallons for each 1,000 gallons or part thereof used in excess of 10,000 gallons in each billing period.

The minimum charge per billing period for metered customers is \$64.06 payable regardless of usage but credited against actual usage.

C. Miscellaneous Charges

A 11/2 % per month late charge will be assessed on all past due amounts.

A charge of \$20.00 will be assessed for handling checks returned for insufficient funds.

8. Interruptible Rates and Charges

A. Availability

Service under this rate schedule shall be available to any customer whose calculated heat gain is not less than 200,000 BTUH and who is located on the distribution lines where exterior shut-off valves are readily available to Company personnel, or in the case where a valve is not readily available will pay to the Company the cost of installing such valve.

B. Character of Service

Deliveries of chilled water hereunder shall be subject to interruption or curtailment at any time and from time to time. The Company shall not be liable in damages for or on account of any such curtailment or interruption of deliveries. Interruptions or curtailments shall be made by the Company personnel without prior notice and at any time when the discharge water temperature from the main plant exceeds the values listed in the table in paragraph 11. Customer agrees to cease or curtail taking of chilled water in accordance with such interruption or curtailment. Service shall be restored by Company personnel when the discharge water temperature from the main plant reaches specified levels.

9. Security Deposits

A. The Company may at any time require of any customer a cash deposit or other suitable guarantee to secure the performance by the customer of the terms and

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conditions of the Company under which service is supplied. The amount of the deposit shall be determined in the following manner:

A deposit is not to exceed 2 months' usage.

The deposit will be refunded whenever the Company deems the customer's credit satisfactorily established, up to a maximum of one year of satisfactory credit.

B. Interest will be paid on deposits held 90 days or longer and will run from the date the deposit is received until refunded. The interest rate will be the rate determined by the State Corporation Commission in January of each year. In the event of non-payment, the security deposit will be forfeited and applied toward any outstanding balance.

10. Installation of Meters

Upon written request of the owner of the property, the utility will undertake installation of a 5/8 "meter at the actual cost of installation including labor and materials. The meter will become contributed property and be maintained by the utility.

11. Cooling Capacity

The plant is designed to deliver chilled water to each customer in the service area sufficient to cool the conditioned space to which it is supplied at normal range of outside temperatures during the operating period. When temperatures outside are below 55°, chilled water supply is not required.

Chilled Water Supply Temp. (F)	Outside Air Temp. (F)
51° 49°	55° to 65° 65° to 75°
47°	75° to 85°
45°	85° to 95°
43°	95° and above

The operation assumes that the cooling systems within individual houses have been designed to take care of cooling loads per the following calculations.

A. Heat Gain Calculations

Theoretical heat gain for each residential and commercial unit were calculated in accordance with the engineering techniques set forth in Chapters 27 and 28 of the ASHRAE Handbook of Fundamentals (ASHRAE Guide), 1967 edition, as published by the American Society of Heating, Refrigeration and Air Conditioning Engineers, Inc.

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The techniques set forth therein are embodied in a computer program known as the "H-Load" Program utilized by Syska and Hennessey, Inc.

B. "H-Load" Program

The "H-Load" Program employs a dynamic analysis of building heat gain rather than static or "average condition" analysis of building heat gain.

Heat gain was calculated for each possible peak hour of the day of each month of the season during which service is provided. These heat gains were then compared and the peak heat gain established.

Solar azimuth and angle, and the heat absorbing characteristics of various building materials were simultaneously considered. The shading effect of balconies, overhangs and vertical protrusions, as well as, the thermal storage capacity of the structure and the interior furnishings, were taken into consideration.

In all cases excepting those hereinafter set forth, the input constants used for the calculations were specified in the ASHRAR Guide. The following constants are also used:

Design Conditions

Outside:

95° F – Dry Bulb

78° F - Wet Bulb

Inside:

75° F - Dry Bulb

50% Relative Humidity

Occupancy

Residential a.

Occupancy of residential units is one person for each bedroom plus one additional person per residence. Efficiency apartments have no bedrooms. Heat gain per person: 245 BTUH Sensible - 155 BTUH Latent

b. Commercial

Occupancy of commercial space is as follows:

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Offices and Office Buildings - one person per 100 sq. ft.

Retail Stores – one person per 150 sq. ft.

Heat Gain per person: 250 BTUH Sensible – 150 BTUH Latent.

Ventilation

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The ventilation of residential units is equal to 0.25 air changes per hour based on the gross cubic feet of the residence, except where continuous forced ventilation occurs. Ventilation of commercial spaces, and those residential units with continuous forced ventilation, is equal to the original design values shown on the building plans, or actual values when modified.

Lighting

Residential

One watt per sq. ft.

b. Commercial

Office:

Three watts per sq. ft.

Retail:

Four watts per sq. ft.

Appliances

Residential a.

0.5 watts per sq. ft.

b. Commercial

Office:

0.5 watts per sq. ft.

Retail:

One watt per sq. ft.

Dimensions

Floor Area

Based on gross inside building dimensions.

Wall Area b.

Based on inside building dimensions.

Glass Area c.

Measured from masonry to masonry or rough frame opening size.

C. The Corporation assumes no responsibility for the interior temperature where doors or windows or other wall openings are kept open, where an unusually large number of persons are temporarily present on the premises, where a customer has introduced into the premises some unusual supply of heat, or where the duct work is not able to circulate air throughout the premises.

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D. Customers may add additional cooling units in other areas of the premises; however, the Company shall inspect the installation to insure the connection is downstream of the company's meter.

12. General

- A. No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these Rules and Regulations.
- B. Failure of the Company to enforce any provision of this tariff does not affect the enforcement or legal status of any other provisions of this tariff.

13. Customer Complaint Procedure

- A. Customer service representatives are available to answer questions weekdays between 7:30 a.m. and 5 p.m. at 877.WTR.AQUA or 877.997.2787. For emergencies, after hours and holidays customers can reach the company using the same number.
- B. The Company will document all customer complaint calls, including the nature of each complaint, a brief description of its resolution and the length of time to resolve, and whether, if applicable, the cooling issues customers reported resulted from problems in the system or inadequate maintenance/operation of internal units or other factors in the home.
- C. The Company will maintain a record of the complaints received in its Customer Information System (CIS). When an inquiry, service request, or complaint is received in written or verbal form the Company shall record the contact including the information required above, in its CIS. The Company shall retain all information for a minimum of two years.
- D. If the Customer is not satisfied and wishes to pursue the complaint further, they shall be advised that they may contact the State Corporation Commission via telephone (1-800-552-7945).

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Residential Custo	mers	Residential Customers			
House Number	BTUH Load	House Number	BTUH Load		
CHIMNEY HOUSE ROAD		HICKORY CLUSTER			
1660	48,741	11500		66,826	
1662	58,460 /	11501		60,789	
1664	64,971	11502		46,105	
1666	64,326/	11503		55,706	
1668 JONN SOWN AC	60,507	11504		78,417	
1670	58,654	11505		44,812	
1672	43,592	11506		58,122	
1674	30,303	11507		44,812	
1676	44,704	11509	Metered	53,153	
1678	38,672	11511	ir	52,889	
1680	42,650	11512		52,609	
1682	44,519	11513		44,812	
1684	47,201	11514		43,837	
1686	30,388	11515	Metered	44,812	
1688	57,610	11516		41,507	
1690	48,917	11517		44,812	
ل 1692	50,292	11518		29,322	
1694 ~ N *own AC	50,462	11519	Metered	57,254	
1696	47,946	11520		28,478	
1698 Metered	<u>62,715</u>	11521	Metered	65,619	
<i>~</i>	995,630 ok				
		11522		19,500	
HERON HOUSE APARTMEN	<u>ITS</u>	11524		33,900	
	1,776,309	11525		40,142	

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Res	sidential Custo	mers		Residential Custo	mers	
House Number		BTUH Load	House Num	<u>ber</u>	BTUH Loa	<u>ıd</u>
HICORY CLUS	STER (cont.)		MAPLE RID	GE ROAD (cont	.)	
11527	Metered	48,627	11510		39,768	
11529	Metered	74,607	11511	Metered	61,894	
11530	,	32,577	11512		39,461	
اس 1531	Metered	49,314	11513	Metered	73,474	
11532		42,306	11514		48,810	
1533	Motered	63,446	11515	Metered	62,947	
1534	`	44,861	11517	Metered	75,309	
1539		52,07.1	11520		52,400	
1540		21,337	11521	Metered	48,983	
1541	Metered	82,059	11522		39,178	
1542	Metered	66,808	11523		51,150	
1543	Metered	97,726	11524		39,485	
1544	Metered	88,679	11525		44,642	
1546	Metered	50,467	11526		48,810	
		1,923,120 0K	11527	Metered	51,432	
IAPLE RIDGE	ROAD		11531		72,902	
1500		52,400	11533		50,340	5
1501		60,637	11535		74,722	nonl
1502	Metered	39,768	11539	m(7)	(57,111)	snonl's
1503	\	49,878	11541	Wind	45,009	< 100
1504		39,461				. 1
			11543	Metered	78,886	Bonnes :
1506		39,178	11545	umy >	41,634	Bank:
1508	Metered	39,485	11547	53	65,380	13° 15
1509	Metered	93,321	11549		42,422	· HV.

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	Residential Custo	mers		Residential Custo	mers	
House Num	ber	BTUH Load	House N	<u>fumber</u>	BTUH Lo	
MAPLE RII	OGE ROAD (cont	.)	<u>ORCHAI</u>	RD LANE	, MY	74,40
11553	Metered	99,212	11400	own AC**امن	54,407	74,40
11555	-3	42,564	11402		46,757	-
11557	Metered	75,594	11404	Metered L	0,010	
11561	Metered	80,156	11406	Metered	43,688	3,010
11563	Metered	71,306	11408	wasuk *own AC	79,760	- S - Bh
11565	Metered	95,683	11412	Metered	78,261	
11569	Wall Metered	49,243	11414	`	45,326	141
1571		40,579	11416	<i>ک</i> -ر	64,108	35 - 64
1573		40,579	11418	WH	58,916	Bond Sce Arrysi
1575		40,516	11420	Metered	42,373	Sechi
1577		40,516	11422	Melered	63,242	
1579		37,363	11424	Metered	81,487	
1581		40,579	11426		53,034	
1583	vel	40,516	11428		77,183	
1585	town AC	40,516	11430		66,302	
1587		48,755	11432		55,701	
1591		48,508	11434	Metered	81,253	
1593		45,486	11436		57,561	
1595		45,486	11438	Metèred	73,273	
1597	Metered	45,558	11440	Metered	67,941	
1599		51,876	11442		55,502	
		2,799,930	11444	Metered	40,087	
7.8	40,868,115	2,810,400	11446		58,396	
2	40,868S	2 svot utch	11448		61,545	
iled:		2840,446		Effec	···	

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Residential Custon	Residential Customers			
House Number	BTUH Load	House Number		BTUH Load
DRCHARD LANE (cont.)		WAINWRIGHT DRIVE - 1600		
1450	36,777	1600		54,710
1452 Metered	78,144	1602		40,081
1454 Metered	62,875	1604		42,694
1456 Metered	49,271	1606		40,081
1458 Metered	65,329	1608		48,032
1460 Metered	64,549	1610		48,870
1462 Metered	46,234	1612		44,991
1464 Metered	88,470	1614	Melered	48,988
1466 Metered	77,671	1616	(42,077
1468	56,064	1618		44,445
1470 Metared	79,619	1620		54,303
Metered	84,710	1622		63,351
1474	56,924	1624		36,905
476 Metered	73,078	1626	Metered	37,822
478 Metered	65,933	1628		36,905
	2,484,791 0 1			
		1630		43,638
AZA APARTMENTS	ī	1632		53,689
	802,881 OK	1634	Metered	56,599
		1636	1	43,638
JAYSIDE APARTMENTS		1638		53,689
	496,601 6 1			60
		1640		60,592
<u>NTAGE HILL APARTMEN</u>	<u>TS</u>	1642		48,426
	3,269,954 6 K	1644		39,353
		1646		50,804

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Resid	Residential Customers		Resid	Residential Customers		
House Number		BTUH Load	House Number BTUH Load			
<u>WAINWRIGHT I</u>	DRIVE - 160	00 (cont.)	WAINWRIGHT I	DRIVE - 17	00	
1648		58,998	1701		38,254	
1650		39,000	1703		29,421	
1652	Metered	48,426	1705	Metered	31,430	
1654	1	61,623	1707	×	46,908	
1656	Metered	65,408	1709		51,548	
1658	Metered	62,257	1711		51,110	
1660	1	53,812	1713	Metered	29,221	
1662	Metered	41,247	1715	,	50,769	
1664	1	41,486	1717	wms	50,769 31,110 51,110	
1666		41,247	1719	Metered	29,221	
1668		41,486	1721	Metered	42,285	
1670		61,763	1723	(37,890	
672	Metered	57,431	1725		37,850	
.674	1	40,239	1727		44,618	
676		41,247	1729		31,865	
678	Metered	39,764	1731	Metèred	40,830	
.680	į	61,763	1733	Metered	37,492	
682	Melered	57,431	1735		29,420	
684	1	41,247	1737		30,579	
686		39,764	1739		30,995	
688	Metered	60,335	1741		36,583	
	/	2,195,788 ∞ →	1743		44,748	
		,51	1745		33,805	
		2,195,788 27	1747		24,549	

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Pasidantial	Customore	T)!1#1C-+	
	idential Customers Residential C			
House Number	BTUH Load	House Numb		BTUH Load
WAINWRIGHT DRIVE			HT DRIVE – 18	00 (cont.)
1749	33,805	1809		46,566
1751	43,457	1811		36,110
1753	74,607	1813	Metered 30,579	41,990
1755	64,121	1815	30,579	36,843
1757	39,594	1817	,	44,842
1759	29,221	1819		35,319
1761	43,415	1821		40,916
1763	43,763	1823		44,880
1765	37,360	1825		30,254
1767	51,437	1827		36,615
1769	49,718	1829		49,450
1771 *own	AC 38,828	1831		41,377
1773	38,577	1833		45,647
1775	31,605	1835		37,193
1777	37,890	1837	Metered	31,834
1779	37,890	1839		44,208
1781	40,737	1841	Metered	45,806
1783	43,054 1,694,576	8° 1843		34,597
	1,691,576	1845		46,608
	71	ac 1847		31,189
WAINWRIGHT DRIVE	<u>- 1800</u>	95.0		
801	-1800 -1800 -15013 - 15013 = 5	3 1849		37,193
803	46,566	1851		36,865
805	41,214	1853		36,865
807	41,214	1855		45,309
				- 10 m

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Residential Customers Residential Customers Mouse Number AINWRIGHT DRIVE – 1800 (cont.) 35,669 1,468,152 VATERVIEW CLUSTER	BTUH Load
	EST (cont.)
$\frac{35,669}{1,468,152}$ 11477 Metered	55,764 943,130 939122
1,468,152	943,130 931
1 14	
WATERVIEW CLUSTER	
ASHINGTON PLAZA WEST 11414	55,333
437 55,774 11416	38,366
439 wn AC 43,537 11418 Methred	35,435
441 Metered 40,956 11420	37,236
443 Metered 40,956 11422	61,474
445 47,094	
11424	53,939
447 29,488 11426 رما ^{ی *} own AC	36,961
21,158 11428	33,319
451 42,027 11430	36,961
453 40,956 11432	71,010
32,050	
11434 Metered	73,302
45,845 11436	39,236
47,133 11437 wrs	39,236 / 61,342 51342 = 35,327
161 Laured 56,365 11438 Metered	35,327
60,099 / 11439	67,054
45,528	
11440	36,168
54,627 11441	73,364
69 (walver) 38,794 11442	68,389
71 Metered 47,876 11443 Metered	85,891
73 . 48,669 11444 Metered	54,730
75 44,525	

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	Residential Custo	mers	Res	sidential Custo	mers
House Nun	<u>nber</u>	BTUH Load	House Number	House Number	
WATERVIEW CLUSTER (cont.)		WATERVIEW	WATERVIEW CLUSTER (cont.)		
11445	Meteled	57,771	11469		45,838
11446	Metered	53,947	11471	Metered	50,862
11447		44,676	11473	Metered	63,152
11448	Metered	61,762	11475	1	44,438
11449	1	48,281	11477		52,248
11450		69,000	11479		49,009
11451		64,609	11481	Metered	71,994
11453	Metered	56,645	11483	1	73,931
11455	Metered	49,750	11485	Metered	82,361
11457	waire	47,525	11487	1	66,676
11459		47,525	11489		70,990
11461		56,365	11491	Metered	71,310
1463		71,124	11493	1	48,374
1465	own AC *مر	70,660	11495		73,069
1467	,	40,674	11497		43,590
			11499	Metered	95,607 2,888,600 (K
	TOTAL RESIDE	NTIAL LOAD =	23,476,978 BTU	Н	2,888,600 ok es los estrections

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DIVISION OF ENERGY REGULATION STATE CORPORATION COMMISSION

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The Virginia State Corporation Commission

OCT 2 9 2010

Page 17
RESTON/LAKE ANNE AIR CONDITIONING CORPORATION
Rules, Regulations and Rates

Buildir Numbe		BTUH Load	<u>Building</u> Number	BTUH Load
WASHIN	NGTON PLAZA		WASHINGTON PLA	AZA WEST
1601		369,283	11404	46,644
1603		177,240	11404A	44,161
1604	ok *own AC	WIT (87,587) 875	11412	58,928
1606	0 1 *own AC	89,971	2 11414	29,894
1608-10	o\C*own AC	186,589	11424 ok *on	n AC
609		537,690	11426	66,001 48,241 - No 11428 48,241 - No 11428 (48,241) 48 141 X298X) 12,988
611		60,586	11428	m 48,241 - No 1197
612-14	rk *own AC	145,628	11438	(48,241) 48141
613		62,251	11440	mm (X298X) 12,988
615		275,694		
	١.		TOTAL RATE CO	MEERCIAL LOAD =
617	0 *own AC		2,772,5	642 BTUH
621		37,230		ok 15 1 de
623		42,143		al D's bove
625A		77,419		V N .
625B		70,560	Aloe is 114	28
629		48,044	^0	
631		60,456		•
633		101,346		
635	ok *own AC			
637	olc *own AC			
639	*ownAC wt	<u> 65,985</u>		
641	*own AC			

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