

Information Collected & How it's Used

Information collected if you only browse this website

When you browse corrtechgroup.com, it is possible certain information about your visit will be gathered and stored. The following information about your visit is automatically collected and stored:

- The Internet domain and network address you use to access our site;
- The type of web browser and operating system you are using;
- The type of device you are using (i.e., smartphone, tablet, or desktop computer);
- The date and time of your visit;
- The last website you visited before coming to ours;
- The webpages or services accessed during your visit;
- Words or phrases entered when using the website search engine.

This information is not used to personally identify you; it is anonymous. The Company collects this information to improve the Company's website and provide a better user experience for online visitors. Google Analytics is a tool used to collect and summarize the anonymous visitor information.

Information collected when you volunteer it

Additional information the Company might collect is limited to what you voluntarily provide. The following information may be collected during your visit to doc.wa.gov if you participate in an Company survey, submit an online Company form, or send the Company an email:

- If you communicate by email: email address and contents of the email, which is not limited to text and may include any images, video, and audio information you might attach.
- If you respond to a survey: information you provide in your survey response.
- If you submit an online Company form: information you provide in your form submission.

The Company uses your email(s) to appropriately respond to your correspondence. This may be used to respond directly to you, to address issues you identify, to further improve the website, or to forward the email to another Company for appropriate action. Survey and form information is used for the purpose designated.

Personal Information

Personal information identifies a specific individual and includes such things as name, address, and phone number.

The Company collects no personal information about you unless you voluntarily participate in an activity that asks for information (i.e., sending an email, participating in a survey, submitting a form) so that the Company can respond to your request or provide a service. If you choose not to provide it, the Company

will be unable to fulfill your request or provide you the desired service over the web. In that case, you have the options of conducting your business either in person or by mail.

Choosing not to participate in these activities will in no way affect your ability to use any other feature on the corrtechgroup.com website.

If personal information is requested on the website or volunteered by the user, state law and the federal Privacy Act of 1974 may protect it. Please note that personal information provided by children will be treated the same as information given by an adult, and may be subject to public access.

Any personal information voluntarily provided by or collected from you will not be given to any private organization, or otherwise sold or made available for commercial purposes.

Children's Online Privacy

Corrections Technology Group complies with the Children's Online Privacy Protection Act (COPPA) which governs information gathering online from or about children under the age of 13. If a child chooses to provide personal information to us then the child must have parental permission before providing any information online.

The Company does not intentionally collect information from children under the age of 13.

Correction of Personal Information

You can review any personal information collected about you through the Company's website. You may recommend changes to your personal information you believe to be inaccurate by submitting a request that credibly shows the inaccuracy. If you believe that your personal information is being used for a purpose other than what was intended when submitted, you may contact the Company. Reasonable steps will be taken to verify your identity before granting access or making corrections. See Contact Information section.

Cookies

The corrtechgroup.com website makes limited use of "cookies" to better serve visitors to the Company's website. Cookies are simple text files stored on your computer by your web browser. Cookies do not compromise your privacy or security.

If you opt to block all cookies through your web browser (such as Internet Explorer, Safari, Chrome or Firefox) settings, such action could affect the availability and functionality of the website. The Company only has control over indicators the Company provides and not over third-party tools or other technologies deployed on the website that may be created by using embedded third party applications.

Security

Corrections Technology Group employs software to monitor traffic to identify unauthorized attempts to upload or change information or otherwise damage the website. As the developer and manager of corrtechgroup.com, the Company has also taken steps to safeguard the integrity of its data and prevent unauthorized access to information maintained by the Company. These measures are designed and intended to prevent corruption of data, block unknown or unauthorized access to Company systems and information, and to provide reasonable protection of information in the Company's possession.

This information should not be construed in any way as giving business, legal, or other advice, or warranting as fail proof, the security of information provided via the Corrections Technology Group website.

Disclaimer

Corrections Technology Group website may contain links to other websites. Linked websites may include those operated by other government agencies, nonprofit organizations, and private businesses, including but not limited to the websites of vendors. When you follow a link to another website, you are no longer on the Company website and the Company's Privacy Notice will not apply – you will be subject to the privacy policy of that new site.

Reference to any specific commercial products, processes, services, or the use of any trade, firm, or corporation name is for the information and convenience of the public and does not constitute endorsement, recommendation, or favoring.

Neither Corrections Technology Group, nor any officer or employee of the Company, warrants the accuracy, reliability, or timeliness of any information published on the Company's website and shall not be held liable for any losses caused by reliance on the accuracy, reliability, or timeliness of such information. Portions of such information may be incorrect or not current. Any person or entity that relies on any information obtained from the system does so at their own risk.

Corrections Technology Group reserves the right to revise and update the Privacy Notice at any time without notice by posting the revision on the Company website.

Contact Information

To review your personal information collected by the Company online, or request correction of your personal information, submit a public records request.

Contact the Webmaster to offer comments about the Company website or about the information presented in the Privacy Notice.

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