

# SALON POLICIES

2026

## Salon Hours

To help create a healthy work-life balance for our team members and their families, Nevaeh has updated their hours.

To accommodate our client's versatile schedules, we will be open a few Mondays and ONE Saturday per month.

## Cancellation Policy

All cancellations must be made at least 24 hours in advance. Appointments cancelled after this deadline will incur a fee.

Fees will be determined by the service booked for the appointment.

## No-Show Policy

Guests who fail to arrive within 15 minutes of their scheduled appointment will be considered "a no-show,"

and the appointment will need to be rescheduled. No-shows will incur a fee of 50% for Haircuts or 75% if Color is booked.

## Booking Policy

New clients will be required to place a credit card on file when booking an appointment. This policy allows us to efficiently manage our stylists' schedules. As we understand that emergencies arise, we will consider exceptions to this policy on a case-by-case basis.

## Your Cooperation is Greatly Appreciated

As we strive to provide the best possible service to everyone, we understand these changes will be an adjustment.

We appreciate each of you and thank you for your understanding!

*Thank You.*